

INS CASE OWNER:

VV my 1920

CC Y/ ASM 1900

7594 71/11/19

IDAC:

115276

Driver:

Rgnl

DOI:

ASSIGNMENT

Date / Time:

30/4/2019

Assign / CCU / FTE

Registered in Merimen:



Insured Vehicle No.:

SLU 6055A

Name of Insured:

MARGARET OTTO LEE UANG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 6/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SBH 66U



INSRS:

WSP:

Tel:

Liability:

RMKS:

CR



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SBH 66U - X; SLU 6055A - X

15/09/19

DUAL LIABILITY CLASH

25/5/19

INFORMED ABOUT TP CLAIM AND AWARE NOT LIVES

pending survey

15/11/19

DJ Am sent

19/11/19

File - MIC fracture

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

25/5/19

JO-02

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Max date/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with Amanda

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost:

SS

4937.58

If NO or B 28, Ass. Lis:

Cost of Rental (LOR):

SS

320.00

(2 days)

X#160.00

(OLD RATE BASED TP)

Cost of Use (LOU):

SS

—

(\$ x days)

Cost of Income (LOI):

SS

—

(\$ x days)

OR only

LOU only

SS

LOR + LOU

LOR + LOI

[Tick only one]

LTA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

5259.58

Global Sum SS:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

5350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Spec 1:

SS

5259.58

Name 1:

Cycle & Carriage Industries Pte Ltd

Spec 2: (Strike if N.A.)

SS

Name 2:

Spec 3: (Strike if N.A.)

SS

Name 3:



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SBH66U

Wong Foot Hin
80 Jalan Girang
Singapore 359249

Mobile: 96381955

Vehicle & Document Information
WIP No 32483
Reg No/Reg Date SBH66U / 21/12/2018
Date In/Mileage / 0
Chassis No WDD2130422A5693183
Engine No 27492031686447
Make/Model MB/MB E 200 SEDAN AVANTGARDE/AVANTGARDE
Colour/Trim 027 775 Iridium Sil/ 042 201 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator
CSI00001	Cash	16/07/2019/ 10:03	VS	356 / Vincent Seah

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M. BPNSUN POLICY NO/ACC DATE : 1800151939 // 06.04.19 DRIVE IN/EXCESS : 10.04.19 // TP CAR SLU6055A-AXA INS DATE IN/DATE SURVEY: 16.07.19 // DIRECT SETTLEMENT:VIC ALPEH-LKK // 15.05.19				
A BPILAB "USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT"			0.10	380.00
A BPILAB REMOVE & REPLACE ON REAR BUMPER				960 1200.00
A BPIRES RESPRAY ON REAR BUMPER				600 1200.00
R REAR BUMPER de	1.00	2011.82	00.00	2011.82
M REAR BUMPER CHROME MOULDING at -	1.00	312.57	00.00	312.57
M REAR LOWER BUMPER de	1.00	269.37	00.00	269.37
M REAR CROSS MEMBER & sv	1.00	789.61	00.00	789.61

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Rasul
Hr 90010068
3 days
16/07/19 @ 1100
Remy before print

Confirmed & accepted by

Nett 6,163.37
7% GST on 6163.37 431.44

Total Payable 6,594.81

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.





Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SBH66U

Wong Foot Hin

80 Jalan Girang
Singapore 359249

Vehicle & Document Information

WIP No 32483
Reg No/Reg Date SBH66U / 21/12/2018
Date In/Mileage 16/07/2019 / 8192
Chassis No WDD2100422A5893183
Engine No 27492031686447
Make/Model MB/MB E 200 SEDAN AVANTGARDE/AVANTGARDE
Colour/Trim 027 775 Iridium Sil/ 042 201 Leather 81a

Account No	Terms	Date/Time Printed	CSE	Operator	
CS100001	Cash	01/08/2019/ 14:51	VS	356 / Vincent Seah	
Description of Goods / Services		Qty	Unit Price	Disc%	Amount

M BPN5UN
POLICY NO/ACQ DATE : 1800151739 // 06/04/19
DRIVE IN/EXCESS : 10/07/19 // TP LAR SBH666A-AXA VNS
DATE IN/DATE SURVEY: 16.07.19 // 16.07.19 RASUL-LKK 11:00AM
DIRECT SETTLEMENT:VIC ALPEH-LKK // 15.05.19
X RHR SIDE STABILITY

1.00 80.80 00.00

80.80

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

SUPPLEMENTARY

Confirmed & accepted by

7% GST on Nett 80.80 5.66

Authorized signatory and company stamp

Total Payable 86.46

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

6244.17

Pandan Loop Service Center
188 Pandan Loop
Singapore 129378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-6500111-X

ESTIMATE FOR SBH66U

Wong Foot Hin

80 Jalan Girang
Singapore 359249

Vehicle & Document Information

WIP No 32483
Reg No/Reg Date SBH66U / 21/12/2018
Date In/Mileage 16/07/2019 / 8492
Chassis No WDD2130422A5693181
Engine No 27492031686447
Make/Model MB/MB E 200 SEDAN AVANTGARDE/AVANTGARDE
Colour/Trim 027 775 Iridium Sil/ 042 201 Leather Bla

Account No	Terms	Date/Time Printed	CSE	Operator	Description of Goods / Services	Qty	Unit Price	Disc%	Amount
CS100001	Cash	01/08/2019/ 14:42	VS	356 / Vincent Seah					

M BPN5UN
POLICY NO/ACC DATE : 1800151939 // 16/07/19
DRIVE IN/EXCESS : 10/07/19 // TP CAR SU06056A-AXA INS
DATE IN/DATE SURVEY: 16.07.19 // 16.07.19 RASUL-LKK 11:00AM
DIRECT SETTLEMENT:VIC ALPEH-LKK // 15.05.19

A BPILAB
"USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO
STANDARD SETTINGS.NETT"

A BPILAB
REMOVE & REPLACE ON REAR BUMPER

A BPIRES
RESPRAY ON REAR BUMPER

X REAR BUMPER

X REAR BUMPER CHROME MOULDING

X REAR LOWER BUMPER

X RHR SIDE STABILITY (S)

0.10 380.00 ✓

960.00 ✓

600.00 ✓

1.00 2011.82 00.00 2011.82 ✓

1.00 312.57 00.00 312.57 ✓

1.00 269.37 00.00 269.37 ✓

1.00 80.80 00.00 80.80 ✓

ESTIMATE

3 days

Finalization

Confirmed & accepted by

Authorized signatory and company stamp

Nett 4,614.56
7% GST on 4614.56 323.02
Total Payable 4,937.58

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally work or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 30 April 2019 9:42 AM
To: assignments
Subject: FW: SDH66U/SLU6055A - direct settlement

Importance: High

Hi team

TP smart. Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Monday, 29 April, 2019 4:04 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: RE: SDH66U/SLU6055A - direct settlement

Importance: High

Hi

Kindly revert liability

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah

Sent: Thursday, 25 April 2019 3:47 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>

Subject: FW: SDH66U/SLU6055A - direct settlement

Importance: High

Afternoon Officer -in -charge

It's has been 3 weeks ,yet no response on this

10:28am @ 30/4/19

Vincent

Vehicle not In.

Kindly help to revert on liability, as Vincent says nearly 1 month no response for liability.

Kindly revert , URGENT!!!!

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah
Sent: Monday, 22 April 2019 2:22 PM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Subject: FW: SDH66U/SLU6055A - direct settlement
Importance: High

Hi

Kindly respond on this case

Urgent

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah
Sent: Thursday, 18 April 2019 11:37 AM
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Subject: FW: SDH66U/SLU6055A - direct settlement
Importance: High

Hi

KINDLY REVERT

TKS

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah
Sent: Tuesday, 16 April 2019 10:03 AM
To: motor.survey@axa.com.sg
Subject: FW: SDH66U/SLU6055A - direct settlement
Importance: High

Morning

Kindly acknowledge and revert liability

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah
Sent: Friday, 12 April 2019 4:09 PM
To: motor.survey@axa.com.sg
Subject: FW: SDH66U/SLU6055A - direct settlement
Importance: High

Afternoon

Kindly acknowledge and revert liability

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah
Sent: Wednesday, 10 April 2019 6:09 PM
To: motor.survey@axa.com.sg
Subject: SDH66U/SLU6055A - direct settlement

TO : AXA INS

Accident Claim Dept.

RE: Accident involving motor vehicle nos. SBH 66 U & SLU 6055 A along OUTSIDE CONCORDE HOTEL (ORCHARD RD), Accident date:06.04.19

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SBH66U), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SLU6055A) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at vincent.seah@cyclecarriage.com.sg

Regards

Vincent Seah
Cycle & Carriage Industries Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 8332 0062 (H/P)
Fax: 6872 1272

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.



<TP - Mandate IA> - S9M01JEH [ACCIDENT INVOLVING
SLU 6055A(OI) & SBH 66U(TP) ON 06/04/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,345.03(if claim LOU) -\$5,585.03(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 03 Aug 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 3/8/2019

Survey Details:

Date of loss	6-Apr-19
Date of appointment	30-Apr-19
Date of survey	16-Jul-19
Location of survey	CYCLE & CARRIAGE INDUSTRIES PL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SBH66U
Make and Model	MERCEDES BENZ E200 AVG (R18 LED) - 1991cc
Date of registration	21-Dec-18
Parf Rebate	
Market Value	\$ 219,000.00
Parf Rebate	\$ 78,651.00
Nett Loss	\$ 140,349.00

Repair details:

Initial Estimate	\$ 6,163.37
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,593.76
Check items (estimate)	NIL
Labour	\$ 1,940.00
Supplementary	\$ 80.80
Total	\$ 4,614.56
Lump Sum(if applicable)	\$ -

Number of days for repair	3.0
---------------------------	-----



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE. 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,937.58	\$ 4,937.58
Loss of use (4days x \$100)	\$ 400.00	NIL
Loss of rental (4days x \$160.00)	NIL	\$ 640.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 5,345.03	\$ 5,585.03

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 5 August 2019 10:18 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 113276, vehicle number SBH66U

5/8/19 10:09 AM *** Pls proceed DS with below revised quantum***
change to other costs. Total mandate is up to: \$5510. - WANG Peter

Message LOR: \$140/day. No

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Monday, 5 August, 2019 10:11 AM
To: admin-d@lkkauto.com
Subject: New message for service request 113276, vehicle number SBH66U

AXA Insurance has sent you a message for claim number S9M01JEH.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

MERCEDES-BENZ MOTOR INSURANCE PRIVATE VEHICLE

Name of Policyholder : WONG FOOT HIN
Period of Insurance : 21 Dec 2018 To 20 Dec 2019
Engine No. : 27492031686447
Chassis No. : WDD2130422A569318

Vehicle No. : SBH66U
Policy No. : 1800151939
Endorsement No. : 000000000257492
Issued Date : 12 Feb 2019

ABOUT THE COVER

Make/Model : MERCEDES Benz E200 Sedan Avantgarde
Engine Capacity/Tonnage : 1,991.00 CC **Sum Insured** : Market Value **First Year of Registration** : 2018
Driver Restriction : NA **Off Peak Car** : No **Insuring with COE/PAFF** : Yes
Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 2000cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WONG FOOT HIN - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Eunice Service Center (For accident reporting only) Add: 330 Ubi Road 3 Singapore 408650 62061818
 2. Cycle & Carriage Pandan Loop Service Center - Body Care & Repair Add: 188 Pandan Loop Singapore 125378 62061818

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

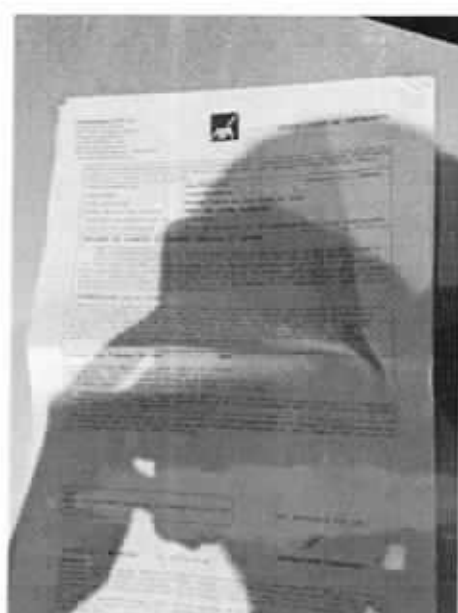
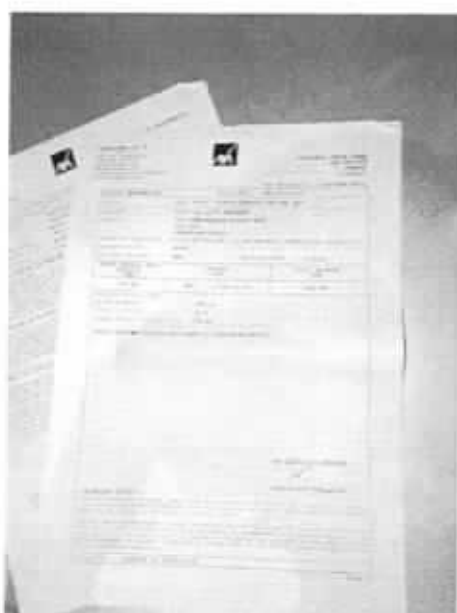
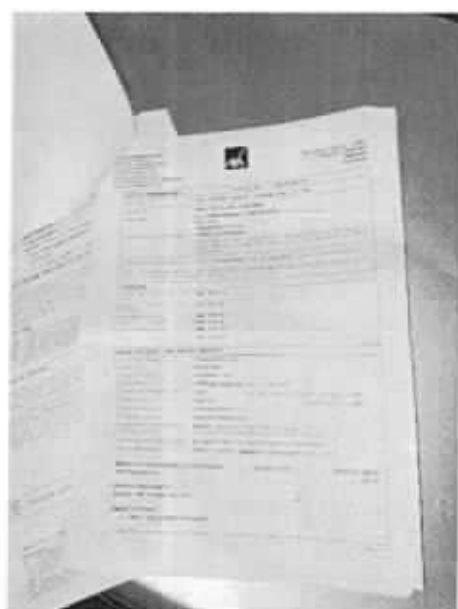
0504612268

CYCLE & CARRIAGE - ANGIEN
 239 ALEXANDRA ROAD
 SINGAPORE 159630

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE





CONFIDENTIAL

Annex E

NOTICE OF COMPLIANCE

This is to confirm that Wong Shou Jian Brian
NRIC/FIN S9517862F has reported to the Police a non-injury traffic accident
which occurred at Outside concorde Hotel
on 6/4/19 2300hrs involving the following vehicles:

SBH66U
SLU6055A

- 2 If this accident was reported to the Police within 24 hours of its occurrence,
Then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: Sgt(?) Darren Ngio

Date: 7/4/19

Time: 1325

S/D Ref: 33


Sgt Darren Ngio
Tel: 3100 1234 (Ext 2)
R01 412 Singapore 550129
Tel: 1800 438 0999

Original - to be issued to informant
Duplicate - to be submitted to Traffic Police

CONFIDENTIAL

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 September 2019 11:47 AM
To: Amanda Ang; Vincent Seah
Subject: Your Ref: SBH66U *Our Ref: CC4/ASM19007594/R1pa3 [ACCIDENT INVOLVING SLU 6055A(AXA) AND SBH 66U ON 06/04/2019]

Your Ref: **SBH66U**

Our Ref: CC4/ASM19007594/R1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLU 6055A(AXA) AND SBH 66U ON 06/04/2019

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,937.58
2. Loss of Rental (2days x \$140.00)	\$ 280.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 5,219.58

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Tuesday, 17 September 2019 2:33 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Your Ref: SBH66U *Our Ref: CC4/ASM19007594/R1pa3 [ACCIDENT INVOLVING SLU 6055A(AXA) AND SBH 66U ON 06/04/2019]

Dear Hsiao Tong,

We refer to your email of 6 Sept 2019.

Regret that we do not consider your LOR offer of \$280 acceptable.

Our client is driving a MB E200 with engine capacity of 1991cc. According to our agreement with AXA, private car above 1800cc are entitled to rental at \$160 per day.

Please check and settle our claim in full.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 6 September, 2019 11:47 AM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>; Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Subject: Your Ref: SBH66U *Our Ref: CC4/ASM19007594/R1pa3 [ACCIDENT INVOLVING SLU 6055A(AXA) AND SBH 66U ON 06/04/2019]

This email was sent from outside of your organisation

Your Ref: **SBH66U**
Our Ref: CC4/ASM19007594/R1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLU 6055A(AXA) AND SBH 66U ON 06/04/2019

We refer to the above matter.

RE: Pls proceed DS with below revised quantum

Type

🔔 Question

Message

Hi, For LOR, third party rejected our offer at \$140.00/day and proposed \$160.00/day x 2days = \$320.00. Third party vehicle is a Mercedes Benz E200 with engine capacity 1991cc. According to third party repairer, they have agreement with AXA that the rental is entitled to claim \$160/ day.). The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 4,937.58 + 2.)Loss of Rental (2days x \$160.00): \$320.00 + 3). LTA/GIA Search Fee: \$ 2.00 = TOTAL: \$5,259.58. Kindly let us have your further mandate / instruction please. Hsiao Tong - 23 Sept 2019

Reply

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 13 November 2019 9:53 AM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 113276, vehicle number SBH66U

12/11/19 3:38 PM *** Pls proceed with C&C's proposal ***MessageIn view that they only claim for 2-day LOR, we will allow at \$160/day, subject to rental receipt. - WANG Peter

-----Original Message-----

From: peter.wang@axa.com.sg <peter.wang@axa.com.sg>
Sent: Tuesday, 12 November, 2019 3:40 PM
To: admin-d@lkkauto.com
Subject: New message for service request 113276, vehicle number SBH66U

AXA Insurance has sent you a message for claim number S9M01JEH.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong

Our ref: SLU 6055 A CL4/ASM19007594/103
 Your ref: SBH 664

Date: - 2 AUG 2019

Direct Settlement

To: A x A VXLSingapore

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SBH 664 & SLU 6055 A
 At/Along Outside Concord Hotel On 06/04/18 @ 23:15
 (Ordent rd)

I am the owner of vehicle no. SBH 664 that was involved in an accident with your insured vehicle no. SLU 6055 A of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4,937.58</u>
2. Loss of Use / Rental (<u>2</u> days @ \$ <u>160</u> per day)	\$ <u>320.00</u>
3. LTA/GIA Search Fee	\$ <u>2.00</u>
4. GIA Report Fee	\$ <u> </u>
5. Others	\$ <u> </u>
Total: \$ <u>5,259.58</u>	

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
 Cc: Mr Vincent Seah/ Ms Amanda Ang
 E-mail: vincent.seah@cvclecarriage.com.sg / amanda.ang@cvclecarriage.com.sg
 Fax No. 67795383



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
C/O AXA INSURANCE PTE LTD	Cust No/Name WCV38137/Wong Foot Hin
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SBH66U / 21/12/2018
8 SHENTON WAY #24-01	Date In/Mileage 16/07/2019/ 8192
SINGAPORE 068811	Chassis No WDD2130422A5693183
Contact No	Engine No 27492031686447
	Make/Model MB/MB E 200 SEDAN AVANTGARDE/AVANTGARDE
	Colour/Trim 027 775 Iridium Sil/ 042 201 Leather Bla



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CS100001	Cash	20/08/2019/ 10:34	VS	356 / Vincent Seah	32483	28157055

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : 1800151939 // 06.04.19			
DRIVE IN/EXCESS : 10.04.19 // TP CAR SLU6055A=AXA INS			
DATE IN/DATE SURVEY: 16.07.19 // 16.07.19 RASUL-LKK 11:00AM			
DIRECT SETTLEMENT:VIC ALPEH-LKK // 15.05.19			
A BPILAB		0.10	380.00
"USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT"			960.00
A BPILAB			600.00
REMOVE & REPLACE ON REAR BUMPER			
A BPIRES			
RESPRAY ON REAR BUMPER			
X REAR BUMPER	1.00	2011.82	2011.82
X REAR BUMPER CHROME MOULDING	1.00	312.57	312.57
X REAR LOWER BUMPER	1.00	269.37	269.37
X RHR SIDE STABILITY	1.00	80.80	80.80

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	2,674.56	Nett	4,614.56
Labour	1,940.00	7% GST on	4614.56
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,937.58
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	4,937.58
Total(w/o GST)	4,614.56		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19007594/R1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:PETER			Date : 26-11-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLU 6055A	Veh. Inspected	SBH 66U	
Policy No.	VPA/P2040024	Coverage (\$)	0.00	
Claim No.	S9M01JEH	Excess (\$)	0.00	
Assign From		Assign Date	30/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E200 AVG	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WDD2130422A569318	Colour	GREY	
Odometer	8192	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/45 R18	PIRELLI	3 mm	
L/H Front Tyre	245/45 R18	PIRELLI	3 mm	
R/H Rear Tyre	245/45 R18	PIRELLI	3 mm	
L/H Rear Tyre	245/45 R18	PIRELLI	3 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/04/2019	Inspection Date	16/07/2019	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBH 66U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER (SN) (CONSISTENT)	DEFORMED	2,011.82	2,011.82
1	REAR BUMPER CHROME MOULDING (SN) (CONSISTENT)	CUT	312.57	312.57
1	REAR LOWER BUMPER (SN) (CONSISTENT)	DEFORMED	269.37	269.37
1	REAR CROSS MEMBER (SN) (CONSISTENT)	SERVICEABLE	789.61	-
1	RHR SIDE STABILITY (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	80.80	80.80
			3,464.17	2,674.56
	<u>LABOUR</u>			
	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.		380.00	380.00
	REMOVE & REPLACE ON REAR BUMPER.		1,200.00	960.00
	RESPRAY ON REAR BUMPER.		1,200.00	600.00
			2,780.00	1,940.00
	GRAND TOTAL		6,244.17	4,614.56
	RECOMMENDED COST OF REPAIRS			4,614.56

Report Ref No. CC4/ASM19007594/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M0LJEH
Reference	CCA/ASM19007594/R1pa3q2
Loss Date	6 April 2019
Report Date	8 Apr 2019 8:37:00 AM
Request Date	30 April 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	S8H66U
Make	TPVD
Model	MERCEDES BENZ E200
Service Address	
...	
Primary Contact/Insured	
CHOO LEE LIANG MARGARET 412 COMMONWEALTH AVENUE WEST, #11-3009, 120412, Singapore 91126393 ELIOT.LEONG@gmail.com	
Claim Handler	
WANG Peter peter.wang@axa.com.sg	

Additional Instructions

- 2
- MessagesInvoicesHistoryDocumentsAssessmentMetricsNotes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	4 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2019
LKK Recsurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP-Mandate IA dt 020819.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
PASIF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP ESTIMATE + SUPP_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	3 August 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SBH66J TP.PDF	Reports & Statement	GIA Report	KUMAR Shalendra	30 April 2019
 TP PRI FROM WORKSHOP.mtg	Letters and Correspondence	Workshop	KUMAR Shalendra	30 April 2019
 TP front video.MP4	Evidence	Videos	WANG Peter	30 April 2019
 TP rear video.MP4	Evidence	Videos	WANG Peter	30 April 2019
 SLUAGS SA INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	11 April 2019