Celine Fong (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 13 January 2021 6:34 PM **To:** Chong Boon Sen; Celine Fong (LKKAuto)

Cc: assignments

Subject: RE: SNM19D201843/C02/PC7206Y/CHNGPW / RE: Liability Status - Accident

involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear Celine

Well noted with thanks.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chong Boon Sen
 <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 12 January 2021 2:03 PM

To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: assignments <assignments@lkkauto.com>

Subject: OR/:SNM19D201843/C02/PC7206Y/CHNGPW / RE: Liability Status - Accident involving SMD2899K & PC7206Y

(CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear Celine.

Kindly note case handler is Adeline Chng.

Dear Adeline,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Celine Fong (LKKAuto) < celinefong@lkkauto.com>

Sent: Monday, 11 January 2021 11:46 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: assignments < assignments@lkkauto.com >

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear Boon Sen,

Please be informed that according to the repairer, TP owner already sold his vehicle.

No survey was done for this vehicle.

We will close this file at our end.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>celinefong@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Tuesday, 7 May 2019 3:24 PM

To: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Cc: assignments ">; 'Cassandra Chua (MBM Wheelpower)"

<cassandra.chua@mbmwheelpower.com.sg>

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Without Prejudice

Dear sir,

Insured yet to report.

We are unable to advise at this juncture on liability.

Thank you.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]

Sent: Tuesday, 7 May, 2019 3:15 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Cc: 'assignments' <assignments@lkkauto.com>; 'Cassandra Chua (MBM Wheelpower)'

<cassandra.chua@mbmwheelpower.com.sg>

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear All

Please advise on the liability status soonest.

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd 160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Danny Ong <<u>danny.ong@mbmwheelpower.com.sg</u>>

Sent: Monday, 29 April 2019 5:56 PM

To: 'Chong Boon Sen' < boonsen.chong@sg.cntaiping.com >

Cc: 'stephanie.lin@mbmwheelpower.com.sg' <<u>stephanie.lin@mbmwheelpower.com.sg</u>>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear All

Please advise on the liability status soonest.

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Friday, 26 April 2019 5:01 PM

To: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Cc: stephanie.lin@mbmwheelpower.com.sg; 'assignments' <assignments@lkkauto.com>

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]

Sent: Friday, 26 April, 2019 3:34 PM

To: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear All

We would like to select "LKK".

Kindly advise on the liability status soonest.

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 57

Sin Ming AutoCity • Singapore 575722

$\underline{www.mbmwheelpower.com.sg}$

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Friday, 26 April 2019 3:20 PM

To: danny.ong@mbmwheelpower.com.sg **Cc:** stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019 / our ref: SNM19D201843

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN
OSMAN
XING QUO QIANG

KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]

Sent: Thursday, 25 April 2019 3:51 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: Liability Status - Accident involving SMD2899K & PC7206Y (CHINA) on 12/04/2019

Importance: High

Dear All

Appreciate if you can advise us on the liability status first for the below loss and arrange a pre-survey first.

Kindly refer to the attached GIA report & estimate.

Kindly provide us with the list of surveyor film

Our Client's Vehicle Number:	SMD2899K
CT Vehicle Number:	PC7206Y
Date/Time of Loss:	12/04/2019 2215 hrs

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong / Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg
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