

Surveyor:

DOI:

Date / Time:

Registered in Member:

Pre-assign / CCU / FTE

Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

INITIALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days) Reduction:

%

Confirm by:

INITIAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Initial Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost: (w/651)

S\$ 9630.00

OD REPE ENTED 11.

If NO or B 28, Ass. Lia:

Cost of Rental (LOR):

S\$ 800.00

(8 days) x \$100

Cost of Use (LOU):

S\$ -

(\$ x days)

Cost of Income (LOI):

S\$ -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

A/LTA Search

S\$ 36.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Total Cost

S\$ -

Total:

S\$ 10466.45

Global Sum S\$: 10400.00

INITIAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Fee 1:

S\$ 10400.00

Name 1:

Auto Bdt Services Pte Ltd

Fee 2: (Strike if N.A.)

S\$

Name 2:

Fee 3: (Strike if N.A.)

S\$

Name 3:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 6BB3168X Yr Regn: 2008/Dec

Type: M.Car / M.Cycle / Bus / ☒ Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Trafic cc 1995

Colour: Red A/C: Insured / Std / Nil / NA

Sp. Reading: 249929 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: VFIFLBHAG8Y269297

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: ☒ Nil / ☒ STD A/Rim or

Tyre Size: F: 205/65 R16C

R: 205/65 R16C

BS / DUN / EXNOVA / QY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 30/04/19

Survey held at Auto Bolt

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Lon Pac

COE Expiry: 04/12/23

L/S - \$9000 (Red \$ 11523.55 / 56%)

MV: 21K

PV: 3K

Nett: 81c

8 2613977

Date/Time, File Pass to?

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

AUTO BOLT SERVICES PTE LTD

8 Kaki Bukit Avenue 4 #03-55 Premier @ Kaki Bukit Singapore 415875

Email : autoboltsvc@singnet.com.sg

82613977

Tel : 6384 1066 Fax : 6384 1067

29 April 2019

Reg No.: GBB 3168 X
Model: RENAULT TRAFIC

TP ConPac.
Aches.

QTY	DESCRIPTION	AMT \$S
<u>List Items</u>		
1	Rear door -R/H <i>Replaced</i>	\$ 2,400.00
1	Rear door glass inner seal <i>new</i>	\$ 120.00
2	Rear door hinges <i>Replaced Best</i>	\$ 320.00
1	Rear door inner checker <i>new new</i>	\$ 140.00
1	Rear door lock <i>Replaced</i>	\$ 120.00
1	Rear door rubber <i>new</i>	\$ 220.00
1	Rear door "Traffic" emblem -R/H <i>new</i>	\$ 111.00
1	Rear door -L/H <i>Replaced</i>	\$ 2,400.00
1	Rear door glass <i>shattered</i>	\$ 480.00
1	Rear door glass inner seal <i>new</i>	\$ 120.00
2	Rear door hinges <i>new Best</i>	\$ 136.00
1	Rear door inner board <i>Replaced</i>	\$ 380.00
1	Rear door lock <i>Replaced</i>	\$ 120.00
1	Rear door outer garnish <i>new</i>	\$ 115.00
1	Rear door outer handle <i>Replaced</i>	\$ 175.00
1	Rear door rubber <i>new</i>	\$ 251.00
1	Rear door "RENAULT" emblem -L/H <i>new</i>	\$ 75.00
1	Rear wiper arm <i>Best</i>	\$ 207.00
1	Rear wiper motor <i>Replaced</i>	\$ 308.00
2	Rear taillamps <i>Replaced could</i>	\$ 730.00
2	Rear taillamp outer garnishes <i>Replaced</i>	\$ 370.00
1	Rear centre end panel <i>Replaced</i>	\$ 700.00
1	Rear centre end panel inner garnish <i>new</i>	\$ 260.00
1	Rear bumper <i>Replaced</i>	\$ 800.00
2	Rear bumper brackets <i>Replaced</i>	\$ 210.00
1	Rear bumper inner garnish <i>new</i>	\$ 185.00
2	Rear bumper reflectors <i>Replaced</i>	\$ 320.00
1	Rear bumper reinforcement <i>Best</i>	\$ 400.00
1	Rear floor panel <i>Replaced</i>	\$ 1,068.00
1	Rear floor panel top cover <i>new</i>	\$ 184.00
1	Rear spare tyre carriage <i>new</i>	\$ 285.00
1	Rear spare tyre lock catch <i>new</i>	\$ 89.50
1	Rear exhaust pipe <i>new</i>	\$ 1,211.50
1	Rear exhaust mounting <i>new</i>	\$ 28.50
1	Rear side panel -R/H <i>Replaced</i>	\$ 2,450.00
		\$ 17,489.50
Less 10%		\$ 1,748.95
		\$ 15,740.55

10543

9488.70

Special Nett Items

1	Rear door glass sealant -R/H	\$ 40 80.00
1	Rear door "70KM/H" sticker -R/H	\$ 15 25.00
1	Rear door glass sealant -L/H	\$ 40 80.00
1	Rear wiper blade	\$ 28.00
1	Rear bumper clip (1 set)	\$ 45.00
1	Rear number plate with holder	\$ 45.00
1	Rear reverse sensor (1 set)	\$ 200 350.00
		\$ 653.00

S/NLabour Charges

1	To remove, replaced damaged lamps and check up rear wiring.	\$ 30 80.00
2	To remove and refit inner garnishes.	\$ 80 150.00
3	To remove and refit rear reverse sensor.	\$ 50 120.00
4	To transfer rear doors mechanism and wiring assembly.	\$ 150.00
5	To remove and refit rear windscreen glass.	\$ 160 380.00
6	To remove, refit and replace exhaust silencer and mountings.	\$ 150.00
7	To apply tuff kote.	\$ 80 200.00
8	Panel beating.	\$ 1,600.00
9	To respray painting on the affected areas.	\$ 1,500.00
		\$ 4,130.00

Grand Total : \$ 20,523.55

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Adrian

L/S 30/04/19.

96893735.

06 Days.

Total: 12251.70

L/S : 9K (Nett Value)

08 Days.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3006E
Vehicle Details	
Vehicle No.:	GBB3168X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	RENAULT
Vehicle Model:	TRAFIC 2.0 DCI 115 (M) ABS AIRBAG TURBO
Primary Colour:	Red
Manufacturing Year:	2008
Engine No.:	M9RE782C017641
Chassis No.:	VF1FLBHA68Y269297
Maximum Power Output:	-
Open Market Value:	\$27,878.00
Original Registration Date:	05 Dec 2008
First Registration Date:	05 Dec 2008
Transfer Count:	2
Actual ARF Paid:	\$27,878.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Details	
COE Expiry Date:	04 Dec 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$14,094.00
COE Rebate Amount:	\$12,957.00
Total Rebate Amount:	\$12,957.00
Notes	
Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.	

The information contained herein is correct as at 30 Apr 2019

OK



FOR SALE BY OWNER

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AUDI TT Roadster With Low Mileage

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Direct Owner | StarAd



KA-HUP

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VALUE FOR TIME
A PEACE OF MIND**

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[Browse by Category](#) | [Save Search](#) | [Print](#) | [Sort by Date Posted](#) | [20 results/page](#)

3 vehicles | **Search** | [Advanced Search](#) | [Search](#) | [View All](#)

| | | | | | | |

Search Selection | traffic | Any | Any | Any | Any | Any | Any | Available



☐ **Renault Traffic 2.0M (COE till 08/2022)** | **\$16,000** | **\$4,840 /yr** | **20-Aug-2007** | **1,995 cc** | **273,268 km** | **Van** | **Available**

Fuel Type: Diesel

Direct Owner Sale Renault Traffic 2.0 Dci 115(M) Abs Airbag Turbo Year 2007 Big Cargo Space Smooth Engine Box And Gear Box New Cd Player New Rev Erse Sensors New Cam Shaft Sensor, Alternator, Fan Belt ...

 [Posted: 07-Apr-2019](#) | [Topic: 2007 Renault Traffic, 2007 Renault traffic, Renault Traffic, Renault traffic, Renault, Traffic, 115\(M\), Diesel, Renault](#)



☐ **Renault Traffic 2.0M** | **\$13,500** | **\$7,050 /yr** | **30-Mar-2011** | **1,995 cc** | **183,000 km** | **Van** | **Available**

Fuel Type: Diesel

1 Careful Owner Vehicle! Huge Cargo Space Yet Super Fuel Efficient, 100% Loan Available, High Trade In, Original Paintwork, New Tyre.

Think One Automobile & Trading

 [Posted: 26-Apr-2019](#) | [Topic: 2011 Renault Traffic, 2011 Renault traffic, Renault Traffic, Renault traffic, Renault, Traffic, traffic, Used, Renault](#)



☐ **Renault Traffic 1.6M** | **\$45,800** | **\$7,380 /yr** | **13-Jul-2015** | **1,598 cc** | **51,000 km** | **Van** | **Available**

Fuel Type: Diesel

Dual Clutch (EDC) Gearbox Class Leading Fuel Efficiency (6.5L/100KM) ECO Mode For Improved Fuel Efficiency Up To 10%.

Wearnes Automotive Pte Ltd

 [Posted: 02-Mar-2019](#) | [Topic: 2015 Renault Traffic, 2015 Renault traffic, Renault Traffic, Renault traffic, Renault, Traffic, traffic, Used, Renault](#)

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Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 30 April 2019 11:30 AM
To: assignments@lkkauto.com
Subject: FW: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential

Re-send

p: Kai Ling
Time: 11.57m
V: in
E: ✓

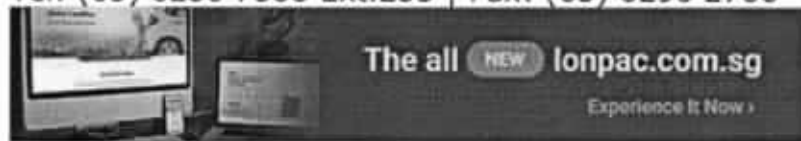
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 30 April, 2019 11:27 AM
To: 'assignment@lkk.com'
Cc: 'Admin-D (LKKAuto)'; MT_Claim_SG
Subject: FW: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VC00/021729

Dear Nivitha,

Kindly proceed as requested.

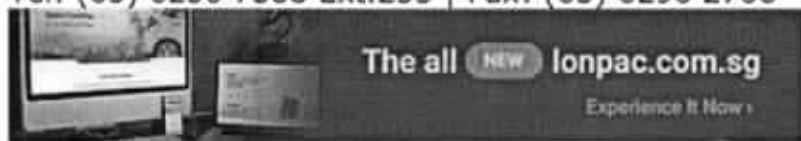
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Auto Bolt Svc [mailto:autoboltsvc@singnet.com.sg]

Sent: Tuesday, 30 April, 2019 11:24 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Gerald,

We would like Mr Adrian Ling to come over for the survey.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 April, 2019 10:36 AM

To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref :18/19/19/VC00/021729

Dear Kai Ling,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your necessary action.

Please revert.

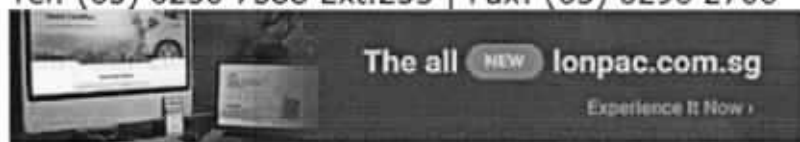
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 9:54 AM

To: MT_Claim_SG

Cc: alvinong@singnet.com.sg

Subject: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement

Dear Claim Department,

Please arrange pre-repair survey for GBB3168X

Detail as per below,

Our Client : GBB3168X

Your Insured : GZ3045G

Date of Accident: 29 April 2019

Workshop Address :

Auto Bolt Services Pte Ltd
8 Kaki Bukit Ave 4
#03-55 Singapore (415875)
Premier@ Kaki Bukit

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

Virus-free. www.avg.com

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 30 April, 2019 5:15 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]
Attachments: 30042019171228.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

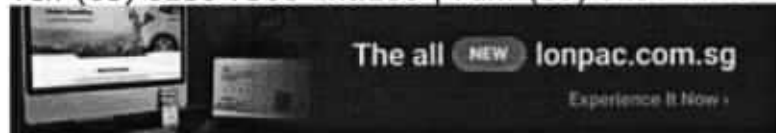
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 30 April, 2019 4:52 PM

To: ONG LI LI

Cc: MT_Claim_SG; CS A Team; Admin A; assignments

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Your ref: 18/19/19/VC00/021729

LKK ref: CC4/LPC19007625/ea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 11:24 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Gerald,

We would like Mr Adrian Ling to come over for the survey.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 April, 2019 10:36 AM

To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential
WITHOUT PREJUDICE

Our Ref :18/19/19/VC00/021729

Dear Kai Ling,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your necessary action.

Please revert.

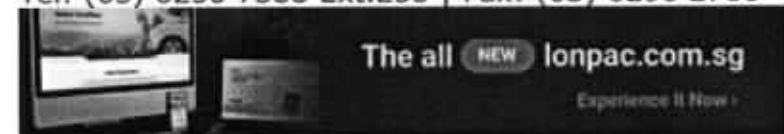
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 21 May 2019 9:55 AM
To: 'Autobolt Svc'
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 11:24 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Gerald,

We would like Mr Adrian Ling to come over for the survey.

Thanks & Regards,
Kai Ling
Auto Bolt Services Pte Ltd
8 Kaki Bukit Avenue 4 #03-55 Singapore 415875
Tel: 9061 2555
9068 7204
9851 1300
Email: autoboltsvc@singnet.com.sg
Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 30 April, 2019 10:36 AM
To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential
WITHOUT PREJUDICE

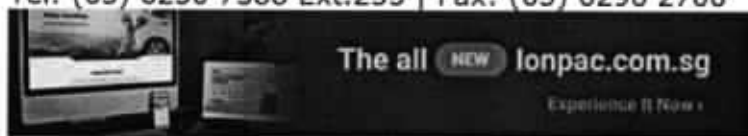
Our Ref :18/19/19/VC00/021729

Dear Kai Ling,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your necessary action.

Please revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]
Sent: Tuesday, 30 April, 2019 9:54 AM
To: MT_Claim_SG
Cc: alvinong@singnet.com.sg
Subject: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement

Dear Claim Department,

Please arrange pre-repair survey for GBB3168X

Detail as per below,

Our Client : GBB3168X

Your Insured : GZ3045G

Date of Accident: 29 April 2019

Workshop Address :

Auto Bolt Services Pte Ltd
8 Kaki Bukit Ave 4
#03-55 Singapore (415875)
Premier@ Kaki Bukit

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

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Virus-free. www.avg.com

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 12 July 2019 2:26 PM
To: Auto Bolt Svc; Asher Sng (LKKAuto)
Cc: 'Autobolt Pte Ltd '
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]
Attachments: GBB3168X.pdf

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please duly sign the DV enclosed and return the original to us.

Thank you.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Bolt Svc [mailto:autoboltsvc@singnet.com.sg]
Sent: Friday, 12 July 2019 1:56 PM
To: Jia Le (LKK Auto); Asher Sng (LKKAuto)
Cc: 'Autobolt Pte Ltd '
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Jia Le,

We accept the offer. Please kindly assist with the discharge voucher.

Appreciate.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Jia Le (LKK Auto) <jiale@lkkauto.com>
Sent: Friday, 12 July, 2019 11:38 AM
To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: 'Autobolt Pte Ltd ' <alvinong@singnet.com.sg>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

WITHOUT PREJUDICE

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ 3045G & GBB 3168X ON 29/04/2019

We refer to the above matter.

We propose settlement at a global sum of **\$10,400.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 25 June 2019 11:10 AM

To: Asher Sng (LKKAuto); Jia Le (LKK Auto)

Cc: 'Autobolt Pte Ltd '

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Jia Le,

Can we have the status of this case?

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Sent: Wednesday, 19 June, 2019 11:07 AM

To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Cc: 'Autobolt Pte Ltd ' <alvinong@singnet.com.sg>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Good morning Asher and Jia Le,

Noted on the arrangement Asher.

Aside to Jia Le,

Please kindly advise on the status of this case.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 18 June, 2019 7:19 PM

To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: 'Autobolt Pte Ltd ' <alvinong@singnet.com.sg>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

The current case handler for this case is Jia Le.

Hi Jia Le,

FYNA.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Sent: Thursday, 6 June 2019 11:06 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: 'Autobolt Pte Ltd' <alvinong@singnet.com.sg>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Asher,

Can I have the status of this case?

Appreciate.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Sent: Tuesday, 28 May, 2019 3:25 PM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Cc: 'Autobolt Pte Ltd' <alvinong@singnet.com.sg>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Dear Ms Asher,

Please see attached file for your perusal.

Appreciate.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Sent: Tuesday, 28 May, 2019 1:37 PM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Asher,

Can we have an update please?

Thanks.

Thanks & Regards,
Kai Ling
Auto Bolt Services Pte Ltd
8 Kaki Bukit Avenue 4 #03-55 Singapore 415875
Tel: 9061 2555
9068 7204
9851 1300
Email: autoboltsvc@singnet.com.sg
Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Auto Bolt Svc <autoboltsvc@singnet.com.sg>
Sent: Tuesday, 21 May, 2019 11:19 AM
To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Dear Asher,

Noted on the mentioned.

We are currently pending for Adrian's email confirmation. He confirmed over the phone that the finalisation amount is \$9000 and LOU will be 8 days.

Could you please assist with this confirmation?

Thanks & Regards,
Kai Ling
Auto Bolt Services Pte Ltd
8 Kaki Bukit Avenue 4 #03-55 Singapore 415875
Tel: 9061 2555
9068 7204
9851 1300
Email: autoboltsvc@singnet.com.sg
Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 21 May, 2019 9:55 AM
To: Autobolt Svc <autoboltsvc@singnet.com.sg>
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 11:24 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Gerald,

We would like Mr Adrian Ling to come over for the survey.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 April, 2019 10:36 AM

To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential
WITHOUT PREJUDICE

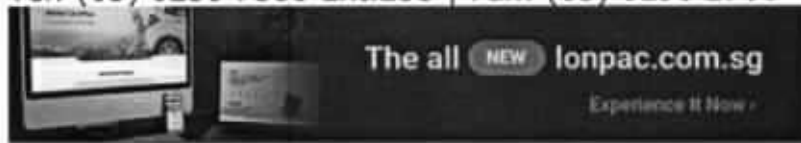
Our Ref :18/19/19/VC00/021729

Dear Kai Ling,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your necessary action.

Please revert.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]
Sent: Tuesday, 30 April, 2019 9:54 AM
To: MT_Claim_SG
Cc: alvinong@singnet.com.sg
Subject: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement

Dear Claim Department,

Please arrange pre-repair survey for GBB3168X

Detail as per below,

Our Client : GBB3168X

Your Insured : GZ3045G

Date of Accident: 29 April 2019

Workshop Address :

Auto Bolt Services Pte Ltd
8 Kaki Bukit Ave 4
#03-55 Singapore (415875)
Premier@ Kaki Bukit

Thanks & Regards,
Kai Ling
Auto Bolt Services Pte Ltd

* 8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

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Virus-free. www.avg.com



Auto Bolt Services Pte Ltd

Jaguar & Land Rover Specialists

Company Reg no: 201436686E | Email: autoboltsvc@singnet.com.sg

Letter of Demand

Re: Accident involving my vehicle no. G88 3160A and vehicle no. G2 345G
on 29/04/19 at 1345 HRS along
Sing Avenue

We refer to the above matter.

Attach copies of the following for your kind perusal:

Vehicle Repair cost / Excess	\$ <u>9630.00</u>
Vehicle Rental Fee for _____ days @ \$ _____ per day	\$ _____
Loss of Rent for <u>6</u> days @ \$ <u>180.00</u> per day	\$ <u>1440.00</u>
Police search fee / Police Report fee / LTA search fee	\$ <u>7.45</u>
Others	\$ <u>29.00</u>
Total:	\$ <u>11,106.45</u>

Your faithfully,
Alvin Ong
Hp: 9068 7204

Premier @ Kaki Bukit
8 Kaki Bukit Avenue 4
#03-55 Singapore 415875
Email: autoboltavc@singnet.com.sg



Auto Bolt Services Pte Ltd

Jaguar & Land Rover Specialists

Company Reg no: 201436686E | Email: autoboltsvc@singnet.com.sg

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. G8B 3168X and Q2 3045G On 29/04/19
At 1345 HKT along Jin Avenue

1. I/we the owner of vehicle no G8B 3168X hereby instruct and authorize Auto Bolt Services Pte Ltd ("the workshop") to commence repairs to the said \$ _____ being refundable deposit of the repair to my/ore said vehicle.
2. You are further authorized to appoint solicitors on my / our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third-party driver and / or his insurers including if necessary, to commence legal proceedings in court in my / our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my / our solicitors on the amount of their professional costs and disbursement for acting for me / us and receive payment of the balance of the settlement sum on my / our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursement of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I / we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I / we am / are required to attend at my / our solicitor's office or to attend court in connection with my / our claim, I / we shall render full co-operation.
7. In the event that my / our claim against the third party and/or his insurers is not successful or cannot be proceeded with and / or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my / our own insurers for the cost of repairs and any other losses recoverable under my / our policy of insurance. In this respect, I / we understand and accept that the excess amount applicable under policy of insurance shall be borne by me / us.
8. If for whatever reasons, my / our insurers reject my / our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my / our behalf or to pay you the difference in amount, as the case may be.
9. I / we shall keep you informed of any correspondences and / or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 13 day of MAY 20 19

Signature of vehicle owner: _____

Name: Muhammad Iqbal Bin Sulaiman

NRIC: S9509166J

(Company stamp, if applicable)

Address: Buk 629 Choa Chu Kang Crescent #1469 (680629)

Tel: 9488 2538

Witness by _____



Auto Bolt Services Pte Ltd

Jaguar & Land Rover Specialists

Company Reg no: 201436686E | Email: autoboltsvc@singnet.com.sg

Warrant to Act

I / We hereby appoint you to act for me / us in the following matter:-

Accident on: 29/04/19 @ 1345 hrs involving
Vehicles: G8B 3168 x and 9Z 3045G
At / Along: Pims Avenue

I / We also authorize you to institute legal proceedings in my / our name (s) to receive instructions from Auto Bolt Services Pte Ltd as agents in respect of my / our claim.

I / We further authorize you to deduct your legal costs from the proceeds of my / our claim and to release to Auto Bolt Services Pte Ltd the balance of such proceeds.

Signature : 



Name : Muhammad Syazrul Bin Surahim

NRIC no : S9509166J

Address : Blk 659 CHIA OH KANG CRESCENT
#14-69 S(680659)

Contact : 9488 2538



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP00/021729
DATE : 12 JULY 2019

DISCHARGE VOUCHER

I/We, DYNAMIC MOTORING COMMERCIAL PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GZ 3045G the sum of Singapore Dollar Ten Thousand Four Hundred Only (\$10,400.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBB 3168X and GZ 3045G on 29 April 2019 along SIMS AVENUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DIGO CORPORATION PTE LTD AND/OR RUBEL EASIN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AUTO BOLT SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date 1/8/19

QUIN ZEE
Name of vehicle owner /Date 1/8/19





Company Reg no: 201436686E

AUTO BOLT SERVICES PTE LTD

Jaguar & Land Rover Specialists
Email: autoboltsvc@singnet.com.sg
Like us on our Facebook Page @ Auto Bolt Services Pte Ltd

Invoice
20190556

Customer Name : Longac Insurance BHD Vehicle Model Renault Traffic 2.0 Date : 28/5/2019
Contact Number : 6260 7388 Vehicle Number GBB 3168 X Payment :
Address : 300 Beach Road #7 #17-04 Chassis Number In Charge : ROGER
Email : The Concourse S 199555 Mileage

S/No	Code	Description	Quantity	Per unit	Amount
1	P/L	Carry Out Lump Repair on corresponding to supply on Parts, Labour and Spray Painting Charges			\$ 9,000.00
Sub Total					\$ 9,000.00
Discount					
Net Total					\$ 9,000.00
GST 7%					\$ 630.00
Grand Total					\$ 9,630.00

Terms & Conditions

1. All cheques to be crossed and made payable to 'AUTO BOLT SERVICES PTE LTD'.
2. Please indicate invoice number on the back of the cheque.
3. TT : Pay to OVERSEA-CHINESE BANKING CORPORATION - Singapore (SWIFT: OCBC80SG)
For Account of: AUTO BOLT SERVICES PTE LTD (588-124-388-001) BANK CODE: 7338 BRANCH CODE: 888
4. Do inform us immediately if there is any discrepancies in the invoice.
5. 50% of cancellation charges on total quotation amount applies to order being revoked upon endorsement of quotation.
6. Full payment are to be settled upon delivery of product & Services unless otherwise credit terms are stated in quotation or invoice
7. Disclaimer: All Items quoted and delivered are to remain under the property of AUTO BOLT SERVICES PTE LTD until all payment has been made in full.
8. Goods delivered are not refundable.


Signature / Company Stamp



SALE INVOICE

BILL TO :

DATE : 07/05/2019
INVOICE NO : DMC0194
PAYMENT TERM : COD

S/N	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
VEHICLE NO. : GBA4748X				
1	RENTAL PERIOD - 29.04.2019 TO 6.05.2019	8	\$ 180.00	\$ 1,440.00
REPLACEMENT VEHICLE FOR GBB3168X DUE TO ACCIDENT				

TOTAL INVOICE AMOUNT \$ 1,440.00

Please make all crossed cheques payable to:
Dynamic Motoring Commercial Pte Ltd
E. & O.E.

Dynamic Motoring Commercial Pte Ltd

All Transactions are in accordance with the Standard Trading Conditions of Dynamic Motoring Commercial Pte Ltd
A copy will be given upon request.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Apr 2019 / 09:39:44

Receipt Date/Time : 30 Apr 2019 / 09:39:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190430-000587

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GZ3045G				
As at 29 Apr 2019/13:45:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GZ3045G Enquiry Fee 20190430093834980967	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx4039	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

Our Ref No: GR-19-068958
Date of Request: 02/05/2019

Your Ref No: AUTOBOLT (GGB3168X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Date of Accident: 29/04/2019
Vehicle No: GBB3168X
Place of Accident: SIMS AVENUE
Involving Vehicle No: GZ3045G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
GZ3045G	SIMS AVENUE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-19-068956

Date of Request: 02/05/2019

Your Ref No: AUTOBOLT (G8B3168X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 29/04/2019

Place of Accident: SIMS AVE

Client Vehicle No: G8B3168X

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
G23045G	SIMS AVE TOWARDS GEYLANG	29/04/2019 13:30

Thank You.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-068956
Date of Request: 02/05/2019

Your Ref No: AUTOBOLT (GBB3168X)

CROSSBORDERS LLC
133 New Bridge Road #23-03/04/05
Chinatown Point
Singapore 059413

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 29/04/2019
Place of Accident: SIMS AVE
Client Vehicle No: GBB3168X

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 3 July 2019 11:16 AM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Categories: Yellow Category

Lonpac External - Confidential

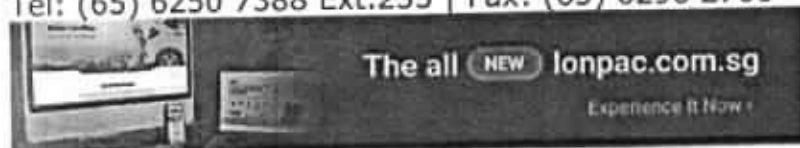
Dear Jia Le,

Kindly proceed as proposed

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 1 July, 2019 3:22 PM
To: GERALD POH WEE BIN
Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac Ref: 18/19/19/VP00/021729

LKK Ref: CC4/LPC19007625/Ada3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 30/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "AUTO BOLT SERVICES PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 20,523.55	\$ 9,630.00
2. Loss of Use (8days x \$180.00)	\$ 1,440.00	\$ 800.00 (8days x \$100.00)

3. LTA/ GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 22,000.00	\$10,466.45

**08days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 30 April 2019 4:52 PM

To: 'ONG LI LI' <lilong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Your ref: 18/19/19/VC00/021729

LKK ref: CC4/LPC19007625/ea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 30 April, 2019 12:15 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignment@lkk.com; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Dear Sir / Mdm,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 30 April, 2019 11:27 AM

To: assignment@lkk.com

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/VC00/021729

Dear Nivitha,

Kindly proceed as requested.

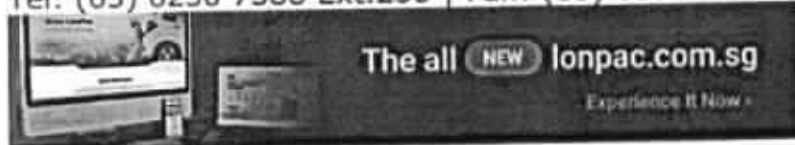
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 11:24 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Hi Gerald,

We would like Mr Adrian Ling to come over for the survey.

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd

8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 30 April, 2019 10:36 AM

To: Auto Bolt Svc <autoboltsvc@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement [External Confidential]

Lonpac External - Confidential

WITHOUT PREJUDICE

Our Ref :18/19/19/VC00/021729

Dear Kai Ling,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your necessary action.

Please revert.

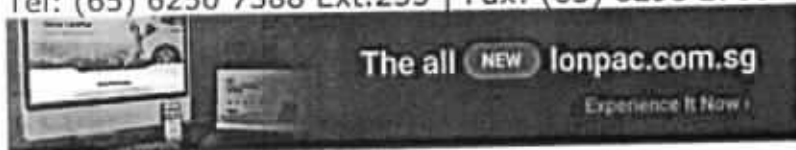
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Auto Bolt Svc [<mailto:autoboltsvc@singnet.com.sg>]

Sent: Tuesday, 30 April, 2019 9:54 AM

To: MT_Claim_SG

Cc: alvinong@singnet.com.sg

Subject: Accident Involving GBB 3168 X and GZ 3045 G on 29 April 2019 - Arrange 2 days Pre- inspection for Direct Settlement

Dear Claim Department,

Please arrange pre-repair survey for GBB3168X

Detail as per below,

Our Client : GBB3168X

Your Insured : GZ3045G

Date of Accident: 29 April 2019

Workshop Address :

Auto Bolt Services Pte Ltd
8 Kaki Bukit Ave 4
#03-55 Singapore (415875)
Premier@ Kaki Bukit

Thanks & Regards,

Kai Ling

Auto Bolt Services Pte Ltd
8 Kaki Bukit Avenue 4 #03-55 Singapore 415875

Tel: 9061 2555

9068 7204

9851 1300

Email: autoboltsvc@singnet.com.sg

Like us on our Facebook page @ Auto Bolt Services Pte Ltd

Virus-free. www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19007625/Ada3q2

300 BEACH ROAD

#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 02-08-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GZ 3045G	Veh. Inspected	GBB 3168X
Policy No.	Z/18/VC00/102428	Coverage (\$)	0.00
Claim No.	18/19/19/VP00/021729	Excess (\$)	0.00
Assign From	GERALD	Assign Date	30/04/2019

2. Vehicle Particulars & Condition

Make & Model	RENAULT TRAFIC	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	VF1FLBHA68Y269297	Colour	RED
Odometer	249929	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65 R16C	YOKOHAMA	6 mm
L/H Front Tyre	205/65 R16C	YOKOHAMA	6 mm
R/H Rear Tyre	205/65 R16C	YOKOHAMA	6 mm
L/H Rear Tyre	205/65 R16C	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	29/04/2019	Inspection Date	30/04/2019
Survey held at	AUTO BOLT SERVICES PTE LTD 8 KAKI BUKIT AVE 4 #03-55 PREMIER @ KAKI BUKIT SINGAPORE 415875		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 3168X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR DOOR -R/H	DENTED	2,400.00	2,400.00
1	REAR DOOR GLASS INNER SEAL	NECESSARY	120.00	120.00
2	REAR DOOR HINGES	BENT	320.00	320.00
1	REAR DOOR INNER CHECKER	NOT NECESSARY	140.00	-
1	REAR DOOR LOCK	DAMAGED	120.00	120.00
1	REAR DOOR RUBBER	NECESSARY	220.00	220.00
1	REAR DOOR 'TRAFFIC' EMBLEM -R/H	NECESSARY	111.00	111.00
1	REAR DOOR -L/H	DENTED	2,400.00	2,400.00
1	REAR DOOR GLASS	SHATTERED	480.00	480.00
1	REAR DOOR GLASS INNER SEAL	NECESSARY	120.00	120.00
2	REAR DOOR HINGES	BENT	136.00	136.00
1	REAR DOOR INNER BOARD	CRACKED	380.00	380.00
1	REAR DOOR LOCK	DAMAGED	120.00	120.00
1	REAR DOOR OUTER GARNISH	CUT	115.00	115.00
1	REAR DOOR OUTER HANDLE	DAMAGED	175.00	175.00
1	REAR DOOR RUBBER	NECESSARY	251.00	251.00
1	REAR DOOR 'RENAULT' EMBLEM -L/H	NECESSARY	75.00	75.00
1	REAR WIPER ARM	BENT	207.00	207.00
1	REAR WIPER MOTOR	DAMAGED	308.00	308.00
2	REAR TAILLAMPS	CRACKED	730.00	730.00
2	REAR TAILLAMP OUTER GARNISHES	O/S CUT	370.00	185.00
1	REAR CENTRE END PANEL	TO REPAIR SEE LABOUR	700.00	-
1	REAR CENTRE END PANEL INNER GARNISH	NOT NECESSARY	260.00	-
1	REAR BUMPER	DEFORMED	800.00	800.00
2	REAR BUMPER BRACKETS	DAMAGED	210.00	210.00
1	REAR BUMPER INNER GARNISH	NOT NECESSARY	185.00	-
2	REAR BUMPER REFLECTORS	O/S CRACKED	320.00	160.00
1	REAR BUMPER REINFORCEMENT	BENT	400.00	400.00
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	1,068.00	-

Report Ref No. CC4/LPC19007625/Ada3q2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FLOOR PANEL TOP COVER	NOT NECESSARY	184.00	-
1	REAR SPARE TYRE CARRIAGE	NOT NECESSARY	285.00	-
1	REAR SPARE TYRE LOCK CATCH	NOT NECESSARY	89.50	-
1	REAR EXHAUST PIPE	NOT NECESSARY	1,211.50	-
1	REAR EXHAUST MOUNTING	NOT NECESSARY	28.50	-
1	REAR SIDE PANEL -R/H	TO REPAIR SEE LABOUR	2,450.00	-
	LESS 10% DISCOUNT		-1,748.95	-1,054.30
			15,740.55	9,488.70
	<u>SPECIAL NETT ITEMS</u>			
1	REAR DOOR GLASS SEALANT -R/H (SN)	NECESSARY	80.00	40.00
1	REAR DOOR '70KM/H' STICKER -R/H (SN)	NECESSARY	25.00	15.00
1	REAR DOOR GLASS SEALANT -L/H (SN)	NECESSARY	80.00	40.00
1	REAR WIPER BLADE (SN)	CUT	28.00	28.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	45.00	45.00
1	REAR NUMBER PLATE WITH HOLDER (SN)	BENT	45.00	45.00
1	SET REAR REVERSE SENSOR (SN)	DAMAGED	350.00	200.00
			653.00	413.00
	<u>LABOUR</u>			
	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.		80.00	30.00
	TO REMOVE AND REFIT INNER GARNISHES .		150.00	80.00
	TO REMOVE AND REFIT REAR REVERSE SENSOR .		120.00	50.00
	TO TRANSFER REAR DOORS MECHANISM AND WIRING ASSEMBLY .		150.00	150.00
	TO REMOVE AND REFIT REAR WINDSCREEN GLASS.		180.00	160.00
	TO REMOVE,REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS.	NOT NECESSARY	150.00	-
	TO APPLY TUFF KOTE.		200.00	80.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR CENTRE END PANEL,REAR FLOOR PANEL AND REAR SIDE PANEL -R/H .		1,600.00	1,000.00
	TO RESPRAY PAINTING ON THE AFFECTED AREAS.		1,500.00	800.00
			4,130.00	2,350.00

Report Ref No. CC4/LPC19007625/Ada3q2



GRAND TOTAL		20,523.55	12,251.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			9,000.00

Report Ref No. CC4/LPC19007625/Ada3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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