

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLL 5296 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0561/2019/NH

11 NOV 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLL 5296 A, Audi A3 SEDAN 1.0 TFSI 8V.

Premium Automobiles Pte Ltd
Showroom
8 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLL 5296 A**, claimant, **Ms. Lin Ai Hua**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014447 – S\$ 8,441.44.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. A copy of the Rental Invoice - S\$ 400.00 (S\$ 100.00 x 4 working days)
6. GIA Search Fee – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLL 5296 A



Auto
Consultants
Pte Ltd

51 UBI AVE, L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007593/Aka3

31 MAY 2019

WONG CHOON FOI
BLK 757 WOODLANDS AVENUE 4
#06-267
SINGAPORE 760757

Dear Sir/Madam,

**ACCIDENT INVOLVING SMD556M & SLL5296A ALONG/AT YUAN CHING RD
CARPARK ON 29/04/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLL5296A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Your Ref: SMD 0556 M

Authorization letter

PA/TP/0561/2019/TG

18ST July 2019

Ms. Lin Ai Hua
Blk 637 Chua Chu Kang North 6
#13-241
Singapore 680637

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SLL 5296 A / SMD 0556 M AT 1 YUAN
CHING ROAD CARPARK ON 29 APRIL 2019.**

I am the owner of SLL 5296 A, Lin Ai Hua.

I confirmed that I will be claiming for Loss of Usages / Rental Charges and hereby authorized your esteemed company to settle the repair bill and Loss of Usages / Rental Charges and directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Lin Ai Hua



Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS8,441.44 (Repair Cost), SS400.00 (Loss of ~~use~~ Rental), SS2.00 (Disbursement) for vehicle no. SLL5296A that was damaged pursuant to the accident which occurred on 29/04/2019 (date) along I YUAN CHING ROAD CARPARK (location) involving vehicle no/s SMD556M. This is pursuant to the inspection conducted on 08/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIN AL HUA (the third party claimant") of vehicle no. SLL5296A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLL5296A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 12 (month) 2019 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Main Telephone 6386 2223
Main Telefax 6476 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408690
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2323
9626 1233

INS TAX INVOICE

Page 1 15:03

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SKENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014467 Date : 11/11/2019 Order : SLL5296A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SKENTON WAY #07-16 SINGAPORE 079120
Regn No: SLL5296A (V 32169) Model: A3 SEDAN 1.0 TFSI 8VHANG		Regn Date: 28/02/2017 Chassis: WAUZZZ8V7H1027605	Mileage: 42532 Engine: CH2 146673 WIP No.: 51810 Dept: 0
You have been assisted by :- UB-Siti Marsilla (137)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5807065R GRU	COVER(SHAK)	1.00	1830.00	1,830.00
X	ABV0941774D	HEADLIGHT(LAST)	1.00	3029.00	3,029.00

Parts 5,487.20
Labour 0.00
Sublet 2,402.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,889.20

7% GST 552.24

Grand Total 8,441.44



W/M

Received by

For & on behalf of
Premium Automobiles Pte Ltd

201907 - 01A D.

RENTAL AGREEMENT

Hirer's Name Lin Ai Hua	Date of Birth	Passport/ Nric No. S8632213G	Nationality
Address Blk 637 Choa Chu Kang North 6	Occupation	Driving Licence No.	Date of Expiry
#13-241	Postal Code 680651	Contact No.	Mobile Phone No. 92378185
Joint Hirer's / Guarantor's Name Lim Ze Sin	Date of Birth 12/11/85	Passport/ Nric No. S8579340C	Nationality
Address As Above	Occupation	Driving Licence No. As Above	Date of Expiry Life
	Postal Code	Contact No.	Mobile Phone No. 81802894

CHECK OUT

Date 15.7.19	Time 9.30am	Mileage KM	E 1/4 1/2 3/4 F
Date 18.7.19	Time 5pm	Mileage KM	Remarks W

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension - One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4	100	
DISCOUNT			
GST @ 7%			
TOTAL			400/-
EXTENSION			
Audit/Troy			
SLL5296A			
DEPOSIT (refundable) \$5			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set out/overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's / Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLJ9976E

MODEL

FROM

RETURN

Estimate Only. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 756379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LIN AI HUA
BLK 637 #13-241
CHOA CHU KANG NORTH 6
SINGAPORE 680637

ATTN : LIN AI HUA

INVOICE : AR1907-0299
DATE : 19/07/2019
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201907-0140

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLJ9976E
Make / Model :
Rental Dates : Rental Billing From 15/07/2019 To 18/07/2019 (incl)
Period : 4 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLL5295A

373.83

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17

TOTAL S\$: 400.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

LIN AI HUA

OFFICIAL RECEIPT

DESCRIPTION		AMOUNT (SGD)	
Official Receipt No	201907-0163		
Account of	LIN AI HUA		
Date Issued	19/07/2019		
Vehicle Reg No.	SLJ9976E		
Rental Dates	15/07/2019		
Amount Received	S\$ 400.00		
Payment Type	VISA	V102038	S\$ 400.00
Payment for Invoice	AR1907-0299		
Comments			
TOTAL AMOUNT RECEIVED		S\$	400.00

* This is a computer generated document. No signature is required.

Member of  **ARTAS**

363 Sembawang Road Goodlink Park, Singapore 758379 T: 67532536 F: 67567565 E: sales@chans.com.sg

30/04/2019

Invoice


**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-067507

Date of Request: 30/04/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1

Singapore 408699

Dear Sir/Madam,

Enquiry Date: 30/04/2019

Enquiry By: Nurdiana Binte Ahmad

TP Vehicle No: SMD556M

Accident Date: 29/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMD556M	AIG Asia Pacific Insurance Pte. Ltd.	24/07/2018-23/07/2020	65-6419-3000
SMD556M	AIG Asia Pacific Insurance Pte. Ltd.	31/07/2018-30/07/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

30/04/2019

Invoice

**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-067507

Date of Request: 30/04/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 30/04/2019
Enquiry By Nurdyana Binte Ahmad
TP Vehicle No. SMD556M
Accident Date 29/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

SINGAPORE POST
 MACPHERSON RD
 GST Reg. Add: SINGAPORE POST CENTRE
 10 EUNOS ROAD 8
 SINGAPORE 408600
 GST Reg. No : M2-0105651-9
 Date: 22 May 2019 Time: 09:57:14

Description	Amount(S\$)	GST@7%
Ref. No: PSL01/1926/142/0055		
Postage Label		
LOCAL		
2 X	2.54	5.08 0.33
SUB TOTAL	5.08	0.33

TOTAL AMOUNT 5.08
 GST COLLECTED BY SINGPOST 0.33
 MOP:CASH : \$5.08

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt
 *Out of Scope
 **Supplier Item

Price inclusive of 7% GST where applicable
 I have checked & confirmed the product is visually good, functional & performed within expectation.

Singapore Post Limited
 (Reg. No. 198201820M)
 10 Eunus Road 8
 #08-30 Singapore Post Centre
 Singapore 408600

Tel: 1800
 Fax: 6442 9114
 To check delivery status or to raise an enquiry on your registered article(s), please visit www.singpost.com

50000000-235

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee

Wong Choon Fai
 751 Woodlands Avenue 4
 #06-267
 Singapore 730757 (SND 556M)

2. Name & Address of Addressee

Liang Ah Lai
 186 Ronggol Central
 #12-258
 Singapore 820186 (SLE 3091Z)

For Official Use Only
 (Item numbers are printed in order of posting at count)

RA TSN Ref: 1926/142/00064
 Date: 22 May 2019
 RA No:
 RC114264291SG
 RC114264305SG

AI* () Y () N	BY* ()	AIR ()	SUR ()
Insurance* () Y \$			() N
Contents:			
AI* () Y () N	BY* ()	AIR ()	SUR ()
Insurance* () Y \$			() N
Contents:			

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting event(s). I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date