

Adrian  
Munir

## ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 1900021956

Claims No.

Sum Insured: Excess: 0

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 120K

IDAC Accident Rpt. Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: % J Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Vehicle: IN / OUT

Person Contacted:

Veh No: SMJ 3249Z Yr Regn: 2019, Feb

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 cc 999

Colour: Blue A/C: Insured / Std / Nil / NA

Sp. Reading: 4210 T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No: WAU 2228V X K1016783

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R16

R: 205/55 R16

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

P/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. 28/4/19 D.O.I. 30/04/19

Survey held at Premium

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

DDA16

SMJ 3249Z-X

6/6/19 Final fig \$ 3129.20 (Red 2544.80, 459) confirmed by email

RECEIVED 21 JUN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 21/6 - typist

2)

3)

4)

5)

6)

Prel. Report

Final Report

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

200

S + RS, SI

11

Photos

Others

TOTAL

311

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 6 June 2019 3:38 PM  
**To:** Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;  
SUR  
**Subject:** RE: FINAL REVISION - SMJ3249Z - OD AIG - SURVEYED 30APR 19

Dear Mr Boo,

Confirm repair cost of \$3,129.20 before GST @ 3 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 3 June 2019 6:51 PM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SMJ3249Z - OD AIG - SURVEYED 30APR 19

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$3129.20 @ 3 days

Your approval is appreciated.

Best regards - jb

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 2 May 2019 3:39 PM  
**To:** Claims  
**Cc:** Admin A; SUR  
**Subject:** RE: OD CLAIM FOR SMJ 3249 Z-DOA: 28/4/2019

Dear Shelia,

Vehicle excess \$0

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Tuesday, 30 April 2019 2:28 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SMJ 3249 Z

Dear All,

Kindly register the mentioned vehicle for OD claims.

Survey was done earlier today by Adrian 30/4/2019, kindly see attach for marked estimate and GIA report.

Authorised have been given too. Kindly update excess amount.

Thank you.

Best Regards,  
**Sheila M Ismail**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 129901271(V))

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	1357G
<b>Vehicle Details</b>	
Vehicle No.:	SMJ3249Z
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CHZC26275
Chassis No.:	WAUZZZ8VXK1016783
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$22,102.00
Original Registration Date:	28 Feb 2019
First Registration Date:	28 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$22,943.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Feb 2029
PARF Rebate Amount:	\$17,207.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	27 Feb 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,301.00
COE Rebate Amount:	\$25,854.00
<b>Total Rebate Amount:</b>	<b>\$43,061.00</b>

The information contained herein is correct as at 30 Apr 2019

OK



AIG

## COVER NOTE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

The following details of this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder : NEELOFUR SARWAR BINTI GHULAM SARWAR  
 Period of Insurance : 01 Feb 2019 to 31 Feb 2020  
 Engine No. : CHZ C26275  
 Chassis No. : WAUZZZ8VXK1D16783

Vehicle No. : JMJ 3248  
 Cover Note No. : 1900021956  
 Endorsement No. :  
 Issued Date : 25 Feb 2019



## ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic  
 Engine Capacity/Tonnage : 999.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2019  
 Insuring with COE/PAFF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition  
 Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving school, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Traffic.

Loss of Use 180000 - 200000 (Optional)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

Section 1  
 Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)  
 NEELOFUR SARWAR BINTI GHULAM SARWAR - \$600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center. Add: 85 Ubi Road 1 Singapore 408859 63682233

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6236 8200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.  
 We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third-Party Risks) Rules, 1989 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

D504125208

PREMIUM LEASING - ELOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORIZED REPRESENTATIVE

Safety Unit

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2531357G



NEELOFUR SARWAR BINTI  
GHULAM SARWAR

Race  
PAKISTANI  
Date of Birth  
25-02-1961  
Country of Birth  
MALAYSIA

Sex  
F

REPUBLIC OF SINGAPORE DRIVING LICENSE

License Number S2531357G

Name  
NEELOFUR SARWAR BINTI  
GHULAM SARWAR

Birth Date 25 Feb 1961  
Issue Date 25 Aug 2003




NRIC No. S2531357G



Citizenship  
MALAYSIAN  
Blood Group Date of issue  
A+ 23-08-1998

27C BURIN AVENUE  
SINGAPORE 535807  
NRIC No. S2531357G Date: 04/11/2010

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE  
04 Jun 1967

NP 428A

License No. S2531357G



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	29/04/2019 15:43
Date Of Accident	28/04/2019 12:30
Exact Location Of Accident	ALONG TAMPINES ST 83 TOWARDS TAMPINES AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMJ3249Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NEELOFUR SARWAR BINTI GHULAM SARWAR
NRIC No	S2531357G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92315572
Alternative Phone No	OTHERS-92315572
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900021956
Cover Note Number	
<b>Driver</b>	
Name of Driver	NEELOFUR SARWAR BINTI GHULAM SARWAR
NRIC No	S2531357G
Date Of Birth	25/02/1961
Occupation	INDOOR
Date Of Driving Pass	04/06/1987
Driving Experience	31 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92315572
Fax Number	
Contact Number	OTHERS-92315572
EMail Address	NOEMAIL



Address	27C SURIN AVENUE
Postcode	535607
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 6 TAMPINES AVE 4 , POSTCODE: 529682 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5871999 - FAX NO: 65871699
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBH8280P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	MUHAMMAD RAIYAN BIN KHAIRUL ANUAR
NRIC/Passport Number	
Contact Number	98419920
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	



No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SGX4211Y  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category PRIVATE CAR  
Name of Driver MUHAMMAD HILMI BIN NOR  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### DETAILS OF INJURED PERSON 1

Name MUHAMMAD RAIYAN BIN KHAIRUL ANUAR  
Approximate Age  
Injuries Sustain  
Injured person in which vehicle? FBH8280P  
Were seat belts worn?  
Was this injured conveyed to hospital by ambulance?  
Address  
Postcode

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time: \_\_\_\_\_

  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time: \_\_\_\_\_

  
Reporting Centre Personnel's Signature  
Name: Sik Mervilla  
NIC/TIN No: SP91262

## Sketch Plan #2

### SKETCH PLAN

Refer to Attachment

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer To Police Report

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature


(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: SIA WONG

NRIC/ID No: S110112

huge Motor cycle ME  
 820 →   
 BUS stop 12 noon  
 12:15



one way  
 No overtaking  
 No crossing

white line



Tampines  
 St - 83



School

11/4/19



Accident Photo



## POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20190428/2033

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

1 of 3

Report No: T/20190428/2033

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 28/04/2019 13:35		Vide Report No.:		Station Diary No.: 38	
<b>Informant's Particulars</b>					
Name of Informant: NEELOFUR SARWAR BINTI GHULAM SARWAR			Address: 27C SURIN AVENUE SINGAPORE 535607		
ID Type / ID No.: NRIC NO / S2531357G			Contact No.: Home/Office: Mobile: 92315572		
Nationality: MALAYSIAN			Email:		
Sex: Female	Age: 58	Date of Birth: 25/02/1961	Type of Informant: Driver		
Race: Pakistani			Language:		Institution / School Name:
Occupation: HOUSEWIFE			Driving Licence Information: Class: 3 Date of Expiry:		

## General information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 28/04/2019 12:30	Type of Location: Straight Road
Location: Along Road 1 TAMPINES STREET 83 TAMPINES STREET 83 TOWARD TAMPINES AVENUE 3				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

## Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
FBH8280P	Motorcycle					0
SMJ3249Z	Car	AUDI	A3 SEDAN 1.0 TFSI S TRONIC (LED)	Blue	Seriously Damaged	1

## Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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## POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20190428/2033

2 of 3

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

\* Report No. T/20190428/2033

## CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SMJ3249Z	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1900021956	28/02/2019	27/02/2020

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	NEELOFUR SARWAR BINTI GHULAM SARWAR	ID No.	S2531357G
Related Vehicle	SMJ3249Z (Car)	Contact No.	92315572
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	Slight

**Brief Details.**

On 28th April 2019 at about 1230hrs, I was travelling along Tampines St 83 toward Tampines Ave 3 with my car bearing registration plate SMJ3249Z. There was one car bearing registration plate SGX4211Y in front of my vehicle suddenly jammed brake without any signal inside the bus stop. As such I applied emergency brake, before my car came to a complete stopped suddenly I felt an impact from the rear. Subsequently a male Chinese passenger alighted from the vehicle. Thus I approached the passenger and he informed the driver namely Muhammad Hilmi Bin Nor. After the passenger alighted the vehicle SGX4211Y drove off. I alighted from my vehicle and discovered one motorcycle bearing registration plate FBH8280 collided onto the rear portion of my vehicle and stuck under the carriage. I do not sustained injuries and rear portion on my vehicle is damage.

The rider is Muhammad Raiyan Bin Khairul Anuar hp: 98419920 who sustained injuries as such I advised him to see a doctor.

My vehicle is install with an in-car camera.

POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20190428/2033

3 of 3

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Report No. T/20190428/2033

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Sgt 3 NURHIDAYAH BINTE IADIL

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

28/04/2019 13:35

Officer In Charge Of Case:

TP / AEIT /

Staff Sgt WONG SENG EWE

Contact No: 60476151

Classification Of Case:

Authentication Stamp

NP168

SINGAPORE



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0544/2019/DY/TF  
**Date** : 29-Apr-19

**Vehicle IS IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mdm. Neelofur Sarwar Binti Ghulam Sarwar  
**Address** : 27C Surin Avenue  
Singapore 535607  
**Telephone** : HP +65 92315572  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 1900021956  
**Vehicle No** : **SMJ 3249 Z** ✓  
**Model Code** : Audi A3 Sedan 1.0 TFSI 8v  
**Model / Year** : Feb-19  
**Engine No** : CHZ C26275  
**Chassis No** : WAUZZZ8VXK1016783  
**Mileage** : 4207 KM  
**Date In** : 29-Apr-19  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 28-Apr-19  
**Place of Accident** : Along Tampines St 83 towards-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMJ 3249 Z

S/n	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid. Check function.	S/N \$ 280.00 ✓ ✓
2	To dismantle and renew rear bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 900.00 <del>500</del> ✓
3	To respray rear bumper.	\$ 800.00 <del>550</del> ✓
4	To carry out diagnostic check	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES - FRONT		: \$ 2,172.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMJ 3249 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>del</i>	\$ 1,793.00	✓ <i>1434.40</i>
2	REAR BUMPER STICKY PAD <i>new</i>	\$ 21.00	+
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 175.00	+
4	REAR BUMPER TOP GUIDE SECTION - LH / RH <i>new</i>	\$ 30.00	+
5	REAR BUMPER TOP GUIDE SECTION PIN <i>new</i>	2 \$ 53.00	✓
6	REAR BUMPER SPOILER <i>lit</i>	\$ 216.00	✓ <i>170.80</i>
7	REAR BUMPER REFLECTOR - RH	\$ 38.00	+
8	REAR BUMPER REINFORCEMENT	\$ 522.00	+
9	REAR BUMPER BRACKET - LH/ RH	\$ 51.00	+
10	REAR BUMPER GUIDE SECTION - RH	\$ 60.00	+
11	REAR BUMPER SENSOR	1 \$ 231.00	+
12	REAR BUMPER SENSOR SEAL RING	4 \$ 12.00	+
13	SUNDRIES <i>new</i>	\$ 300.00	7 X
TOTAL SPARE PARTS CHARGES		\$ 3,502.00	
TOTAL LABOUR CHARGES		\$ 2,172.00	
GRAND TOTAL		\$ 5,674.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adrian King

Surveyed Date

: 30/04/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0544/2019/DY/TF
Date	:	29-Apr-19

Vehicle IS IN workshop. Kindly arrange for survey.

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 3 Jun 19

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mdm. Neelofur Sarwar Binti Ghulam Sarwar
Address	:	27C Surin Avenue Singapore 535607
Telephone	:	HP +65 92315572
Type of Claim	:	Own Damage Claim
Policy No.	:	1900021956
Vehicle No	:	<b>SMJ 3249 Z</b>
Model Code	:	Audi A3 Sedan 1.0 TFSI 8v
Model / Year	:	Feb-19
Engine No	:	CHZ C26275
Chassis No	:	WAUZZZ8VXK1016783
Mileage	:	4207 KM
Date In	:	29-Apr-19
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	28-Apr-19
Place of Accident	:	Along Tampines St 83 towards-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SMJ 3249 Z

S/n	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid. Check function.	S/N	\$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise crash management components. Reinstall all parts removed.		\$	900.00	\$ 500.00
3	To respray rear bumper.		\$	800.00	\$ 550.00
4	To carry out diagnostic check	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES - FRONT		:	\$	2,172.00	\$ 1,522.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMJ 3249 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,793.00	\$ 1,434.40
2	REAR BUMPER STICKY PAD	\$ 21.00	
3	REAR BUMPER FIXING PARTS	\$ 175.00	
4	REAR BUMPER TOP GUIDE SECTION - LH / RH	\$ 30.00	
5	REAR BUMPER TOP GUIDE SECTION PIN	2 \$ 53.00	
6	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80
7	REAR BUMPER REFLECTOR - RH	\$ 38.00	
8	REAR BUMPER REINFORCEMENT	\$ 522.00	
9	REAR BUMPER BRACKET - LH/ RH	\$ 51.00	
10	REAR BUMPER GUIDE SECTION - RH	\$ 60.00	
11	REAR BUMPER SENSOR	1 \$ 231.00	
12	REAR BUMPER SENSOR SEAL RING	4 \$ 12.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 3,502.00	\$ 1,607.20
TOTAL LABOUR CHARGES		\$ 2,172.00	\$ 1,522.00
GRAND TOTAL		\$ 5,674.00	\$ 3,129.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMJ 3249 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0544/2019/KS

18 June 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

1

total pages

## **RE: INSURANCE CLAIM FOR SMJ 3249 Z, Audi A3 SEDAN 1.0 TFSI**

With reference to the above-mentioned vehicle, no. **SMJ 3249 Z**, claimant, **Ms. Neelofur Sarwar Binti Ghulam Sarwar**, please find the related document per attached.

1. A copy of the Original invoice no. 85013932 – S\$3,348.24.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SMJ 3249 Z

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6386 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email: customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:10

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013932 Date: 17/06/2019 Order: SMJ32492 Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMJ32492 (V 41012)	Regn Date: 28/02/2019	Mileage: 4210	WIP No.: 51714
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8VXN1016783	Engine: CHZ C26275	Dept: U
You have been assisted by :- UB-Nora ( 11 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V5807067G GRU	COVER Less 020%	1.00	1793.00	1,434.40
X	A8V5807521L 9B9	SPOILER Less 020%	1.00	216.00	172.80

Parts 1,607.20  
Labour 0.00  
Sublet 1,522.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	3,129.20
7% GST	219.04
<b>Grand Total</b>	<b>3,348.24</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SMJ 3249 Z

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0544/2019/SM  
6<sup>TH</sup> May 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI 8V  
Vehicle Chassis No. : WAUZZZ8VXK1016783  
Vehicle Regn No. : SMJ 3249 Z  
Vehicle Mileage : 4210 KM  
Vehicle Owner : Ms Neelofur Sarwar Binti Ghulam Sarwar  
Certificate No : 1900021956  
Own Damage Excess : WAIVED  
Accident Date : 28<sup>th</sup> April 2019  
Place : Along Tampines St 83 Towards Tampines Ave 3  
Repair Cost : \$ 3,348.24.  
WIP No. : 51714  
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733


Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

  
12.45 p.m.  
7/5/2019

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 May 2019 08:55		30 Apr 2019 17:21 <a href="#">Edit Adj Rpt</a>	<b>S\$3,129.20</b> <a href="#">Edit Estimates</a>	<b>S\$3,129.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by Insurer]</a></span>									
Insured:	NEELOFUR SARWAR BINTI GHULAM SARWAR, ID: S2531357G, Tel: +6592315572, Email: NOEMAIL								
Vehicle Reg. No.:	SMJ3249Z	Date of Loss:	28/04/2019 12:00 - :59 [2 Months From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2045828978SG	Policy/Cover Note No.:	1900021956 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, WeiJie] WeiJie.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/05/2019]								
Driver/Custodian:	NEELOFUR SARWAR BINTI GHULAM SARWAR (58 / Female), NRIC: S2531357G, Tel: +6592315572 Email: NOEMAIL								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (02/05/2019): SMJ3249Z / OD / 28/04/2019 / Coverage & Excess update									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SMJ3249Z (2045828978SG)  
 OD  
 Apr 28 2019 12:30PM  
 [NEELOFUR SARWAR BINTI GHULAM SARWAR]  
 Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b>	<a href="#">Use Viewer</a>
<b>Video</b>							1 per page <input type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print			
1	29/04/19 16:00	<b>Video - Accident</b> [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>			
2	29/04/19 16:01	<b>Video - Accident</b> [Linked Accident Report Documents]	Load MP4	<input type="checkbox"/>			
<b>Photos/Images</b>							3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
2	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
3	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
4	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
5	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
6	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
7	02/05/19 09:01	<b>General View</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>			
<b>Documentation</b>							1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	02/05/19 09:02	<b>Singapore Accident Statement</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			
2	02/05/19 09:02	<b>Certificate of Insurance</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			
3	02/05/19 09:05	<b>Insured's Driving License</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			
4	02/05/19 09:05	<b>MARK ESTIMATE</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			
5	25/06/19 12:19	<b>WORKSHOP INVOICE</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			
6	25/06/19 12:19	<b>DISCHARGE VOUCHER</b>	Load PDF <input type="checkbox"/>	<input type="checkbox"/>			

## Linked Accident Report Documents

							<b>View</b>	<a href="#">Use Viewer</a>
<b>Video</b>							1 per page <input type="checkbox"/>	<input type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print				
1	29/04/19 16:00	<b>Video - Accident</b>	Load MP4	<input type="checkbox"/>				
2	29/04/19 16:01	<b>Video - Accident</b>	Load MP4	<input type="checkbox"/>				
<b>Assessment Reports</b>							1 per page <input type="checkbox"/>	<input type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print				
1	29/04/19 16:06	<b>Accident Statement</b>	Load HTM	<input type="checkbox"/>				
<b>Photos/Images</b>							3 per page <input type="checkbox"/>	<input type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print				
1	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
2	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
3	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
4	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
5	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
6	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
7	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
8	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
9	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
10	29/04/19 16:00	<b>Accident Photo</b>	Load JPG <input type="checkbox"/>	<input type="checkbox"/>				
<b>Documentation</b>							1 per page <input type="checkbox"/>	<input type="checkbox"/>



No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	29/04/19 15:56	Sketch Plan	1	Load JPG	
2	29/04/19 15:56	Sketch Plan #2	1	Load JPG	
3	29/04/19 15:56	Sketch Plan #3	1	Load JPG	
4	29/04/19 15:56	POLICE REPORT	1	Load JPG	
5	29/04/19 15:56	POLICE REPORT	1	Load JPG	
6	29/04/19 15:56	POLICE REPORT	1	Load JPG	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19007636/AVD3N2

Date: 25/06/2019

### REFERENCE

Insured/Claimant: NEELOFUR SARWAR BINTI GHULAM SARWAR

Policy No: 1900021956

Date of Loss: 28/04/2019

Nature of Claim: OD Claim No: 2045828978SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMJ3249Z	Engine No:	CHZC26275
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Chassis No:	WAUZZZ8VKX1016783
Reg. Date:	28/02/2019 (Man. Year: 2018)	Odometer:	4210 km
Colour:	Blue		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,502.00	1,607.20	1,894.80	54.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,674.00</b>	<b>3,129.20</b>	<b>2,544.80</b>	<b>44.85</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>397.18</b>	<b>219.04</b>	<b>178.14</b>	<b>44.85</b>
<b>Nett Amount (S\$)</b>	<b>6,071.18</b>	<b>3,348.24</b>	<b>2,722.94</b>	<b>44.85</b>

### INSPECTION

Date of Assignment: 30/04/2019

Date Inspected: 30/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,793.00 FS	*1,434.40 FS
2	1		*REAR BUMPER STICKY PAD	Not Necessary	21.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
4	2		*REAR BUMPER TOP GUIDE SECTION-LH/RH	Not Necessary	30.00 FS	*- FS
5	2		*REAR BUMPER TOP GUIDE SECTION PIN	Not Necessary	53.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
7	1		*REAR BUMPER REFLECTOR-RH	Not Necessary	38.00 FS	*- FS
8	1		*REAR BUMPER REINFORCEMENT	Not Necessary	522.00 FS	*- FS
9	2		*REAR BUMPER BRACKET-LH/RH	Not Necessary	51.00 FS	*- FS
10	1		*REAR BUMPER GUIDE SECTION-RH	Not Necessary	60.00 FS	*- FS
11	1		*REAR BUMPER SENSOR	Not Necessary	231.00 FS	*- FS
12	4		*REAR BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
13	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
				<b>Total Parts (S\$)</b>	<b>3,502.00</b>	<b>1,607.20</b>

F=Franchise part, S=SpccNetl.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>2,172.00</b>	<b>1,522.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >