

Vic (LKKAUTO)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 18 March, 2020 9:01 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

Dear Vic,

You may try offer \$100/day up to a maximum of \$120/day for LOI.

Thank you.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 17 March 2020 18:46
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We refer to your below email.

Please be informed that TP repairer only claim for the Hirer's loss of Income/Earnings (see attached email).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Tuesday, 17 March, 2020 4:21 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

Dear Vic,

Did TP claimed for LOR as well? Or just LOI?

Kindly advise.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 26 February 2020 10:08

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

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Dear Bernard,

We refer to your below email.

Based on TP LOD, the Loss of Earning was on \$350.00 x 5 days (\$1,750.00).

We had offered to TP for a LOE @ \$80/day x 5 days but was rejected.

Based on the weekly statement provided, from October 31, 2018 to May 1, 2019, the total income is \$35,760.63 and the daily income average for that range of date (189 days including weekends) is \$189.20/day.

Kindly advise if we can improve offer and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Tuesday, 25 February, 2020 11:52 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

Hi Vic,

To inform that I am the OIC for this case.

As per Bennie's email, please let us have your recommendation for our consideration.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Tan, Bennie-WZ
Sent: 25 February 2020 11:35
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

+ Bernard

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Bennie-WZ
Sent: Tuesday, February 25, 2020 11:30 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

Dear Vic

Referring to your email below.

Please advise on your computation & recommendation based on TP submitted LOI documents as well as the average LOI amount per day.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, February 25, 2020 11:15 AM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] RE: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

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Dear Bennie,

We refer further to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)

Sent: Friday, 13 December, 2019 5:23 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAUTO)

Subject: Your Ref: 4812050718SG - ACCIDENT INVOLVING VEHICLES GBF 62R AND SGN 9561G ON 26/04/2019 - LKK REF CC6/AIG19007528/Uhb3

Dear Bennie,

We refer to the subject matter.

Please be informed that our offer to TP was rejected as TP hirer would like to claim for LOI instead of LOU (please see attached email).

TP repairer also provided a copy of the claimant's Grab Weekly Income Statement. TP mentioned that the claimant's daily average income is around \$350.

Kindly advise if we can improve and increase our offer from LOU @ \$80/day to a higher amount as per your recommendation.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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