VIC

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755
www.cdge.com.sg
Company Registration No: 199506048W

Workshops
Braddell
205 Braddell Road
Singapore 579701
Loyang
59 Loyang Drive
Singapore 508969
Sin Ming
383 Sin Ming Drive
Singapore 575717
Pandan
45 Pandan Road
Singapore 609286
Ubi
320 Ubi Road 3
Singapore 408649
Senoko
24 Senoko Loop
Singapore 758156
Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Yishun
501 Yishun Industrial Park A
Singapore 768732

Our Ref : CC19040765/ SHC7756X /WT(st)
Your Ref :
Date : 14-May-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC7756X YOUR INSURED GBA7044Z
AND OTHER _____ ON 26.04.19

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHC7756X** which was involved in the captioned accident with your insured vehicle.
The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **GBA7044Z** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		$ 2,835.50
2	4 days Loss of Rental @ $ 104.47 per day		$ 417.88
3	Survey Report Fees **(Surveyed by M/s LKK)**		$ -
4	LTA Search Fees		$ 7.49
5	GIA / Police Report Fees		$ -
6	Towing / Medical / Transporation Fees		$ -
		Sub Total :	$ 3,260.87

HIRER'S CLAIM

7	4 days Loss of Income @ $ 80.00 per days		$ 320.00
		Total Claims :	$ 3,580.87

We enclose herewith the following documents to support the claims: -
a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : GBA7044Z
c) GIA / Police report/s of : SHC7756X
d) Letter of authority from owner / hirer / operator
(X) Photocopies of Accident Scene Photos ( ) Certificate of Insurance
( ) PIR (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan
CDGE Claims Department
Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

LKK Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19007561/K1ha3

16 May 2019

PURE EDDICTTION PTE LTD
15 JALAN TEPONG
#05-04 JURONG FOOD HUB
SINGAPORE 619336
Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING GBA 7044Z AND SHC 7756X ON 26/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6849 5792
FAX: 6741 4108
EMAIL: JiaLe@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **SONATA SHC7756X , GBA7044Z** **ON 26-Apr-19 18:55**
ALONG **TERMINAL 1 LINKWEST ROAD**

I / We **TAN HOCK BENG** (Hirer) NRIC No.: **S7525875E**

and/or (Relief) NRIC No.:

Taxi Number **SHC7756X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.

2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

3. To sign Discharge Voucher on my/our behalf.

4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd".**

Date **27-Apr-2019**

Name of Hirer **TAN HOCK BENG**

Hirer NRIC **S7525875E** Signature :

Address **152 ANG MO KIO AVENUE 5 #02-30...**
560152

Contact No. **90237073**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3062351800 Claim No : SNM19D201919C02/4

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S$3,380.00
DOLLARS THREE THOUSAND THREE HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 7756X
Insured Vehicle No. : GBA 7044Z

Date of Loss : 26/04/2019
Place of Accident : TERMINAL 1 LINKWEST ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PURE EDDICTTION P/L
Driver Name : ABU HAMID BIN ABU HASAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S$ 3,380.00
TOTAL	S$ **3,380.00**

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No :

Signature : CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 Date : 11/4/2020

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755
Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649
24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768734
COMPANY REG. NO.: 199506048W

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHCLE NO
SHC7756X

NO/DATE
91442772 09.05.2019

MAKE
HYUNDAI

JOB NO.
305291064

MODEL
SONATA

ODOMETER READING

DATE OF REG
30.01.2013

CHASSIS CODE
KMHET41VMCA831459

JOB TYPE

Description : 3P 26.04.2019

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt			2,650.00
Add GST @	7.000	%	185.50
Total Invoice amount			2,835.50

Issued by : CHEWBEELENG 09.05.2019 08:55:52
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS N
RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED A
OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIV
NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTE
IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO TH
COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR TH
PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIE
WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE A
CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC19040765

Date: 08 May 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/04/2019 @ 18:55 hrs
ALONG	TERMINAL 1 LINKWEST ROAD
INVOLVING	GBA7044Z

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7756X** (the "Taxi"). The Taxi was hired to **TAN HOCK BENG IC NO S7525875E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **$104.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

383 Sin Ming Drive Singapore 575717 Mainline +65 6555 1188 Facsimile +65 6453 3183

DATE	SHC 7756X NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
21/4/19		70026			
22/4/19		70058			
23/4/19		70092			
24/4/19		70123			
25/4/19		70174			
26/4/19		70218			
27/4/19		70259			
27/4/19	Accident &	~~0~~	Loyang	1120	—
30/4/19	Repair	Tan Mark Beng	—	—	1400

DATE	NAME OF

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBA7044Z	26 Apr 2019 / 18:55:00	Successful	C01	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous OK

SHC7756X

[MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/1/2020 5:47 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; **Admin A <admin-a@lkkauto.com>**
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

6 attachments (3 MB)

LETTER TO OI.pdf; LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; LOD SHC7756X.pdf;

LKK REF - CC3/CTI19007561/K1ha3
CTPIS REF – SNM19D201919C02/4(thp)

Dear Asher

Please proceed to resolve the property damage claim at $3,383.64.

We await your payment advice to enable our Irene Tay to act accordingly.

NOTICE :
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG
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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, April 1, 2020 4:30 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Hi Sir,

We refer to our email dated 24/07/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 11 December 2019 2:09 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Hi Sir,

We refer to our email dated 24/07/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 12 November 2019 3:20 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Hi Sir,

We refer to our email dated 24/07/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 18 September 2019 4:14 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Hi Sir,

We refer to our email dated 24/07/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Monday, 19 August 2019 5:57 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Hi Sir,

We refer to the email dated 24/07/2019.

Kindly let us have your approval as third party is chasing for settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 24 July 2019 11:28 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer **" COMFORTDELGRO ENGINEERING PTE LTD"** at $**3,383.64 (all-in).**

The summary is as follows: -

	Amount Claimed	**Amount Revised**
1. Cost of Repairs (with GST)	$ 5,830.19	$ 2,835.50
2. Loss of Rental (4days x $104.47)	$ 417.88	$ 365.65 (3.5days x $104.47)
3. Loss of Income (4days x $80)	$ 320.00	$ 175.00 (3.5days x $50)
4. LTA Search Fee	$ 7.49	$ 7.49
Total	$ 6,575.56	**$ 3,383.64**

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 9 May 2019 10:55 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019 / our ref: SNM19D201919

Dear Mei Kwan,

Insured report and claim number.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 9 May, 2019 10:45 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBA7044Z (OI : CTI - TBA) and SHC7756X (TP : LKK REF - CC3/CTI19007561/K1ha3) on 26/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7756X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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