

22/03/2001

ASS. REC. BY:

REF: CS/CTI/9007694/1/1vd3s2

Special Instruction:

Surveyor: Taukh

ASSIGNMENT (Office)

merimen

From (Person): Elaine Chongof CTIDate/Time: 30.4.19 17.09 p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SLB 2883

Insured:

at Workshop m/s Cycle & carriageTel: 8332 0062of 188 Pandan loopPolicy No: DMPKSN3028931801Claim No: SMM19D201774COT

Sum Insured:

Excess: \$1000.00

Make of Veh:

D.O.A. 20.4.2019

(Client's Record)

CA (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2.5.19

Person Contacted:

VincentVehicle IN/OUT

Date/Time

Action/Instruction

Estimate (V)SLB 2883 - <3/5/19Revert via merimen6/5/19Rece approved \$29,875.94 from Alfred via merimen6/5/19Informed Vincent c/A ex \$1000 by email8/5/19Rece email from Vincent vehicle revert to TP claim

Signature: *Toufik*

REF:

CT1

ASSIGNMENT

From

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$1000

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

\$104K.

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res: Yes or No

Lum Sum:

% 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

*V. must*

Veh No.

SLB 288J

Yt Regn.

2016, Apr. /

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz CLA 180 c.c. 1595

Colour

Purple

A/C: Insured / Std / NI / NA

Sp. Reading

50658

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD173427NS12226

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

275/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

G

Rear

C

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

D.O.I.

2/5/19

Survey held at

C&C Pander Corp

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rebate \$50,911

Date / Time

Action / Instruction

8/5/19

Submit preli report

RECEIVED 08 MAY 2019

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2) 8/5 - typist

Days Of Repair:

12

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Report Format :

Lump Sum / L.B.I: (\$

Survey Fee:

220

Transportation:

: \$ + RS. SI

: Photos

: Others

TOTAL

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2019		30 Apr 2019 17:09 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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**CLAIM SUBFOLDER DETAILS**

[Created by insurer]

Insured:	CHIA SIEW NGOR, ID: S6828959I		
Vehicle Reg. No.:	SLB288J	Date of Loss:	20/04/2019 17:00 - :59
Claim Type:	OD / SNM19D201774C01	Policy/Cover Note No.:	DMPCSN3028931801 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/05/2019]		
Driver/Custodian:	ANG POH GUAN (56 / Male) , NRIC: S1550698I, Tel: +6594878583 Email: NOEMAIL		

**ASSOCIATED MAIL RECEIVED**

View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 8 May 2019 10:40 AM  
**To:** Elaine Cheong; SUR  
**Subject:** SLB288J- DOA: 20/4/2019 (CHINA TAIPING)

Dear Elaine,

Refer to below from repairer.

We will submit out report and bill accordingly.



Wed 8/5/2019 9:04 AM

Vincent Seah <vincent.seah@cyclecarriage.com.sg>

RE: SLB288J- DOA: 20/4/2019 (CHINA TAIPING)

To: Veron Chen (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR

Morning All

As for this case , we revert to third party claim.

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Veron Chen (LKKAUTO)

---

**From:** Vincent Seah <vincent.seah@cyclecarriage.com.sg>  
**Sent:** Wednesday, 8 May 2019 9:04 AM  
**To:** Veron Chen (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR  
**Subject:** RE: SLB288J- DOA: 20/4/2019 (CHINA TAIPING)

Morning All

As for this case , we revert to third party claim.

Tks

Vincent Seah  
Cycle & Carriage Ind. Pte Limited  
Body Care & Repair - Pandan Loop Service Center  
188 Pandan Loop Singapore 128378  
Tel : 83320062 ( H/P ) DID: 6771 4401  
Fax.: 6872 1272

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 6 May 2019 3:02 PM  
**To:** Vincent Seah <vincent.seah@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: SLB288J- DOA: 20/4/2019 (CHINA TAIPING)

Dear Vincent,

As instructed by our client , please proceed to repair the **insured vehicle SLB 288J (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Veron Chen (LKKAUTO)

**Sent:** Monday, 6 May 2019 11:28 AM

**To:** 'Vincent Seah' <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>

**Subject:** RE: SLB288J- APPROVAL FOR REPAIR

Dear Vincent,

We are pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vincent Seah <[vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg)>

Sent: Monday, 6 May 2019 11:14 AM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Subject: SLB288J- APPROVAL FOR REPAIR

Hi

Kindly advise on the approval of repair by China Taiping ins.

Survey on last Thursday 02.05.19

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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## Veron Chen (LKKAUTO)

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**To:** Vincent Seah; Admin A; Admin-D (LKKAUTO); SUR  
**Subject:** RE: SLB288J- DOA: 20/4/2019 (CHINA TAIPING)

Dear Vincent,

As instructed by our client , please proceed to repair the **insured vehicle SLB 288J (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 6 May 2019 11:28 AM  
**To:** 'Vincent Seah' <vincent.seah@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Subject:** RE: SLB288J- APPROVAL FOR REPAIR

Dear Vincent,

We are pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>



Sent: Monday, 6 May 2019 11:14 AM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Subject: SLB288J- APPROVAL FOR REPAIR

Hi

Kindly advise on the approval of repair by China Taiping ins.

Survey on last Thursday 02.05.19

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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## View Received Message

This mail is associated with :

**\*SLB288J (SNM19D201774C01)**

OD

Apr 20 2019 5:00PM

[CHIA SIEW NGOR]

Cycle & Carriage Industries Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** China Taiping Insurance (Singapore) Pte. Ltd. (HQ) (CHINA\_TAIPING), sent on **06/05/2019 14:10 PM**.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$29875.94) - SLB288J - Claim Handler: Elaine Cheong

Approved:29875.94:Proceed to authorize repairs UP TO \$29,875.94 BEFORE Excess of \$1,000.00. RE-INSPECTION OF VEHICLE REQUIRED.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Elaine Cheong	Date:	03 May 2019

**Preliminary Advice**

Vehicle No	: SLB288J	Accident Date	: 20/04/2019
Make	: MERCEDES-BENZ CLA180	Policy No.	: DMPCSN3028931801
Assignment Date	: 30/04/2019	Excess	: S\$1,000.00
Date of Inspection	: 02/05/2019	Est. Duration of Repair	: 12.00
Inspection At	: CYCLE & CARRIAGE INDUSTRIES PTE LTD (PANDAN LOOP) 188 PANDAN LOOP SINGAPORE 128378		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	32,576.91
Revised Amount	:S\$	21,436.73
Check Items (Estimated)	:S\$	8,439.21
Total	:S\$	29,875.94
Lump Sum Repair	:S\$	
Brake System	: In Order	
Steering System	: In Order	
Tyre Condition (Front)	: 6/6 mm	
Tyre Condition (Rear)	: 6/6 mm	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	104,000.00
COE / PARF Rebate	:S\$	50,898.00
Salvage Value	:S\$	
Margin for Repair	:S\$	53,102.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/04/2019 14:31
Date Of Accident	20/04/2019 17:15
Exact Location Of Accident	CARPARK NO UEJ23 OPEN CARPARK BLK340 JURONG EAST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB288J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHIA SIEW NGOR
NRIC No	S6828959I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96719055
Alternative Phone No	OFFICE-96719055

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CLA180

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3028931801
Cover Note Number	

### Driver

Name of Driver	ANG POH GUAN
NRIC No	S1550698I
Date Of Birth	26/04/1962
Occupation	INDOOR
Date Of Driving Pass	28/12/1983
Driving Experience	35 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94878583
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	11 JURONG LAKE LINK #06-37
Postcode	648155
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANG ZI XUAN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING 'THRU' THE CARPARK, CAR B (SGB806Z) CAME OUT FROM THE PARKING LOTS AND HIT INTO MY CAR LEFT PORTION.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGB806Z
Vehicle Make/Model/Colour	MIT SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JAMES PANG KAH YONG
NRIC/Passport Number	S7231865Z
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time 22.04.19 12:30PM

Driver's Signature

(If driver is not the policyholder)

Date & Time 22.04.19 12:30PM

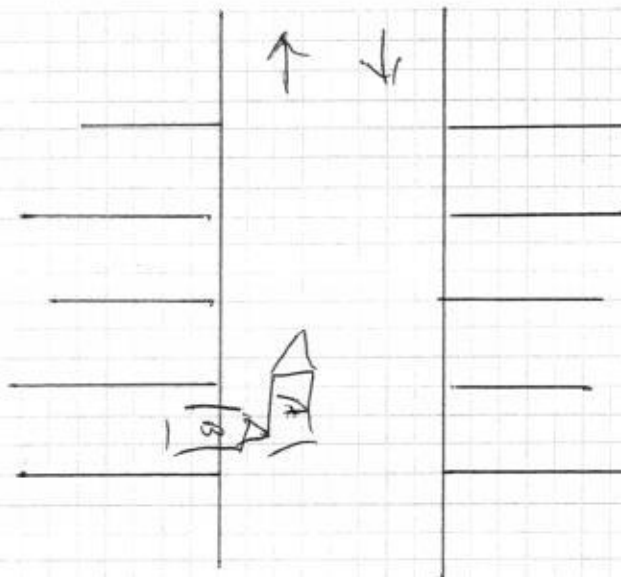
Reporting Centre Personnel's

Name:

NRIC/FIN No.:

**Vincent Seah**  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4401 HP: 8332 0062 Fax: 6882 1272  
Email: vincent.seah@cyclecarriage.com.sg

SKETCH PLAN



A: SLB 288J  
B: SGB 806Z

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING THRU' THE CARPARK , VEHICLE SGB806Z COMES OUT FROM FROM THE PARKING LOTS AND HIT INTO MY VEHICLE LEFT PORTION

DECLARATION

I/We declare the foregoing particulars are true in every respect.

**Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.**

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time 22.04.19 12:30PM

Driver's Signature

(If driver is not the policyholder)

Date & Time 22.04.19 12:30PM

Reporting Centre Person

Name:

NRIC/FIN No.:

**Vincent Seah**  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4401 HP: 8332 0062 Fax: 832 1272  
Email: vincent.seah@cyclecarriage.com.sg

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

## ADDENDUM

### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:


Original Report No : MCC 418 0517 83 Vehicle Registration No: SLB 288 J  
Name (as shown in NRIC) : Chia Sew Ng NRIC/FIN/Passport No : S 6828859 Z  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore ( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : \_\_\_\_\_  
Email Address : \_\_\_\_\_  
Date of Accident : 20/04/19 Time of Accident : 17:15  
Place of Accident : Corporate No. 48923 Open Corporate B1K340  
Insurance Company : Chia Taiping Jurong East

### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend to OD claim

\_\_\_\_\_  
Policyholder / Driver's Signature  
Date:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	89591
<b>Vehicle Details</b>	
Vehicle No.:	SLB288J
Vehicle to be Exported:	No
Intended Deregistration Date:	03 May 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLA180 (R18 BI)
Primary Colour:	Purple
Manufacturing Year:	2015
Engine No.:	27091030854728
Chassis No.:	WDD1173422N312226
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$27,820.00
Original Registration Date:	29 Apr 2016
First Registration Date:	29 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$25,948.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Apr 2026
PARF Rebate Amount:	\$19,461.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,000.00
COE Rebate Amount:	\$31,437.00
<b>Total Rebate Amount:</b>	<b>\$50,898.00</b>

The information contained herein is correct as at 03 May 2019

OK

MCC419051783-02 / Cycle & Carriage Industries Pte Ltd - Pandan Loop  
 ENTRY DATE & TIME: 22/04/2019 14:31  
 SUBMITTED BY: Lim Xin Yi

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/04/2019 14:31
Date Of Accident	20/04/2019 17:15
Exact Location Of Accident	CARPARK NO UEJ23 OPEN CARPARK BLK340 JURONG EAST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLB288J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHIA SIEW NGOR
NRIC No	S6828959I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96719055
Alternative Phone No	Office-96719055
<b>Vehicle Particulars</b>	
Manufacturer	MERCEDES-BENZ
Model	CLA180
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3028931801
Cover Note Number	
<b>Driver</b>	
Name of Driver	ANG POH GUAN
NRIC No	S1550698I
Date Of Birth	26/04/1962
Occupation	INDOOR
Date Of Driving Pass	28/12/1983
Driving Experience	35 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94878583
Fax Number	
Contact Number	
EMail Address	NOEMAIL

5/8/2019

E-FILE

Address	11 JURONG LAKE LINK #06-37
Postcode	648155
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	Name: : ANG ZI XUAN Gender: : Female

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

I WAS DRIVING 'THRU' THE CARPARK, CAR B (SGB806Z) CAME OUT FROM THE PARKING LOTS AND HIT INTO MY CAR LEFT PORTION.

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number	SGB806Z
Vehicle Make/Model/Colour	MIT SILVER
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JAMES PANG KAH YONG
NRIC/Passport Number	S7231865Z
Contact Number	
Address	
Postcode	
Insurance Company Name	NTUC Income Insurance Co-operative Ltd
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

**SKETCH PLAN****IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time 22.04.19 12:30PM

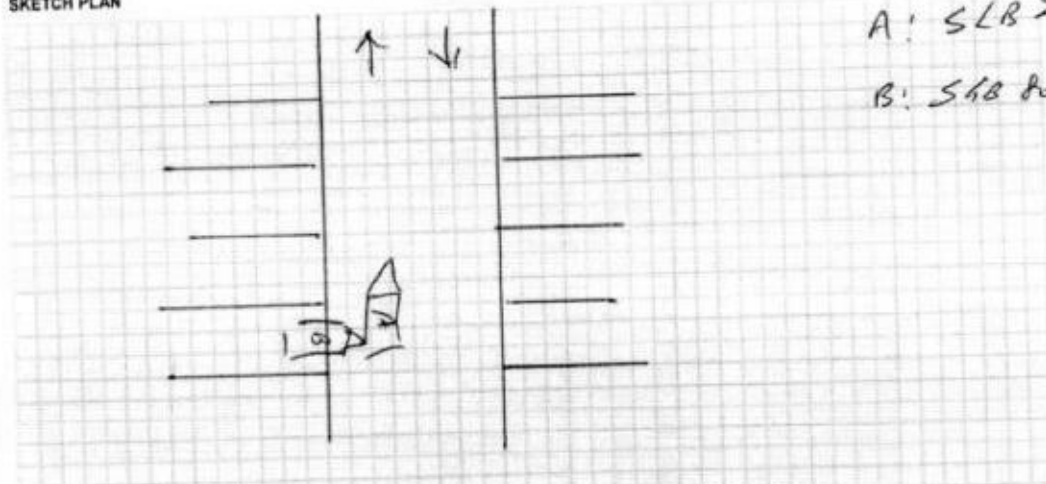
Driver's Signature  
(If driver is not the policyholder)  
Date & Time 22.04.19 12:30PM

Reporting Centre Person's  
Name:  
NRIC/FIN No.:

**Vincent Seah**  
Cycle & Carriage Industries Pte Ltd  
Body Care & Repair Center  
DID: 6771 4401 HP: 6342 0062 Fax: 6342 1272  
Email: vincent.seah@cyclecarriage.com.sg

## Sketch Plan #2

## SKETCH PLAN



A: SLB 288J  
B: SGB 806Z

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING THRU THE CARPARK, VEHICLE SGB806Z COMES OUT FROM FROM THE PARKING LOTS AND HIT INTO MY VEHICLE LEFT PORTION

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Please note that you have 14 calendar days to revert and file the claim under your own policy. Failing to do so, your insurance company will not allow nor accept the claim.

(Please contact your insurance company for any further details)

Policyholder's Signature

Date & Time 22.04.19 12:30PM

Driver's Signature

(If driver is not the policyholder)

Date & Time 22.04.19 12:30PM

Reporting Centre Person's

Name:

NRIC/FIN No.:

Vincent Seah  
Cycle & Carriage Industries Pte Ltd  
Body Case & Repair Center  
DID: 6771 4401 HP: 6132 0862 Fax: 6772 1272  
Email: vincent.seah@cyclecarriage.com.sg

Sketch Plan #3



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
 5 Raffles Quay #18-00 Singapore 048580  
 Tel (65) 6224 0010 Fax (65) 6224 0030  
 Operating Hours: Monday to Friday, 09:00 - 17:00  
 UEN: S663500206 / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MLC 418 051783 Vehicle Registration No: SLB 288 J

Name (as shown in NRIC) : Chia Sen Ng NRIC/FIN/Passport No : S 68289552

(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate

Address : \_\_\_\_\_ Singapore ( )

Contact (Tel) : \_\_\_\_\_ Mobile No. : \_\_\_\_\_

Email Address : \_\_\_\_\_

Date of Accident : 20/04/19 Time of Accident : 17:15

Place of Accident : Corporate No. 45023 Open Corporate Bldg 340

Insurance Company : Ching Tai Ping Jurong East

#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend to OD claim

Policyholder / Driver's Signature  
 Date:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Addendum Sheet



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 - 17:00  
UEN: S665500200 / GST Reg. No.: M400617735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MCC4190517P3 Vehicle Registration No: SLB 288J  
Name (as shown in NRIC) : Chia Sen Ng NRIC/FIN/Passport No : S 6828958I  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : \_\_\_\_\_ Singapore ( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : \_\_\_\_\_  
Email Address : \_\_\_\_\_  
Date of Accident : 20/04/19 Time of Accident : 17:15  
Place of Accident : Carpenter UET 23 Open Carpenter B112 340  
Insurance Company : Chia Taping For long East

#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Amend to third party claim

TC  
Policyholder / Driver's Signature  
Date:

[Signature]  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SLB288J

CHINA TAIPING INSURANCE (S) PTE  
LTD  
ATTN: MOTOR CLAIM DEPARTMENT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
62222366

Vehicle & Document Information  
WIP No 32782  
Reg No/Reg Date SLB288J / 29/04/2016  
Date In/Mileage / 0  
Chassis No WDD1173422N312226  
Engine No 27091030854728  
Make/Model MB/CLA 180 (C117) "URBAN"  
Colour/Trim 025 592 Northern Li/ 041 151-Leather Twi

Account No	Terms	Date/Time Printed	CSE	Operator				
WC000668	Credit	30/04/2019/ 14:16	VS	356 / Vincent Seah				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
M BPNSUN POLICY NO/ACC DATE : DMPCSN3028931801 // 20.04.19 DRIVE IN/EXCESS : 22.04.19 // DATE IN/DATE SURVEY:02.05.19/ BY/AUTHORIZED ON :								
A BPILAB "USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.-NETT"							0.10	380.00
A BPILAB INSPECT & CONDUCT WHEEL ALIGNMENT.-NETT								540.00
S BPNSUB REMOVE & TRANSFER TYRE TO NEW RIM AND BALANCE WHEEL. NETT LHR								60.00
A BPILAB PLACE VEHICLE ON CELETTE BENCH TO CONDUCT CHASSIS ALIGNMENT.NETT							photo. 0.07	? 1000.00
A BPILAB REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE							photo.	? 1920.00
A BPILAB "REMOVE & INSTALL INTERIOR GARNISH,SEAT AND UPHOLSTERY FOR NECESSARY REPAIR."								960.00
A BPILAB "REMOVE & INSTALL LUGGAGE COMPARTMENT,TRIM,GARNISH AND CARPET FOR NECESSARY REPAIR."								960.00
A BPILAB REMOVE & REPLACE REAR WINDSHIELD.-NETT							0.07	560.00
S BPNSUB SUPPLY & INSTALL 1 PC REAR WINDSHIELD SOLAR FILM.NETT								300.00
A BPILAB REMOVE & INSTALL PETROL TANK FOR NECESSARY REPAIR OR REPLACEMENT.								480.00
A BPILAB TRANSFER DOOR MECHANISM, ELECTRICAL COMPONENTS TO NEW DOOR- NETT LHF DR,LHR DR							0.05	800.00

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany





Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SLB288J

CHINA TAIPING INSURANCE (S) PTE  
LTD  
ATTN: MOTOR CLAIM DEPARTMENT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
62222366

WIP No  
Reg No/Reg Date  
Date In/Mileage  
Chassis No  
Engine No  
Make/Model  
Colour/Trim

### Vehicle & Document Information

**32782**  
**SLB288J / 29/04/2016**  
**/ 0**  
**WDD1173422N312226**  
**27091030854728**  
**MB/CLA 180 (C117) "URBAN"**  
**025 592 Northern Li/ 041 151-Leather Twi**

Account No	Terms	Date/Time Printed	CSE	Operator	Description of Goods / Services	Qty	Unit Price	Disc%	Amount
WC000668	Credit	30/04/2019/ 14:16	VS	356 / Vincent Seah					
A BPILAB					REMOVE & REPLACE ON LHF DR, LHR DR, LHR FENDER, REAR BUMPER				5760 6720.00
A BPIRES					RESPRAY ON LHF DR, LHR DR, LHR FENDER, REAR BUMPER				2400 3000.00
A BPILAB					SEALANT PANEL JOINT			0.49	80.00
M REAR BUMPER						1.00	1140.97	00.00	Ry 1140.97
M LHR MOUNTING RAIL						1.00	27.62	00.00	? 27.62
M LEFT FRONT DOOR						1.00	1551.10	00.00	bt 1551.10
M ABSORBING LHF DOOR						1.00	63.93	00.00	ne 63.93
M LHF DOOR WEATHERSTRIP						1.00	290.54	00.00	ne 290.54
M LHF DR BLIND RIVET WITH PAN HEAD						11.00	2.35	00.00	ne 25.85
M LEFT REAR DOOR						1.00	1691.88	00.00	bt 1691.88
M ABSORBING-LHR DOOR						1.00	63.93	00.00	ne 63.93
M LHR DR SUPPORT						1.00	31.41	00.00	ne 31.41
M LHR DOOR WEATHERSTRIP						1.00	290.54	00.00	ne 290.54
M BOTTOM LEFT REAR DR HINGE						1.00	124.07	00.00	? 124.07
M TOP LEFT REAR DR HINGE						1.00	100.07	00.00	? 100.07
M REAR LEFT DOOR LOCK						1.00	318.20	00.00	? 318.20
M LEFT REAR FENDER						1.00	1572.68	00.00	bt 1572.68
M LHR FENDER LINEAR						1.00	136.34	00.00	? 136.34
M LHR FLAP						1.00	22.12	00.00	? 22.12
M LHR CONNECTING PANEL						1.00	188.69	00.00	? 188.69
M LHR DISK WHEEL						1.00	648.96	00.00	ne 648.96
M REAR WINDSCREEN GLASS						1.00	859.90	00.00	ne 859.90
M ONE-COMPONENT ADHESIVE						2.00	157.83	00.00	ne 315.66
M TS TWO-COMPONENT ADHESIVE						1.00	781.76	00.00	ne 781.76
M LHR SHOCK ABSORBER						1.00	353.87	00.00	? 353.87
M TORSION BAR						1.00	220.51	00.00	? 220.51
M LHR TORSION BAR LINKAGE						1.00	55.88	00.00	? 55.88
M AXLE SUBFRAME						1.00	1814.33	00.00	? 1814.33
M SPRING LINK						1.00	182.68	00.00	? 182.68

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

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Mercedes-Benz

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Company No. 196400367W  
GST Reg No. MR-8500111-X

**ESTIMATE FOR SLB288J**

CHINA TAIPING INSURANCE (S) PTE  
LTD  
ATTN: MOTOR CLAIM DEPARTMENT  
3 ANSON ROAD #16-00  
SPRINGLEAF TOWER  
SINGAPORE 079909  
62222366

Vehicle & Document Information  
WIP No **32782**  
Reg No/Reg Date **SLB288J / 29/04/2016**  
Date In/Mileage **/ 0**  
Chassis No **WDD1173422N312226**  
Engine No **27091030854728**  
Make/Model **MB/CLA 180 (C117) "URBAN"**  
Colour/Trim **025 592 Northern Li/ 041 151-Leather Twi**

Account No	Terms	Date/Time Printed	CSE	Operator
WC000668	Credit	30/04/2019/ 14:16	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M [STR] WHEEL BEARING	1.00	363.77	00.00	363.77
M REAR CAMBER ARM	1.00	128.59	00.00	128.59
M REAR TIE ROD	1.00	54.32	00.00	54.32
M LEFT RADIUS ROD	1.00	143.27	00.00	143.27
M WHEEL CARRIER	1.00	1253.47	00.00	1253.47

ESTIMATE

*Signature*  
3/5/19

Tanpin 97445749  
Not Authorise, Revert.  
5/2/19 3:55pm  
Ex \$1000  
Resurvey before paint  
11-12 days  
Surc LK Auto

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
  - To display damaged part(s) during resurvey
  - Parts prices are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modification(s) is allowed
  - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Confirmed &amp; accepted by

7% GST on **Nett 32,576.91**  
**2280.38**

Authorized signatory and company stamp

**Total Payable 34,857.29**

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.  
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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www.mercedes-benz.com.sg

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2019		30 Apr 2019 17:09 <a href="#">Edit Adj Rpt</a>	<b>S\$21,436.73</b> <a href="#">Edit Estimates</a>	<b>S\$21,436.73</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CHIA SIEW NGOR, ID: S6828959I			Date of Loss:	20/04/2019 17:00 - :59 [35 Months and 22 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.:	SLB288J			Policy/Cover Note No.:	DMPCSN3028931801 (Comprehensive)
Claim Type:	OD / SNM19D201774C01			Excess:	S\$1,000.00
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300				
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 10/05/2019]				
Driver/Custodian:	ANG POH GUAN (56 / Male) , NRIC: S1550698I, Tel: +6594878583 Email: NOEMAIL				

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- CHINA\_TAIPING (06/05/2019): Alert - Adj Mandate Approved (S\$29875.94) - SLB288J - Claim Handler: Elaine Cheo...

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents



































**\*SLB288J (SNM19D201774C01)**  
**OD**  
**Apr 20 2019 5:00PM**  
**[CHIA SIEW NGOR]**  
**Cycle & Carriage Industries Pte Ltd**

Upload Documents Upload Photos Compose New Letter




View View in Browser ▼

Assessment Reports				1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	22/04/19 14:36	<b>Accident Statement</b>	1	Load HTM	
2	30/04/19 13:27	<b>Addendum Sheet</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	30/04/19 13:27	<b>Accident Statement Addm. #1</b>	1	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/05/19 10:13	<b>Adjuster Immediate Advice</b>	1	Load HTM	




















Photos/Images				3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
2	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
3	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
4	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
5	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
6	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
7	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
8	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
9	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
10	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
11	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
12	22/04/19 14:36	<b>Accident Photo</b> [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/05/19 16:32	<b>General View</b>	1	Load PDF	
2	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
3	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
4	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
5	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
6	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
7	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
8	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
9	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
10	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
11	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
12	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>
13	15/05/19 15:03	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
14	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
15	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
16	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
17	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
18	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
19	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
20	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
21	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
22	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
23	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
24	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
25	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
26	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
27	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
28	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
29	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
30	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
31	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
32	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
33	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
34	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
35	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
36	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
37	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
38	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
39	15/05/19 15:03	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	30/04/19 17:11	OD ESTIMATE - SLB288J	 Load PDF	
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	22/04/19 14:35	Sketch Plan [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	22/04/19 14:35	Sketch Plan #2 [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	22/04/19 14:35	Sketch Plan #3 [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	22/04/19 14:35	Sketch Plan #4 [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
5	22/04/19 14:35	Accident Sketch Plan [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/05/19 10:15	MARK ESTIMATE	 Load PDF	
2	08/05/19 10:43	EMAIL TO ELAINE CHEONG	 Load PDF	

## Linked Accident Report Documents

Assessment Reports			View	View in Browser	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print	
1	22/04/19 14:36	Accident Statement	 Load HTM		
2	30/04/19 13:27	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>	
3	30/04/19 13:27	Accident Statement Addm. #1	 Load HTM		



Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
4	08/05/19 08:44	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
5	08/05/19 08:44	Accident Statement Addm. #2	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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11	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	22/04/19 14:36	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)	Thumbnail	Print
1	22/04/19 14:35	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	22/04/19 14:35	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>
3	22/04/19 14:35	Sketch Plan #3	 Load JPG	<input checked="" type="checkbox"/>
4	22/04/19 14:35	Sketch Plan #4	 Load JPG	<input checked="" type="checkbox"/>
5	22/04/19 14:35	Accident Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road, #16-00 Springleaf Tower  
Singapore 079909

Our File No: CS/CT119007697/T1VD3S2

Date: 15/05/2019

### REFERENCE

Insured/Claimant: CHIA SIEW NGOR Policy No: DMPCSN3028931801  
Date of Loss: 20/04/2019 Nature of Claim: OD Claim No: SNM19D201774C01

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLB288J**  
Make & Model: MERCEDES-BENZ CLA180, 1.6 (A) Engine No: 27091030854728  
Reg. Date: 29/04/2016 (Man. Year: 2015) Chassis No: WDD1173422N312226  
Colour: Purple Odometer: 50658 km  
Engine Capacity: 1595 cc  
Market Value/New Car Price: S\$104,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 275/40R18 Rear Tyre Size: 275/40R18  
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm  
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,116.91	8,456.73	6,660.18	44.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,460.00	12,980.00	4,480.00	25.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>32,576.91</b>	<b>21,436.73</b>	<b>11,140.18</b>	<b>34.20</b>
<b>- Excess (S\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>31,576.91</b>	<b>20,436.73</b>	<b>11,140.18</b>	<b>35.28</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,210.38</b>	<b>1,430.57</b>	<b>779.81</b>	<b>35.28</b>
<b>Nett Amount (S\$)</b>	<b>33,787.29</b>	<b>21,867.30</b>	<b>11,919.99</b>	<b>35.28</b>

### INSPECTION

Date of Assignment: 30/04/2019  
Date Inspected: 02/05/2019 Inspected At: Cycle & Carriage Industries Pte Ltd (Pandan Loop)  
188 Pandan Loop  
Singapore 128378  
Estimated Period of Repair: 12.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





PLEASE BE INFORMED THAT VEHICLE CONVERT TO TP CLAIM.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$8,439.21 NETT)

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 15 May 2019)
<b>Parts:</b>	143	MERCEDES-BENZ CLA180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLB288J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,140.97 FS	*- FS
2	1		*LHR MOUNTING RAIL	*Check	27.62 FS	*- FS
3	1		*LEFT FRONT DOOR	Bent	1,551.10 FS	*1,551.10 FS
4	1		*ABSORBING LHF DOOR	Necessary	63.93 FS	*63.93 FS
5	1		*LHF DOOR WEATHERSTRIP	Necessary	290.54 FS	*290.54 FS
6	11		*LHF DR BLIND RIVET WITH PAN HEAD	Necessary	25.85 FS	*25.85 FS
7	1		*LFET REAR DOOR	Bent	1,691.88 FS	*1,691.88 FS
8	1		*ABSORBING - LHR DOOR	Necessary	63.93 FS	*63.93 FS
9	1		*LHR DR SUPPORT	*Check	31.41 FS	*- FS
10	1		*LHR DOOR WEATHERSTRIP	Necessary	290.54 FS	*290.54 FS
11	1		*BOTTOM LEFT REAR DR HINGE	*Check	124.07 FS	*- FS
12	1		*TOP LEFT REAR DR HINGE	*Check	100.07 FS	*- FS
13	1		*REAR LEFT DOOR LOCK	*Check	318.20 FS	*- FS
14	1		*LEFT REAR FENDER	Bent	1,572.68 FS	*1,572.68 FS
15	1		*LHR FENDER LINEAR	*Check	136.34 FS	*- FS
16	1		*LHR FLAP	*Check	22.12 FS	*- FS
17	1		*LHR CONNECTING PANEL	*Check	188.69 FS	*- FS
18	1		*LHR DISK WHEEL	Cut	648.96 FS	*648.96 FS
19	1		*REAR WINDSCREEN GLASS	Necessary	859.90 FS	*859.90 FS
20	2		*ONE-COMPONENT ADHESIVE	Necessary	315.66 FS	*315.66 FS
21	1		*TS TWO-COMPONENT ADHESIVE	Necessary	781.76 FS	*781.76 FS
22	1		*LHR SHOCK ABSORBER	*Check	353.87 FS	*- FS
23	1		*TORSION BAR	*Check	220.51 FS	*- FS
24	1		*LHR TORSION BAR LINKAGE	*Check	55.88 FS	*- FS
25	1		*AXLE SUBFRAME	*Check	1,814.33 FS	*- FS
26	1		*SPRING LINK	*Check	182.68 FS	*- FS
27	1		*(STR) WHEEL BEARING	*Check	363.77 FS	*- FS
28	1		*REAR CAMBER ARM	*Check	128.59 FS	*- FS
29	1		*REAR TIE ROD	*Check	54.32 FS	*- FS
30	1		*LEFT RADIUS ROD	*Check	143.27 FS	*- FS
31	1		*WHEEL CARRIER	*Check	1,253.47 FS	*- FS
32	1		*REAR WINDSHIELD SOLAR FILM	Necessary	300.00 FS	*300.00 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>15,116.91</b>	<b>8,456.73</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.	New	380.00	380.00
2	INSPECT & CONDUCT WHEEL ALIGNMENT.	New	540.00	540.00
3	REMOVE & TRANSFER TYRE TO NEW RIM AND BALANCE WHEEL.	New	60.00	60.00
4	PLACE VEHICLE ON CELETTE BENCH TO CONDUCT CHASSIS ALIGNMENT. *Check	New	1,000.00	0.00
5	REMOVE CARRIAGE ASSY FROM VEHICLE FRAME FOR REPLACEMENT OF WHEELBASE. *Check	New	1,920.00	0.00
6	REMOVE & INSTALL INTERIOR GARNISH, SEAT AND UPHOLSTERY FOR NECESSARY REPAIR.	New	960.00	960.00
7	REMOVE & INSTALL LUGGAGE COMPARTMENT, TRIM, GARNISH, AND CARPET FOR NECESSARY REPAIR.	New	960.00	960.00
8	REMOVE & REPLACE REAR WINDSHIELD.	New	560.00	560.00
9	REMOVE & INSTALL PETROL TANK FOR NECESSARY REPAIR OR REPLACEMENT.	New	480.00	480.00
10	TRANSFER DOOR MECHANISM, ELECTRICAL COMPONENTS TO NEW DOOR - LHF DR, LHR DR.	New	800.00	800.00
11	REMOVE & REPLACE ON LHF DR, LHR DR, LHR FENDER, REAR BUMPER.	New	6,720.00	5,760.00
12	RESPRAY ON LHF DR, LHR DR, LHR FENDER, REAR BUMPER.	New	3,000.00	2,400.00
13	SEALANT PANEL JOINT.	New	80.00	80.00
<b>Gross Labour Cost (\$\$)</b>			<b>17,460.00</b>	<b>12,980.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >