

ISSUE

ASS. REC. BY:

REF: CS / MSG 19007626 / TIS d3

e2

Special Instruction:

Supervisor:

ASSIGNMENT (Office)

Mimin

From (Person): Pang xiu shi

of MSIG

Date/Time: 30.4.19 16:22pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKH 2275 M

Insured:

at Workshop m/s Performance motor

Tel: 91165700

of 303 Alexandra Road

Policy No: 27416285 SMP

Claim No: 591424

Sum Insured:

Excess: \$500.00

Make of Veh:

D.O.A. 22.4.2019

(Client's Record)

2.5.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 30.4.19 4.35pm

Person Contacted: Han

Vehicle IN / OUT

Date/Time	Action/Instruction
	Ishmail (✓)
	SKH 2275M - X
3/5 @ 10am	mandate request, repairer propose \$14,000/-
7/5 @ 10:10	mandate approve \$11,000 PIP Call-in inclusive Check and supplementary)
21/5 @ 9:30am	inform WS authorize repair excess \$500 all on \$11K PIP

Touffler

REF: MS16

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop no/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: **9500**
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: **970K**
 IDAC Accident Report: Consistent? : Yes or No
 GMA / PR Cons: Consistent? : Yes or No
 Est. Repairs: days Res: Yes or No
 Lum Sum: % 3 Val: Yes or No
 CA REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT **Plan**

N/S	O/S

Veh No: **SKH 2275M** Yt Resp: **20/2 NOV**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **BMW 320i** cc: **1997**
 Colour: **White** AC: Insured / Std / NI / NA
 Sp. Reading: **54708** T/Cable: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WB1A3B160/ONP43805**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: **275/40R19**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front R/Bal: **6** mm Rear R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: _____ mm
 D.O.A. _____ D.O.I: **29/5/19**
 Survey held at: **PML**
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
Frt o/s
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time: **10/06/19** Action / Instruction: **Confirmed P/P \$ 11,000/- @ 6 days with Touffler. (\$ 4,893.90 Red - 31%)**

RECEIVED 1 JUN 2019

10/6/2019
1572.050

Date/Time, 1 to Page no/ : Prel. Report
 1) **11/04/19** : Final Report
 Date/Time, 1 to Return no/

Days Of Repair: **6**
 Resurvey No. of Trip: **1**

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech. Inv (\$)
 Weekend (\$)

Survey Fee:	300
Transportation	
G + PR - 3%	
Photos	
Others	11
TOTAL:	311

Report Format :
 Lump Sum / I.B.J: (\$ **11,000/- P/P**)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2019		30 Apr 2019 16:22 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by Insurer]	
Insured:	ROY TAN LOK WAI, ID: S7914761C, Tel: +6598574161, Email: CHAZRT@MAC.COM		
Vehicle Reg. No.:	SKH2275M	Date of Loss:	22/04/2019 08:00 - :59 [87 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 591424	Policy/Cover Note No.:	27416285SMP (Comprehensive) Coverage: 16/11/2018 - 15/11/2019
		Excess:	S\$500.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/05/2019]		
Driver/Custodian:	ROY TAN LOK WAI (39 / Male), NRIC: S7914761C, Tel: +6598574161 Email: CHAZRT@MAC.COM		
Adj Asg. Remarks:	Car in on Thurs (02/05/2019) after 8.30am.		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4761C
Vehicle Details	
Vehicle No.:	SKH2275M
Vehicle to be Exported:	No
Intended Deregistration Date:	03 May 2019
Vehicle Make:	B.M.W.
Vehicle Model:	320I AT D/AB 4DR ABS HID NAV
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	A3040176N20B20B
Chassis No.:	WBA3B16010NP43B05
Maximum Power Output:	135.0 kW (181 bhp)
Open Market Value:	\$37,504.00
Original Registration Date:	16 Nov 2012
First Registration Date:	16 Nov 2012
Transfer Count:	0
Actual ARF Paid:	\$37,504.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2022
PARF Rebate Amount:	\$24,377.00
Intended COE Rebate Details	
COE Expiry Date:	15 Nov 2022
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$92,400.00
COE Rebate Amount:	\$32,648.00
Total Rebate Amount:	\$57,025.00

The information contained herein is correct as at 03 May 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 11 June 2019 1:59 PM
To: 'PBSP'
Cc: SUR; Taufikh (LKKAuto)
Subject: RE: REVISED FINAL REPORT/ SKH2275M (limit repair)

Dear Mr Caroline,

Confirmed final fig \$ 11,000.00 @ 6 days of repairs before excess \$ 500/- & GST.

Final invoice and all supporting documents sent over to MSIG Insurance (Singapore) Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Saturday, 8 June 2019 11:43 AM
To: SUR <sur@lkkauto.com>; taufikh@lkkauto.com
Subject: REVISED FINAL REPORT/ SKH2275M (limit repair)

Dear Sirs

We refer to the above and Attached Final Report.

Please confirm COR at limit repair \$11,000.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 21 May 2019 9:30 AM
To: Han Kwan Yong; Mohd Taufikh Hamid
Cc: PBSP; SUR; Cresendo Llurca Lagman; Keith Leo Chi Yung
Subject: RE: SKH2275M REPAIR LIMIT

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKH 2275M (Excess \$500/-)**. **ALL IN NOT EXCEEDING \$11,000/- PART BY PART**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Sent: Friday, 3 May 2019 6:46 AM
To: Mohd Taufikh Hamid <mdfikh@hotmail.com>
Cc: PBSP <pml-pbsp@simedarby.com.sg>; SUR <sur@lkkauto.com>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>; Keith Leo Chi Yung <keith.leo.chiyung@simedarby.com.sg>
Subject: RE: SKH2275M REPAIR LIMIT

Hi Taufikh,

We are unable to accept or repair at \$12,000 before excess & GST.

We requested cost of repair limit at \$14,000 before excess & GST.

I'm away on leave this afternoon.

Please liaise with Cresendo for the approval and authorisation during my absent.

Aside to Keith,

Please hold back the repair till further instruction.

Shirley Hiew (LKK Auto)

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Sent: Thursday, 16 May 2019 6:16 PM
To: Pang Xiu Shi
Cc: Rajah Kumar; Eng Huey Ni; Shirley Hiew (LKK Auto); Cresendo Llorca Lagman
Subject: RE: Accident involving SKH2275M on 22/4/2019 - OD CLAIM - Tan Lok Wai Roy (Chen Le Wei)

Hi Ms Xiu Shi,

We have confirmed with your insured agreed and accepted your offer limit repair amount not exceeding \$11,000.00 including check items and supplementary items before excess of \$500.00.

Please revert your approval & authorization for the job to be carried out.

Thank you.

Regards,

Han K.Y.

From: Han Kwan Yong
Sent: Thursday, May 09, 2019 6:33 PM
To: Pang Xiu Shi <xiushi_pang@sg.msig-asia.com>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: Accident involving SKH2275M on 22/4/2019 - OD CLAIM - Tan Lok Wai Roy (Chen Le Wei)

Hi Ms Xiu Shi,

We are pending your insured's confirmation of acceptance and authorisation before we are able to revert to you.

Thank you.

Regards,

Han K.Y.

From: Pang Xiu Shi [mailto:xiushi_pang@sg.msig-asia.com]
Sent: Thursday, May 09, 2019 6:12 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>; Eng Huey Ni <HueyNi_Eng@sg.msig-asia.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: Accident involving SKH2275M on 22/4/2019 - OD CLAIM - Tan Lok Wai Roy (Chen Le Wei)

Hi Han,

As spoken to Joseph earlier, please confirm the vehicle can be repaired at 11K (including check and supplementary items) before excess of \$500.

Please confirm that you will advise our insured on our limit repair amount before proceeding to repair the vehicle.

We are still holding on the authorisation till further confirmation from you. Please revert to us by tomorrow morning.

Thank you.

Have a great week ahead!

Pang Xiu Shi

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2586 | Direct fax +65 6225 7402 | xiushi_pang@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Pang Xiu Shi

Sent: Tuesday, 7 May 2019 7:09 PM

To: han.kwan.yong@simedarby.com.sg

Subject: Accident involving SKH2275M on 22/4/2019 - OD CLAIM - Tan Lok Wai Roy (Chen Le Wei)

Hi Han,

We refer to the above accident.

We reviewed our limit repair amount with our management.

We can only offer our limit repair amount not exceeding \$11,000 including check items and supplementary items before excess of \$500.00

Kindly let us know your acceptance before we update our insured on the status of the claim.

Thank you.

Have a great week ahead!

Pang Xiu Shi

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2586 | Direct fax +65 6225 7402 | xiushi_pang@sg.msig-asia.com



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Denise Tay (LKKAuto)

From: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Sent: Friday, 3 May 2019 6:46 AM
To: Mohd Taufikh Hamid
Cc: PBSP; SUR; Cresendo Llurca Lagman; Keith Leo Chi Yung
Subject: RE: SKH2275M REPAIR LIMIT

Hi Taufikh,

We are unable to accept or repair at \$12,000 before excess & GST.

We requested cost of repair limit at \$14,000 before excess & GST.

I'm away on leave this afternoon.

Please liaise with Cresendo for the approval and authorisation during my absent.

Aside to Keith,

Please hold back the repair till further instruction.

Thank you.

Regards,

Han K.Y.

From: Mohd Taufikh Hamid [mailto:mdfikh@hotmail.com]
Sent: Thursday, May 02, 2019 7:45 PM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Cc: PBSP <pml-pbsp@simedarby.com.sg>; SUR LKK <sur@lkkauto.com>
Subject: SKH2275M REPAIR LIMIT

Hi Han,

Please take note repair limit for this car is \$12,000. Please check if car can repair within the limit as we need to revert to MSIG.

Regards
Taufikh
Lkk Auto

Get [Outlook for Android](#)

View Received Message

This mail is associated with :

***SKH2275M (591424)**

OO

Apr 22 2019 8:00AM

[ROY TAN LOK WAI]

Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 17/05/2019 19:10 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$11000.00) - SKH2275M - Claim Handler: Pang Xiu Shi

Approved:11000.00:Approved part by part repair not exceeding \$11000.00 (including all check and supplementary items, and including excess \$500)

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pang Xiu Shi

Date: 03 May 2019

Preliminary Advice

Vehicle No	: SKH2275M	Accident Date	: 22/04/2019
Make	: BMW 320I	Policy No.	: 27416285SMP
Assignment Date	: 30/04/2019	Excess	: S\$500.00
Date of Inspection	: 02/05/2019	Est. Duration of Repair	: 7.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,807.30
Revised Amount	:S\$	12,501.80
Check Items (Estimated)	:S\$	1,443.55
Total	:S\$	13,945.35
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	70,000.00
COE / PARF Rebate	:S\$	57,025.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,975.00

Remarks

- (x) The vehicle is not economical for repair. **Repairer propose on all in not exceeding \$14,000/- befor excess**
- () The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/04/2019 15:29
Date Of Accident	22/04/2019 08:20
Exact Location Of Accident	LUTHERAN RD TURNING TO FARRER RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKH2275M
Insured/Policyholder	
Name Of Registered Owner	ROY TAN LOK WAI
NRIC No	S7914761C
Email Address	CHAZRT@MAC.COM
Mobile Phone No	(LOCAL) +65-98574161
Alternative Phone No	OTHERS-64657278

Vehicle Particulars

Manufacturer	BMW
Model	320I
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10119955
Cover Note Number	

Driver

Name of Driver	ROY TAN LOK WAI
NRIC No	S7914761C
Date Of Birth	04/06/1979
Occupation	INDOOR
Date Of Driving Pass	01/02/2000
Driving Experience	19 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98574161
Fax Number	
Contact Number	OTHERS-64657278
EMail Address	CHAZRT@MAC.COM

Address	25A JALAN LIM TAI SEE
Postcode	268359
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : JACINTA YEO GENDER: : FEMALE
Passenger 2	NAME: : SOPHIE TAN GENDER: : FEMALE
Passenger 3	NAME: : SAMUEL TAN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG-BURN CD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SG5572X
Vehicle Make/Model/Colour	SBS TRANSIT BUS - GREEN DOUBLE DECKER
Details Of Properties	
Vehicle Category	BUS
Name of Driver	WANG CAIJUN
NRIC/Passport Number	G2696876W

Contact Number	83728731
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	REAR & LEFT
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

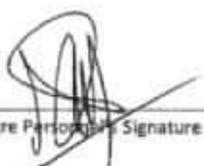
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

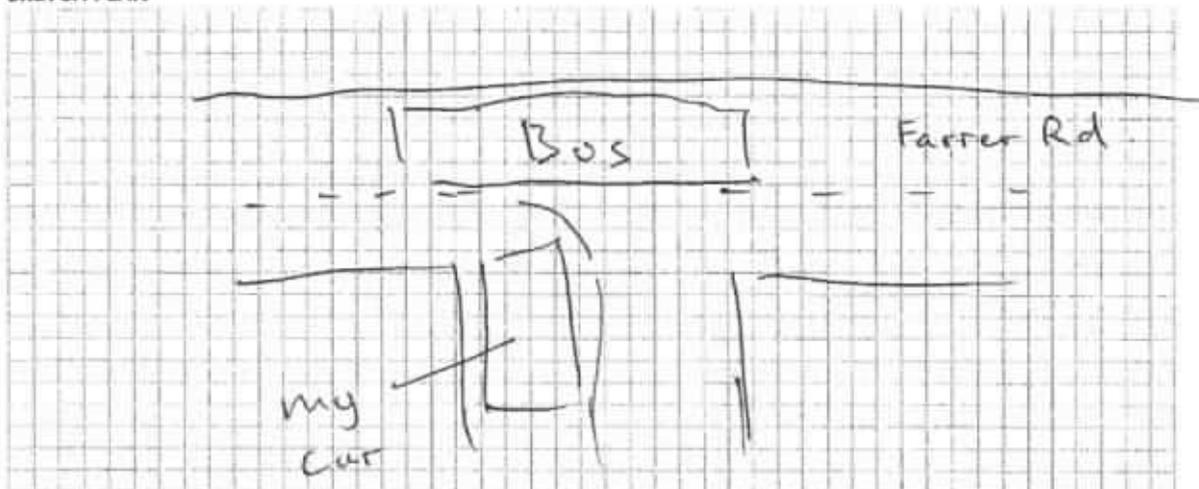
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 22/4/19
 1:35 p.m.

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Person's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

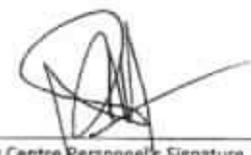
I was turning from Lutheran Rd onto Farrer Rd at about 8:20am on 22 April 2019. The left turning lane was clear and the bus was at the further 2nd lane. I then made the left turn since the lane was free. The bus then hit onto my front right side as it was filtering to the left lane.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 22/4/19
1:35pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 50934 Page No. : 1 of 5
Date Estimated : 22/04/2019
Prepared By : Han Kwan Yong

- ESTIMATE REPAIR FOR -
Roy Tan Lok Wai
25A Jalan Lim Tai See
Singapore 268359

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

DESCRIPTION	VALUE
? A To replace front bumper & attachments, front right fender, right headlight inner support including to knock out dented area caused by the accident	2550 3,825.00
To respray front bumper, front right fender and bonnet	2898 3,221.00
To carry out body cavity preservation. (Per panel).	100 118.00
To check steering geometry and conduct wheel alignment according to BMW specification (1x)	451 531.00
To replace tyre and wheel rim including balancing. (1x).	80 94.00
To replace right headlight.	908 481.00
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150 177.00
To supply wheel rim (RHF)	cut ✓ 950.00
Sundries.	150.00
Total Labour 1: 9,547.00	

DESCRIPTION	QTY	PRIC	VALUE
# FRT RH SIDE PANEL	1	699.55	bt 699.55
FRT RH 2 SIDE PANEL BRACKET	1	34.25	? 34.25
FRT RH TOP SUPPORT SIDE PANEL	1	19.20	? 19.20
FRT BUMPER TOP MOUNT	1	378.10	? 378.10
FRT RH BOTTOM MOUNTING SIDE PANEL	1	19.20	nr 19.20
SET MOUNTING PDC/PMA SENSOR FRT	1	84.10	ur 84.10
BLIND RIVET	10	1.40	w 14.00
# FRT BUMPER GRILLE RH (M)	1	59.60	? 59.60
# SUPPORT RH (M)	1	41.85	? 41.85

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559M GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64741770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Page No. : 2 of 5

Estimate No. : b1 50934
Date Estimated : 22/04/2019
Prepared By : Han Kwan Yong

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

DESCRIPTION

FRT SHOCK ABSORBER M ECE
FRT BUMPER BOTTOM CARRIER (M ACC)
FRT BUMPER PANEL PRIMED (M/SRA)
FRT FLAP TOWING EYE PRIMED ()
COVER SPRAY NOZZLE PRIMED RH
ADAPTER UNDERHOOD SHIELD (M)
MODEL DESIGNATION LETTERING (LUXURY GROMMET
RH SUPPORT
RH HEADLIGHT BRACKET
M PERFORMANCE FRONT GRILLE RH BLK
C CLIP NUT
RH COVER BOTTOM
DEFLECTOR LIP RH
AIR DUCT RADIATOR
BRAKE AIR DUCT RH (M)
PLAQUE 82MM
RH TELESCOPING NOZZLE
RH HEADLIGHT (XENON)
RH FOG LIGHT
(DG/SL) ADHESIVE SET K6

QTY	PRIC	VALUE
1	54.50	del 54.50
1	147.05	del 147.05
1	1,232.70	del 1,232.70
1	51.95	x 51.95
1	51.95	mis 51.95
1	38.05	? 38.05
1	46.30	na 46.30
2	0.75	na 1.50
1	131.50	? 131.50
1	10.10	na 10.10
1	145.25	? 145.25
10	1.30	? 13.00
1	116.55	? 116.55
1	55.95	? 55.95
1	61.50	? 61.50
1	55.95	? 55.95
1	71.25	na 71.25
1	159.85	del 159.85
1	2,119.70	del 2,119.70
1	292.80	? 292.80
1	53.05	na 53.05

Total Parts : 6,260.30

Claims 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____
Date & Time 2/5/19 2:12pm Excess S\$ 500
Surveyor's Name Han Kwan Yong Sign [Signature]
Surveyor's Tel 97495749 Authorised Yes (No)
Authorised Date Not Authorised Time _____
RESURVEY PARTS PHOTO BY SURVEYOR (Yes/No) Yes PUL Yes/No _____
Surveyor's E-mail han.kwan.yong@pkh.com
No. of Working Days Recommend 6-7 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Labour 1	:	9,547.00
Parts	:	6,260.30
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,106.51
Grand Total	:	16,913.81

Performance Motors Limited

A Bmw Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255269)

303, Alexandra Road
Bmw Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

115, Alexandra Road
Bmw Darby Business Centre
Singapore 159944
Fax: 64795501 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 50934** Page No. : **1 of 5**
Date Estimated : **22/04/2019**
Prepared By : **Han Kwan Yong**

- ESTIMATE REPAIR FOR -

Roy Tan Lok Wai
25A Jalan Lim Tai See

Singapore 268359

- ACCOUNT - 66

MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

DESCRIPTION

VALUE

? 4 To replace front bumper & attachments, front right fender, right headlight inner support including to knock out dented area caused by the accident	2550	3,825.00
To respray front bumper, front right fender and bonnet	2898	3,221.00
To carry out body cavity preservation. (Per panel).	108	118.00
To check steering geometry and conduct wheel alignment according to BMW specification (1x)	451	531.00
To replace tyre and wheel rim including balancing. (1x).	80	94.00
To replace right headlight.	408	481.00
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150	177.00
To supply wheel rim (RHF)	del X	950.00
Sundries.	new	150.00

Total Labour 1: **9,547.00**

DESCRIPTION

QTY PRIC

VALUE

# FRT RH SIDE PANEL	1	699.55	del 699.55
FRT RH 2 SIDE PANEL BRACKET	1	34.25	del 34.25
FRT RH TOP SUPPORT SIDE PANEL	1	19.20	del 19.20
FRT BUMPER TOP MOUNT	1	378.10	del 378.10
FRT RH BOTTOM MOUNTING SIDE PANEL	1	19.20	del 19.20
SET MOUNTING PDC/PMA SENSOR FRT	1	84.10	del 84.10
BLIND RIVET	10	1.40	del 14.00
# FRT BUMPER GRILLE RH (M)	1	59.60	del 59.60
# SUPPORT RH (M)	1	41.85	del 41.85



303, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax. 43445773

315, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 50934
Date Estimated : 22/04/2019
Prepared By : Han Kwan Yong

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

DESCRIPTION

FRT SHOCK ABSORBER M ECE
FRT BUMPER BOTTOM CARRIER (M ACC)
FRT BUMPER PANEL PRIMED (M/SRA)
FRT FLAP TOWING EYE PRIMED (
COVER SPRAY NOZZLE PRIMED RH
ADAPTER UNDERHOOD SHIELD (M)
MODEL DESIGNATION LETTERING (LUXURY
GROMMET
RH SUPPORT
RH HEADLIGHT BRACKET
M PERFORMANCE FRONT GRILLE RH BLK
C CLIP NUT
RH COVER BOTTOM
DEFLECTOR LIP RH
AIR DUCT RADIATOR
BRAKE AIR DUCT RH (M)
PLAQUE 82MM
RH TELESCOPING NOZZLE
RH HEADLIGHT (XENON)
RH FOG LIGHT
(DG/SL) ADHESIVE SET K6

QTY	PRIC	VALUE
1	54.50	54.50
1	147.05	147.05
1	1,232.70	1,232.70
1	51.95	51.95
1	51.95	51.95
1	38.05	38.05
1	46.30	46.30
2	0.75	1.50
1	131.50	131.50
1	10.10	10.10
1	145.25	145.25
10	1.30	13.00
1	116.55	116.55
1	55.95	55.95
1	61.50	61.50
1	55.95	55.95
1	71.25	71.25
1	159.85	159.85
1	2,119.70	2,119.70
1	292.80	292.80
1	53.05	53.05

Handwritten signature and date: 3/5/19

Claims 3rd Party / Uninsured losses / Direct Settlement

Total Parts : 6,260.30

Regn No. _____ Claim No. _____
Date & Time 2/5/19 @ 12pm Excess S\$ 500
Surveyor's Name Tan Kah Sign [Signature]
Surveyor's Tel 97495749 Authorised Yes/No
Authorised Date Not Authorised Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes/No PML Yes/No
Surveyor's E-mail tan.kah@lkk.com
No. of Working Days Recommend 6/7 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

15893.90

Labour 1	:	9,547.00
Parts	:	6,260.30
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,106.51
Grand Total	:	16,913.81

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438195
Fax: 63449773118, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 50934**
Date Estimated : **22/04/2019**
Prepared By : **Han Kwan Yong**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

101, Alexandra Road
Sime Darby Performance Centre
Singapore 119941
Fax: 64747770100, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63448773111, Alexandra Road
Sime Darby Business Centre
Singapore 119944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No.	: b1 50934
Date Estimated	: 22/04/2019
Prepared By	: Han Kwan Yong

Page No. : 4 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

Performance Motors Limited

A Sime Darby Motors Company
 Co. Reg. No. 197401333W GST Reg. No M2-0020081-X
 Toll-Free Number (1800-2255269)



303, Alexandra Road
 Sime Darby Performance Centre
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 Singapore 439180
 Fax: 63449773

319, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Fax: 64796601 (AfterSales)
 64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 50934**
 Date Estimated : **22/04/2019**
 Prepared By : **Han Kwan Yong**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
 Performance Motors Limited

Address:
 Sime Darby Performance Centre
 303 Alexandra Road
 Singapore 159941

Email address:
 dataprotection@pmi.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401589W, GST Reg. No. M2-0020091-X



SUPPLEMENTARY

Estimate No. : b1 50934
Date Estimated : 22/04/2019
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Roy Tan Lok Wai (Roy Chen LeWei)
25A Jalan Lim Tai See

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Singapore 268359

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	3201A/4	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# OVAL HEAD SCREW W/ANTI ROTATION LOC *	3.70	1.00		3.70 net ✓
# COVER SPRAY NOZZLE PRIMED RH (M) *	51.95	1.00	Reported	51.95 net ✓
# RIVET *	0.45	3.00		1.35 net ✓
# BULB SOCKET, TURN INDICATOR *	21.60	1.00		21.60 net ✓
# BULB YELLOW (12V 21W) *	8.00	1.00		8.00 net ✓

Total Labour : 0.00
Total Parts : 86.60
Total Labour & Parts : 86.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Performance Motors Limited

A member of the Sime Darby Group
 Co. Reg. No. 197401330W, GST Reg. No. M2-0020881-3



FINAL REPORT

Estimate No. : b1 50934
 Date Estimated : 22/04/2019
 Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
 Roy Tan Lok Wai (Roy Chen LeWei)
 25A Jalan Lim Tai See

- ACCOUNT - 66
 MSIG Insurance (S) Pte Ltd
 4 Shenton Way
 #21-01 SGX Centre 2
 Singapore 068807

Singapore 268359

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKH2275M	NP43805	16/11/2012	320iA/4	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace front bumper and attachments, front RH fender and attachments, RH bottom cover, RH headlight bracket, RH telescoping nozzle, support RH include knocking out dented areas caused by the accident	2550.00		2,550.00	
To respray front bumper, front RH fender and bonnet	2898.00		2,898.00	
To carry out body cavity preservation (Per panel)	100.00		100.00	
To check steering geometry and conduct wheel alignment in accordance with BMW specifications (1x)	451.00		451.00	
To replace wheel rim include balancing (1x)	80.00		80.00	
To replace RH xenon headlight include programming and conducting tests for proper function	408.00		408.00	
To check electrical wiring systems at the front section for proper function	150.00		150.00	
Sundries	150.00		150.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# OVAL HEAD SCREW W/ANTI ROTATION LOC *	3.70	1.00		3.70
FRT RH SIDE PANEL	699.55	1.00		699.55
FRT RH 2 SIDE PANEL BRACKET	34.25	1.00		34.25
FRT RH TOP SUPPORT SIDE PANEL	19.20	1.00		19.20
FRT BUMPER TOP MOUNT	378.10	1.00		378.10
FRT RH BOTTOM MOUNTING SIDE PANEL	19.20	1.00		19.20
SET MOUNTING PDC/PMA SENSOR FRT	84.10	1.00		84.10
FRT BUMPER GRILLE RH (M)	59.60	1.00		59.60
SUPPORT RH (M)	41.85	1.00		41.85
FRT SHOCK ABSORBER M ECE	54.50	1.00		54.50
FRT BUMPER PANEL PRIMED (M/SRA)	1,232.70	1.00		1,232.70
# COVER SPRAY NOZZLE PRIMED RH (M) *	51.95	1.00		51.95

Performance Motors Limited

A member of the Simco Carby Group
Cos Reg. No. 197401559W, GST Reg. No. M2-0020081-K



FINAL REPORT

MODEL DESIGNATION LETTERING (LUXURY	46.30	1.00	46.30
# RIVET *	0.45	3.00	1.35
RH HEADLIGHT BRACKET	10.10	1.00	10.10
M PERFORMANCE FRONT GRILLE RH BLK	145.25	1.00	145.25
RH COVER BOTTOM	116.55	1.00	116.55
PLAQUE 82MM	71.25	1.00	71.25
RH TELESCOPING NOZZLE	159.85	1.00	159.85
# BULB SOCKET, TURN INDICATOR *	21.60	1.00	21.60
RH HEADLIGHT (XENON)	2,119.70	1.00	2,119.70
# BULB YELLOW (12V 21W) *	8.00	1.00	8.00
(DG/SL) ADHESIVE SET K6	53.05	1.00	53.05

SUPPLEMENTARY ITEMS

Total Labour :	6,787.00
Total Parts :	5,431.70
Total Labour & Parts :	12,218.70
Deduction for Excess :	500.00
Total Repair Costs less Excess:	11,718.70
GST @7%:	820.31
Grand Total :	12,539.01

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2019		30 Apr 2019 16:22 Edit Adj Rpt	S\$11,000.00 Edit Estimates	S\$11,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	ROY TAN LOK WAI , ID: S7914761C, Tel: +6598574161, Email: CHAZRT@MAC.COM								
Vehicle Reg. No.:	SKH2275M	Date of Loss:	22/04/2019 08:00 - :59 [77 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 591424	Policy/Cover Note No.:	27416285SMP (Comprehensive) Coverage: 16/11/2018 - 15/11/2019						
		Excess:	S\$500.00						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pang Xiu Shi - 6594 2586]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 30/05/2019]								
Driver/Custodian:	ROY TAN LOK WAI (39 / Male), NRIC: S7914761C, Tel: +6598574161 Email: CHAZRT@MAC.COM								
Adj Asg. Remarks:	Car in on Thurs (02/05/2019) after 8.30am.								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• MSIG_SG (17/05/2019): Alert - Adj Mandate Approved (S\$11000.00) - SKH2275M - Claim Handler: Pang Xiu S...									
ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKH2275M (591424)
OD
Apr 22 2019 8:00AM
[ROY TAN LOK WAI]
Performance Motors Limited

Upload Documents Upload Photos Compose New Letter			View	View in Browser <input type="button" value="v"/>
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	03/05/19 09:54	Adjuster Immediate Advice	1	Load HTM <input type="checkbox"/>
Photos/Images			3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
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2	10/06/19 11:45	General View	1	Load JPG <input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	24/04/19 16:56	OD Estimate		Load PDF
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/05/19 09:55	ESTIMATE		Load PDF
2	10/06/19 11:46	ESTIMATE & SUPP MARKED.pdf		Load PDF

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Performance Motors Limited (Alexandra)	Thumbnail	Print
1	22/04/19 15:35	Sketch Plan		Load TIF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG19007626/T1SD3E2

Date: 27/06/2019

REFERENCE

Insured/Claimant:	ROY TAN LOK WAI	Policy No:	27416285SMP	
Date of Loss:	22/04/2019	Nature of Claim:	OD	Claim No: 591424

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKH2275M	Engine No:	A3040176N20B20B
Make & Model:	BMW 320i, 1.6 EFFICIENT DYNAMICS (A)	Chassis No:	WBA3B16010NP43805
Reg. Date:	16/11/2012 (Man. Year: 2012)	Odometer:	54708 km
Colour:	White		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	S\$70,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 R14	Rear Tyre Size:	225/40 R14
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,496.90	5,581.70	915.20	14.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,397.00	6,837.00	2,760.00	29.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,893.90	12,218.70	3,675.20	23.12
Approved Total (Overridden) (S\$)		11,000.00		
- Excess (S\$)	500.00	500.00	0.00	0.00
	(S\$)	15,393.90	10,500.00	4,893.90
+ GST 7.00/7.00% (S\$)	1,077.57	735.00	342.57	31.79
Nett Amount (S\$)	16,471.47	11,235.00	5,236.47	31.79

INSPECTION

Date of Assignment:	30/04/2019	
Date Inspected:	02/05/2019	Inspected At:
		Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941
Estimated Period of Repair:	6.0 days	

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 27 Jun 2019)
Parts: 143	BMW 320I 1.6 EFFICIENT DYNAMICS (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKH2275M)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRT RH SIDE PANEL	Bent	699.55 FS	*699.55 FS	
2	1		*FRT RH 2 SIDE PANEL BRACKET	Bent	34.25 FS	*34.25 FS	
3	1		*FRT RH TOP SUPPORT SIDE PANEL	Bent	19.20 FS	*19.20 FS	
4	1		*FRT BUMPER TOP MOUNT	Deformed	378.10 FS	*378.10 FS	
5	1		*FRT RH BOTTOM MOUNTING SIDE PANEL	Necessary	19.20 FS	*19.20 FS	
6	1		*SET MOUNTING PDC/PMA SENSOR FRT	Necessary	84.10 FS	*84.10 FS	
7	10		*BLIND RIVET	Not Necessary	14.00 FS	*-FS	
8	1		*FRT BUMPER GRILLE RH (M)	Deformed	59.60 FS	*59.60 FS	
9	1		*SUPPORT RH (M)	Deformed	41.85 FS	*41.85 FS	
10	1		*FRT SHOCK ABSORBER M ECE	Deformed	54.50 FS	*54.50 FS	
11	1		*FRT BUMPER BOTTOM CARRIER (M ACC)	Not Necessary	147.05 FS	*-FS	
12	1		*FRT BUMPER PANEL PRIMED (M/SRA)	Deformed	1,232.70 FS	*1,232.70 FS	
13	1		*FRT FLAP TOWING EYE PRIMED	Not Necessary	51.95 FS	*-FS	
14	1		*COVER SPRAY NOZZLE PRIMED RH	Missing	51.95 FS	*51.95 FS	
15	1		*ADAPTER UNDERHOOD SHIELD (M)	Not Necessary	38.05 FS	*-FS	
16	1		*MODEL DESIGNATION LETTERING (LUXURY	Necessary	46.30 FS	*46.30 FS	
17	2		*GROMMET	Not Necessary	1.50 FS	*-FS	
18	1		*RH SUPPORT	Not Necessary	131.50 FS	*-FS	
19	1		*RH HEADLIGHT BRACKET	Necessary	10.10 FS	*10.10 FS	
20	1		*M PERFORMANCE FRONT GRILLE RH BLK	Cut	145.25 FS	*145.25 FS	
21	10		*C CLIP NUT	Not Necessary	13.00 FS	*-FS	
22	1		*RH COVER BOTTOM	Deformed	116.55 FS	*116.55 FS	
23	1		*DEFLECTOR LIP RH	Not Necessary	55.95 FS	*-FS	
24	1		*AIR DUCT RADIATOR	Not Necessary	61.50 FS	*-FS	
25	1		*BRAKE AIR DUCT RH (M)	Not Necessary	55.95 FS	*-FS	
26	1		*PLAQUE 82MM	Necessary	71.25 FS	*71.25 FS	
27	1		*RH TELESCOPING NOZZLE	Distorted	159.85 FS	*159.85 FS	
28	1		*RH HEADLIGHT (XENON)	Cracked	2,119.70 FS	*2,119.70 FS	
29	1		*RH FOG LIGHT	Not Necessary	292.80 FS	*-FS	
30	1		*(DG/SL) ADHESIVE SET K6	Necessary	53.05 FS	*53.05 FS	
31	1		*OVAL HEAD SCREW W/ANTIROTATION LOC	Necessary	3.70 FS	*3.70 FS	
32	1		*COVER SPRAY NOZZLE PRIMED RH (M)	Repeated	51.95 FS	*-FS	
33	3		*RIVET	Necessary	1.35 FS	*1.35 FS	
34	1		*BULB SOCKET, TURN INDICATOR	Distorted	21.60 FS	*21.60 FS	
35	1		*BULB YELLOW (12V 21W)	Cracked	8.00 FS	*8.00 FS	
36	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS	
					Total Parts (\$\$)	6,496.90	5,581.70

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE FRONT BUMPER AND ATTACHMENTS, FRONT RIGHT FENDER, RIGHT HEADLIGHT INNER SUPPORT INCLUDE TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT.	New	3,825.00	2,550.00
2	SPRAY PAINTING FRONT BUMPER, FRONT RIGHT FENDER AND BONNET.	New	3,221.00	2,898.00
3	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)	New	118.00	100.00
4	TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION (1X).	New	531.00	451.00
5	TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING. (1X)	New	94.00	80.00
6	TO REPLACE RIGHT HEADLIGHT.	New	481.00	408.00
7	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS..	New	177.00	150.00
8	TO SUPPLY WHEEL RIM (RHF).	New	950.00	0.00
Gross Labour Cost (S\$)			9,397.00	6,637.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >