

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 20 February 2020 2:41 PM
To: Admin-D (LKKAuto); SUR; boonsen.chong (boonsen.chong@sg.cntaiping.com)
Subject: RE: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02-SMJ 394G

Dear Boon Sen,

We are pending repairer to provides us coating invoice before the accident.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Thursday, 20 February 2020 2:18 PM

To: assignments

Subject: Fw: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Dear LKK,

remember this is this case need your assistance to check on coating if covered/related to accident.... can assist to revert as tp workshop chasing.

Thank you very much.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, February 20, 2020 2:17 PM

To: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Re: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Without Prejudice

Dear Sir,

we gave the invoice to our surveyor for comments if covered (accident related).

let me check with surveyor.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Sent: Thursday, February 20, 2020 9:08 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: URGENT FW: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Hi Boon Sen,

Attach the Tax Invoice for the front bumper painting coating for your reference.

Kindly let us have your dv urgently, as our client is chasing us for the status again.

Thank you.

Best Regards,
ANGELA TAN

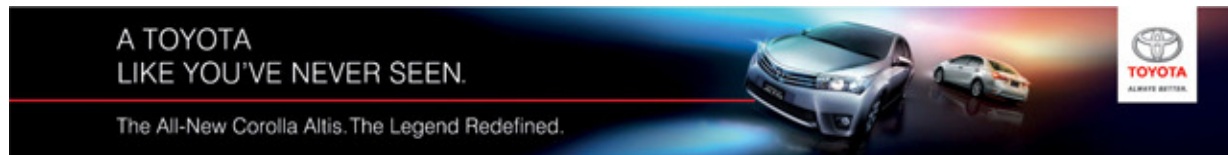
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

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From: claimstatusenquiry

Sent: Thursday, 6 February 2020 5:14 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Hi Boon Sen,

Amendment on our letter of demand client is claiming loss of rental @\$300.00(\$100x3days), attach the LOD and rental tax invoice/agreement. And client is insist to get back the \$80.00 for his recoat of font bumper.

Kindly review and revert your offer soonest.

Best Regards,
ANGELA TAN

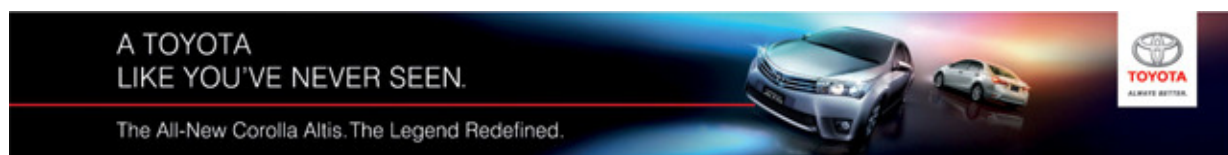
TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 6 February 2020 3:07 PM
To: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

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Without Prejudice

Dear Sir,

As spoken, we finalise full and final settlement at \$4108.04.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: claimstatusenquiry [<mailto:claimstatusenquiry@borneomotors.com.sg>]
Sent: Thursday, February 6, 2020 2:45 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

Hi Boon Sen,

We could not agree with your offer, our client is adamant in getting back the full claim @\$4,308.04.

Kindly let us have your dv soonest, thank you.

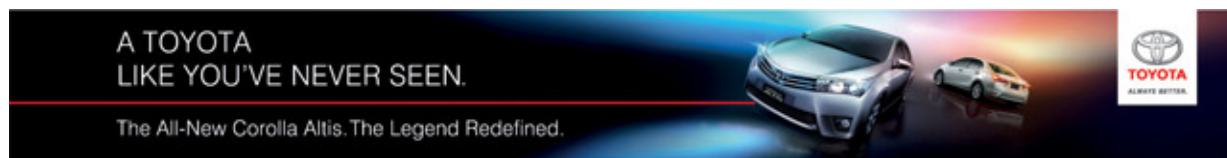
Best Regards,

ANGELA TAN

TPR Team

DIRECT LINE +65 6631 1885 | FAX +65 6872 7260

EMAIL: Angela.Tan@inchcapemotors.com.sg



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 6 February 2020 2:09 PM

To: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: your ref: cms2019/09/cm8079/ds(st) / our ref: snm19d201879c02

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Without Prejudice

Dear Sir,

We are prepared to offer global \$4078.00 all in to close matter being full and final settlement.

Chong Boon Sen

Claims Executive
Department

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