

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, June 4, 2020 2:05 PM  
**To:** Alfred Toh; Admin A  
**Cc:** Irene Tay; Claims Dept of CTI  
**Subject:** RE: Mandate Request -Accident Involving PA8365A (OI : CTI - SNM19D202271C02/8(thp) and SHC5600A (TP : LKK REF - CC3/CTI19007706/Kfa3) on 28/04/2019  
**Attachments:** Email from TP.pdf

Your ref : SNM19D202271C02/8(thp)  
Our ref : CC3/CTI19007706/Kka3n2

Dear Mr. Alfred,

We refer to the above matter and attachments herein.

Please be informed that the Insured had privately settled the matter with third party without informing us.

As such, we will submit our report and invoice.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, June 2, 2020 5:23 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: Mandate Request -Accident Involving PA8365A (OI : CTI - SNM19D202271C02/8(thp) and SHC5600A (TP : LKK REF - CC3/CTI19007706/Kfa3) on 28/04/2019

**Your ref :** CC3/CTI19007706/Kka3n2  
**Our ref :** SNM19D202271C02/8(thp)  
**Section II Excess:** \$750.00

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$14,664.87.

Aside to Irene, please assist to follow up on the recovery.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Tuesday, June 2, 2020 4:34 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** FW: Mandate Request -Accident Involving PA8365A (OI : CTI - SNM19D202271C02/8(thp) and SHC5600A (TP : LKK REF - CC3/CTI19007706/Kfa3) on 28/04/2019

Your ref : SNM19D202271C02/8(thp)

Our ref : CC3/CTI19007706/Kka3n2

Dear Sirs,

We re- send our mandate request dated 6/12/2019 with attachments as requested for the above matter.

Insured vehicle head to rear end third party vehicle. We are of the opinion that liability is down against our Insured and that BOLA 27 is applicable.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "TRANS-CAB SERVICES PTE LTD" as follows:-

The summary is as follows: -

	<b>Amount Claimed</b>	<b>Amount Revised</b>
1. Cost of repair (w/gst)	\$ 52,085.20	\$ 12,893.50
2. Loss of Rental (12 days x \$96.99)	\$ 1,163.88	\$ 1,163.88
3. Loss of Income (12 days x \$50)	\$ 600.00	\$ 600.00
4. LTA Search Fee	\$ 7.49	\$ 7.49
	<b>\$ 53,856.57</b>	<b>\$ 14,664.87</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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