

Surveyor:

Amk

DOI:

ASSIGNMENT

30/4/19

Date Time:

30/4/19

Registered as Assignment:

Pre-assign / CCU / FTE

GBO 454D



Insured Vehicle No.:

Name of Insured:

Voj Enn. (S) P/L

Insured Tel No.:

HP:

Excess Sec II:SS

D.O.A:

26/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

SUKAR JULHAS

Driver Tel No.:

91216051

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Kaki Bukit Ave 2

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC82624



INSRS:

WSP:

Tel:

Liability:

RMKS:

CPHG 104ms.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHC82624 - 02/04/19 08:26 / 11/25/19

GBO 454D - 02/04/19 08:26 / 11/25/19

11.10.19 FILE PASS TO TYPIST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Answer n/a

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by: Amk

FINALIZATION

Date/Time:

Confirm with:

Confirm by: Amk

Repair Cost: 1/3 \$52,000

(3 days) Reduction:

73 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 13.11.19

Confirm with: CHINESE

Email ☒ Call ☐

Final Liability: % 100

(Agreed / Assessed) BOLA S/N No.:

37

If NO or B 28, Ass. Lin:

Repair Cost: 2/451 \$52,140.00

000 REPAIR ENDED TP

Loss of Rental (LOR): \$5,140.38

(6 days) x 111.33

Loss of Use (LOU): \$5 -

(3 x days)

Loss of Income (LOI): \$5,300.00

(\$50 x 6 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search: \$5,749

Medical: \$5 -

Disbursement: \$5 -

(e.g. Tow/Independent)

Legal Cost: \$5 -

1) Claim status: No/Partial/Reject/Private Settle

2) Report Format: TP

3) Survey fee: 400

Total: \$53,510.81

Global Sum SS:

FINAL PAYMENT

Date/Time: 13.11.19

Confirm with: CHINESE

Email ☒ Call ☐

Payee 1: \$53,510.81

Name 1: COMPTON ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

COPY SENT
24/11/19

REF:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/QBE19007702/K1ja3

Date: 06/05/2019

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 8262Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/4/2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	7,109.80
Revised Estimate Amount	: S\$	2,000.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,000.00
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8262Y

DATE 29/4/2019 13:14

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>X 1/4 1/2</i>			\$ 2,470.00
	Boot Lid Outer Handle <i>X 1/2</i>			\$ 87.40
	Boot Lid 'E220' Emblem <i>X 1/2</i>			\$ 54.30
	Boot Lid Star Logo <i>X 1/2</i>			\$ 45.00
	Boot Lid 'CDI' Emblem <i>X 1/2</i>			\$ 54.30
	Rear Bumper <i>Rebuilt</i>			\$ 1,510.00
	Rear Bumper Reinforcement <i>X 1/2</i>			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH) <i>X 1/2</i>	\$	135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) <i>X 1/2</i>	\$	125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) <i>X 1/2</i>	\$	115.00	\$ 230.00

SUB TOTAL

\$ 6,121.00

LESS 20% *25%*

\$ 1,224.20

DISCOUNTED TOTAL

\$ 4,896.80

Boot Lid Sovereign' Sticker *X 1/2*

Rear Bumper Sensor *1/2*

Rear Bumper Rubber Mat *1/2*

\$ 25.00

Nett

\$ 388.00

Nett

\$ 50.00

Nett

\$ 463.00

Labour Charge

Panel Beating

Spray Painting Charge

Wiring Charge

Tuff Kote

Towing -King Dolly

Remove/Refix Reverse Sensor

\$ 800.00

\$ 600.00

\$ 300.00

\$ 500.00

\$ 150.00

\$ 120.00

TOTAL LABOUR

\$ 1,750.00

ESTIMATE TOTAL

\$ 7,109.80

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 35291548
Date : 4. May. 2019

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC8262Y

Date of Accident: 26. Apr. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: QBE GBD454D
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less:
Final Lumpsum Repair cost \$2,000.00

3. Estimated normal period for repairs: 3 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : 
Name : Khe
Date : 6/5/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO

Date/Time: 29.04.2019 18:15 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305291548

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

REGN NO:	SHC8262Y	MILEAGE
MAKE:	MERCEDES BENZ	FUEL E 1/2 F
MODEL:	E220CDI (E6)	DATE/TIME IN 26.04.2019 15:15
YR OF MANU:	28.05.2015	TARGET DATE
CHASSIS CODE	WDD2120012B173477	COMPLETION DATE/TIME

QBE

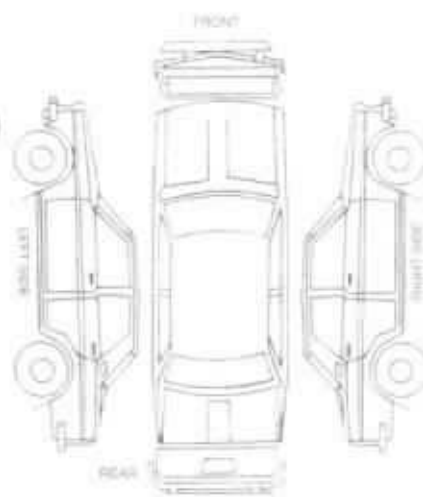
JOINT CARD NO.

JOB DESCRIPTION

Accident Date: 26.04.2019
NATURE: 3P 26.04.2019

S/NO LABOR CODE DESCRIPTION

Towing fee (King Dolly) - \$150



WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Redemption Slip

Exit Pass

No: SHC8262Y

LARRY

Vehicle No.:

SHC8262Y

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8262Y

DATE 29/4/2019 13:14

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid x r/r			\$ 2,470.00
	Boot Lid Outer Handle x			\$ 87.40
	Boot Lid 'E220' Emblem x			\$ 54.30
	Boot Lid Star Logo x			\$ 45.00
	Boot Lid 'CDI' Emblem x			\$ 54.30
	Rear Bumper -			\$ 1,510.00
	Rear Bumper Reinforcement ?			\$ 1,150.00
	Rear Bumper Bracket Lower (LH/RH) ?	\$	135.00	\$ 270.00
	Rear Bumper Bracket Top (LH/RH) ?	\$	125.00	\$ 250.00
	Rear Bumper Retainer Mounting (LH/RH) ?	\$	115.00	\$ 230.00
	SUB TOTAL			\$ 6,121.00
	LESS 20% DISCOUNT			\$ 1,224.20
	DISCOUNTED TOTAL			\$ 4,896.80
	Boot Lid Sovereign' Sticker A -			\$ 25.00
	Rear Bumper Sensor -			\$ 388.00
	Rear Bumper Rubber Mat -			\$ 50.00
				\$ 463.00
	Labour Charge			
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 800.00
	Wiring Charge			\$ 600.00
	Tuff Kote			\$ 30.00
	Towing -King Dolly			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 150.00
				\$ 120.00
	TOTAL LABOUR			\$ 1,750.00
	ESTIMATE TOTAL			\$ 7,109.80

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

LINK Auto Consultants hence notify the Repairer of the following:

- To rectify before/after spray painting
- To display damaged parts during recovery
- Repair jobs are subject to confirmation
- Third party survey is not "Without Prejudice" basis
- no illegal modification is allowed
- Supplementary items must be recovered and replaced to final approval from Insurance Company

Acknowledged by Repairer

Date:

K. Williams

A

30/4/19

30/4/19

4/

At the Repairer's

ESTIMATE TOTAL

TOTAL LABOUR

400

800.00

600.00

30.00

50.00

150.00

120.00

1,750.00

7,109.80

Nett

Nett

Nett

400

x

20

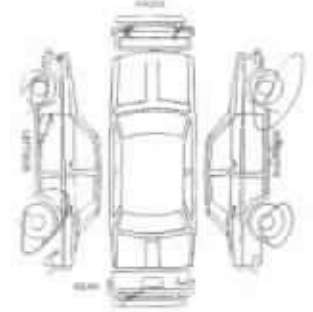
70

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition	
1. Date: 08-04-19	Time Received: 1515
2. ☐ New ☐ SPARK Kakis	3. Vehicle Type: ☐ Private ☒ Taxi (CTPL/CCPL) ☐ Fleet ☐ STK (Boon Lay)
Name of Customer: Koy	4. Type of Towing: ☐ Normal Tow ☒ King Dolly ☐ Flat Bed ☐ Crane-up
Contact No.:	5. Nature of Service: ☐ Jumpstart ☐ Recovery ☐ Change Tyre / Battery
Vehicle No.:	6. Parts Replaced/Remarks:
Make / Model / Colour: SHC 8262	
Email:	

7. Location: 314 B M & W. May	8. Vehicle Tow - In Workshop: ☐ Smoky Exhaust ☐ Overheating ☐ Brake Faulty ☐ Starting Problem ☒ Accident ☐ Return Taxi
9. Preferred Workshop: ☐ Braddell ☐ Loyang ☐ Pandan ☐ Sin Ming ☐ Sungei Kadut ☐ Ubi ☐ Senoko ☐ Komoco (UBI / Leng Kee) ☐ Others:	☐ Wheel Jammed ☐ Steering Faulty ☐ Alternator Faulty ☐ Loss Power ☐ Engine Stalled

10. Odometer Reading:	11. Radio / CD Player: ☐ OK ☐ Faulty ☐ Not tested
Fuel Level: F 1/4 1/2 3/4 E	

Job Attended	
12. Tow Truck / Recovery Van: ☐ VRS ☒ CA ☐ GAO ☐ TZ ☐ YISHUN ☐ OTHERS	
Name of Driver:	
Vehicle No.:	
Time Dispatch:	
Time of Arrival:	
Time Completed:	

Cash Invoice Details (if applicable)	
13. Cash Invoice No.:	

Customer Acknowledgement		
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.		
b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.		
c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.		
Date: 26/04/19	Time:	Signature of Customer: [Signature]

14. WORKSHOP		
Name of Attending Staff/Guard:	Date & Time of Arrival:	Signature of Attending Staff/Guard:

Mei Kwan (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>
Sent: Tuesday, 8 October, 2019 9:58 AM
To: Mei Kwan (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; Jenny Toh
Subject: RE: Direct Settlement - Accident Involving GBD454D (OI : QBE - TBA) and SHC8262Y (TP : LKK REF - CC3/QBE19007702/K1ea3) on 26/04/2019
Attachments: GBD454D_26042019.pdf
Categories: HMK

Hi Mei Kwan

As requested, please refer to the attachment.
Thank you.

Janice Goh
Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243
[Website](#) [LinkedIn](#) [Twitter](#)



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 8 October 2019 9:49 AM
To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD454D (OI : QBE - TBA) and SHC8262Y (TP : LKK REF - CC3/QBE19007702/K1ea3) on 26/04/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 9 May, 2019 11:14 AM



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE19007702/K1ea3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 25-11-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 454D	Veh. Inspected	SHC 8262Y
Policy No.	8-V0015297-MVA-R001	Coverage (\$)	0.00
Claim No.	VC012546	Excess (\$)	0.00
Assign From		Assign Date	30/04/2019

2. Vehicle Particulars & Condition

Make & Model	MERCEDES BENZ E220	c.c	2143
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WDD2120012B173477	Colour	WHITE
Odometer	584198	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R16	WEST LAKE	7 mm
L/H Front Tyre	225/55 R16	WEST LAKE	7 mm
R/H Rear Tyre	225/55 R16	WEST LAKE	7 mm
L/H Rear Tyre	225/55 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	26/04/2019	Inspection Date	30/04/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8262Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BOOT LID	TO REPAIR SEE LABOUR	2,470.00	-
1	BOOT LID OUTER HANDLE	SERVICEABLE	87.40	-
1	BOOT LID 'E220' EMBLEM	NOT NECESSARY	54.30	-
1	BOOT LID STAR LOGO	NOT NECESSARY	45.00	-
1	BOOT LID 'CDI' EMBLEM	NOT NECESSARY	54.30	-
1	REAR BUMPER	DEFORMED	1,510.00	1,510.00
1	REAR BUMPER REINFORCEMNT	SERVICEABLE	1,150.00	-
2	REAR BUMPER BRACKET LOWER (LH/RH) @\$135.00	SERVICEABLE	270.00	-
2	REAR BUMPER BRACKET TOP (LH/RH) @\$125.00	SERVICEABLE	250.00	-
2	REAR BUMPER RETAINER MOUNTING (LH/RH) @\$115.00	SERVICEABLE	230.00	-
	LESS 20% DISCOUNT		-1,224.20	-
	LESS 25% DISCOUNT		-	-377.50
			4,896.80	1,132.50
	<u>SPECIAL NETT ITEMS</u>			
1	BOOT LID SOVEREIGN STICKER (SN)	NOT NECESSARY	25.00	-
1	REAR BUMPER SENSOR (SN)	SHORTED	388.00	388.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			463.00	438.00
	<u>LABOUR</u>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF BOOTLID.		800.00	400.00
	SPRAY PAINTING CHARGE.		600.00	400.00
	WIRING CHARGE.	NOT NECESSARY	30.00	-
	TUFF KOTE.		50.00	20.00
	TOWING -KING DOLLY.		150.00	150.00
	REMOVE/REFIX REVERSE SENSOR .		120.00	30.00
			1,750.00	1,000.00
	GRAND TOTAL		7,109.80	2,570.50

Report Ref No. CC3/QBE19007702/K1ea3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,000.00
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Report Ref No. CC3/QBE19007702/K1ea3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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