

INSURANCE

INS CASE OWNER

Lynthin

CCP AXA1900

263719632

LKK

IDAC

Surveyor

Rasul

DOI

ASSIGNMENT

3/5/19

Date / Time

2014/19

Registered in Merimen

Pre-assign / CCU / FTE

SKV 9170L

Samuel 21/11/2018



Insured Vehicle No.

WW DEAN LKH

Claim No.

Name of Insured

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

27/4/19

Make / Model

Place of Accident

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age :

Driver Tel No. :

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKV 9170L

INSRS:
WSP:
Tel:
Liability:
RMKS:

Volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SKV 9170L

SKV 9170L

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI

After call Itr to OI:

7 CPL 6/11/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

08/09
6/19

- OI/R, sent out w/ 15/11/19

OI GIA Report in

Send LOI

Rec w/ to tp (Pending LOD)

LOD in, to seek mandate

Pending mandate approval (approved)

offer \$2894.49 (tendy acceptance)

Re seek mandate of \$2915.49 (approved)

Send \$2915.49. The bill to send

OI

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Rasul

Repair Cost:

PIP

SS 2422.89

(3 days)

Reduction:

\$6528.19 = 73

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

(W/L)

SS

2592.49

(Agreed / Assessed)

BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS

321.00

(3 days)

\$109

Loss of Rental (LOR):

SS

-

(5 days)

-

Loss of Use (LOU):

SS

-

(5 days)

-

Loss of Income (LOI):

SS

-

(5 days)

-

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

2-00

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

TV

Legal Cost:

SS

-

3) Survey fee:

\$250/-

Total:

SS

2915.49

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2915.49

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

XGTH

REF: **ASM(AXA)**

98428

ASSIGNMENT

From:

Date: **3/5/19**

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKU1281H

at Workshop m/s

Volkswagen

of

247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

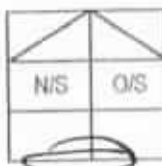
(Client's Record)

Make of Veh:

10:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

57K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.: Yes or No

Lump Sum:

1-8-1

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS **up**

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKU1281H

Yr Reg: **2015 / Jun**

Type: **MC** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen JETTA 1.4 c.c 1390

Colour:

Brown

A/C: Insured / Std / NI / NA

Sp. Reading

88934

T/Radio: Insured / Std / NI / NA

Eng/No:

C/Nr:

WVW ZZZ16ZFM029911

Gen. Cond: Good / Fair / Poor / Burnt

Steering: **In order** / Jammed / Leaked / Burnt or

Brake: **In order** / Jammed / Leaked / Burnt or

Modi: Nil / A/Rim / STD A/Rim or

Tyre Size:

F:

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **MIR** / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

27/04/19

D.O.A.

03/05/19

Survey held at

Volkswagen

Des. of Damages: Frt / **Rear** / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP 2422.891- (Red = \$6528.27 / 731.7)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

3 + RS. 21

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 630176
Biz. Reg. No. 1991014842
GST No. M200985052



Quotation

Price list 2019

Page 1/1
Document no.
Document date: 29-04-2019
Customer no: 5211030254
Customer GST-ID:
Dealer: 39999
Job order number: 2019000427/1
Job order date: 29-04-2019
Service Advisor: EDAMUNG HUI HUANG
GPH

Mr.
CHUA
SONG LIANG
37 PUNGOL FIELD
#15-33
Singapore 628609

3 days
03/05/19 @ 1045
Resin before paint

License plate	Model code	First registration	VIN	Model	Usage		
SKU1281H	163205	30-06-2015	WVWZZZ16ZFM029911	JETTA *SI Trend 90 DTF	61535		
Passport no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
SC6807421H GRU	Cover For Bumper Painted	1	pcs	1365.12	#1	1365.12	1460.68
SC6807433J	Spoiler	1	pcs	460.31	#1	460.31	492.53
SC6807251E	Foam Insert	1	pcs	56.00	#1	56.00	59.92
SC6807305	Bumper	1	pcs	603.37	#1	603.37	645.61
	(BUMPER REINFORCEMENT)						
SC6807663B	Attachment Strip	1	pcs	72.88	#1	72.88	77.98
SC6807375	Guide Piece	1	pcs	78.37	#1	78.37	83.86
	(BUMPER BRACKET LH)						
SC6807376	Guide Piece	1	pcs	78.37	#1	78.37	83.86
	(BUMPER BRACKET RH)						
SC6807393D	Guide Piece	1	pcs	78.37	#1	78.37	83.86
	(BUMPER GUIDE LH)						
SC6807394D	Guide Piece	1	pcs	78.37	#1	78.37	83.86
	(BUMPER GUIDE RH)						
	REVERSE SENSORS	1	pcs	400.00	#1	400.00	428.00
	LABOUR	3	pcs	840.00	#1	2520.00	2696.40
	Spray Painting	3	pcs	800.00	#1	2400.00	2588.00
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit - Harness Repair	1	pcs	280.00	#1	280.00	299.60

Quotation valid till 06-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		8,951.16	7%	626.58	8,951.16	9,577.74
Total		8,951.16		626.58	8,951.16	9,577.74

Customer

Service Advisor

VISIT OUR WEBSITE: www.vw.com.sg for online vehicle appointment and www.volkswagen.com.sg and www.skoda.com.sg for additional services, products and promotions.



VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

DUPLICATE

Page 1/2

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
CHUA
SONG LIANG
37 PUNGGOL FIELD
#15-33
Singapore 828809

Document no.
Document date 24-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000539/ 1
Job order date 08-05-2019
Service Advisor EDMUND HUI HUANG
GOH

License plate SKU1281H	Model code 1632G5	First registration 30-06-2015	VIN WVWZZZ16ZFM029911	Model JETTA TSI Trend 90 D7F	Mileage 61.535			
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST	
5C6807421H GRU	Cover For Bumper Primed ✓ XR-080519	1	pcs	1,365.12	28.00% #1	982.89 ✓	1,051.69	
	LABOUR	1	pcs	580.00	#1	580.00 ✓	620.80	
	Spray Painting	1	pcs	500.00	#1	500.00 ✓	535.00	
	Diagnostic and Programming	1	pcs	360.00	#1	360.00	385.20	
	DIRECT SETTLEMENT AGAINST AXA DOA: 27.4.19 TP VEH SKV9170L SURVEYED BY LKK RASUL							
Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		2,422.89	382.23	7%	169.60	382.23	2,422.89	2,592.49
Total		2,422.89	382.23		169.60	382.23	2,422.89	2,592.49

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd, Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200986052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Previous:

Page	2/2
Document no.	
Document date	24-05-2019
Customer no.	5211000859
Customer GST-ID	1969004060
Dealer	39999
Job order number	2019000539/ 1
Job order date	08-05-2019
Service Advisor	EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKU1281H	1632G5	30-06-2015	WVWZZZ16ZFM029911	JETTA TSI Trend 90 D7F	61 535

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation
Non binding - Preview

Page 1/1
Document no.
Document date 29-04-2019
Customer no. 5211030204
Customer GST-ID
Dealer 39999
Job order number 2019000427/ 1
Job order date 29-04-2019
Service Advisor EDMUND, HUI HUANG GOH

Mr
CHUA
SONG LIANG
37 PUNGGOL FIELD
#15-33
Singapore 828809

Resue
Hp 90010068
3 days
03/05/19 P1045
Resue before paint

License plate	Model code	First registration	VIN	Model	Mileage
SKU1281H	1632G5	30-06-2015	WVWZZZ16ZFM029911	JETTA TSI Trend 90 D7F	61,535

Position no	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C6807421H GRU	Cover For Bumper Primed	1	pcs	1,365.12	#1	1,365.12	1,460.68
5C6807433J	Spoiler	1	pcs	460.31	#1	460.31	492.53
5C6807251E	Foam Inset	1	pcs	56.00	#1	56.00	59.92
5C6807305	Bumper (BUMPER REINFORCEMENT)	1	pcs	603.37	#1	603.37	645.61
5C6807863B	Attachment Strip	1	pcs	72.88	#1	72.88	77.98
5C6807375	Guide Piece (BUMPER BRACKET LH)	1	pcs	78.37	#1	78.37	83.86
5C6807376	Guide Piece (BUMPER BRACKET RH)	1	pcs	78.37	#1	78.37	83.86
5C6807393D	Guide Piece (BUMPER GUIDE LH)	1	pcs	78.37	#1	78.37	83.86
5C6807394D	Guide Piece (BUMPER GUIDE RH)	1	pcs	78.37	#1	78.37	83.86
	REVERSE SENSORS	1	pcs	400.00	#1	400.00	428.00
	LABOUR	3	pcs	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs	800.00	#1	2,400.00	2,568.00
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60

Quotation valid till 06-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		8,951.16	7%	626.58	8,951.16	9,577.74
Total		8,951.16		626.58	8,951.16	9,577.74

Customer

Service Advisor

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- Parts prices are subject to continuous
- Third party survey is not a "Without Prejudice" item
- No illegal modifications is allowed
- Supplementary item(s) must be reviewed and is subject to final approval from Insurance Company

Administered by Repare

Signature:

Date:

<< Service Request Details

Claim

S9M01LVZ

Reference

None 

Loss Date

27 April 2019

Report Date

30 Apr 2019 9:14:20 AM

Request Date

30 April 2019

Deal Date

30 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Service

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

--	--

Vehicle Information

Incident Vehicle Registration #

SKU1281H

Model

TPVD VOLKSWAGEN

Model

JETTA



Primary Contact/Insured

LOW DEAN CHU
BLK 423 PASIR RIS DRIVE 6, #05-127, 510423, Singapore
5821227
DEWI@EASTERN.COM.SG

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

[Additional Instructions](#)

INSD GIA NOT REPORTED

[Manage](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

02 May, 2019

**LOW DEAN CHU
BLK 423 PASIR RIS DRIVE 6 #05-127,
Singapore 510423**

Dear Sir,

**OUR REF : CC4/ASM19007637/jb3
YOUR REF : SKV 9170L
ACCIDENT INVOLVING SKV 9170L & SKU 1281H ON 27/04/2019 ALONG/AT
KPE TOWARD MCE FLYOVER INTERSECTION TAMPINES RD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to joyirene@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Pava Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2409 if you have any further enquiries.

Yours sincerely,
Joy Irene
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/09/2019

Survey Details:

Date of loss	27-Apr-19
SKU 1281H	30-Apr-19
Date of survey	3-May-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKU 1281H
Make and Model	VOLKSWAGEN JETTA GP 1.4 TSI 90 A/T TL
Date of registration	30/6/2015
Excess	
Market Value	\$57,000
Parf Rebate	\$43,148
Nett Loss	\$13,852

Repair details:

Initial Estimate	\$ 8,951.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 982.89
Check items (estimate)	\$ -
Labour	\$ 1,440.00
Total	\$ 2,422.89
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 2,592.49	W/GST
Loss of use	\$ -	
Loss of rental	\$ 300.00	3days x \$100
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 2,894.49	



<MANDATE IA> - S9M02LVZ {ACCIDENT INVOLVING SKV 9170L (OI) & SKU 1281H (TP) ON 27/04/2019}

Type

🔍 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$2,894.49(CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL / INSTRUCTION. THANKS - CECILIA

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/09/2019

Survey Details:

Date of loss	27-Apr-19
SKU 1281H	30-Apr-19
Date of survey	3-May-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKU 1281H
Make and Model	VOLKSWAGEN JETTA GP 1.4 TSI 90 A/T TL
Date of registration	30/6/2015
Excess	
Market Value	\$57,000
Parf Rebate	\$43,148
Nett Loss	\$13,852

Repair details:

Initial Estimate	\$ 8,951.16
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 982.89
Check items (estimate)	\$ -
Labour	\$ 1,440.00
Total	\$ 2,422.89
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	2,592.49	W/GST
Loss of use	\$	-	
Loss of rental (W/GST)	\$	300.00	3days x \$107
Loss of income	\$	-	
LTA search fees	\$	2.00	
Others	\$	-	
Proposed Total	\$	2,915.49	



RE: Re:<MANDATE IA> - S9M02LVZ {ACCIDENT INVOLVING SKV 9170L (OI) & SKU 1281H (TP) ON 27/04/2019}

Type

🔗 Question

Message

Dear Lynn, I re-seek mandate of total amount \$2915.49 (all-in). As rental charge with GST. \$107 x 3 days. Kindly let us have your approval. Many thanks. - Cecilia

Reply



Re:<MANDATE IA> - S9M02LVZ {ACCIDENT INVOLVING
SKV 9170L (OI) & SKU 1281H (TP) ON 27/04/2019}

Type

🔗 Question

Message

PROCEED. THANKS

Reply

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref : _____
Our Ref : SKU 1221H
To: AXA

Dear Sirs,

ACCIDENT INVOLVING SKU 1221H & SKV 9170L ON 27-4-19

We are claiming on behalf of our client CHUA SONG LIANG owner of
vehicle number SKU 1221H involved in accident on 27-4-19
with vehicle SKV 9170L along/at KPE - TOWARDS MCE

Description of claims:

Cost of Repairs	\$ <u>2592.49</u> (Incl 7% GST)
Loss of Use/Rental	\$ <u>120</u> X <u>3</u> Days = \$ <u>360</u>
Medical Fee	\$ _____ (Incl 7% GST)
Search Fee	\$ <u>2</u> (Incl 7% GST)
TOTAL	\$ <u>2954.49</u>

We are claiming in full and final settlement of \$ 2954.49 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 19 JUN 2019



**Re:<MANDATE IA> - S9M02LVZ {ACCIDENT INVOLVING
SKV 9170L (OI) & SKU 1281H (TP) ON 27/04/2019}**

Type

Question

Message

Proceed. Thanks

Reply

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page

1/2

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
CHUA
SONG LIANG
37 PUNGGOL FIELD
#15-33
Singapore 828809

Document no. 12333900304
Document date 24-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000539/ 1
Job order date 08-05-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate SKU1281H	Model code 1632G5	First registration 30-06-2015	VIN WVWZZZ16ZFM029911	Model JETTA TSI Trend 90 D7F	Mileage 89,903		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5C6807421H GRU	Cover For Bumper Primed	1	pcs.	1,365.12	28.00% #1	982.89	1,051.69
	XR-080519						
	LABOUR	1	pcs.	580.00	#1	580.00	620.60
	Spray Painting	1	pcs.	500.00	#1	500.00	535.00
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	DIRECT SETTLEMENT AGAINST AXA						
	DOA: 27.4.19 TP VEH: SKV9170L						
	SURVEYED BY:LKK BASIL						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1		2,422.89	382.23	7%	169.60	382.23	2,422.89	2,592.49
Total		2,422.89	382.23		169.60	382.23	2,422.89	2,592.49

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

— VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). —

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
CHUA
SONG LIANG
37 PUNGGOL FIELD
#15-33
Singapore 828809

Page	2/2
Document no.	12333900304
Document date	24-05-2019
Customer no.	5211000859
Customer GST-ID	196900406D
Dealer	39999
Job order number	2019000539/ 1
Job order date	08-05-2019
Service Advisor	EDMUND, HUI HUANG GOH

License plate SKU1281H	Model code 1632G5	First registration 30-06-2015	VIN WVWZZZ16ZFM029911	Model JETTA TSI Trend 90 D7F	Mileage 89,903
---------------------------	----------------------	----------------------------------	--------------------------	---------------------------------	-------------------



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 SEPTEMBER 2019

LOW DEAN CHU
423 PASIR RIS DR 6
#05-127
SINGAPORE 510423

Dear Sir/ Mdm

OUR REF : CC4/ASM19007637/R1gb3
YOUR REF : SKV 9170L
ACCIDENT INVOLVING SKV 9170L AND SKU 1281H ALONG/AT TAMPINES BEFORE
KPE EXIT ON 27/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **VOLKSWAGEN CENTRE SINGAPORE** acting on behalf of the owner of SKU 1281H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKU1281H and SEU917UL on 27/04/2019
Own vehicle's number Other vehicle's number Date of accident
 along KPE TOWARD MCE FLYOVER INTERSECTION TANJUNGS RD
Accident location

BY THE LETTER OF AUTHORITY, I/we, CHUA SONG LIAN
Name of Policy Holder & IC / Passport number
 of S22348428 owner of Vehicle Registration

Number SKU1281H hereby irrevocable appoint **Volkswagen Centre Singapore**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number P10067233R00 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 16th of the month

MAY Year 2019

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature]



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	8KVB17DL (Insd veh)	Model: VOLKSWAGEN JETTA
	8KU1281H (TP veh)	
Date of Accident/ Time:	27/04/2018	

Repair Estimate	: \$	9,544.74	
Final Repair Cost (WGST)	: \$	2,882.48	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	321.00	3 days at \$ 107.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
Final Settlement Sum	: \$	2,915.48	

Payee Name: VOLKSWAGEN CENTRE SINGAPORE

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		


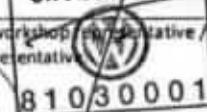
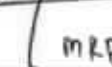

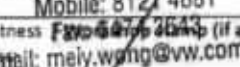
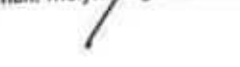


NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative:  Date: 	 Mely Wong Insurance Advisor Tel: 6305 7299 FAX: 216 Mobile: 8121 4681 Email: mely.wong@vw.com.sg Signature of Witness:  Name of Witness:  Date: 
 Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

Tax Invoice

14th May 2019

CHUA SONG LIANG
BLK 37 PUNGGOL FIELD
#15-33
SINGAPORE 828809

Attention :- CHUA SONG LIANG

Veh # :- SKQ8517D RK144828

Inv # :- RK733621

RA # :- B14047 0/0

From :- 14/05/2019

To :- 17/05/2019

Terms :- C.O.D

Remarks :- MICHELLE-VW

Main Office:
Mova Building
No. 22, Jalan Klang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 14/05/2019 TO 17/05/2019 VW JETTA : SKQ8517D RENTAL AGREEMENT : B14047 DRIVEN BY : CHUA SONG LIANG YOUR REF : VW/ALEX-SKU1281H	3 DAY	112.15	336.45

PAID
14 MAY 2019

BY: USA Batch: 316-4360-00

Singapore Dollars :

Three Hundred Sixty Only

Thank you for your continuous support.



AMOUNT S\$ 336.45

GST @ 7 % 23.55

AMOUNT DUE S\$ 360.00

MOVA AUTOMOTIVE PTE LTD

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch: Bk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Young Branch: No. 15 Fan Young Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877**RENTAL AGREEMENT**

RA NO.: B 14047

RECEIVED 14 MAY 2019
144818

RENTAL DETAILS				INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Jetta		Vehicle No:	SK88517D		
Date/Time Out:	14/5/19			Singapore	Malaysia	Signature
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			SS 2500	SS 3500	
Date/Time In:				Per Accident	Per Accident	
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Charges		
Change Over 1:	Date:	Initial:		Months @ \$	Per Month	
Change Over 2:	Date:	Initial:		Weeks @ \$	Per Week	
KM Out: 95021	KM In:			3 Days @ \$12.15	Per Day	\$336.45
HIRER DETAILS				Sub-Total		
Named Hirer				Less Discount %		
Name:	CHUR SONG LIANG			Rental Charges		
Address:	Bk 37 Punggol Field			CDW @ \$	per day / week / month	
Identity Card No:	#15-33			PAI @ \$	per day / week / month	
Date of Birth:	S'pore 828809			Petrol Top-Up		
Driving License:	S 8239842 B			Mac Charges		
Country of Issue:	S 8239842 B			GST		\$23.55
Tel:	S'pore			Total		
Nationality:	(HP) 9820 9733 (O)			VISA / MASTER CARD / AMEX CASH / COMPANY BILLING / OTHERS		
Effective Date:	S'porean			Pre-Payment		
Additional Hirer	5 Sep 2002			Downpayment and Deposit		
Name:				Amount Refunded/ Due		
Address:				Signature of Refund		
Identity Card No:				Remarks: Reaching		
Date of Birth:				VN - ALX - SKU 1281 H.		
Driving License:				Invoice No:	Ref. No:	
Country of Issue:				Checked Out By:	Checked In By:	Checked By:
Tel:	(HP)			Sales-In Charge:		
Nationality:	(O)			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

Third Party Insurer Enquiry

Our Ref No: GR-19-067252

Date of Request: 29/04/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/04/2019
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SKV9170L
Accident Date 27/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV9170L	AXA Insurance Pte Ltd	08/10/2018-07/10/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-19-067252

Date of Request: 29/04/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/04/2019
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SKV9170L
Accident Date 27/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:


☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19007637/R1gb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 29-10-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKV 9170L	Veh. Inspected	SKU 1281H	
Policy No.	GA067873	Coverage (\$)	0.00	
Claim No.	S9M01LVZ	Excess (\$)	0.00	
Assign From		Assign Date	30/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA 1.4	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WVWZZZ16ZFM029911	Colour	BROWN	
Odometer	88994	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/04/2019	Inspection Date	03/05/2019	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKU 1281H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	COVER FOR BUMPER PRIMED (SN) (CONSISTENT)	DEFORMED	1,365.12	982.89
1	SPOILER (SN) (CONSISTENT)	SERVICEABLE	460.31	-
1	FOAM INSER(SN) (CONSISTENT)	SERVICEABLE	56.00	-
1	BUMPER (BUMPER REINFORCEMENT) (SN) (CONSISTENT)	SERVICEABLE	603.37	-
1	ATTACHMENT STRIP (SN) (CONSISTENT)	SERVICEABLE	72.88	-
1	GUIDE PIECE (BUMPER BRACKET LH) (SN) (CONSISTENT)	NOT NECESSARY	78.37	-
1	GUIDE PIECE (BUMPER BRACKET RH) (SN) (CONSISTENT)	NOT NECESSARY	78.37	-
1	GUIDE PIECE (BUMPER GUIDE LH) (SN) (CONSISTENT)	NOT NECESSARY	78.37	-
1	GUIDE PIECE (BUMPER GUIDE RH) (SN) (CONSISTENT)	NOT NECESSARY	78.37	-
1	REVERSE SENSORS (SN) (CONSISTENT)	NOT NECESSARY	400.00	-
			3,271.16	982.89
	LABOUR			
	LABOUR.		2,520.00	580.00
	SPRAY PAINTING.		2,400.00	500.00
	DIAGNOSTIC AND PROGRAMMING.		480.00	360.00
	CHECK SHORT CIRCUIT /HARNESS REPAIR.	NOT NECESSARY	280.00	-
			5,680.00	1,440.00
	GRAND TOTAL		8,951.16	2,422.89
	RECOMMENDED COST OF REPAIRS			2,422.89

Report Ref No. CC4/ASM19007637/R1gb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

59A01LVZ

Reference

CC4/A3M19007637/P1g3a2

Loss Date

27 April 2019

Report Date

30 Apr 2019 9:14:20 AM

Request Date

30 May 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SKU12814

Make

TPVD VOLKSWAGEN

Model

JETTA

Service Address

Primary Contact/Insured

LOW DEAN CHU

BLK 423 PASIR RIS DRIVE A, #05-127, 510422, Singapore

5871227

DEWIBEASTERN.COM.SG

Claim Handler

KHONG Lynn

68804892

lynn.khong@axa.com.sg

Actions

Next Step

Wait for Approve invoice

Add Invoice

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR















DATE UPLOADED

Accident Statement

Reports & Statement

GIA Report

Meritman

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
 MANDATE IA DO 09102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 October 2019
 TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
 PAGE COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
 MANDATE IA DO 16092019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
 LOG AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 September 2019

Claim Portal

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 JA-1281.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
 TP PSI FROM WORKSHOP WITH GIA AND ESTIMATE.jpg	Letters and Correspondence	Workshop	DHAKAL Raghav	30 April 2019