## **Khanchna (LKK Auto)**

From: Khanchna (LKK Auto)

**Sent:** Friday, 26 July 2019 9:47 AM

To: Wei Cheng Loh
Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH

ON 27/04/2019

## YOUR REF : SKT9539T

Dear Mr. Loh Wei Cheng,

Please be informed that we only handle property damage claims and the said letter from M/s Roy & Partners is for (third party bodily injury claim) which would be handled by the insurance company, AXA.

We have forwarded the said letter and attachments to AXA to enable them to do the necessary.

If you receive any correspondence or legal document such as a **Writ of Summons** in connection with this accident, please forward it to AXA immediately. You may email it to <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a> or deliver it by hand to AXA's Customer Care Centre.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Cheng Loh < weicheng.loh@chemic.com.sg>

Sent: Friday, 26 July 2019 8:45 AM

To: Khanchna (LKK Auto) < khanchna@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH ON 27/04/2019

Dear Khanchna,

Can you or AXA can advise on this.

Why SJR5180S want to claim me when SGV8444B (behind SJR5180S) didn't even collide on to SJR5180S.

I am behind SGV8444B

Regards
Loh Wei Cheng
Chemic Engineering Services Pte Ltd
No. 61 Kaki Bukit Avenue 1
#06-25 Shun Li Industrial Park
Singapore 417943

Tel: 67473035 Fax: 67449188 From: Khanchna (LKK Auto) < khanchna@lkkauto.com >

Sent: Wednesday, May 29, 2019 9:32 AM

To: Wei Cheng Loh <weicheng.loh@chemic.com.sg>

Cc: Chemic <chemic@singnet.com.sg>

Subject: RE: ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH ON 27/04/2019

Good Morning Mr. Wei Cheng Loh,

Noted with thanks.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Cheng Loh < weicheng.loh@chemic.com.sg>

Sent: Tuesday, 28 May 2019 8:15 PM

To: Khanchna (LKK Auto) < <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a>>

Cc: Chemic < <a href="mailto:chemic@singnet.com.sg">chemic@singnet.com.sg</a>>

Subject: RE: ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH ON 27/04/2019

As per the coloured photographed of the accident

The sixth vehicle collided my vehicle and the impact at the back was so great that my vehicle moved forward and hit the back of SGV8444B

While my front cam wasn't plugged in, I noticed that SGV8444B has rear vehicle camera which might have the footage of the collision.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Tuesday, May 21, 2019 4:17 PM

To: <a href="mailto:chemic@singnet.com.sg">chemic@singnet.com.sg</a>

Subject: ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH ON 27/04/2019

## CHEMIC ENGINEERING SERVICES PTE LTD

Attn: Ms. Agnes / Mr. Loh Wei Cheng

Dear Sir/Madam,

OUR REF : CC4/ASM19007621/Kpa3

YOUR REF : SKT9539T

ACCIDENT INVOLVING SKT9539T / SGV8444B/ OTHERS ALONG PIE TOA PAYOH ON 27/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s LIM TAN MOTOR PTE LTD acting on behalf of the owner of SGV8444B against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had was involved in a 6 vehicle chain collision and your vehicle was the 5th vehicle. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:khanchna@lkkauto.com">khanchna@lkkauto.com</a> within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's Letter of Employment
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards, Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

