

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 16 May, 2019 12:12 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAUTO); CS A Team; Admin A
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018
INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 18/19/19/VC05/021397
LKK REF: CC4/LPC19007703/T1pa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBG 7194S

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 2 May, 2019 3:11 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

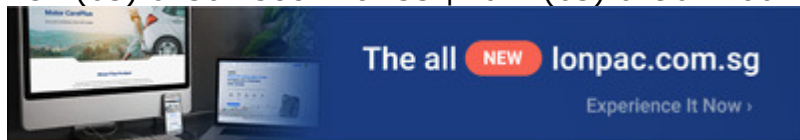
Lonpac External - Confidential

Dear Mei Kwan,

Attached accident reports of GBG7194S & XD1029G for your attention.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 2 May, 2019 2:49 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Your ref: 18/19/19/VC05/021397
LKK ref : CC4/LPC19007703/pa3

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us the following document for our necessary action.

- GBG 7194S GIA report
- OI XD 1029G report

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 30 April, 2019 5:17 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 30 April 2019 3:22 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Lawrence Teo <lawrenceteo@tanchong.com>

Subject: FW: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VC05/021397

Dear Nivitha,

Kindly liaise with the third party workshop for the survey.

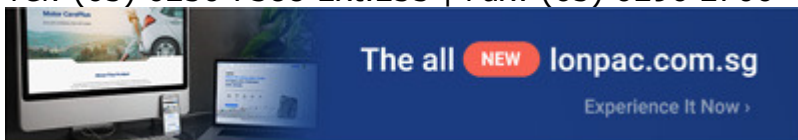
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: Tuesday, 30 April, 2019 2:24 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

Kindly assign for survey first. As owner request.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 29 April 2019 11:05
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

See attached.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 29 April 2019 10:46
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

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Our Ref: 18/19/19/VC05/021397

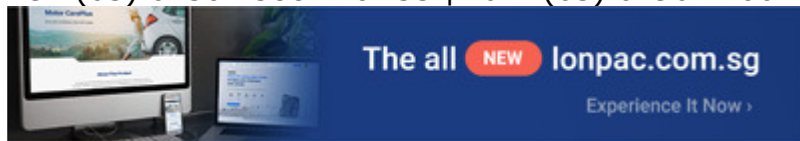
Dear Lawrence,

We have attached a copy of our insured's statement which indicate liability is against your client.

We have also requested for the video footage but to date we have not received it.

Please ensure that your video footage does not exceed 10MB.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]
Sent: Monday, 29 April, 2019 10:32 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear All,

Any update.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 13 April 2019 08:52
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

See attached again.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: 11 April 2019 15:36

To: Lawrence Teo <lawrenceteo@tanchong.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Dear Lawrence,

The video was not attached in your email of 19 March 2019.

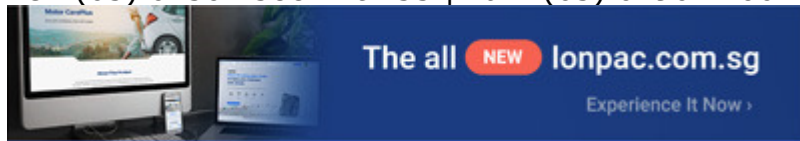
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: Thursday, 11 April, 2019 3:25 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

Please let me know asap.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 19 March 2019 10:41
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Dear Gerald,

See attached Video.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: 14 March 2019 09:08
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

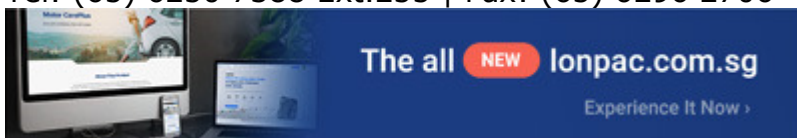
Our Ref : 18/19/19/VC05/021397

Dear Lawrence,

We did not received your email of 11 February 2019.

Nevertheless, we attached a copy of insured's statement for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]
Sent: Thursday, 14 March, 2019 8:56 AM
To: MT_Claim_SG
Subject: RE: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT

Dear All,

We are still pending for reply.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 22 February 2019 16:11
To: LONPAC INSURANCE <mt_claim@lonpac.com>
Subject: FW: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT

Dear All,

Pending for advise Liability.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: 11 February 2019 17:14
To: LONPAC INSURANCE <mt_claim@lonpac.com>
Subject: ACCIDENT INVOLVING GBG7194S & XD1029G ON 02.02.2018 INS/IC/LAW/0090/2019 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, THE GELATO CONNECTION PTE LTD owner was insured with NTUC Insurance at the material time of the accident. The 3rd party XD1029G is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$100/Day.GIA Report / Estimate attached for your action.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Singapore Printer <printsg@tanchong.org>

Sent: 11 February 2019 16:32

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: Attached Image

This email has been checked for viruses by AVG antivirus software.
www.avg.com