

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 26 February 2020 12:54 PM  
**To:** Admin-D (LKKAuto); SUR; boonsen.chong (boonsen.chong@sg.cntaiping.com)  
**Subject:** RE: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02-SMJ 394G

Dear Boon Sen,

Our surveyor's had spoken to PIC in Borneo Motor, paint coating not claiming.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 20 February 2020 2:41 PM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; boonsen.chong (boonsen.chong@sg.cntaiping.com) <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02-SMJ 394G

Dear Boon Sen,

We are pending repairer to provides us coating invoice before the accident.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]  
**Sent:** Thursday, 20 February 2020 2:18 PM  
**To:** assignments  
**Subject:** Fw: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Dear LKK,

remember this is this case need your assistance to check on coating if covered/related to accident.... can assist to revert as tp workshop chasing.

Thank you very much.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, February 20, 2020 2:17 PM

**To:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Re: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Without Prejudice

Dear Sir,

we gave the invoice to our surveyor for comments if covered (accident related).

let me check with surveyor.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Sent:** Thursday, February 20, 2020 9:08 AM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

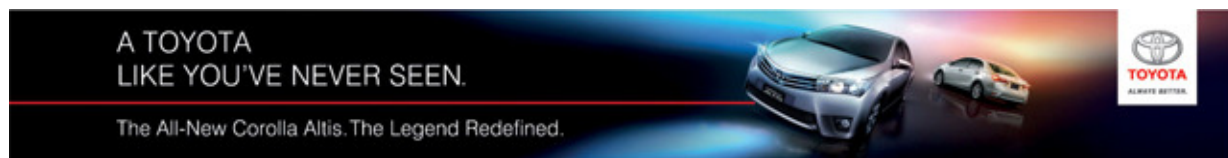
Hi Boon Sen,

Attach the Tax Invoice for the front bumper painting coating for your reference.

Kindly let us have your dv urgently, as our client is chasing us for the status again.

Thank you.

Best Regards,  
ANGELA TAN  
TPR Team  
DIRECT LINE +65 6631 1885 | FAX +65 6872 7260  
EMAIL: [Angela.Tan@inchcapemotors.com.sg](mailto:Angela.Tan@inchcapemotors.com.sg)  
Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462  
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**From:** claimstatusenquiry  
**Sent:** Thursday, 6 February 2020 5:14 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Hi Boon Sen,

Amendment on our letter of demand client is claiming loss of rental @\$300.00(\$100x3days), attach the LOD and rental tax invoice/agreement. And client is insist to get back the \$80.00 for his recoat of font bumper.

Kindly review and revert your offer soonest.

Best Regards,

ANGELA TAN

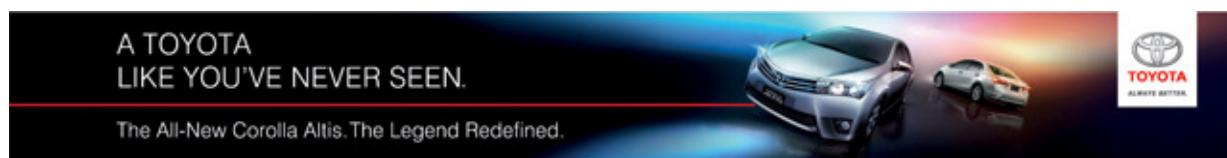
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: [Angela.Tan@inchcapemotors.com.sg](mailto:Angela.Tan@inchcapemotors.com.sg)

Inchcape – Borneo Motors | No. 2 Pandan Crescent Singapore 128462

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, 6 February 2020 3:07 PM

**To:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

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Without Prejudice

Dear Sir,

As spoken, we finalise full and final settlement at \$4108.04.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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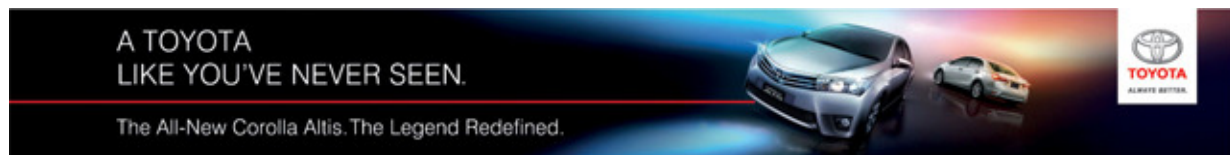
**From:** claimstatusenquiry [<mailto:claimstatusenquiry@borneomotors.com.sg>]  
**Sent:** Thursday, February 6, 2020 2:45 PM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Hi Boon Sen,

We could not agree with your offer, our client is adamant in getting back the full claim @\$4,308.04.

Kindly let us have your dv soonest, thank you.

Best Regards,  
ANGELA TAN  
TPR Team  
DIRECT LINE +65 6631 1885 | FAX +65 6872 7260  
EMAIL: [Angela.Tan@inchcapemotors.com.sg](mailto:Angela.Tan@inchcapemotors.com.sg)  
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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Sent:** Thursday, 6 February 2020 2:09 PM  
**To:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

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Without Prejudice

Dear Sir,

We are prepared to offer global \$4078.00 all in to close matter being full and final settlement.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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