

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2019		29 Apr 2019 14:37 Edit Adj Rpt		Last:IA 09 May 2019 08:46		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	LIM TZEN SHENG, ID: S72751588			
Main Claimant:	PREMIER TAXIS PTE LTD, Co. Reg. No.: 200304975H			
Vehicle Reg. No.:	SHB8684T	Date of Loss:	22/04/2019 19:00 - :59 [65 Months and 11 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 592062	Policy/Cover Note No.:	29123369AVW (Comprehensive) Coverage: 04/01/2019 - 31/12/2019	
Vehicle Reg. No. (Insured):	SMG7867D	Policy No. (Claimant):		
		Excess:		
Repairer:	Premier Automotive Services Pte Ltd (Changi) 23 Changi South Ave 2 #01-02, 486443 Changi - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/05/2019]			
Driver/Custodian (Insured):	ZENA KANG HONG MENG (), NRIC: S7579922E, Tel: +6597804970 Email:			
Adj Asg. Remarks:	on WP. (MANUAL ASSIGNED) LIABILITY:DISPUTE. CONTACT: VINCENT CHUA 6214 8880/6544 6689 Manually assigned to LKK via email on 29/04/2019.			

ASSOCIATED MAIL RECEIVED
[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Christina Wong	Date: 09 May 2019

Preliminary Advice

Insured Vehicle No	: SMG7867D	Accident Date	: 22/04/2019
TP Vehicle No	: SHB8684T	Assignment Date	: 29/04/2019
Make	: KIA OPTIMA	Est. Duration of Repair	: 2.00
Date of Inspection	: 08/05/2019		
Inspection At	PREMIER AUTOMOTIVE SERVICES PTE LTD (CHANGI) 23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	594.70
Revised Amount	:S\$	519.30
Check Items (Estimated)	:S\$	0.00
Total	:S\$	519.30
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Monday, 29 April 2019 9:32 AM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned

Pre-inspection/Accident involving between SHB8684T & SMG7867D on 22.04.2019

Manual Assigned

Dear LKK

Please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Nabilah Rasol
Sent: Monday, 29 April, 2019 8:50 AM
To: 'Vincent Chua' <vincent.chua@premiertaxi.com>
Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>; Venessa Chan <venessa_chan@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: Pre-inspection/Accident involving between SHB8684T & SMG7867D on 22.04.2019

Hi Vincent,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Nabilah Rasol (Ms)

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]

Sent: Friday, 26 April, 2019 4:07 PM

To: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>

Subject: RE: Pre-inspection/Accident involving between SHB8684T & SMG7867D on 22.04.2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear all,

We would like to appoint **"LKK Auto Consultants"** as the SJE for this PRS.

Please arrange for survey first.

Thank you.

Regards

Vincent Chua

Operations Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION

From: Nabilah Rasol [mailto:nabilah_rasol@sg.msig-asia.com]

Sent: Friday, 26 April, 2019 3:39 PM

To: Vincent Chua <vincent.chua@premiertaxi.com>

Cc: Venessa Chan <venessa_chan@sg.msig-asia.com>

Subject: RE: Pre-inspection/Accident involving between SHB8684T & SMG7867D on 22.04.2019

Hi Vincent,

We refer to your email dated 26/04/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Nabilah Rasol (Ms)
Admin Officer, Claims Services (Motor)
Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]
Sent: Friday, 26 April 2019 3:21 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>
Subject: Pre-inspection/Accident involving between SHB8684T & SMG7867D on 22.04.2019

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHB8684T

Insured Vehicle: SMG7867D

Date of Accident: 22/04/2019

Name of Workshop: Premier Automotive Services Pte Ltd

Address of Survey Location: 23 Changi South Avenue 2, #01-02, S (486443)

Name of Contact Person: Mr Vincent Chua

Contact Number: 65446689

Email Address of Contact Person: vincent.chua@premiertaxi.com

Vehicle not yet available for survey

Kindly arrange for survey first.

Kindly send us your panel surveyor list and arrange for survey.

Thank you.

Regards

Vincent Chua

Operations Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511

Visit us at: www.premiertaxi.com.sg

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4975H
Vehicle Details	
Vehicle No.:	SHB8684T
Vehicle to be Exported:	No
Intended Deregistration Date:	09 May 2019
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Primary Colour:	Silver
Manufacturing Year:	2013
Engine No.:	D4FDDH308721
Chassis No.:	KNAGM414ME5451162
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$19,721.00
Original Registration Date:	11 Nov 2013
First Registration Date:	11 Nov 2013
Transfer Count:	0
Actual ARF Paid:	\$12,221.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Nov 2021
PARF Rebate Amount:	\$8,554.00
Intended COE Rebate Details	
COE Expiry Date:	10 Nov 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$63,297.00
COE Rebate Amount:	\$19,802.00
Total Rebate Amount:	\$28,356.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 May 2019

OK

Enquire Transaction History

Transaction History Details

Log Date/Time:	11 Nov 2013 / 10:21:07	Receipt No.:	AACCK001-AX238-131111-000015
Asset Type:	Vehicle	Transaction Amount:	\$75,658.00
Asset ID:	SHB8684T	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20131111102107125711		
Vehicle No.:	SHB8684T		
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)		
Vehicle Attachment 1:	Air-Con (Taxi)		
Vehicle Attachment 2:	-		
Vehicle Attachment 3:	-		
Vehicle Scheme:	Taxi (Company)		
First Registration Date:	11 Nov 2013		
Original Registration Date:	11 Nov 2013		
Vehicle Make:	KIA		
Vehicle Model:	OPTIMA 1.7(A) DIESEL		
Chassis No.:	KNAGM414ME5451162		
Engine No.:	D4FDDH308721		
Motor No.:	-		
Trailer Chassis No.:	-		
Propellant:	Diesel		
Passenger Capacity:	4		
Engine Capacity:	1685		
Power Rating:	-		
Unladen Weight:	1584		
Maximum Laden Weight:	2050		
Primary Color:	Silver		
Secondary Color:	-		
Manufacturing Year:	2013		
Open Market Value:	\$19,721.00		
Minimum PARF Benefit:	\$7,332.00		
PARF Eligibility:	Y		
No. of Transfer:	0		
Effective Ownership Date/Time:	11 Nov 2013 10:21:07		
COE No.:	2013111101000770E		
COE Expiry Date:	10 Nov 2021		
COE Bid Category:	-		
Actual QP/PQP Paid Amount:	\$63,297.00		
Lifespan Expiry Date:	10 Nov 2021		
Owner ID Type:	Company		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	26/04/2019 11:52
Date Of Accident	22/04/2019 19:20
Exact Location Of Accident	THOMSON ROAD // BALESTIER ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHB8684T
Insured/Policyholder	
Name Of Registered Owner	PREMIER TAXIS PTE LTD
Co Reg No	200304975H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62148880
Vehicle Particulars	
Manufacturer	KIA
Model	OPTIMA-1.7 D (A)
Exact Purpose for which vehicle was being used at time of accident	HIRED & REWARDS
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	5107202885
Cover Note Number	
Driver	
Name of Driver	WONG SIN PING
NRIC No	S0044204F
Date Of Birth	05/04/1952
Occupation	OUTDOOR
Date Of Driving Pass	11/10/1969
Driving Experience	49 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91701198
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	BLK 170 #12-190 LOR 1 TOA PAYOH
Postcode	310170
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	AFTER RAIN
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : DAUGHTER/CHILD ONBOARD (ON CAR SEAT @ REAR)
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

VEH. A - 1 PAX VEH. B - UNKNOWN PAX

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG7867D
Vehicle Make/Model/Colour	PTE CAR
Details Of Properties	VEH. B
Vehicle Category	PRIVATE CAR
Name of Driver	UNKNOWN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:

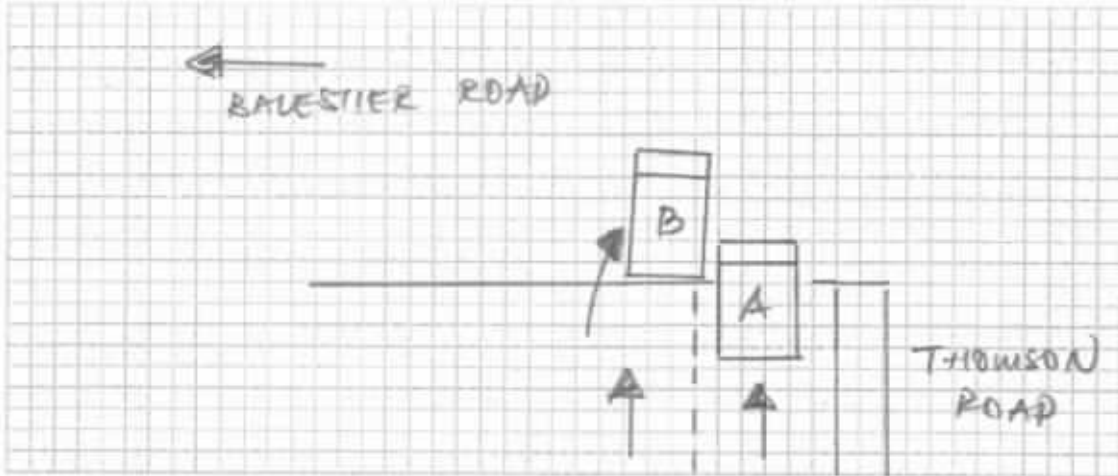
25004204 F
SHB 8684 T

26 APR 2013

[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

A: SHB8684T

B: SMG 7867D

DECLARATION

I/We declare the foregoing particulars are true in every respect.

26 APR 2013

Policyholder's Signature _____
Date & Time: _____



Driver's Signature
(If driver is not the policyholder)
Date & Time:

5004 204 F
5HB 8684 T

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

Sketch Plan Pg. 3

Describe Circumstance of the Accident.

I RECEIVED A CALL FROM PREMIER TAXI, INFORMING ME THAT I WAS REQUIRED TO FILE AN ACCIDENT REPORT, INVOLVING MY TAXI (SHB 8684 T) WITH VEHICLE B (SMG 7867 D - PTE CAR) OCCURRED ON 22/04/2019 @ THOMSON ROAD // BALESTIER ROAD.

I THEN RECALLED THE FOLLOWING INCIDENT.

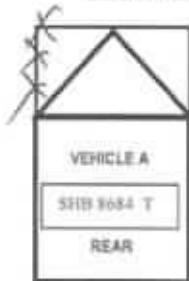
ON 22/04/2019 @ 1920HRS, I WAS DRIVING MY TAXI (SHB 8684 T) TRAVELLING ALONG THE TRAFFIC LIGHT JUNCTION OF THOMSON ROAD & BALESTIER ROAD, WITH MY DAUGHTER IN THE REAR SEAT, IN THE RIGHT LANE.

WHEN TRAFFIC LIGHT TURNED GREEN ON MY ROUTE FAVOUR, I THEN PROCEED AHEAD BUT SUDDENLY I FELT AN IMPACT FROM THE LEFT FRONT OF MY TAXI AND DISCOVERED THAT THE RIGHT PORTION OF VEHICLE B (SMG 7867 D) WHICH WAS IN THE LEFT LANE – HAD GRAZED ONTO THE LEFT FRONT OF MY TAXI.

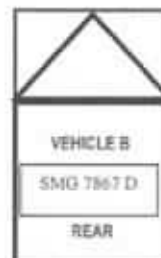
DUE TO THE IMPACT, MY TAXI HAD DAMAGES ON THE FRONT LEFT PORTION & I WAS NOT SURE OF DAMAGES TO VEHICLE B.

*THIS ACCIDENT WAS NOT REPORTED WITHIN 24 HOURS AS I HORNED & TRIED TO FOLLOW THE SAID VEHICLE, BUT LOST DURING THE JOURNEY.

DAMAGES FOUND ON VEHICLE A & VEHICLE B



PREMIER TAXI



THIRD PARTY VEHICLE

Driver's Signature
Friday, April 26, 2019 @ 12:05:01 PM

(attended by)

SOONK204T
SHB 8684T.

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
Assessment number: 004624
Version: 1810
Date calculated: 08/05/2019 1:49 PM

Full Report
Registration: SHB8684T
Printed: 08/05/2019 1:50 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	MSIG Insurance (Singapore) Pte Ltd
Printed by:	WEEDEK GOH	Currency:	SGD
Claim Reference:		Date of Incident:	22/04/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle	
Manufacturer:	KIA
Model:	OPTIMA (TF)
Sub Model:	2 LUXE
Model Sheet Number:	28 36 38
Registration:	SHB8684T
VIN number:	
Odometer:	

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
Assessment number: 004624
Version: 1810
Date calculated: 08/05/2019 1:49 PM

Full Report
Registration: SHB8684T
Printed: 08/05/2019 1:50 PM

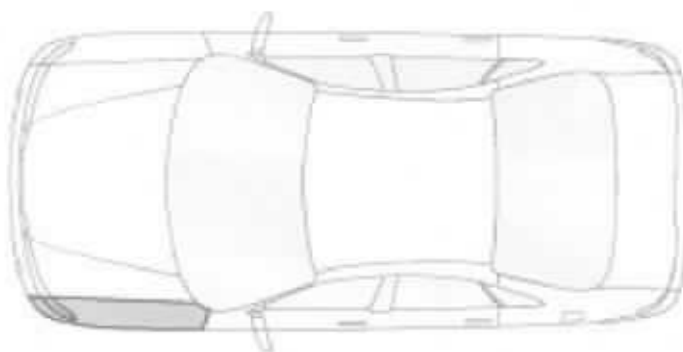
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
0283	FRONT BUMPER REPAIR		20.0*	100.00
0741	L/F WING REPAIR		20.0*	100.00
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		4.00	40.0	200.00
Total of Labour				200.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10WU/h	
Code	Description		WU	Price SGD
	FRONT BUMPER REPAIR PAINT PLASTIC		15.0	
	L/F WING REPAIR PAINTING <50%		10.0	

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
 Assessment number: 004624
 Version: 1810
 Date calculated: 08/05/2019 1:49 PM

Full Report
 Registration: SHB8684T
 Printed: 08/05/2019 1:50 PM

Paint Material Per Part

Code	Description	Price SGD
0283	FRONT BUMPER REPAIR PAINT PLASTIC	40.50
0741	L/F WING REPAIR PAINTING <50%	8.00

Labour Cost - Paint

Factor	50.00 SGD/h	Hrs	WU	Price SGD
Time Paint			25.0	
Preparation Main Work Metal		1.70	17.0	85.00
Preparation Comp. Work Plastic		0.60	6.0	30.00
Total	10 WU/h	4.80	48.0	240.00

Material Cost - Paint

	Price SGD
Repair Painting	8.00
Repair Painting Plastic	40.50
Material-constant Metal	18.10
Material-constant Plastic	12.70
Total	79.30

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-06-01	Price SGD
7211	L/F WHEEL COVER	529602T100	X <i>ng</i>		116.00
f: OEM Parts	Savings				0.00
n: Non-OEM Parts	Subtotal				116.00
u: Used parts	Subtotal Discount(+35.00%)				-40.60
	Total				75.40

**Premier Automotive Services Pte
Ltd**

**#01-02, 23 Changi Sth Ave 2
486443**

Claim Reference:

Assessment number: 004624

Version: 1810

Date calculated: 08/05/2019 1:49 PM

Full Report

Registration: SHB8684T

Printed: 08/05/2019 1:50 PM

Final Calculation

	SGD	SGD
Parts	116.00	
Total Discount(+35.00%)	-40.60	
Total Parts		75.40
Labour Time Base 10 WU/h		
Total 40.0 WU X 50.00 SGD/h	200.00	
Total of Labour		200.00
Paint Work Time Base 10 WU/h		
Labour Cost 48.0 WU X 50.00 SGD/h	240.00	
Material Cost	79.30	
Total Paint Including Material		319.30
Repair Cost Excludes GST		594.70
GST (+7.0%)		41.63
Repair Cost Included GST		636.33

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

[Handwritten signature]
8/5/19
Kahicellay
8/5/19 1545h
2 hrs
4/5
After Repair p LH

[Faint rectangular stamp]

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
Assessment number: SHB8684T
Version: 1810
Date calculated: 21/06/2019 9:39 AM

Full Report
Registration: SHB8684T
Printed: 21/06/2019 9:40 AM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	MSIG Insurance (Singapore) Pte Ltd
Printed by:	WEEDEK GOH	Currency:	SGD
Claim Reference:		Date of Incident:	22/04/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	KIA
Model:	OPTIMA (TF)
Sub Model:	2 LUXE
Model Sheet Number:	28 36 38
Registration:	SHB8684T
VIN number:	
Odometer:	

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
 Assessment number: SHB8684T
 Version: 1810
 Date calculated: 21/06/2019 9:39 AM

Full Report
 Registration: SHB8684T
 Printed: 21/06/2019 9:40 AM

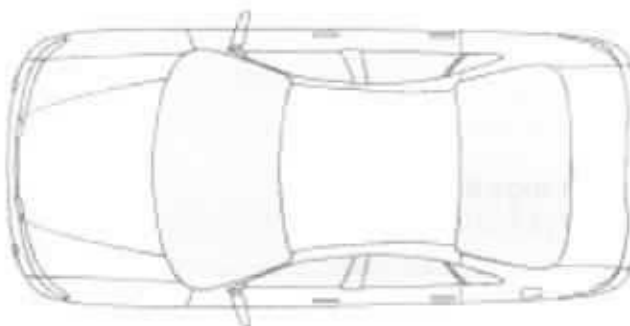
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
 Date of Inspection:

Damage Areas

All ☐
 Underbody ☐



Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
0283	FRONT BUMPER REPAIR		20.0*	100.00
0741	L/F WING REPAIR		20.0*	100.00
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		4.00	40.0	200.00
Total of Labour				200.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10WU/h	
Code	Description		WU	Price SGD
	FRONT BUMPER REPAIR PAINT PLASTIC		15.0	
	L/F WING REPAIR PAINTING <50%		10.0	

**Premier Automotive Services Pte
Ltd**
#01-02, 23 Changi Sth Ave 2
486443

Claim Reference:
 Assessment number: SHB8684T
 Version: 1810
 Date calculated: 21/06/2019 9:39 AM

Full Report
 Registration: SHB8684T
 Printed: 21/06/2019 9:40 AM

Paint Material Per Part

Code	Description	Price SGD
0283	FRONT BUMPER REPAIR PAINT PLASTIC	40.50
0741	L/F WING REPAIR PAINTING <50%	8.00

Labour Cost - Paint

	Factor	Hrs	WU	Price SGD
	50.00 SGD/h		25.0	
	Time Paint			
	Preparation Main Work Metal	1.70	17.0	85.00
	Preparation Comp. Work Plastic	0.60	6.0	30.00
Total	10 WU/h	4.80	48.0	240.00

Material Cost - Paint

	Price SGD
Repair Painting	8.00
Repair Painting Plastic	40.50
Material-constant Metal	18.10
Material-constant Plastic	12.70
Total	79.30

Final Calculation

	SGD	SGD
Labour Time Base 10 WU/h		
Total 40.0 WU X 50.00 SGD/h	200.00	
Total of Labour		200.00
Paint Work Time Base 10 WU/h		
Labour Cost 48.0 WU X 50.00 SGD/h	240.00	
Material Cost	79.30	
Total Paint Including Material		319.30
Repair Cost Excludes GST		519.30
GST (+7.0%)		36.35
Repair Cost Included GST		555.65

**Premier Automotive Services Pte
Ltd
#01-02, 23 Changi Sth Ave 2
486443**

Claim Reference:

Assessment number: SHB8684T

Version: 1810

Date calculated: 21/06/2019 9:39 AM

Full Report

Registration: SHB8684T

Printed: 21/06/2019 9:40 AM

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

LKK Auto Consultants
#01-25 Paya Ubi Industrial Park,
51 Ubi Avenue 1
408933

Finalised

Claim Reference:
Assessment number: 004624
Version: 1810
Date calculated: 21/06/2019 10:49 AM

Full Report
Registration: SHB8684T
Printed: 21/06/2019 10:49 AM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	MSIG Insurance (Singapore) Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	22/04/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle	
Manufacturer:	KIA
Model:	OPTIMA (TF)
Sub Model:	2 LUXE
Model Sheet Number:	28 36 38
Registration:	SHB8684T
VIN number:	
Odometer:	

LKK Auto Consultants
#01-25 Paya Ubi Industrial Park,
51 Ubi Avenue 1
408933

Claim Reference:
 Assessment number: 004624
 Version: 1810
 Date calculated: 21/06/2019 10:49 AM

Full Report
 Registration: SHB8684T
 Printed: 21/06/2019 10:49 AM

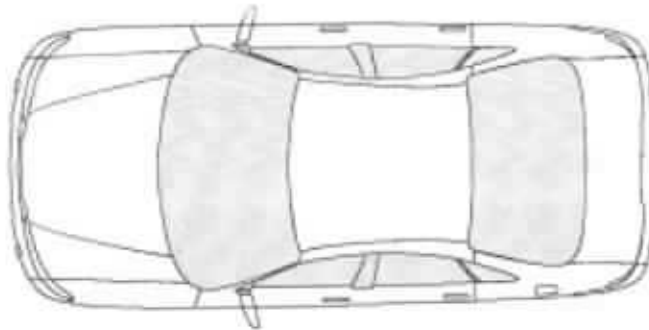
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
 Date of Inspection:

Damage Areas

All ☐
 Underbody ☐



Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
0283	FRONT BUMPER REPAIR		20.0*	100.00
0741	L/F WING REPAIR		20.0*	100.00
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		4.00	40.0	200.00
Total of Labour				200.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10WU/h	
Code	Description		WU	Price SGD
	FRONT BUMPER REPAIR PAINT PLASTIC		15.0	
	L/F WING REPAIR PAINTING <50%		10.0	

LKK Auto Consultants
#01-25 Paya Ubi Industrial Park,
51 Ubi Avenue 1
408933

Claim Reference:
 Assessment number: 004624
 Version: 1810
 Date calculated: 21/06/2019 10:49 AM

Full Report
 Registration: SHB8684T
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Paint Material Per Part

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Total	10 WU/h	4.80	48.0	240.00

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Material-constant Metal	18.10
Material-constant Plastic	12.70
Total	79.30

Final Calculation

	SGD	SGD
Labour Time Base 10 WU/h		
Total 40.0 WU X 50.00 SGD/h	200.00	
Total of Labour		200.00
Paint Work Time Base 10 WU/h		
Labour Cost 48.0 WU X 50.00 SGD/h	240.00	
Material Cost	79.30	
Total Paint Including Material		319.30
Repair Cost Excludes GST		519.30
GST (+7.0%)		36.35
Repair Cost Included GST		555.65

LKK Auto Consultants
#01-25 Paya Ubi Industrial Park,
51 Ubi Avenue 1
408933

Claim Reference:

Assessment number: 004624

Version: 1810

Date calculated: 21/06/2019 10:49 AM

Full Report

Registration: SHB8684T

Printed: 21/06/2019 10:49 AM

Comments

* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS























...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Apr 2019		29 Apr 2019 14:37 Edit Adj Rpt	S\$519.30 Edit Estimates	S\$519.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LIM TZEN SHENG , ID: S7275158B								
Main Claimant:	PREMIER TAXIS PTE LTD , Co. Reg. No.: 200304975H								
Vehicle Reg. No.:	SHB8684T	Date of Loss:	22/04/2019 19:00 - :59 [65 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 592062	Policy/Cover Note No.:	29123369AVW (Comprehensive) Coverage: 04/01/2019 - 31/12/2019						
Vehicle Reg. No. (Insured):	SMG7867D	Policy No. (Claimant):							
		Excess:							
Repairer:	Premier Automotive Services Pte Ltd (Changi) 23 Changi South Ave 2 #01-02, 486443 Changi - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 29/05/2019]								
Driver/Custodian (Insured):	ZENA KANG HONG MENG (), NRIC: S7579922E, Tel: +6597804970 Email:								
Adj Asg. Remarks:	on WP. (MANUAL ASSIGNED) LIABILITY:DISPUTE. CONTACT: VINCENT CHUA 6214 8880/6544 6689 Manually assigned to LKK via email on 29/04/2019.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB8684T (592062)
[SMG7867D]
TP
PREMIER TAXIS PTE LTD
Apr 22 2019 7:00PM
[LIM TZEN SHENG]
Premier Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)								Thumbnail	Print			
1	08/05/19 17:25	Video - Accident -by OI -OI claiming TP								Load MP4				
2	10/05/19 14:53	Video - Accident- by OI front video OI also gave us the rear view								Load MP4				
Assessment Reports									1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	09/05/19 08:46	Adjuster Immediate Advice								Load HTM				
Photos/Images									3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print			
1	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
2	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
3	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
4	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
5	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
6	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
7	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
8	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
9	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
10	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
11	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
12	08/05/19 16:54	General View								Load JPG	<input checked="" type="checkbox"/>			
13	21/06/19 09:55	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
14	21/06/19 09:55	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
15	21/06/19 09:55	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
16	21/06/19 09:56	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>			
Documentation									1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)								Thumbnail	Print			
1	29/04/19 14:14	SMG7867D E-FILE REPORT								Load PDF				
2	29/04/19 14:14	SHB8684T TP E-FILE REPORT								Load PDF				
3	29/04/19 14:14	SURVEY AGREE ON SJE - REQ TO ASSIGN LKK								Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19007497/K1VD3E2

Date: 03/07/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29123369AVW

Claimant Vehicle No: SHB8684T

Insured Vehicle No: SMG7867D

Date of Loss: 22/04/2019

Nature of Claim: TP

Claim No: 592062

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB8684T

Make & Model: KIA OPTIMA, 1.7 D (A)

Engine No: D4FDDH308721

Reg. Date: 11/11/2013 (Man. Year: 2013)

Chassis No: KNAGM414ME5451162

Colour: Silver

Odometer: 435797 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/65 R16

Rear Tyre Size: 205/65 R16

Front Left Side: Hankook 7 mm

Rear Left Side: Hankook 7 mm

Front Right Side: Hankook 7 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	75.40	0.00	75.40	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	519.30	519.30	0.00	0.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	594.70	519.30	75.40	12.68
+ GST 7.00/7.00% (S\$)	41.63	36.35	5.28	12.68
Nett Amount (S\$)	636.33	555.65	80.68	12.68

INSPECTION

Date of Assignment: 29/04/2019

Date Inspected: 08/05/2019 Inspected At:

Premier Automotive Services Pte Ltd
(Changi)
23 Changi South Ave 2 #01-02
Singapore 486443

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 03 Jul 2019)
Parts: 143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB8684T)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*L/F WHEEL COVER	Repair	116.00 FL	*- FL
					Sub Total (\$\$)	116.00 0.00
					- List Item Discount on L Items 35.00/35.00% (\$\$)	40.60 0.00
					Total Parts (\$\$)	75.40 0.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	40.0 WU X 50.00 SGD/H	New	200.00	200.00
2	LABOUR COST 48.0 WU X 50.00 SGD/H	New	240.00	240.00
3	MATERIAL COST	New	79.30	79.30
Gross Labour Cost (S\$)			519.30	519.30

Report was unsubmitted during this print-out.

< END OF ESTIMATES >