

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Friday, 25 October, 2019 9:41 AM  
**To:** Tan, Bennie-WZ  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Dear Bennie,

Noted with thanks.

We will inform TP repairer accordingly.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]  
**Sent:** Friday, 25 October, 2019 9:19 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Hi Vic

Please be informed our investigator are awaiting for necessary medical reports etc in view the complexity to this matter.

Kindly get TP to hold hands and we will revert soonest possible.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, October 22, 2019 5:22 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** [EXTERNAL] RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie,

We refer further to our below email.

Please be informed that TP is now checking for an update.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 11 October, 2019 8:41 AM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

**Importance:** High

Dear Bennie,

We refer to our below email.

Please be informed that today is the deadline that TP has provided to us to get back to them or an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 3 October, 2019 4:36 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Dear Bennie,

We refer further to our below email.

Please be informed that TP repairer can hold the matter until next week Friday, 11/10/2019 (as attached email).

Otherwise, they will proceed to pass to lawyer.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 3 October, 2019 4:00 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Dear Bennie,

We refer to your below email and the contents were noted.

We had spoken and requested TP repairer to hold on the matter first.

Meanwhile, TP repairer confirmed to us that no PIR received on their side but will check with their client.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

**Sent:** Thursday, 3 October, 2019 3:48 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Hi Vic

Referring to email below.

Kindly get TP to hold hands on case as we are still investigating on matter.

Separately, please advise if there is any police investigation results available.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Thursday, October 03, 2019 3:30 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** [EXTERNAL] RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

**Importance:** High

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Dear Bennie,

We refer further to our below email.

Please be informed that TP repairer informed us that they had already submitted the matter to their lawyer for further handling (attached email).

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 1 October, 2019 3:08 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Dear Bennie,

We refer to the below email.

Please be informed that TP repairer is chasing for an update.

Kindly advise for any investigation result.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 30 August, 2019 5:50 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Dear Bennie,

We refer to the below email.

Please be informed that TP repairer is chasing for an update.

Kindly advise for any investigation result.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

**Sent:** Tuesday, 16 July, 2019 3:00 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Your Ref: 5179665897SG-003\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

Hi Vic

As spoken, kindly request TP to furnish a copy of PIR for our consideration.

Separately, we noted that accident happened in the early morning and insured driver suffered from brain haemorrhage.

We will be investigating this matter and will revert on the outcome soonest possible.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, July 16, 2019 2:26 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** [EXTERNAL] Your Ref: 5179665897SG\_ACCIDENT INVOLVING VEHICLES SJV 4943T AND SLL 6571Z ON 22/03/2019 LKK REF CC6/AIG19007484/Ahb3

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Dear Bennie,

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended TP vehicle. It was mentioned on the OI GIA report that the driver (husband) sustained brain haemorrhage which resulted in the lost control of the vehicle and collided to the TP's rear. Later on, the Driver was announce dead.

Kindly advise if no further issue to the policy as TP is chasing for settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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