

INQUIRY

INS. CASE OWNER:

Lalthan

CG 4/1111800 7677, U# 9639

LKE:

IDAL:

Surveyor:

Marvins

DOI:

ASSIGNMENT

no 4/11/11

Date / Time:

10/11/11

Registered in Meritmen:

21/11/11

Pre-assign / CCU / FTE

GBB 9500E



Insured Vehicle No.:

Name of Insured:

TAK PRODUKTS &amp; SERVICES P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

11/11/11

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

QUEK KUNING RAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Toyota

Place of Accident:

UBI Ave 3

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SDF 596



INSRS:

WSP:

Tel:

Liability:

RMKS:

SPECIALIST



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/5

Email send to lalthan with AVF attached on

17/5

Liability clear send to TP.

24/9

Pending TP W/L.

11/10

File pass RT type report.

17/10

Pending mandant approval offer \$14,918 (Pending acceptance? TP reject offer. Re-offer \$15,239 (Pending acceptance?)

24/10

Settle @ \$15,239.00. File pass to li send

13/12

File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting In (1st):

Non-Reporting In (2nd):

Non-Reporting In (Final):

Notification In "if non-pickup":

Call OI:

After call In to OI:

Documentation Check List: Handler Typist

Notification In (if non-pickup):

After call In to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

DP

\$5 12,335.09

( 6 days) Reduction:

\$10,099.26 % 44

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Final Liability:

(W/LSS)

\$5

13,626.55

(Agreed / Assessed) BOLA S/N No.:

15

Email:

Call:

Loss of Rental (LOR):

\$5

1605.00

( 10 days) X \$160.50

Loss of Use (LOU):

\$5

-

( 5 days)

Loss of Income (LIH):

\$5

-

( 5 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5

7.45

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost:

\$5

-

Total:

\$5

15,239.00

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Payee 1:

\$5

15,239.00

Name 1:

Pocayalis Motor Pte Ltd

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-



# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SDF59C/1904058

29<sup>th</sup> April 2019

The Manager  
Motor Claim Department  
India International Insurance Pte Ltd  
64 Cecil Street  
#04/05 IOB Building  
Singapore 049711

not allowed  
to be kept  
64  
30/4/19  
P/P \$ 12735.09

Date of Accident : 29<sup>th</sup> April 2019  
Location : Blk 50 Ubi Ave 3 Carpark  
Third Party Claim Vehicle No : GBB 9500 E  
Repair Cost For Vehicle No : SDF 59 C Audi A5

## Estimate Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Front fender LH	1	819.90	\$ 819.90
2	Front fender cowling LH	1	256.55	\$ 256.55
3	Front fender cowling clips LH	1set	55.00	\$ 55.00
4	Front fender reflector LH	1	111.25	\$ 111.25
5	Front fender side garnish LH	1	23.85	\$ 23.85
6	Front fender top garnish LH	1	34.65	\$ 34.65
7	Front fender bracket LH	2	56.25	\$ 112.50
8	Headlamp assy LH	1	7,186.65	\$ 7,186.65
9	Front bumper fascia	1	1,610.95	\$ 1,610.95
10	Front bumper clips	1set	221.50	\$ 221.50
11	Front bumper side retainer LH	1	25.55	\$ 25.55
12	Front bumper air duct LH	1	58.65	\$ 58.65
13	Front support panel	1	800.75	\$ 800.75
14	Running board side skirt LH	1	589.10	\$ 589.10
15	Running board side skirt bracket LH	1	16.85	\$ 16.85
16	Front door pillar LH (outer)	1	1,572.00	\$ 1,572.00
17	Radiator top garnish	1	91.35	\$ 91.35
18	Radiator top garnish clips	1set	25.00	\$ 25.00
19	Front grille assy	1	2,170.45	\$ 2,170.45
20	Front grille emblem	1	93.65	\$ 93.65
21	Radiator top bracket	1	138.45	\$ 138.45
				\$16,014.60

Bus. Reg No: 199502604 E GST No: 19-9502604-E

29<sup>th</sup> April 2019

12735.08

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SDF59C/1904058

22<sup>nd</sup> May 2019

The Manager  
Motor Claim Department  
India International Insurance Pte Ltd  
64 Cecil Street  
#04/05 IOB Building  
Singapore 049711

Date of Accident : 29<sup>th</sup> April 2019  
Location : Blk 50 Ubi Ave 3 Carpark  
Third Party Claim Vehicle No : GBB 9500 E  
Repair Cost For Vehicle No : SDF 59 C Audi A5

## Supplementary Supply of Parts

No.	Particulars	Qty	Price	Amounts
1	Front fender top bracket LH (8W6821471)	Ref 1	22.10	\$ 22.10 ✓
2	Front fender bracket LH (8W6821131B)	Ref 1	75.25	\$ 75.25 ✓
3	Front pillar panel LH (8W6809075)	Ref 1	43.75	\$ 43.75 ✓
4	Support lock bracket (8W6807771)	Ref 1	98.65	\$ 98.65 ✓
				<u>\$ 239.75</u>

GST will be reflected in the final bills.

422834.35

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SDF59C/1904058

29<sup>th</sup> April 2019

The Manager  
Motor Claim Department  
India International Insurance Pte Ltd  
64 Cecil Street  
#04/05 IOB Building  
Singapore 049711

*not Akmal  
LH  
taken to workshop  
Gdy.  
30/4/19  
P/P &*

Date of Accident : 29<sup>th</sup> April 2019  
Location : Blk 50 Ubi Ave 3 Carpark  
Third Party Claim Vehicle No : GBB 9500 E  
Repair Cost For Vehicle No : SDF 59 C Audi A5

## Estimate Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Front fender LH	1	819.90	\$ 819.90
2	Front fender cowling LH	1	256.55	\$ 256.55
3	Front fender cowling clips LH	1set	55.00	\$ 55.00
4	Front fender reflector LH	1	111.25	\$ 111.25
5	Front fender side garnish LH	1	23.85	\$ 23.85
6	Front fender top garnish LH	1	34.65	\$ 34.65
7	Front fender bracket LH	2	56.25	\$ 112.50
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9	Front bumper fascia	1	1,610.95	\$ 1,610.95
10	Front bumper clips	1set	221.50	\$ 221.50
11	Front bumper side retainer LH	1	25.55	\$ 25.55
12	Front bumper air duct LH	1	58.65	\$ 58.65
13	Front support panel	1	800.75	\$ 800.75
14	Running board side skirt LH	1	589.10	\$ 589.10
15	Running board side skirt bracket LH	1	16.85	\$ 16.85
16	Front door pillar LH (outer)	1	1,572.00	\$ 1,572.00
17	Radiator top garnish	1	91.35	\$ 91.35
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21	Radiator top bracket	1	138.45	\$ 138.45
				\$16,014.60

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SDF59C/1904058

29<sup>th</sup> April 2019

No.	Particulars	Qty	Price	Amounts
	Balance b/f			\$16,014.60
22	Front wheel house top garnish LH	1	53.55	\$ 53.55
23	Front wheel house top garnish clips LH	1	35.00	\$ 35.00
24	Front wheel rim LH (s/net)	1	1,911.45	\$ 1,911.45
				<u>\$18,014.60</u>

## Labour Charges :-

	Amounts
Cut out, renew, knocking & welding front door pillar LH, front fender LH, front support panel, remove & install all damage parts, straighten & re-align body	\$ 2,100.00
Remove & install radiator assy, engine cooling system & conduct pressure test	\$ 120.00
Remove & install air con system, vacuum & top up gas	\$ 120.00
Tuff-kote on damage parts	\$ 120.00
Computerise wheel alignment	\$ 180.00
Spray painting on damage parts	\$ 1,880.00
Check all lighting after repairs	\$ 60.00
Labour Charge	<u>\$ 4,580.00</u>
Total Amount	<u>\$22,594.60</u>

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	4348K
<b>Vehicle Details</b>	
Vehicle No.:	SDF59C
Vehicle to be Exported:	No
Intended Deregistration Date:	02 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CVK064493
Chassis No.:	WAUZZZF51JA114294
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,954.00
Original Registration Date:	12 Sep 2018
First Registration Date:	12 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$45,136.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Sep 2028
PARF Rebate Amount:	\$33,852.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	11 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,429.00
COE Rebate Amount:	\$30,348.00
<b>Total Rebate Amount:</b>	<b>\$64,200.00</b>

The information contained herein is correct as at 02 May 2019

OK



## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 30 April 2019 2:37 PM  
**To:** Specialists Motor Pte Ltd; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Lalitha Krishnan - III  
**Subject:** RE: ACCIDENT INVOLVING SDF59C AND GBB9500E ON 29/04/2019 AT BLK 50 UBI AVE 3 CARPARK  
**Attachments:** 0412\_001.pdf; SDF59C (25).jpg; SDF59C (26).jpg; SDF59C (27).jpg; SDF59C (28).jpg

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDF59C and let us have your report urgently.

This claim will be handled by Ms Lalitha.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

333pm 30/4/19  
irene  
vehicle in  
array on 2/5/19

---

**From:** Specialists Motor Pte Ltd [mailto:cardoc@singnet.com.sg]  
**Sent:** 30 April, 2019 1:41 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SDF59C AND GBB9500E ON 29/04/2019 AT BLK 50 UBI AVE 3 CARPARK

Without Prejudice

Dear Gabriel Wee

Please assign LKK Auto Consultants Pte Ltd to survey the vehicle SDF59C.

Thanks & Regards  
Irene Ting  
6747 2112

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 30 April, 2019 1:17 PM  
**To:** Specialists Motor Pte Ltd  
**Subject:** RE: ACCIDENT INVOLVING SDF59C AND GBB9500E ON 29/04/2019 AT BLK 50 UBI AVE 3 CARPARK

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

---

**From:** Specialists Motor Pte Ltd [<mailto:cardoc@singnet.com.sg>]

**Sent:** 30 April, 2019 11:33 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** ACCIDENT INVOLVING SDF59C AND GBB9500E ON 29/04/2019 AT BLK 50 UBI AVE 3 CARPARK

Without Prejudice

Dear Sir/Madam

Attached the estimate, GIA report and photos for your perusal.

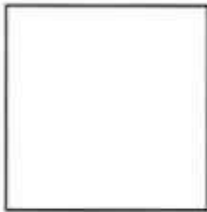
Our client (SDF59C) is claiming against your insured (GBB9500E).

Kindly check for us the above claim liability as soon as possible.

And also Kindly arrange the surveyor to survey the vehicle SDF59C at  
Specialists Motor Pte Ltd  
Blk 3018A, Ubi Road 1  
#01-24/25/26  
Singapore 408711

Thanks & Regards  
Irene Ting  
6747 2112

**From:** [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg) [mailto:[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)]  
**Sent:** Tuesday, 30 April, 2019 10:04 AM  
**To:** CARDOC  
**Subject:** Attached Image



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 17 May 2019 3:36 PM  
**To:** Lalitha Krishnan - III  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Your ref: GBB 9500E (Our ref: CC4/III7677/Ugb3) \*\*\* ACCIDENT INVOLVING GBB 9500E & SDF 59C ON 29/04/2019 \*\*\*

Dear Lalitha,

Noted with many thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lalitha Krishnan - III [mailto:[lalitha@iii.com.sg](mailto:lalitha@iii.com.sg)]  
**Sent:** Friday, 17 May 2019 2:29 PM  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your ref: GBB 9500E (Our ref: CC4/III7677/Ugb3) \*\*\* ACCIDENT INVOLVING GBB 9500E & SDF 59C ON 29/04/2019 \*\*\*

Dear Cecilia

We refer to your email below dated 7.5.19.

Liability appears to be against Id as he had admitted he had moved right to hit TPV which is clearly seen in the video footage. You may agree for direct settlement.

Best Regards

**Lalitha Krishnan**

*Motor Claims Department*

*India International Insurance Pte Ltd*

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6139 Fax: 6224 4174



---

**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]  
**Sent:** Tuesday, May 07, 2019 12:50 PM  
**To:** Lalitha Krishnan - III <[lalitha@iii.com.sg](mailto:lalitha@iii.com.sg)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Your ref: GBB 9500E (Our ref: CC4/III7677/Ugb3) \*\*\* ACCIDENT INVOLVING GBB 9500E & SDF 59C ON 29/04/2019 \*\*\*

Dear Lalitha,  
Kindly refer to attached for the AVF submitted by TP.

Would be very much appreciate if you able to give us your instruction in the liability. Many thanks

Best Regards,  
Cecilia Chong | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

## Print Received Message

This mail is associated with :

**\*SDF59C (MFL2019D0000417)  
[GBB9500E]**

TP

ACE DRIVE PTE LTD

Apr 29 2019 12:00PM

[TAK PRODUCTS & SERVICES PTE LTD]

Specialists Motor Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 14/10/2019 09:59 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$15560.00) - SDF59C - Claim Handler: Lalitha Krishnan

Approved:15560.00.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 May 2019 <a href="#">Edit Reg</a>		30 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$12,735.09</b> <a href="#">Edit Estimates</a>	<b>\$12,735.09</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	TAK PRODUCTS & SERVICES PTE LTD, Co. Reg. No.: -		
Main Claimant:	ACE DRIVE PTE LTD		
Vehicle Reg. No.:	SDF59C	Date of Loss:	29/04/2019 12:00 - :59 [7 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MFL2019D0000417	Policy/Cover Note No.:	D19MFL0000018
Vehicle Reg. No. (Insured):	GBB9500E	Policy No. (Claimant):	VFX/P1861952
		Excess:	
Repairer:	Specialists Motor Pte Ltd (HQ) Blk 3018A Ubi Road 1, #01-24/25/26, 408711 Ubi - Tel: 6747 2112		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 13/05/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- III\_SG (14/10/2019): Alert - Adj Mandate Approved (\$15560.00) - SDF59C - Claim Handler: Lalitha Kris...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

























































Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SDF59C (MFL2019D0000417)  
[GBB9500E]  
TP  
ACE DRIVE PTE LTD  
Apr 29 2019 12:00PM  
[TAK PRODUCTS & SERVICES PTE LTD]  
Specialists Motor Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <span>View in Browser</span>		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	17/05/19 14:26	Video - Accident							Load MP4		
2	17/05/19 14:26	Video - Accident							Load AVI		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	06/05/19 15:16	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	
3	06/05/19 15:16	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
4	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	
5	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	
6	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	
7	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	
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39	06/05/19 15:16	General View							Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
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95	06/05/19 15:16	General View	 Load JPG	<input checked="" type="checkbox"/>

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
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Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/05/19 18:18	EMAIL FROM III DD 30042019		Load PDF	
2	02/05/19 18:18	TP EST & GIA REPORT		Load PDF	
3	02/05/19 19:36	TP ESTIMATE- MARKED		Load PDF	
4	04/10/19 16:14	WORKSHOP INVOICE		Load PDF	
5	04/10/19 16:14	LTA SEARCH		Load PDF	
6	04/10/19 16:14	LOD		Load PDF	
7	24/12/19 11:37	AUTHORISATION TO ACT FORM		Load PDF	
8	24/12/19 11:37	DISCHARGE VOUCHER		Load PDF	
9	24/12/19 11:37	RENTAL RECEIPT		Load PDF	
10	24/12/19 11:37	GIROFORM		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	03/05/19 08:53	Singapore Accident Statement		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19007677/UGB3N2

Date: 24/12/2019

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	D19MFL0000018
Claimant Vehicle No :	SDF59C	Insured Vehicle No :	GBB9500E
Date of Loss:	29/04/2019	Nature of Claim:	TP
		Claim No:	MFL2019D0000417

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SDF59C	Engine No:	CVK064493
Make & Model:	AUDI A5, 2.0 (A)	Chassis No:	WAUZZZF51JA114294
Reg. Date:	12/09/2018 (Man. Year: 2018)	Odometer:	9627 km
Colour:	White		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	245/40Z R18	Rear Tyre Size:	245/40Z R18
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 7 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,254.35	10,545.09	7,709.26	42.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,580.00	2,190.00	2,390.00	52.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>22,834.35</b>	<b>12,735.09</b>	<b>10,099.26</b>	<b>44.23</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,598.40</b>	<b>891.46</b>	<b>706.94</b>	<b>44.23</b>
<b>Nett Amount (S\$)</b>	<b>24,432.75</b>	<b>13,626.55</b>	<b>10,806.20</b>	<b>44.23</b>
<b>+ Car Rental (10.0 x S\$160.50/day) (S\$)</b>		<b>1,605.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>15,239.00</b>		

## INSPECTION

Date of Assignment:	30/04/2019	
Date Inspected:	30/04/2019	Inspected At: Specialists Motor Pte Ltd (HQ) Blk 3018A Ubi Road 1, #01-24/25/26 Singapore 408711
Estimated Period of Repair:	6.0 days	

**Adjuster:** MARCUS CHUA

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 04 Oct 2019)	
<b>Parts:</b>	N/A	AUDI A5 2.0 (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SDF59C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT FENDER LH	Distorted	819.90 F	*819.90 FL
2	1	*FRONT FENDER COWLING LH	Torn	256.55 F	*256.55 FL
3	1	*SET FRONT FENDER COWLING CLIPS LH	Necessary	55.00 F	*55.00 FL
4	1	*FRONT FENDER REFLECTOR LH	Torn	111.25 F	*111.25 FL
5	1	*FRONT FENDER SIDE GARNISH LH	Torn	23.85 F	*23.85 FL
6	1	*FRONT FENDER TOP GARNISH LH	Torn	34.65 F	*34.65 FL
7	2	*FRONT FENDER BRACKET LH	Bent	112.50 F	*112.50 FL
8	1	*HEADLAMP ASSY LH	Cracked	7,186.65 F	*7,186.65 FL
9	1	*FRONT BUMPER FASCIA	Distorted	1,610.95 F	*1,610.95 FL
10	1	*SET FRONT BUMPER CLIPS	Necessary	221.50 F	*221.50 FL
11	1	*FRONT BUMPER SIDE RETAINER LH	Cracked	25.55 F	*25.55 FL
12	1	*FRONT BUMPER AIR DUCT LH	Distorted	58.65 F	*58.65 FL
13	1	*FRONT SUPPORT PANEL	Repair	800.75 F	*- FL
14	1	*RUNNING BOARD SIDE SKIRT LH	Repair	589.10 F	*- FL
15	1	*RUNNING BOARD SIDE SKIRT BRACKET LH	Not Necessary	16.85 F	*- FL
16	1	*FRONT DOOR PILLAR LH (OUTER)	Repair	1,572.00 F	*- FL
17	1	*RADIATOR TOP GARNISH	Torn	91.35 F	*91.35 FL
18	1	*SET RADIATOR TOP GARNISH CLIPS	Necessary	25.00 F	*25.00 FL
19	1	*FRONT GRILLE ASSY	Not Necessary	2,170.45 F	*- FL
20	1	*FRONT GRILLE EMBLEM	Not Necessary	93.65 F	*- FL
21	1	*RADIATOR TOP BRACKET	Cracked	138.45 F	*138.45 FL
22	1	*FRONT WHEEL HOUSE TOP GARNISH LH	Torn	53.55 F	*53.55 FL
23	1	*FRONT WHEEL HOUSE TOP GARNISH CLIPS LH	Necessary	35.00 F	*35.00 FL
24	1	*FRONT WHEEL RIM LH	Repair	1,911.45 FS	*- FS
25	1	*FRONT FENDER TOP BRACKET LH	Bent	22.10 F	*22.10 FL
26	1	*FRONT FENDER BRACKET LH	Bent	75.25 F	*75.25 FL
27	1	*FRONT PILLAR PANEL LH	Bent	43.75 F	*43.75 FL
28	1	*SUPPORT LOCK BRACKET	Bent	98.65 F	*98.65 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>18,254.35</b>	<b>11,100.10</b>
<b>- List Item Discount on L Items 0.00/5.00% (\$\$)</b>	<b>0.00</b>	<b>555.01</b>
<b>Total Parts (\$\$)</b>	<b>18,254.35</b>	<b>10,545.09</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	CUT OUT ,RENEW ,KNOCKING & WELDING FRONT DOOR PILLAR LH ,FRONT FENDER LH ,FRONT SUPPORT PANEL ,REMOVE & INSTALL ALL DAMAGE PARTS ,STRAIGHTEN & RE-ALIGN BODY	New	2,100.00	800.00
2	REMOVE & INSTALL RADIATOR ASSY ,ENGINE COOLING SYSTEM & CONDUCT PRESSURE TEST	New	120.00	0.00
3	REMOVE & INSTALL AIR CON SYSTEM ,VACUUM & TOP UP HAS	New	120.00	0.00
4	TUFF-KOTE ON DAMAGE PARTS	New	120.00	50.00
5	COMPUTERISE WHEEL ALIGNMENT	New	180.00	80.00
6	SPRAY PAINTING ON DAMAGE PARTS	New	1,880.00	1,200.00
7	CHECK ALL LIGHTING AFTER REPAIR	New	60.00	60.00
Gross Labour Cost (\$\$)			4,580.00	2,190.00

Report was unsubmitted during this print-out.

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