

From Person: chong Soon Sen

CT1

Date/Time: 29/4/19 @ 9:18am

Estimated Cost:

Bill to:

OD: (TP/WS/TP RES/OD RES/EVA/INV/INV/CS

To Inspect Vehicle No:

SJT 257C

Insured:

YN1991M

at Workshop info:

Ken Pook Sing

Tel:

67479560

of

61 Defu Lane 12

Policy No: DMCVSN30160819000

Claim No:

SNM19D201860002

Sum Insured:

Excess:

Make of Veh  
(Client's Record)

D.O.A. 29/04/2019

CA / REV / REP / REV 24 HRS

lup

H.O.D. Endorsement

Date/Time:

2:23pm @ 29/4/19

Person Contacted:

Alice

Vehicle IN

OUT

Date/Time Action/Instruction (✓) Estimate

SJT 257C - X

YN1991M - X

Surveyor

# ASSIGNMENT

From: \_\_\_\_\_ Date: 6/5/2019

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: 8JT257C

at Workshop m/s Kan Fook Sing  
of 61 Defu Lane 12

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

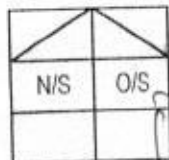
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: 430pm

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

STA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>Imp</sup> <sup>we</sup> 30/4/2019

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJT257C Yr Regn: 91 09

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or 41

Make: Toyota Corolla Altis c.c 1598

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 12375 / T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MR0532EE106454217

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65-R15  
R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front		Rear	
R/Bal.	5 mm	R/Bal.	1 mm
L/Bal.	5 mm	L/Bal.	5 mm
D.O.A.	24/4/19	D.O.I.	6/5/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

6/5/19 Date/Time Action/Instruction  
confirmed 45 # 600 with MR Tan (Red: 373: 38%)

RECEIVED 07 MAY 2019

Date/Time, File Pass to?

1) 11/5/19

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Preli. Report  
☒ : Final Report

Days Of Repair: 2

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech. Invs (\$)  
☐ Weekend (\$)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

\$ + RS. SI

) Photos

) Others

TOTAL

220

Report Format : TP

Lump Sum / I.B.I: (\$ 600 )

## Nivitha (LKK Auto)

---

**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Monday, 29 April 2019 9:18 AM  
**To:** mttan  
**Cc:** 'assignments'  
**Subject:** RE: SJT257C - 3rd party survey / our ref: snm19d201860

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK

Please proceed to survey the third party vehicle on WP basis.

Thank you.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** mttan [mailto:mttan@kanfs.net]  
**Sent:** Saturday, 27 April, 2019 10:42 AM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: SJT257C - 3rd party survey / our ref: snm19d201860

Dear Chong

Kindly assign to Marcus Chua

Thank you

Tan  
KFS  
67479560

On Fri, 26 Apr 2019 08:20:31 +0000, Chong Boon Sen wrote

> Dear Sir,

>

> We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

>

>

> ADRIAN LING
> Kelvin Ang
> SEE CHEW SENG
> MOHD FADHILAH BIN OSMAN
> XING QUO QIANG
> KENNETH KONG
> SIMON HO
> CHUA WEIJIE
> MARCUS CHUA
> HENRY NG

>

> Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

> You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

>

>

>

> **Chong Boon Sen**

> Claims Executive

> Department

>

> **China Taiping Insurance (Singapore) Pte. Ltd.**

> 3 Anson Road #16-00 Springleaf Tower Singapore 079909  
> DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

>

> W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG 3

Anson Road #16-00 Springleaf Tower Singapore 079909

> DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

>

>

>

>

> From: mttan [<mailto:mttan@kanfs.net>]

> Sent: Friday, 26 April 2019 3:44 PM

> To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

> Subject: SJT257C - 3rd party survey

>

> Dear Sir/Mdm

>

> Kindly arrange for a 3rd party survey for vehicle SJT257C at 61 Defu Lane 12 SE539147

>

> Documents attached

>

> Detail as follow

>

> Our client : SJT257C

>

> Your insured : YN1991M

>

> Date/time loss : 24/04/19@0750hrs

>

> Thank you

>

> Tan

> KFS

> 67479560

>

> --

>

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> This email has been scanned by the Symantec Email Security.cloud service.

> For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2615Z
<b>Vehicle Details</b>	
Vehicle No.:	SJT257C
Vehicle to be Exported:	No
Intended Deregistration Date:	07 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	White
Manufacturing Year:	2009
Engine No.:	3ZZ4928424
Chassis No.:	MR053ZEE106154217
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,853.00
Original Registration Date:	22 Sep 2009
First Registration Date:	22 Sep 2009
Transfer Count:	0
Actual ARF Paid:	\$17,853.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Sep 2019
PARF Rebate Amount:	\$8,926.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Apr 2029
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$26,175.00
COE Rebate Amount:	\$26,124.00
<b>Total Rebate Amount:</b>	<b>\$35,050.00</b>

The information contained herein is correct as at 07 May 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/04/2019 14:26
Date Of Accident	24/04/2019 07:50
Exact Location Of Accident	SINGAPORE NATIONAL EYE CENTRE 11 THIRD HOSPITAL AV
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJT257C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FOO MENG LEE
NRIC No	S0212615Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96332975
Alternative Phone No	OFFICE-96332975

### Vehicle Particulars

Manufacturer	TOYOTA
Model	ALTIS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100163852-09
Cover Note Number	

### Driver

Name of Driver	FOO LI LIAN
NRIC No	S8520858F
Date Of Birth	28/06/1985
Occupation	INDOOR
Date Of Driving Pass	22/02/2006
Driving Experience	13 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91119688
Fax Number	
Contact Number	OFFICE-91119688
EMail Address	NOEMAIL

Address	244 UPPER PAYA LEBAR SINGAPORE
Postcode	534897
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	TRAFFIC POLICE DIVISION HQ
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED POLICE REPORT DATED 24/4/19. On 25/4/19, I reviewed the CCTV video with the management manager at Singapore National Eye Centre Mr Edwin Chua Ooi Gim (91258590). I noted that my car arrived at 7.56am and was scratched by a long commercial vehicle from Tee Medical Enviro while reversing to leave the premises.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH THE MANAGMENT OFFICE
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN1991M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	NA
NRIC/Passport Number	
Contact Number	NA
Address	NA
Postcode	NA
Insurance Company Name	



SKETCH PLAN

Damaged while Park

A: SJT 257C

B: 1N1991M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to attached police report

INSURER: AIG

VEHICLE: SJT 257C

DOA: 24/4/2019

CLAIM TYPE: TP

WORKSHOP: KFS

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

25/4/19  
2:20pm

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





# SINGAPORE POLICE FORCE



A/20190424/7013

1 of 2

**POLICE REPORT (NP299)**

Report No. A/20190424/7013

Police Station Of Origin  
Central Division HQ  
A 391 New Bridge Road #03-112 Police  
Cantonment Complex SINGAPORE 088762  
Tel No:1800-2240000

Date/Time Report Made 24/04/2019 14:06	Vide Report No.	Station Diary No.
Name Of Informant FOO LI LIAN	Address 244 UPPER PAYA LEBAR ROAD SINGAPORE 534897	
ID Type / ID No. NRIC NO / S8520858F	Contact No. Home/Office: Mobile: 96572880	
Nationality SINGAPORE CITIZEN	Email Address drfoolilian@gmail.com	
Occupation DOCTOR	Sex Female	Age 33
Institution/School Name	Date of Birth 28/06/1985	Race Chinese
	Language English	
Date/Time Of Incident 24/04/2019 07:50 - 24/04/2019 12:15	Location Of Incident 11 THIRD HOSPITAL AVENUE SINGAPORE NATIONAL EYE CENTRE SINGAPORE 168751	

**Brief details.**

I arrived this morning at around 7.50am, 24/4/19 at the carpark of Singapore National Eye Centre (SNEC) in my vehicle SJT257C (Pearl White Toyota Corolla Altis). As there were no available lots at that point in time, I parked temporarily at the empty space close to one of the entrances of SNEC. I then handed my car key over to one of the security officers. He had kindly agreed to hand over the key to the valet personnel on site who will subsequently assist in shifting the car to an available parking lot.

When I went to retrieved my vehicle at about 12.15pm, it was parked at lot number 56 or 57. However, I

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 24/04/2019 14:06
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE  
POLICE FORCE**



A/20190424/7013

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. A/20190424/7013

noted there were new scratches at the rear end of my vehicle on the right. (Please refer to photo)

There were multiple CCTV cameras functioning throughout the entire parking period and I have informed the management of SNEC to save all the footage.

Please kindly look into this incident. Thank you.

Subjects Involved			
Suspect			
Person Name	Uncertain		
Victim			
Person Name	FOO LI LIAN		
ID Type	NRIC NO	ID No	S8520858F
Gender	Female	Age	33
Race	Chinese	Language	English
Occupation	DOCTOR	Address Type	
Address	244 UPPER PAYA LEBAR ROAD SINGAPORE 534897		Mobile No
Is Informant A Victim?	Yes		
Person Name	FOO LI LIAN (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

24/04/2019 14:06

Classification Of Case:



**KAN FOOK SING MOTOR WORKSHOP**

Headquarter: 61 Defu Lane 12 Singapore 539147  
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428  
E-mail: ryan@kanfs.net/ patricia@kanfs.net  
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883  
Tel: (65) 6481 5150 Fax: (65) 6481 8683

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
3 ANSON ROAD #16-00 SPRINGLEAF TOWER  
SINGAPORE 079909

DATE : 26-04-2019

VEHICLE NO. : SJT257C  
ACCIDENT DATE : 24-04-2019 07:50  
THIRD PARTY REF. : YN1991M

ATTN: MOTOR CLAIMS DEPT.

ESTIMATE COST OF REPAIR TO VEHICLE SGT257C TOYOTA ALTIS

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	REAR BUMPER	515.00
2	10	REAR BUMPER CLIP@\$4.90	49.00
			564.00
LESS 25 %			141.00
TOTAL (A)			423.00

## LABOUR CHARGES

1	1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	300.00	<i>130</i>
2	1	SPRAYPAINTING CHARGES	250.00	<i>200</i>
			550.00	
TOTAL      ( D )			550.00	
ESTIMATE TOTAL			973.00	

Not Author  
LH  
2/5 600  
2 dy.  
6/5/19  
The ph.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119007499/UTD3N2

Date: 06/06/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30100819000	
Claimant Vehicle No :	SJT257C	Insured Vehicle No :	YN1991M	
Date of Loss:	24/04/2019	Nature of Claim:	TP	Claim No: SNM19D201860C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SJT257C	Engine No:	3ZZ4928424
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053ZEE106154217
Reg. Date:	22/09/2009 (Man. Year: 2009)	Odometer:	123751 km
Colour:	White		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Yokohama 5 mm	Rear Left Side:	Yokohama 5 mm
Front Right Side:	Yokohama 5 mm	Rear Right Side:	Yokohama 5 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	423.00	423.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	550.00	330.00	220.00	40.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (\$\$)</b>	<b>973.00</b>	<b>753.00</b>	<b>220.00</b>	<b>22.61</b>
<b>Approved Total (Overridden) (\$\$)</b>		<b>600.00</b>		
<b>(\$\$)</b>	<b>973.00</b>	<b>600.00</b>	<b>373.00</b>	<b>38.34</b>
<b>+ GST 7.00/7.00% (\$\$)</b>	<b>68.11</b>	<b>42.00</b>	<b>26.11</b>	<b>38.34</b>
<b>Nett Amount (\$\$)</b>	<b>1,041.11</b>	<b>642.00</b>	<b>399.11</b>	<b>38.34</b>

## INSPECTION

Date of Assignment:	07/05/2019	
Date Inspected:	06/05/2019 Inspected At:	Kan Fook Sing Motor Workshop (Defu) No. 61 Defu Lane 12 Singapore 539147
Estimated Period of Repair:	2.0 days	

Adjuster: DENISE TAY KWEE CHENG

Manager: MARCUS CHUA

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

*knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 06 Jun 2019)
<b>Parts:</b> 143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJT257C)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deep Cut	515.00 FL	*515.00 FL
2	10		*REAR BUMPER CLIP	Necessary	49.00 FL	*49.00 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)					564.00	564.00
- List Item Discount on L Items 25.00/25.00% (S\$)					141.00	141.00
Total Parts (S\$)					423.00	423.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	New	300.00	130.00
2	SPRAYPAINTING CHARGES	New	250.00	200.00
Gross Labour Cost (S\$)			550.00	330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >