

ASS. REC. BY:

REF: CS/CT119007471 / JV d3LV

**Special Instruction:**

Surveyor: Hwae Jee.

**ASSIGNMENT (Office)**

From (Person): Chong Boon Sen

of

C72

Date/Time: 26.4.19 4.54pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: PC4148B

Insured:

CB 81512

at Workshop m/s Crown Asia BUS

Tel:

6966 9995

of 44 Sungei Kudat Ave

Policy No:

Claim No: SNM19D 201859

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 8.4.2019

CA / REV / REP. / REV 24 HRS

29.4.19 10-12p.m

Date/Time: 26.4.19 5.50 p.m

Person Contacted:

Janden

H.O.D. Endorsement: \_\_\_\_\_

Vehicle IN/OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate.
	PC4148-X
	CB 8151Z-X



## Nivitha (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, 26 April 2019 4:54 PM  
**To:** claims@crownasia.com.sg  
**Cc:** jean@crownasia.com.sg; assignments  
**Subject:** RE: Traffic accident involving PC4148B and CB8151Z on 08/04/2019 at the junction of Loyang Way and Loyang Ave. / our ref: SNM19D201859

### WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

### Chong Boon Sen

Claims Executive  
Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** claims@crownasia.com.sg [mailto:claims@crownasia.com.sg]

**Sent:** Friday, 26 April, 2019 3:52 PM

**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

**Cc:** jean@crownasia.com.sg

**Subject:** RE: Traffic accident involving PC4148B and CB8151Z on 08/04/2019 at the junction of Loyang Way and Loyang Ave. / our ref: SNM19D201859

Hi Mr Chong,

We would like to choose CHUA WEIJIE for the survey.

Thanks and Best Regards,  
Jayden



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)

44 Sungei Kadut Ave, Singapore 729667

**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Friday, April 26, 2019 3:22 PM

**To:** [claims@crownasia.com.sg](mailto:claims@crownasia.com.sg)

**Subject:** RE: Traffic accident involving PC4148B and CB8151Z on 08/04/2019 at the junction of Loyang Way and Loyang Ave. / our ref: SNM19D201859

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Claims [<mailto:claims@crownasia.com.sg>]

**Sent:** Friday, 26 April 2019 3:02 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** FW: Traffic accident involving PC4148B and CB8151Z on 08/04/2019 at the junction of Loyang Way and Loyang Ave.

Dear Sirs,

We would like to submit a Traffic accident involving PC4148B and CB8151Z on 08/04/2019 at the junction of Loyang Way and Loyang Ave.

Please find the attached file for your information, kindly provide a list surveyors for us to choose as SJE.

Thanks and Best Regards,  
Jayden



Crown Asia Bus Builder Pte Ltd  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)  
44 Sungei Kadut Ave, Singapore 729667

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	7049C
<b>Vehicle Details</b>	
Vehicle No.:	PC4148B
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	ISUZU
Vehicle Model:	LT434P 7.8 SMT
Primary Colour:	Multi-Colour
Manufacturing Year:	2015
Engine No.:	6HK1667564
Chassis No.:	JALLT434PF7000050
Maximum Power Output:	-
Open Market Value:	\$93,893.00
Original Registration Date:	17 Nov 2015
First Registration Date:	17 Nov 2015
Transfer Count:	0
Actual ARF Paid:	\$4,695.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	16 Nov 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$32,512.00
COE Rebate Amount:	\$21,277.00
<b>Total Rebate Amount:</b>	<b>\$21,277.00</b>

The information contained herein is correct as at 30 Apr 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	12/04/2019 11:11
Date Of Accident	08/04/2019 06:55
Exact Location Of Accident	JUNCTION OF LOYANG WAY & LOYANG AVE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	PC4148B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	ATLANTIC TRAVEL PTE. LTD.
Co Reg No	201407049C
Email Address	ATLANTICTRAVEL14@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-93381882
<b>Vehicle Particulars</b>	
Manufacturer	ISUZU
Model	LT434P 7.8 SMT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
<b>Insurance Company</b>	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MFL0002658
Cover Note Number	
<b>Driver</b>	
Name of Driver	YAN MING
Passport No/FIN	G8231459N
Date Of Birth	21/11/1969
Occupation	OUTDOOR
Date Of Driving Pass	07/12/2015
Driving Experience	3 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86546555
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	31

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER POLICE REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	CB8151Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**SKETCH PLAN**

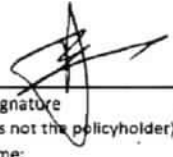
**IMPORTANT NOTICE**


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time: 

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 

  
Reporting Centre Personnel's Signature  
Name: Jerleen  
NRIC/FIN No.:





**SINGAPORE  
POLICE FORCE**



T/20190408/2107

Police Station Of Origin:  
Bishan N.P.C  
20 Bishan Street 23 SINGAPORE 579757  
Tel No: 1800-5529999

1 of 3

Report No. T/20190408/2107

CE 81512

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 08/04/2019 14:26	Vide Report No.:	Station Diary No.: 90
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Informant's Particulars			
Name of Informant: YAN MING		Address: 553 SERANGOON NORTH AVENUE 3 #02-71 KH PLAZA @ ALJUNIED SINGAPORE 550553	
ID Type / ID No.: FIN NO / G8231459N		Contact No.: Home/Office: Mobile: 86546555	
Nationality: CHINESE		Email:	
Sex: Male	Age: 49	Date of Birth: 21/11/1969	Type of Informant: Driver
Race: Chinese		Language: Chinese	Institution / School Name:
Occupation: Bus driver		Driving Licence Information: Class: 3,4 Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 08/04/2019 06:55	Type of Location: T-Junction
Location: Along Road 1 LOYANG AVENUE  Junction of Loyang Ave towards Nicoll Drive.				
Weather: Clear	Road Surface: Dry	Road Speed Limit:		
Traffic Flow: Dual Carriage Way	Traffic Control: Not Controlled	Traffic Volume: Moderate		
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
PC4148B	Bus/Coach/Mi nibus				Slightly Damaged	30

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20190408/2107

2 of 3

Police Station Of Origin:  
Bishan N.P.C  
20 Bishan Street 23 SINGAPORE 579757  
Tel No: 1800-5529999

Report No. T/20190408/2107

## CONTINUATION OF REPORT

<b>Driver:</b>			
Name	YAN MING	ID No.	G8231459N
Related Vehicle	PC4148B (Bus/Coach/Minibus)	Contact No.	86546555
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3,4 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 8.4.19 at 0659hrs, I was travelling along Loyang Ave towards Nicoll Drive on the first lane. While at the Junction, going straight, there was a bus (on the second lane) which swerved slightly to the right and eat into my lane. The said bus side swipe and hit my bus left mirror. The said bus did not stop and I also did not manage to take note of the full bus registration plate number. I only know its CB8515 (with a missing ending letter).

No one was injured. There is an in built camera in my vehicle which captures the act.

**SINGAPORE  
POLICE FORCE**

T/20190408/2107

Police Station Of Origin:  
Bishan N.P.C  
20 Bishan Street 23 SINGAPORE 579757  
Tel No: 1800-5529999

3 of 3

Report No. T/20190408/2107

**CONTINUATION OF REPORT****Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

E /

Sgt 3 LIYANA BINTE MOHD RAZALI

Signature Of Interpreter:

Not applicable

Signature Of Informant:

Date/Time:

08/04/2019 14:26

Officer In Charge Of Case:

TP / HRT /

SI ABDUL KAREEM BIN ABDUL HAGUE

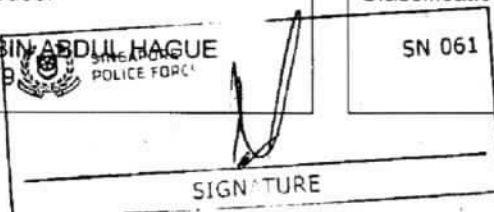
Contact No.: 65476079

Classification Of Case:

SN 061

Authentication Stamp

NP158



SIGNATURE



T/20190412/2018

1 of 3

Report No. T/20190412/2018

**Case Summary Form (CSF For NP168)**

Manual NP168 Form Serial No 0

Report Number T/20190412/2018

Vide Report Number T/20190408/2107

Date/Time of Report Made 12/04/2019 09:50

Place Report Lodged Traffic Police

Type of Informant Driver

Name of Informant Yan Ming

ID Type / ID No. FIN NO / G8231459N

Home/Office

Mobile 86546555

Email

Type of Accident Non-Injury / Hit and Run

Drink Drive No

Anyone conveyed by ambulance No

Date/Time of Accident 08/04/2019 06:55

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
CB8151Z	Bus/Coach/Mi nibus					0
PC4148B	Bus/Coach/Mi nibus				Slightly Damaged	30

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



T/20190412/2018

2 of 3

Report No. T/20190412/2018

**Continuation of CSF For NP168**

<b>Driver</b>			
Name	Yan Ming	ID No.	G8231459N
Related Vehicle	PC4148B (Bus/Coach/Minibus)	Contact No.	86546555
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Facts.**

I have an in built camera in my vehicle so I went to the CCTV company to assist me to get the footage and they managed to get the registration plate number for me. I wish to include that the registration number of the bus which collided with my vehicle is CB8151Z.



T/20190412/2018

3 of 3

Report No. T/20190412/2018

**Continuation of CSF For NP168**

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Case Sensitivity No

Officer-In-Charge of Case TP / HRT /  
ABDUL KAREEM BIN ABDUL HAGUE

Classification of Case 1) NON-INJURY / HIT AND RUN

BISHAN NPC  
20 BISHAN STREET 23  
SINGAPORE 579757  
TEL: 1800-5529999

**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

**Repair Estimate****No. : QT-000043**

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

C/O LKK AUTO CONSULTANTS PTE LTD

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 29-04-2019

Page : 1 of 2

TEL :

FAX :

Item	Tax Code	Description	Qty	UOM	U/ Price	Disc.	Total
					S\$		S\$

OS THIRD PARTY CLAIM - REPAIR ESTIMATE FOR PC4148B

Traffic accident on 08/04/2019 involving PC 4148 B and CB 8151 Z at the junction of Loyang Way and Loyang Ave

**Parts Required:**

1.	OS	LEFT WING MIRROR ASSY	1.00		2,900.00		2,900.00
2.	OS	LESS: 10% TRADE DISCOUNT	1.00		-290.00		-290.00
3.	OS	LABOUR CHARGES	1.00		650.00		650.00

- TO REMOVE DAMAGED FRONT LEFT WING MIRROR AND REFIT NEW

- TO PUTTY AND SPRAY PAINTING FOR WING MIRROR ASSY (TWO COLOUR)

- TO CHECK THE WIRING OF WING MIRROR ASSY

NOTE: THIS ESTIMATE IS BASED ON VISIBLE DAMAGE ONLY. SHOULD ANY HIDDEN PARTS AND/OR LABOUR CHARGES REQUIRED DURING WORKS IN PROGRESS, IT WILL BE NOTIFIED ACCORDINGLY.

PRICE QUOTED IS SUBJECT TO 7% GST.

**CROWN ASIA BUS BUILDER PTE. LTD.** (UEN:201023449R)

44 Sungei Kadut Avenue Singapore 729667

Tel: (65) 6469 3319, Fax: (65) 6902 6758

GST ID No : 201023449R

**Repair Estimate****No. : QT-000043**

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

C/O LKK AUTO CONSULTANTS PTE LTD

Your Ref. :

Our D/O No. :

Terms : C.O.D.

Date : 29-04-2019

Page : 2 of 2

TEL :

FAX :

Item	Tax Code	Description	Qty	UOM	U/ Price S\$	Disc.	Total S\$
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**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SINGAPORE DOLLAR THREE THOUSAND TWO HUNDRED SIXTY ONLY

Sub Total (Excluding GST) **3,260.00**GST payable @ 7% on 0.00 **0.00**Total (Inclusive of GST) **3,260.00**

## Notes :

1. All cheques should be crossed and made payable to CROWN ASIA BUS BUILDER PTE. LTD.
2. Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purchase price will be imposed.

Authorised Signature

## GST Summary

*[Handwritten signature]*  
30/4/19  
Hwee Jie - LKK  
29/4/19  
\$2300/- 4/5 2days.  
*[Handwritten signature]*

## Veron Chen (LKKAuto)

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**From:** Claims <claims@crownasia.com.sg>  
**Sent:** Thursday, 20 June 2019 9:11 AM  
**To:** Hwee Jie (LKK Auto)  
**Cc:** Veron Chen (LKKAuto)  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019  
**Attachments:** GIA REPORT.PDF; invoice.pdf; ITNET-00000-190420-000202.pdf; lod.pdf

Dear Hwee Jie,

We accept the offer, please find the attached invoice for your reference.  
I will submit all these to China Taiping too.

Thanks and Best Regards,  
Jayden



**CROWN** Asia Bus Builder Pte Ltd  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: jayden@crownasia.com.sg  
44 Sungei Kadut Ave, Singapore 729667

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**From:** Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Sent:** Thursday, 20 June, 2019 8:55 AM  
**To:** Claims <claims@crownasia.com.sg>  
**Cc:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Hi jayden,

Finalized L/S \$2,300/- 2days of repair.  
Please let me know if you're agree with the amount, thank you.

Best Regards,  
**Hwee Jie | Assistant Automotive Assessor**  
**LKK Auto Consultants**  
Phone: 9180 3151 | Email: [Hweejie@lkkauto.com](mailto:Hweejie@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@crownasia.com.sg>]  
**Sent:** Thursday, 20 June, 2019 8:39 AM  
**To:** Veron Chen (LKKAuto); Hwee Jie (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Veron,

Please check.

Thanks and Best Regards,  
Jayden



Crown Asia Bus Builder Pte Ltd  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)  
44 Sungei Kadut Ave, Singapore 729667

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 18 June, 2019 4:22 PM  
**To:** Claims <[claims@crownasia.com.sg](mailto:claims@crownasia.com.sg)>; Hwee Jie (LKK Auto) <[hweejie@lkkauto.com](mailto:hweejie@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Jayden,

Vehicle send in for repair?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@crownasia.com.sg](mailto:claims@crownasia.com.sg)>  
**Sent:** Tuesday, 4 June 2019 11:25 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Hwee Jie (LKK Auto) <[hweejie@lkkauto.com](mailto:hweejie@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Veron,

The vehicle has yet repair, owner will arrange in next week  
Will update to you on this

Thanks and Best Regards,  
Jayden



Crown Asia Bus Builder Pte Ltd  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)  
44 Sungei Kadut Ave, Singapore 729667

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, 3 June, 2019 3:57 PM  
**To:** Claims <claims@crownasia.com.sg>; Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Jayden,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@crownasia.com.sg>  
**Sent:** Monday, 29 April 2019 1:06 PM  
**To:** Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Subject:** Repair Estimate for PC4148B DOA 08/04/2019

Dear Hwee Jie,

Please find the attached repair estimate for PC4148B

Thanks and Best Regards,  
Jayden



**Crown Asia Bus Builder Pte Ltd**  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)  
44 Sungei Kadut Ave, Singapore 729667

**Veron Chen (LKKAUTO)**

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**From:** Claims <claims@crownasia.com.sg>  
**Sent:** Tuesday, 4 June 2019 11:25 AM  
**To:** Veron Chen (LKKAUTO); Hwee Jie (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Veron,

The vehicle has yet repair, owner will arrange in next week  
Will update to you on this

Thanks and Best Regards,  
Jayden



**CROWN** Asia Bus Builder Pte Ltd  
Tel: 6966 9995 / 6996 9995 Fax: 6469 4319  
Email: jayden@crownasia.com.sg  
44 Sungei Kadut Ave, Singapore 729667

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Monday, 3 June, 2019 3:57 PM  
**To:** Claims <claims@crownasia.com.sg>; Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: Repair Estimate for PC4148B DOA 08/04/2019

Dear Jayden,

Kindly advise vehicle status.

**If vehicle has been repaired, please finalize with us.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@crownasia.com.sg>  
**Sent:** Monday, 29 April 2019 1:06 PM  
**To:** Hwee Jie (LKK Auto) <hweejie@lkkauto.com>  
**Subject:** Repair Estimate for PC4148B DOA 08/04/2019

Dear Hwee Jie,

- Please find the attached repair estimate for PC4148B

Thanks and Best Regards,  
Jayden



Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995 Fax: 6469 4319

Email: [jayden@crownasia.com.sg](mailto:jayden@crownasia.com.sg)

44 Sungei Kadut Ave, Singapore 729667

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 May 2019		02 May 2019 08:55 <a href="#">Edit Adj Rpt</a>	<b>S\$2,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$2,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	0, Co. Reg. No.: 0								
Main Claimant:	atlantic travel pte ltd								
Vehicle Reg. No.:	PC4148B	Date of Loss:	08/04/2019 00:00 - :59 [40 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM19D201859C02	Policy/Cover Note No.:	DMB1SN30796218000						
Vehicle Reg. No. (Insured):	CB8151Z	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Crown Asia Bus Builder Pte Ltd (HQ) NO. 44 SUNGEI KADUT STREET 1, 729349 Sungei Kadut - Tel: 9722 8998								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 13/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*PC4148B (SNM19D201859C02)**  
**[CB8151Z]**  
**TP**  
**atlantic travel pte ltd**  
**Apr 8 2019 12:00AM**  
**[0]**  
**Crown Asia Bus Builder Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser	
Photos/Images									3 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print		
1	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
2	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
3	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
4	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
5	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
6	20/06/19 08:57	General View								Load JPG	<input checked="" type="checkbox"/>		
7	20/06/19 08:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
8	20/06/19 08:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
9	20/06/19 08:57	Photo After Spray								Load JPG	<input checked="" type="checkbox"/>		
Documentation									1 per page		<input type="checkbox"/>	<input checked="" type="checkbox"/>	
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)								Thumbnail	Print		
1	02/05/19 08:56	pri contact								Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19007471/JVD3E2

Date: 26/06/2019

### REFERENCE

Handling Insurer: China Taiping Insurance  
(Singapore) Pte. Ltd.

Policy No: DMB1SN30796218000

Claimant Vehicle  
No : PC4148BInsured Vehicle  
No : CB8151Z

Date of Loss: 08/04/2019

Nature of Claim: TP

Claim  
No: SNM19D201859C02

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **PC4148B**

Make &amp; Model: ISUZU LT434P 7.8 SMT, 7.8 D (M)

Reg. Date: 17/11/2015 (Man. Year: 2015)

Colour: Black

Engine Capacity: 7790 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 6HK1667564

Chassis No: JALLT434PF7000050

Odometer: 246359 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 295/80R22.5

Rear Tyre Size: 295/80R22.5 (D)

Front Left Side: Golden Crown 7 mm

Rear Left Side: Golden Crown 7/7 mm

Front Right Side: Golden Crown 7 mm

Rear Right Side: Golden Crown 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,610.00	2,610.00	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	650.00	300.00	350.00	53.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,260.00</b>	<b>2,910.00</b>	<b>350.00</b>	<b>10.74</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>2,300.00</b>		
<b>(S\$)</b>	3,260.00	2,300.00	960.00	29.45
<b>+ GST 7.00/7.00% (S\$)</b>	228.20	161.00	67.20	29.45
<b>Nett Amount (S\$)</b>	<b>3,488.20</b>	<b>2,461.00</b>	<b>1,027.20</b>	<b>29.45</b>

### INSPECTION

Date of Assignment: 02/05/2019

Date Inspected: 29/04/2019 Inspected At:

Crown Asia Bus Builder Pte Ltd (HQ)  
NO. 44 SUNGEI KADUT STREET 1  
Singapore 729349

Estimated Period of Repair: 2.0 days

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**Adjuster:** ONG HWEE JIE**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 26 Jun 2019)	
<b>Parts:</b>	N/A	ISUZU LT434P 7.8 SMT 7.8 D (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for PC4148B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		<b>*LEFT WING MIRROR ASSY</b>	Cracked	2,900.00 FL	*2,900.00 FL
				<b>Sub Total (\$\$)</b>	<b>2,900.00</b>	<b>2,900.00</b>
				<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	290.00	290.00
				<b>Total Parts (\$\$)</b>	<b>2,610.00</b>	<b>2,610.00</b>

Report was unsubmitted during this print-out.						
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR CHARGES-TO REMOVE DAMAGED FRONT LEFT WING MIRROR AND REFIT NEW. }	New	650.00	300.00
2	TO PUTTY AND SPRAY PAINTING FOR WING MIRROR ASSY (TWO COLOUR) }	New	0.00	0.00
3	TO CHECK THE WIRING OF WING MIRROR ASSY }	New	0.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>650.00</b>	<b>300.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >