

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 4 June 2019 10:45 AM
To: claims@premiumauto.com.sg
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Your Ref: SLL 5296A
Our Ref: CC3/AIG19007593/Aka3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SMD 556M (AIG) AND SLL 5296A ON 29/04/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 31 May, 2019 5:22 PM

To: Vic (LKKAuto)

Cc: Mei Kwan (LKKAuto); Admin A; Suwanna (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Dear all,

Any updates on this case?

Best Regards,
Sheila
Claims Advior

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 25 May, 2019 9:03 AM

To: 'Claims' <claims@premiumauto.com.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Suwanna (LKK Auto)' <Suwanna@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Hi Vic,

We are following up again on the status.

Any update?

Thank you

Best Regards,
TRoy Goh
Claim Advisor

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 23 May 2019 3:20 PM

To: 'Claims'; 'Vic (LKKAUTO)'

Cc: 'Mei Kwan (LKKAUTO)'; 'Admin A'; 'Suwanna (LKK Auto)'

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Dear Vic,

As spoken today with our Ms Nora, you have confirmed that TP driver has yet to make a report. Kindly assist to continue the follow up for the reporting and clearing of the liability
Appreciate much.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 22 May 2019 5:45 PM

To: 'Claims Dept'; 'Vic (LKKAUTO)'

Cc: 'Mei Kwan (LKKAUTO)'; 'Admin A'; 'Suwanna (LKK Auto)'

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Dear Vic,

We are following up again on the status.

Any update?

Thanks

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 May 2019 4:26 PM

To: 'Vic (LKKAUTO)'

Cc: 'Mei Kwan (LKKAUTO)'; 'Admin A'; 'Suwanna (LKK AUTO)'; 'Claims'

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Dear Vic,

Please assist to expedite the chaser. Accident happen in April

Thank You.

Best Regards,
Shiela
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 17 May 2019 2:15 PM

To: Claims Dept

Cc: Mei Kwan (LKKAUTO); Admin A; Vic (LKKAUTO); Suwanna (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019 LKK REF CC3/AIG19007593/Aha3

Without Prejudice

Dear Shiela,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will get back for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 May, 2019 2:09 PM

To: Vic (LKKAuto)

Cc: Mei Kwan (LKKAuto); Admin A; 'Claims'

Subject: FW: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Importance: High

[Urgent reply please](#)

Hi Vic ,

Please reply urgently on the **liability clearance and direct settlement**. My client is expecting an answer by this afternoon.

Thank You.

Best Regards,

Shiela

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 17 May 2019 2:07 PM

To: 'Claims'

Subject: FW: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 13 May 2019 3:32 PM

To: 'Admin-D (LKKAuto)'; 'Admin A'

Cc: 'assignments'

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear all ,

Kindly update who is the OIC in charge of this case.

Kindly advise on liability clearance and direct settlement soonest.

Survey was done on the 8th May 2019.

Thank You.

Best Regards,

Sheila M Ismail

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 7 May 2019 5:46 PM
To: 'Claims'; Admin A
Cc: assignments
Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear Sheila,

We will try to arrange Adrian for the survey.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 7 May 2019 4:36 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear Nivitha,

Kindly confirm who will be coming for survey tomorrow at 1:30pm 8th May 2019.

Thanks

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 3 May 2019 1:51 PM

To: 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'

Cc: Claims

Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear All,

Attached are the repair estimate for your kind reference.

Best Regards,
Diyana
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 2 May, 2019 1:51 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear Sheila,

Noted with thanks.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 2 May 2019 1:19 PM
To: admin-a@lkkauto.com; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear All,

Owner has requested to change survey timing to 1:30pm instead 8th May 2019.
Kindly assist to make the changes.

Thank you.

Best Regards,
Sheila M Ismail
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: claims@premiumautocare.com.sg [<mailto:claims@premiumautocare.com.sg>]

Sent: Tuesday, 30 April 2019 11:03 AM

To: admin-a@lkkauto.com

Cc: Claims

Subject: ACCIDENT INVOLVING SLL 5296 A AND YOUR INSURED SMD 556M DATED ON 25/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 08/05/2019, Tuesday, 2.30pm.

Best Regards,
Diyana
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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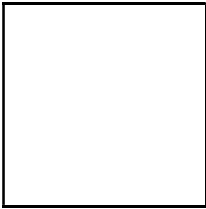


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