

INSURANCE

INS. CASE OWNER:

Winnie

CC 4 KSM AXA1900

7502

Alch P 23

LKK IDAC:

Surveyor:

Belvian

DOI:

ASSIGNMENT 20/4/19

Date / Time:

24/4/19

Registered in Meriten:

Pre-assign / CCU / FTE



Insured Vehicle No.:

574 2086K

Name of Insured:

Choo Kim Shing & Chookam Seng

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

24/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L- YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLR 6505C



INSRS: WSP: Tel: Liability: RMKS:

Green Forest



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

SLR 6505C - 7 574 2086K - 7

* summary claim

✓ TP scene photos

29/11/19 - Mr see news spoken to car..

9/1/2020 - Fico -> SLR + car repair

14/1/2020 - File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

24/11/19

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA:

Medical Bill

PBR

Make/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

1

days Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

9/1/2020

Confirm with:

Chur

Final Liability:

%

Overhead / Assessed BOLA S/N No. MK.

Repair Cost:

SS

4444.00

Loss of Rental (LOR):

SS

1

days

Loss of Use (LOU):

SS

350.00

50

x 7

days

Loss of Income (LOI):

SS

1

days

LOR only ☐ LOU only ☐

SS

LOR + LOU

☐

LOR + LOU

☐

[Tick only one]

GLN/TA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost:

SS

Total:

SS

4844.00

Global Sum SS:

4844.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Email

Call

Payee 1:

SS

4844.00

Name 1:

Green Forest Automobile Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$750.00

COPY SENT 14/01/2020

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

Front: _____ Date: _____

Estimated Cost _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

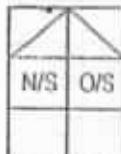
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLE650SC Yr Regn: 2016 / JulyType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Verel cc 1496Colour: White AC: Insured / Std / NI / NASp. Reading: 157513 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 2411117827Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim orTyre Size: F: 215/60R16R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Roadstone

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 20/04/19Survey held at Green ForestDes. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP AXAHS \$4200 (Reel) 10635.12 / 27/11MV: 65KPV: 48.2KNett: 16.8K

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS \$

Photos

Others

TOTAL

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

CARRO LEASING PTE LTD
8 KAKI BUKIT AVENUE 4
05-25 PREMIER @ KAKI BIKIT
Singapore 415875

TP AXA

'30th APRIL 2019

Vivian.

Accident date: 27th APRIL 2019

Estimated repair cost for vehicle no: SLE6505C HONDA VEZEL 1.5X A

S/n	Qty	Items	U/price	Amount
1	1	Front R/H fender <i>Dented</i>		\$705.00 ✓
2	1	Front R/H fender cowling		\$107.40 +
3	10	Front R/H fender cowling clips <i>3 NEW 7 OLD</i>	\$5.00	\$50.00 +
4	1	Front R/H lower arm		\$226.50 +
5	1	Front R/H knuckle arm		\$318.00 +
6	1	Front R/H knuckle arm bearing <i>2 NEW 1 OLD</i>		\$147.70 +
7	1	Front R/H shock absorber		\$469.70 +
8	1	front R/H Tyre <i>NEW</i>		\$450.00 +
9	1	front R/H rim <i>NEW</i>		\$650.00 <i>450/50</i>
10	1	front Door-RH <i>Distorted</i>		\$1,008.10 ✓
11	2	Front R/H door top & lower hinge <i>NEW</i>	\$80.00	\$160.00 +
12	1	Front R/H door side mirror assy <i>Repair</i>		\$620.00 +
13	1	Front R/H door top moulding <i>NEW</i>		\$76.00 +
14	1	Front R/H door outer handle <i>Dented</i>		\$144.90 ✓
15	1	Front R/H door inner lock <i>2nd</i>		\$226.70 ✓
16	1	Front R/H door inner trim board <i>NEW</i>		\$521.70 +
17	1	Front R/H door inner rubber <i>lot</i>		\$93.40 ✓
18	1	Front R/H door glass <i>NEW</i>		\$411.30 +
19	1	Front R/H door inner gear & motor <i>2nd</i>		\$432.40 ✓
20	1	Front R/H door inner glass rubber <i>NEW</i>		\$179.00 +
21	1	Front R/H door inner lock handle <i>NEW</i>		\$144.90 +
22	1	Front R/H door pillar <i>Repair</i>		\$841.30 +
23	1	locker panel <i>Repair</i>		\$233.72 +
24	1	locker panel lower garnish <i>Dented</i>		\$145.00 ✓
25	1	Center R/H door pillar <i>Repair</i>		\$556.70 +
26	1	Center R/H door inner pillar <i>Repair</i>		\$751.20 +
27	1	locker panel rubber <i>NEW</i>		\$280.00 +

28	1	Rear R/H door <i>Distorted</i>	\$853.70	✓
29	1	Rear R/H door inner gear motor	\$432.40	x
30	1	Rear R/H door inner trim board	\$521.70	+
31	1	Rear R/H door inner lock	\$226.70	+
32	1	Front R/H Fender Wheel Arc Garnish <i>cut</i>	184.20	✓
33	1	Front R/H Fender Wheel Arc Garnish <i>clips</i>	30	✓
Subtotal :-			\$11,985.12	

3823.40 SN:450
3058.72

Labour charges

To Remove & refix cushion	\$120.00	✓
Tuff kote	\$120.00	x
Wheel alignment (computer)	\$150.00	80
to remove & install front RH undercarriage	\$280.00	x
Towing charges	\$100.00	x
To Check Wiring System	\$80.00	30
Panel beating	\$1,000.00	700
Spray painting	\$1,000.00	800

1730

Subtotal :- \$2,850.00

Total:- \$14,835.12

total: 5238.72
L/S: 4.2k.
06 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

>> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Company
Owner ID:	5832G
Vehicle Details	
Vehicle No.:	SLE6505C
Vehicle to be Exported:	Yes
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	L15B4037832
Chassis No.:	RU11117827
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$20,697.00
Original Registration Date:	28 Jul 2016
First Registration Date:	28 Jul 2016
Transfer Count:	2
Actual ARF Paid:	\$10,976.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jul 2026
PARF Rebate Amount:	\$8,232.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jul 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,200.00
COE Rebate Amount:	\$39,960.00
Total Rebate Amount:	\$48,192.00

The information contained herein is correct as at 30 Apr 2019

OK

**Honda Vezel 1.5A X**

\$66,800

\$8,640 /yr

26-May-2016

1,496 cc

58,239 km

SUV

Available

Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! Multi-Function Steering Wheel, DVD/Bluetooth, Reverse Camera, In-Car Recorder, Auto Start/Stop, Electric Park Brake, Auto Bra...



Posted: 24-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$62,800

\$8,100 /yr

27-May-2016

1,496 cc

35,124 km

SUV

Available

Consignment And Appointment Only! At 2.28% Full Maintenance With Service Records. Lowest Mileage Clocked 35124 Km, One Housewife Owner, The Cheapest And Lowest Depreciation With 100% Guaranteed Vezel ...



Posted: 27-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel Hybrid 1.5A X**

\$73,800

\$10,040 /yr

06-Jun-2016

1,496 cc

41,678 km

SUV

Available

Fuel Type: Petrol-Electric

Excellent Fuel Saving Consumption! Low Mileage, Bank/In House Loan Available. Subject To Approval! Buy With A Peace Of Mind. Trade In Welcome, Come View And Test Drive To Believe. Please Contact Direc...

AL Autocar Pte Ltd



Posted: 04-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Audio Upgrade for Any Budget**

Want more than what your stock in-car entertainment system can offer? With 400 head units choose from, you'll definitely find "the one" that suits your needs. Prices from just \$170!

Find out more!

**Honda Vezel 1.5A X**

\$66,800

\$8,710 /yr

08-Jun-2016

1,496 cc

43,000 km

SUV

Available

100% Loan Available! \$5,000 Driveaway Only! Optional Accessories & Maintenance Upgrade Package Which Includes, Touch Screen Head Unit, Reverse Camera, Rear Camera, Dashboard Camera, GPS Navigation, Fu...

Don Motoring



Posted: 29-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$66,800

\$8,710 /yr

08-Jun-2016

1,496 cc

57,411 km

SUV

Available

Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! DVD/Bluetooth, Reverse Camera, In-Car Recorder, Auto Start/Stop, Electric Park Brake, Auto Brake Hold, CMBS, Low Fuel Consump...



Posted: 27-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$66,800

\$8,680 /yr

10-Jun-2016

1,496 cc

53,000 km

SUV

Available

Very Well Maintained, Single Own, Accident-Free. Promotion Interest Rate Over Weekend, Flexible Loan Package, Powerful, Reliable, Practical And Well Known For It's Low Fuel Consumption, Don't Miss Th...



Posted: 27-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$64,800

\$8,480 /yr

13-Jun-2016

1,496 cc

19,752 km

SUV

Available

One Owner! Almost New And Very Low Mileage! Under Warranty! Best Buy Now To Save You Lots Of Money! Radio Wheel And Camera Installed. Bank/In House Loan Can Be Arranged, Trade In Welcome, Consignment ...

Prem Roy Motoring



Posted: 13-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$66,800

\$8,640 /yr

15-Jun-2016

1,496 cc

43,000 km

SUV

Available

High Loan Approval Rate! Flexible In House Financing Options. Low Mileage, Big Boot Space, Super Great Fuel Efficient, Ideal Car For Your Family Or Business Use, Trade In Available, Call Now For View...



Posted: 28-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A S**

\$67,800

\$8,380 /yr

16-Jun-2016

1,496 cc

36,000 km

SUV

Available

Flexible Repayment With In House Financing! Our Vehicle Inspected By Professional Team For Highest Quality! Owning A Car Is So Much Easier With Us! View To Believe! Call Our Friendly Sales Representat...

Universe Motoring



Posted: 30-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A S**

\$68,800

\$8,520 /yr

16-Jun-2016

1,496 cc

34,000 km

SUV

Available

High Loan Approval Rate! Flexible In House Financing Options. S Model With Paddle Shifters, High ARF \$16,063, Low Mileage, Big Boot Space, Super Great Fuel Efficient, Trade In Available, Call Now For ...



Posted: 30-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

**Honda Vezel 1.5A X**

\$67,800

\$8,820 /yr

16-Jun-2016

1,496 cc

58,000 km

SUV

Available

Well Maintained Exterior And Interior, Vehicle In Showroom Condition, Grooming Done By Professional Groomer, Bank Loan/In House Loan Available, Trade In Welcome. Call Our Senior Consultant For More De...

Shuang Hub Credit



Posted: 29-Apr-2016

Tags: 2016 Honda Vezel, 2016 honda vezel, Honda Vezel, honda vezel, Honda, Vezel, vezel, Used Honda

SHORTLISTED HISTORY

Compare [3]

You are logged in as **ADMINISTRATOR**

Logout

Service Request Details

Claim

S9M01LOD

Reference

None

Loss Date

27 April 2019

Report Date

29 Apr 2019 2:43:00 PM

Request Date

29 April 2019

Due Date

29 April 2020

Company Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Vehicle Information

Incident Vehicle Registration

SLE6505C

Make

TPVD HONDA

Model

VEZEL-1.5 1.5X CVT (A)

[REDACTED] 11 MAY 2019 12:52 PM

[REDACTED]

Primary Contact/Insured

CHOO KIM SHING

156 HAIG RD, #09-03, 438793, Singapore

94562083

ROBERTCHOO@MAYBZUK-KE.COM.SG

Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[REDACTED]

Hsiao Tong (LKKAuto)

From: HO Winnie <winnie.ho@axa.com.sg>
Sent: Friday, 4 October 2019 2:22 PM
To: Hsiao Tong (LKKAuto)
Subject: S9M01LOD - SLE6505C

Hi Hsiao Tong,

As spoken, pls furnish scene photo to OI and advise liability not in his favour thereafter will confirm liability again.

Thanks & Regards

Winnie Ho, Senior Admin Assistant, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: winnie.ho@axa.com.sg
Customer Care No. 1800 8804741 / Fax: (65) 6880 4838



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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, October 4, 2019 2:11 PM
To: HO Winnie <winnie.ho@axa.com.sg>
Subject: [EXTERNAL] S9M01LOD

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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 <TP - Mandate IA> - S9M01LOD [ACCIDENT INVOLVING SJU 2086K(OI) & SLE 6505C(TP) ON 27/04/2019]

Type

 Question

Message

Liability: 100%. Based on third party scene photos, OI vehicle was in between 2 lanes while third party vehicle was on the most left lane. We are of the view that liability is not in OI's favour. Inform OI about third party claim. Agreed to let AXA settle at best and aware NCD issue. We seek your mandate at \$4,914.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 18-Dec-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/12/2019

Survey Details:

Date of loss	27-Apr-19
Date of appointment	29-Apr-19
Date of survey	30-Apr-19
Location of survey	GREEN FOREST AUTOMOBILE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLE 6505C
Make and Model	HONDA VEZEL 1.5X CVT
Date of registration	28/7/2016
Excess	
Market Value	\$65,000
Parf Rebate	\$48,192
Nett Loss	\$16,808

Repair details:

Initial Estimate	\$ 14,835.12
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,508.72
Check items (estimate)	\$ -
Labour	\$ 1,730.00
Total	\$ 5,238.72
Lump Sum(if applicable)	\$ 4,200.00

Number of days for repair	6
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Based on third party scene photos, Ol vehicle was in between 2 lanes while third party vehicle was on the most left lane. We are of the view that liability is not in Ol's favour.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	4,494.00
Loss of use	\$	420.00 (7days x \$60.00)
Loss of rental		NIL
Loss of income		NIL
LTA search fees		NIL
Others		NIL
Proposed Total	\$	4,914.00



<TP - Mandate IA> - S9M01LOD [ACCIDENT INVOLVING SJU 2086K(OI) & SLE 6505C(TP) ON 27/04/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, pls proceed and propose LOU at lowest rate. Tks

Reply

Hsiao Tong (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, 6 January 2020 10:51 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: SLE6505C DOA 27.04.2019 //LKK REF: CC4/ASM19007502/Apb3

Dear Hsiao Tong ,

Accept . DV please . Thanks

[Get Outlook for iOS](#)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, January 6, 2020 10:50:09 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLE6505C DOA 27.04.2019 //LKK REF: CC4/ASM19007502/Apb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$4,800.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO) <shupe@lkkauto.com>
Sent: Wednesday, 16 October 2019 5:55 PM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SLE6505C DOA 27.04.2019

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to Hsiao Tong.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Wednesday, 16 October 2019 5:23 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Re: SLE6505C DOA 27.04.2019

Dear All ,

2nd Reminder

who is OIC ?

Please check & revert asap . Thanks

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, September 16, 2019 1:00 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: SLE6505C DOA 27.04.2019

Dear Vivian ,

1st Reminder

Please let us have your offer soon . Thanks

Regards,

Chris Chan Pick Yuen

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, August 19, 2019 8:58 AM

To: chan pick yuen <chris_chanbebe@hotmail.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLE6505C DOA 27.04.2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Sunday, 18 August 2019 11:15 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLE6505C DOA 27.04.2019

Dear Asher ,

Enclosed is our client's invoice , LOA & scene photos .

As request following :

1. RC \$ 4494/- (\$4200 + 7% GST) -AS AGREED
2. Loss of use \$800 (\$100 x 8 -new car under leasing company) 6 days recommend + 1 day waiting
PRS + 1 day weekend

@ 100% (scene photos show your insured cut in & caused accident)

Total \$ 5294 /-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
GREEN FOREST AUTOMOBILE PTE LTD
HP: 92712214



Virus-free www.avg.com

Hsiao Tong (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Sunday, 18 August 2019 11:15 PM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: Re: SLE6505C DOA 27.04.2019
Attachments: file-246.jpeg; file1-179.jpeg; LOA INVOICE.pdf

Dear Asher ,

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As request following :

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Regards,
Chris Chan Pick Yuen
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HP: 92712214



Virus-free. www.avg.com

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

CARRO LEASING PTE LTD
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 18-Aug-19
GST Reg.No: 201723238H

Accident date: 27th APRIL 2019
Final Bill For Vehicle No: SLE6505C HONDA VEZEL 1.5A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr. Adrian	\$4,200.00
GST 7%	\$294.00
Total	\$4,494.00

S/DLRS: FOUR THOUSAND FOUR HUNDRED NINETY FOUR ONLY

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19007502/Apa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE			Date : 17-01-2020	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJU 2086K	Veh. Inspected	SLE 6505C	
Policy No.	VPA/P2190109	Coverage (\$)	0.00	
Claim No.	S9M01LOD	Excess (\$)	0.00	
Assign From		Assign Date	29/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	RU11117827	Colour	WHITE	
Odometer	197513	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	ROADSTONE	6 mm	
L/H Front Tyre	215/60 R16	ROADSTONE	6 mm	
R/H Rear Tyre	215/60 R16	ROADSTONE	6 mm	
L/H Rear Tyre	215/60 R16	ROADSTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/04/2019	Inspection Date	30/04/2019	
Survey held at	GREEN FOREST AUTOMOBILE 8 KAKI BUKIT AVENUE 4 #05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 6505C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT R/H FENDER (CONSISTENT)	DENTED	705.00	705.00
1	FRONT R/H FENDER COWLING (CONSISTENT)	NOT NECESSARY	107.40	-
10	FRONT R/H FENDER COWLING CLIPS @\$5.00 (CONSISTENT)	NOT NECESSARY	50.00	-
1	FRONT R/H LOWER ARM (CONSISTENT)	NOT NECESSARY	226.50	-
1	FRONT R/H KNUCKLE ARM (CONSISTENT)	NOT NECESSARY	318.00	-
1	FRONT R/H KNUCKLE ARM BEARING (CONSISTENT)	NOT NECESSARY	147.70	-
1	FRONT R/H SHOCK ABSORBER (CONSISTENT)	NOT NECESSARY	469.70	-
1	FRONT R/H TYRE (CONSISTENT)	NOT NECESSARY	450.00	-
1	FRONT DOOR -RH (CONSISTENT)	DISTORTED	1,008.10	1,008.10
2	FRONT R/H DOOR TOP & LOWER HINGE @\$80.00 (CONSISTENT)	NOT NECESSARY	160.00	-
1	FRONT R/H DOOR SIDE MIRROR ASSY (CONSISTENT)	TO REPAIR SEE LABOUR	620.00	-
1	FRONT R/H DOOR TOP MOULDING (CONSISTENT)	NOT NECESSARY	76.00	-
1	FRONT R/H DOOR OUTER HANDLE (CONSISTENT)	DAMAGED	144.90	144.90
1	FRONT R/H DOOR INNER LOCK (CONSISTENT)	DAMAGED	226.70	226.70
1	FRONT R/H DOOR INNER TRIM BOARD (CONSISTENT)	NOT NECESSARY	521.70	-
1	FRONT R/H DOOR INNER RUBBER (CONSISTENT)	CUT	93.40	93.40
1	FRONT R/H DOOR GLASS (CONSISTENT)	NOT NECESSARY	411.30	-
1	FRONT R/H DOOR INNER GEAR & MOTOR (CONSISTENT)	DAMAGED	432.40	432.40
1	FRONT R/H DOOR INNER GLASS RUBBER (CONSISTENT)	NOT NECESSARY	179.00	-
1	FRONT R/H DOOR INNER LOCK HANDLE (CONSISTENT)	NOT NECESSARY	144.90	-
1	FRONT R/H DOOR PILLAR (CONSISTENT)	TO REPAIR SEE LABOUR	841.30	-
1	LOCKER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	233.72	-
1	LOCKER PANEL LOWER GARNISH (CONSISTENT)	DEFORMED	145.00	145.00
1	CENTER R/H DOOR PILLAR (CONSISTENT)	TO REPAIR SEE LABOUR	556.70	-
1	CENTER R/H DOOR INNER PILLAR (CONSISTENT)	TO REPAIR SEE LABOUR	751.20	-

Report Ref No. CC4/ASM19007502/Apa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9507198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LOCKER PANEL RUBBER (CONSISTENT)	NOT NECESSARY	280.00	-
1	REAR R/H DOOR (CONSISTENT)	DISTORTED	853.70	853.70
1	REAR R/H DOOR INNER GEAR MOTOR (CONSISTENT)	NOT NECESSARY	432.40	-
1	REAR R/H DOOR INNER TRIM BOARD (CONSISTENT)	NOT NECESSARY	521.70	-
1	REAR R/H DOOR INNER LOCK (CONSISTENT)	NOT NECESSARY	226.70	-
1	FRONT R/H FENDER WHEEL ARC GARNISH (CONSISTENT)	CUT	184.20	184.20
1	FRONT R/H FENDER WHEEL ARC GARNISH CLIPS (CONSISTENT)	NECESSARY	30.00	30.00
	LESS 20% DISCOUNT		-	-764.68
			11,549.32	3,058.72
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT R/H RIM (CONSISTENT)(SN)	CUT	650.00	450.00
			650.00	450.00
	<u>LABOUR</u>			
	TO REMOVE & REFIX CUSHION .		120.00	120.00
	TUFF KOTE.	NOT NECESSARY	120.00	-
	WHEEL ALIGNMENT (COMPUTER) .		150.00	80.00
	TO REMOVE & INSTALL FRONT RH UNDERCARRIAGE.	NOT NECESSARY	280.00	-
	TOWING CHARGES.	NOT NECESSARY	100.00	-
	TO CHECK WIRING SYSTEM.		80.00	30.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT R/H DOOR SIDE MIRROR ASSY,FRONT R/H DOOR PILLAR,LOCKET PANEL,CENTER R/H DOOR PILLAR AND CENTER R/H DOOR INNER PILLAR .		1,000.00	700.00
	SPRAY PAINTING .		1,000.00	800.00
			2,850.00	1,730.00
GRAND TOTAL			15,049.32	5,238.72
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,200.00

Report Ref No. CC4/ASM19007502/Apa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M01LOD

Reference

CC4/ASM19007502/Apa3a2 

Loss Date

27 April 2019

Report Date

29 Apr 2019 2:43:00 PM

Request Date

29 April 2019

Due Date

Vendor Name

LK AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLE6505C

Make

TRWD HONDA

Model

VEZEL 1.5 15X CVT (A)

Service Address

...

Primary Contact/Insured

CHOO KIM SHING

156 HANG RD, #09-03, 438793, Singapore

94562083

ROBERTCHOO@MAYBZUK-KE.COM.SG

Claim Handler

HO Winnie

6568804833

winnie.hoi@axa.com.sg

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Document

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TPP)	20 January 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 January 2020
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 PARF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LETTER TO OI DO 291119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 LETTER TO OI DO 151119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 TP-MANDATE IA DO 181219.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
 TP SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	4 October 2019
 TP PH FROM WORKSHOP WITH GLA REPORT.mpg	Letters and Correspondence	Workshop	DHANAK Raghav	29 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ SJU2086K INSD CIA REPORT PDF	Reports & Statement	CIA Report	DHANAKAL Baghav	29 April 2019