

(Summe - 24/5)

INS CASE OWNER: CC 6 /AIG1900 7522, U 103 9 LKK: IDAC:

Surveyor: UFS ASSIGNMENT Date / Time: 20/4/19 Registered in Merimen: 21/4/19

Pre-assign / CCU / FTE

Insured Vehicle No.: SPK 7757M ✓ Claim No.: 45807MEX4454  
Name of Insured: OMV SENG FIAT ✓ Policy No.:  
Insured Tel No.: HP: 23/4/19 Make / Model:  
Excess Sec II :SS D.O.A: 23/4/19 Place of Accident:  
Is driver the owner? (YES / NO) Nature of Accident:  
If NO, Driver Name / Age: OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO  
Driver Tel No.: (VA) YES / NO Insured Liability: % Final ? Yes / No

SPK 7757M →  
INSRS: WSP: jin WSP: WSP: WSP: WSP:  
Tel: into Tel: Tel: Tel: Tel:  
Liability: Liability: Liability: Liability: Liability:  
RMKS: RMKS: RMKS: RMKS: RMKS:

Date/ Time	STAGE	DATE/ PIC
27/15	Non-Reporting 1st	24/05/2019
12/06	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI	
	After call 1st to OI	10/06/19 - XUNNY
3/7/19	Documentation Check List: Handler	Typist
	Notification 1st (if non-pickup)	
	After call 1st to OI	
	Authorisation To Act	
	Release Voucher	
	Final Repair Bill	
	Car Rental Invoice	
	Towing Invoice	
	LTA / GIA	
	Medical Bill	
	PIR	
	Mandate/Reject Instruction	
	LOD	
	Payment Breakdown Form	
	Post-Repair Photos	
	Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	days/Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 14/8/19	Confirm with: Jm2	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 50	(Agreed / Assessed) BOLA S/N No: NIL	If NO or B 28, Ass. Lia
Repair Cost:	\$856.00 SS 428.00	01 REVERSE INTO PARKING LOT, TP MOVING OUT FROM PARKING LOT	
Loss of Rental (LOR):	SS	( days)	
Loss of Use (LOU):	\$20 SS 60.00	(5 60 x 2 days)	
Loss of Income (LOI):	SS	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOU <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost	SS		
Total:	SS 428.00	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 428.00	Name 1: Jin Auto Services Pte Ltd	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	



>  Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4351N
Vehicle Details	
Vehicle No.:	SJH207K
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	1NZX771298
Chassis No.:	MR053HY9305070832
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,344.00
Original Registration Date:	24 Jul 2008
First Registration Date:	24 Jul 2008
Transfer Count:	3
Actual ARF Paid:	\$12,344.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	23 Jul 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$18,583.00
COE Rebate Amount:	\$14,936.00
<b>Total Rebate Amount:</b>	<b>\$14,936.00</b>
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 Jul 2019

OK

# JIN AUTO SERVICES PTE LTD

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Company Reg No:200704370C GST Reg No ::200704370C

*mt Allroad*  
*mt*  
*L/S \$800*  
*2dy.*  
*15/7/19*

16/7/2019

M/S AIG INSURANCE *MR253493*

DEAR SIR

ESTIMATE REPAIR COST FOR SJH207X

1	1 PC	FRONT BUMPER	<i>De</i>	<i>369.10</i>	<i>✓</i>
2	1 SET	FRONT BUMPER CLIPS	<i>mt</i>	<i>50.00</i>	<i>✓</i>
3	1 PC	FRONT BUMPER LH SIDE RETAINER	<i>mt</i>	<i>36.50</i>	<i>X</i>
4	1 PC	LH HEADLAMP	<i>11 X</i>		
5	1 PC	FOGLAMP LH	<i>12 X</i>		
6	1 PC	FOGLAMP LH COVER	<i>11 X</i>		
7	1 PC	LH FRONT FENDER	<i>11 X</i>		

LESS *25%* *10%*

- 8 TUFF COATING
- 9 WIRING
- 10 SPRAY PAINTING
- 11 LABOUR CHARGES

*11* \$80.00 *X*  
\$30.00 *20*  
\$620.00 *400*  
\$600.00 *280*

NETT TOTAL \$1,330.00

*1014.32*





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19007522/hb3

07 May, 2019

**Ong Seng Kiat**

349 Woodlands Avenue 3 #10-55  
Singapore 730349

Dear Sirs,

**ACCIDENT INVOLVING SJH 207K AND SFR 7757M ON 23/04/2019 ALONG/  
AT HOUGANG AVE 1 ( BLK 105 ) CARPARK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan  
Claims

Tel : 6841 2096

Fax: 6741 4108

Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19007522/hb3

24 MAY 2019

By Registered Mail  
First Reminder

**Ong Seng Kiat**  
349 Woodlands Avenue 3  
#10-55  
Singapore 730349

Dear Sir,

**ACCIDENT INVOLVING SJH 207K AND SFR 7757M ON 23/04/2019 ALONG/  
AT HOUGANG AVE 1 (BLK 105) CARPARK**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 08/04/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 08/06/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan  
Claims  
Tel : 6841 2096  
Fax: 6741 4108  
Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c     *Claims Manager*  
         *AIG Asia Pacific Insurance Pte. Ltd*  
         *(Motor Claims Dept)*

## Jia Le (LKK Auto)

---

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Wednesday, 7 August 2019 10:02 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** Your ref: 4586234744SG [ACCIDENT INVOLVING VEHICLES SFR7757M AND SJH207K ON 23/04/2019]

Dear Jia Le,

Please proceed with settlement at \$488.00 [50%].

Thank you.

Kind Regards,  
Saliha

Saliha Syed Yusoff  
AIG  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120  
Tel +(65) 6419 1917 |  
[www.aig.sg](http://www.aig.sg)

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Wednesday, August 7, 2019 8:57 AM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Subject:** [EXTERNAL] Your ref: 4586234744SG [ACCIDENT INVOLVING VEHICLES SFR7757M AND SJH207K ON 23/04/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 4586234744SG

Dear Saliha,

**ACCIDENT INVOLVING SFR 7757M(OI) AND SJH 207K(TP) ON 23/04/2019**

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

**For your approval please.**

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# *Jin Auto Services Pte Ltd*

Blk 14 Defu Lane 10 #01-412

Singapore 539195

Tel:62898126 Fax :62870590

Business Registration No:200704370C

17/4/18

Your ref: \*LKK REF:CC6/AIG19007522/hb3

*Without Prejudice*

C/O LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
(S) 408933

Dear Sirs,

## **ACCIDENT INVOLVING SJH207X AND SFR7757M ON 23.4.19**

. we are now seeking the total amount of claim as follow:

Repair cost	S\$ 856.00( with gst)	
Loss of Use (2 days x \$70)	140.00	\$120 (2 days x \$60)
<hr/>		
<b>TOTAL S\$ 996.00</b>		\$488

We shall appreciate if you could kindly consider our claim at your earliest convenience and kindly let us have your acknowledgement of receipt of this letter within 14days of your receipt of this letter.

Yours faithfully



Jouis Seow (Email: jouis@jinauto.com.sg)

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 8 August 2019 4:30 PM  
**To:** CS A Team  
**Subject:** FW: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK REF:CC6/AIG19007522/hb3  
**Attachments:** 207 dv.pdf

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**From:** jouis  
**Sent:** Thursday, 8 August 2019 4:29:52 PM (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK REF:CC6/AIG19007522/hb3

Dear Jia Le

DV attached

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

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**From:** jouis [mailto:[jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)]  
**Sent:** Wednesday, 7 August 2019 10:33 AM  
**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK REF:CC6/AIG19007522/hb3

Dear Jia Le ,

Ok we settle at S\$488.00

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Wednesday, 7 August 2019 10:30 AM

**To:** jous <[jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)>

**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

**Without Prejudice**

Dear Jouis,

Based on the report, our insured reversing into parking lot and your client was moving out from parking lot. Both parties are to exercise equal caution.

We propose to offer as follow:

Cost Of Repair (w/GST)	\$	856.00
Loss of Use (\$60 x 2 days)	\$	120.00
	\$	976.00
<b>At 50% of liability</b>	<b>\$</b>	<b>488.00</b>

Please confirm acceptance.

Best Regards,

**Carlton Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jous [<mailto:jous@jinauto.com.sg>]

**Sent:** Friday, 19 July 2019 5:00 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

Dear Jia Le,

LOD and document attached

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jous@jinauto.com.sg](mailto:jous@jinauto.com.sg)

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Thursday, 11 July 2019 2:35 PM

To: jouis <jouis@jinauto.com.sg>

Subject: RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

"Without Prejudice"

Dear Jouis,

We refer to the below matter.

Based on BOLA scenario 24(a), we offer 50% to your client's claim.

Thank you.

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Wednesday, 19 June 2019 12:03 PM

To: Shu Pei (LKKAuto); Jia Le (LKK Auto)

Subject: RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

Dear Jia Le,

Please establish liability for this case.

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 18 June 2019 4:45 PM

To: jouis <jouis@jinauto.com.sg>; Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>

Subject: RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

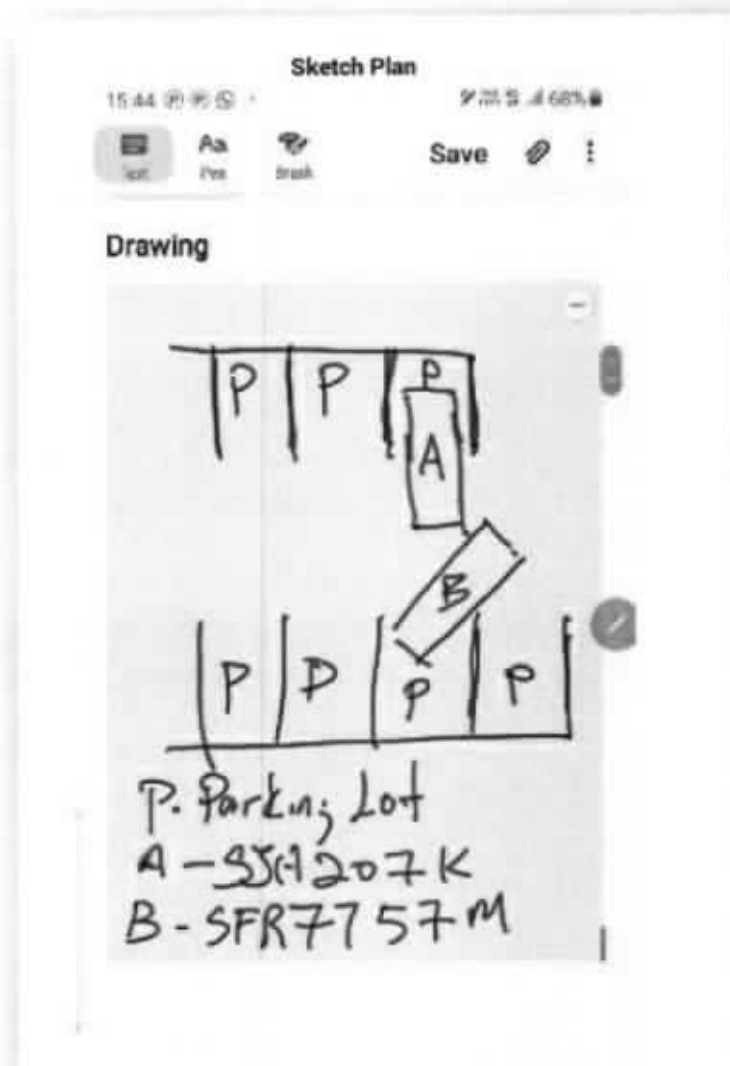
Dear Jouis,

Kindly refer to the below accident statement for your easy reference.

### Circumstances of Accident

Circumstances Of Accident #others, Accident\_Scenario Upload the drawing sketch plan, Accident\_Description I was reversed parking into the lot and the opposite car had came out result in the rubbing collision

Attachment(s)



Our respective case handler will look into the matter and revert to you in due course.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <[jouis@lkkauto.com.sg](mailto:jouis@lkkauto.com.sg)>

Sent: Tuesday, 18 June 2019 12:50 PM

**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** FW: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

Dear Shu Pei ,

Please advise whether your insured had reported,

Please let us have your insured statement .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

---

**From:** jouis [<mailto:jouis@jinauto.com.sg>]

**Sent:** Tuesday, 7 May 2019 9:26 AM

**To:** 'Shu Pei (LKKAUTO)' <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

Dear Shu Pei ,

Please advise whether your insured had reported,

Please let us have your insured statement .

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)

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**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]  
**Sent:** Monday, 29 April 2019 6:16 PM  
**To:** Jouis <jouis@jinauto.com.sg>  
**Cc:** Vic (LKKAuto) <vic@lkkauto.com>  
**Subject:** RE: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019 \*\*\*LKK  
REF:CC6/AIG19007522/hb3

Dear Jouis,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 26 April 2019 5:54 PM  
**To:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Subject:** FW: SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jouis <jouis@jinauto.com.sg>  
**Sent:** Friday, 26 April, 2019 4:12 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** SJH207K THIRD PARTY CLAIM AGAINST (AIG ) SFR7757M ACCIDENT ON 23/4/2019

Without Prejudice

Dear Mei Kwan ,

SJH207K THIRD PARTY CLAIM AGAINST SFR7757M ACCIDENT ON 23/4/2019

We are assisting owner of SJH207K handling his third party claim recovery against SFR7757M ( AIG INSURED ).

Have your insured reported, kindly establish liability for this case .

Thank you & Best Regards,  
Jouis Seow  
Jin Auto Services Pte Ltd  
Blk 14 #01-412 Defu Lane 10  
Singapore 539195.

Tel : (65) 62898126  
Fax : (65) 62870590  
Email : [jouis@jinauto.com.sg](mailto:jouis@jinauto.com.sg)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/AIG19007522/db3**

3 July 2019

**ONG SENG KIAT**

349 WOODLANDS AVENUE 3

#10-55

SINGAPORE 730349

Dear Sir/Madam,

**ACCIDENT INVOLVING SFR7757M AND SJH207K ON 23/04/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **13/07/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this accident.

Please note that your No-Claim Discount (NCD) (if any) may be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy

Case Handler

DID: 6841 2928

Email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

To: Jin Auto Services Pte Ltd

Dear Sir

ACCIDENT INVOLVING SJH 207K & SFR 7157M ON 23/4/19.

I/We, the owner of Vehicle Registration Number SJH 207K hereby authorise you to repair my/our vehicle repair, submit, correspond, negotiate and settle my/our claim for cost of repair and/or uninsured losses arising from the above accident.

I/We further authorise you M/S Jin Auto Services Pte Ltd, to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me/us in respect of my/our claim above.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my /our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

I/We further confirm that the acceptance by M/s Jin Auto Services Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and damage.

Signed by :



Name : SURESH  
NRIC NO: G6273362X.  
Date:

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, JIN AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$428.00 (Repair Cost), S\$60.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SJH 207K that was damaged pursuant to the accident which occurred on 23/04/2019 (date) along HOUGANG AVE 1 (BLK 105) CARPARK (location) involving vehicle no/s SFR 7757M. This is pursuant to the inspection conducted on 15/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HONG LIAN BUILDING CONTRACTOR PTE LTD ("the third party claimant") of vehicle no. SJH 207K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJH 207K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of August (month) 2019 (year)



(K)

Signed by appointed surveyor



Signed by "the workshop" (with chop)





Singapore Post Limited  
(Reg. No. 12021523M)  
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Singapore 408600

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# POSTING RECEIPT FOR REGISTERED ARTICLE(S)

## NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick, where applicable, it shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

### 1. Name & Address of Addressee

Ong Seng Kiat  
349 Woodlands Avenue 3  
#10-55  
Singapore 730349 (SFR 7357M)

Air: ☒ Y ☐ N By: ☐ AIR ☐ SUR

Insurance: ☐ Y ☒ N

Contents: ☐ Y ☒ N

Air: ☒ Y ☐ N By: ☐ AIR ☐ SUR

Insurance: ☐ Y ☒ N

Contents: ☐ Y ☒ N

For Official Use Only  
(Item numbers are printed in order of posting at counter)

RA TSN Ref: 2636/147/CO051  
Date: 27 May 2019

RA No:  
RC11327982586  
RC11327983956

### 2. Name & Address of Addressee

B1-00  
Singapore 348469 (SIN 50442)

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date



TGP-02119147005303



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Date/Time	No.	Description	Amount(S\$)
27/5/2019 12:09			
	1	Sale of Postage Label (Domestic)	12.70
	5 X	2.54	12.70
		GST Amount:	0.83
		Transaction No.:	8439191470010
		Total GST	0.83
		Total Amount	12.70
		Cash	12.70

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Apr 2019 <a href="#">Edit Reg</a>		15 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$800.00</b> <a href="#">Edit Estimates</a>	<b>S\$800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>Ong Seng Kiat</b> , ID: 576214533								
Main Claimant:	<b>HONG LIAN BUILDING CONTRACTOR PTE LTD</b> , Co. Reg. No.: 199204351N								
Vehicle Reg. No.:	<b>SJH207K</b>	Date of Loss:	23/04/2019 14:00 - :59 [128 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 4586234744SG</b>	Policy/Cover Note No.:	1800118079						
Vehicle Reg. No. (Insured):	<b>SFR7757M</b>	Policy No. (Claimant):	5103430301						
		Excess:							
Repairer:	<b>Jin Auto Services Pte Ltd (Defu)</b> Blk 14 Defu Lane 10, #01-410/412, 539195 Defu Lane - Tel: 6289 8126								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 09/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (12/06/2019): Re: No OI GIA REPORT</li> <li>AIG_SG (22/05/2019): Re: No OI GIA REPORT</li> <li>AIG_SG (03/05/2019): No OI GIA REPORT</li> <li>AIG_SG (30/04/2019): No Policy Found</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SJH207K (4586234744SG)  
 [SFR7757M]  
 TP  
 HONG LIAN BUILDING CONTRACTOR PTE LTD  
 Apr 23 2019 2:00PM  
 [Ong Seng Kiat]  
 Jin Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	07/08/19 08:45	Adjuster Immediate Advice												1	Load HTML					
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	15/07/19 16:36	Chassis Number												1	Load JPG		<input checked="" type="checkbox"/>			
2	15/07/19 16:36	Odometer Reading												1	Load JPG		<input checked="" type="checkbox"/>			
3	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
4	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
5	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
6	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
7	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
8	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
9	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
10	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
11	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
12	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
13	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
14	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
15	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
16	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
17	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
18	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
19	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
20	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
21	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
22	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
23	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
24	15/07/19 16:36	General View												1	Load JPG		<input checked="" type="checkbox"/>			
25	18/07/19 14:02	Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>			
26	18/07/19 14:02	Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>			
27	18/07/19 14:02	Reinspection Photo												1	Load JPG		<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	29/04/19 18:04	TP GIA REPORT												1	Load PDF					

Letters/Correspondences				1 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
2	07/05/19 10:16	Non reporting letter		Load PDF		
3	03/07/19 10:25	Letter to OI		Load PDF		
4	07/08/19 08:50	TP ESTIMATE - MARKED		Load PDF		
5	14/08/19 10:38	MANDATE APPROVAL EMAIL		Load PDF		
6	28/08/19 14:46	WORKSHOP INVOICE		Load PDF		
7	28/08/19 14:46	AUTHORISATION TO ACT FORM		Load PDF		
8	28/08/19 14:46	Release Voucher		Load PDF		
9	28/08/19 14:46	Registered Mail Fee		Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	12/06/19 16:23	OI GIA REPORT		Load PDF		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SFR7757M (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SJH207K (TP veh)		
Date of Accident:	23/04/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		1,861.84
Final Repair Cost	:	\$		428.00
Loss of Use	:	\$		60.00
				2.00 days at \$60.00 per day
Rental (if any)	:	\$		0.00
				days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		488.00

Is Third Party Workshop GIA Registered?    ☐ YES    ☒ NO    (Kindly indicate below)

A) For **Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 50 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Jin Auto Services Pte Ltd	:	\$ 488.00
2)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

\_\_\_\_\_  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
28 Aug  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19007522/UDB3Q2

Date: 28/08/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800118079  
 Claimant Vehicle No: SJH207K Insured Vehicle No: SFR7757M  
 Date of Loss: 23/04/2019 Nature of Claim: TP Claim No: 4586234744SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJH207K Engine No: 1NZX771298  
 Make & Model: TOYOTA VIOS, 1.5 E (A) Chassis No: MR053HY9305070832  
 Reg. Date: 24/07/2008 (Man. Year: 2008) Odometer: 247203 km  
 Colour: Black  
 Engine Capacity: 1497 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm  
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	410.04	314.32	95.72	23.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,330.00	700.00	630.00	47.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>1,740.04</b>	<b>1,014.32</b>	<b>725.72</b>	<b>41.71</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>800.00</b>		
(S\$)	1,740.04	800.00	940.04	54.02
<b>+ GST 7.00/7.00% (S\$)</b>	121.80	56.00	65.80	54.02
<b>Nett Amount (S\$)</b>	<b>1,861.84</b>	<b>856.00</b>	<b>1,005.84</b>	<b>54.02</b>
<b>+ Loss of Use (2.0 x S\$60.00/day) (S\$)</b>		120.00		
(S\$)		976.00		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>488.00</b>		

## INSPECTION

Date of Assignment: 15/07/2019

Date Inspected: 15/07/2019 Inspected At:

Jin Auto Services Pte Ltd (Defu)  
 Blk 14 Defu Lane 10, #01-410/412  
 Singapore 539195

Estimated Period of Repair: 2.0 days

---

**Adjuster:** MARCUS CHUA

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	369.10 FL	*369.10 FL
2	1		*SET FRONT BUMPER CLIPS	Necessary	50.00 FL	*50.00 FL
3	1		*FRONT BUMPER LH SIDE RETAINER	Not Necessary	36.50 FL	*- FL
4	1		*LH HEADLAMP (NPA)	Not Necessary	0.00 FL	*- FL
5	1		*FOGLAMP LH (NPA)	Not Necessary	0.00 FL	*- FL
6	1		*FOGLAMP LH COVER(NPA)	Not Necessary	0.00 FL	*- FL
7	1		*LH FRONT FENDER (NPA)	Repair	0.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>455.60</b>	<b>419.10</b>
<b>- List Item Discount on L Items 10.00/25.00% (\$\$)</b>	<b>45.56</b>	<b>104.78</b>
<b>Total Parts (\$\$)</b>	<b>410.04</b>	<b>314.32</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TUFF COATING	New	80.00	0.00
2	WIRING	New	30.00	20.00
3	SPRAY PAINTING	New	620.00	400.00
4	LABOUR CHARGES	New	600.00	280.00
Gross Labour Cost (S\$)			1,330.00	700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >