

ASS. REC. BY:

REF:

CC3/116/19007464/Asd3LV

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: \$1,400/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: 77K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 23 8/8 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
Person Contacted: _____

Veh No: SFV6134 Yr Regn: 2012, April

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A5 Cabriolet c.c 1984

Colour: White AC: Insured / Std / NI / NA

Sp. Reading: 163533 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU2Z8FOCH005102

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / SRim / STD A/Rim or

Tyre Size: F: 275/30R20-

R: 275/30R20

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 26 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.L. 26/04/19

Survey held at Premium

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

09/09/19

SFV 6134

29/04/19 @ 15:40 pm. revert authorise repair to George Cypher? via email.

MV: 77K

PV: 60.3K

Nett: 16.7K

RECEIVED 20 AUG 2019

12/09/19 Confirmed P/P \$4,421.76 @ 3 days with Adrian.
(\$7,430.24 Red - 63%)
Resurvey No of Tyre - 0

Date/Time, File Pass to?

20/08/19

1) Typ: st

2) _____

3) _____

4) _____

5) _____

6) _____

Preli. Report:

Final Report: \$4,421.76 P/P

Date/Time, File Return to?

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	0665A
Vehicle No.:	SFV613U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	26 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A5 CABRIOLET 2.0 TFSI QU (FACELIFT)
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	CDN247807
Chassis No.:	WAUZZZ8F0CN005102
Maximum Power Output:	155.0 kW (207 bhp)
Open Market Value:	\$58,972.00
Original Registration Date:	18 Apr 2012
First Registration Date:	18 Apr 2012
Transfer Count:	0
Actual ARF Paid:	\$58,972.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Apr 2022
PARF Rebate Amount:	\$35,383.00
COE Expiry Date:	17 Apr 2022
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$84,590.00
COE Rebate Amount:	\$24,920.00
Total Rebate Amount:	\$60,303.00

The information contained herein is correct as at 26 Apr 2019

OK

Monster Motors Pte Ltd

Posted: 27-Mar-2010 Tag: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$44,800 \$13,180 /yr 19-Jul-2010 1,984 cc 110,000 km Sports Available

Careful Lady Owner! Best Looking A5 Cabriolet For Sale! New Prism White Paint, New Rims Spray, Front Grills, Quad Exhaust Tips, 100% Condition Exterior! No Modifications To Engine, Engine Overhauled Q...

Direct Owner

Posted: 29-Apr-2010 Tag: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$50,888 \$16,100 /yr 15-Sep-2010 1,984 cc 77,358 km Sports Available

Well Kept Car In Good Condition. No Repair Needed. All Done Up Including New Gear Box.

Direct Owner

Posted: 06-Apr-2010 Tag: 2010 Audi A5, 2010 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$71,000 \$16,070 /yr 30-Nov-2011 1,984 cc 93,000 km Sports Available

Introducing The All Time Favorite Cabriolet! Luxury Silver With Walnut Interior! Normal Wear & Tear Changed! Superb Handling And Power, Making It A Must Buy Beauty Car! Call Me Now To View This Beaut...

Premium CC

Euro Performance Asia Pte Ltd

Posted: 15-Apr-2011 Tag: 2011 Audi A5, 2011 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



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Trading-in? Owners who sell with sgCarMart Quotr receive up to \$3,000 above market value, getting you the Highest Selling Price in SG. Get your Free Car Valuation Today.

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☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$96,000 \$16,030 /yr 15-Mar-2013 1,984 cc 66,288 km Sports Available

Powerful Quattro Drive. Highest ARF At \$67438. Brand New Registration Number. Please Call To Arrange An Appointment For Viewing.

Posted: 13-Apr-2013 Tag: 2013 Audi A5, 2013 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$119,800 \$16,960 /yr 08-May-2014 1,984 cc 32,000 km Sports Available

Graded B by **STV**

Visit Us At Cars At EXPO This Weekend For Exciting And Exclusive Deals!

Premium CC

Supreme Cars Pte Ltd

Posted: 21-Apr-2017 Tag: 2014 Audi A5, 2014 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro S-Line \$131,888 \$18,730 /yr 28-Jun-2014 1,984 cc 18,500 km Sports Available

Loan Interest At 2.28%. Extremely Well Maintained And Fully Agent Maintained. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! High Loan / Full Loan Financing Possibl...

Premium CC

Posted: 05-Apr-2019 Tag: 2014 Audi A5, 2014 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi



☐ Audi A5 Cabriolet 2.0A TFSI Quattro \$128,888 \$17,080 /yr 25-Sep-2014 1,984 cc 42,000 km Sports Available

100% Loan Available! Agent Unit! Beautiful Sporty Agent Original Facelifted Model, Turbo Charged Engine Producing 221HP, Superior Quattro 4WD, White Exterior And Black/Red Interior Unit, Very Well Mai...

Premium CC

Hui Hua Credit Pte Ltd

Posted: 19-Apr-2019 Tag: 2014 Audi A5, 2014 audi a5, Audi A5, audi a5, Audi A5, a5, Used Audi

Save this search criteria, to get email alerts whenever a match is found.

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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Compare

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 18 July 2019 4:28 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SFV613U - OD AIG - SURVEYED 26 APR 19

Dear Mr Boo,

Confirmed final fig \$ 4,421.76 @ 3 days of repairs before excess \$ 1,400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 17 June 2019 10:13 AM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;
jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SFV613U - OD AIG - SURVEYED 26 APR 19

Hi Adrian and all,

Revised estimate attached.

Please confirm repair cost of \$4421.76 @ 3 days.

Your early closure is appreciated.

Best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 30 April 2019 2:31 PM
To: 'Claims Dept'
Cc: SUR; assignments
Subject: RE: OD CLAIMS FOR SFV 613 U

Dear George,

Excess figure is \$ 1,400.00.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 29 April 2019 3:40 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIMS FOR SFV 613 U

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SFV 613U (Excess \$ TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

***Our client reserve their right not to pay if there is no valid approval obtained before repair.**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 29 April 2019 3:40 PM
To: 'Claims Dept'
Cc: SUR; assignments
Subject: RE: OD CLAIMS FOR SFV 613 U
Attachments: ESTIMATE.pdf

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SFV 613U (Excess \$ TBA/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Monday, 29 April 2019 8:19 AM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SFV 613 U

Dear all,

Kindly assist in OD approval.

Survey was carried out on 26 of April.

Thank You.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/04/2019 11:24
Date Of Accident	21/04/2019 14:30
Exact Location Of Accident	24 SELETAR GREEN VIEW
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFV613U
Insured/Policyholder	
Name Of Registered Owner	SETOH CHANG FEI
NRIC No	S0040665A
Email Address	SETOHLX@LIVE.COM.SG
Mobile Phone No	(LOCAL) +65-93394751
Alternative Phone No	OTHERS-93394751

Vehicle Particulars

Manufacturer	AUDI
Model	A5 CABRIOLET 2.0 TFSI QU 8
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	SETOH LIXIN
NRIC No	S8937259C
Date Of Birth	20/10/1989
Occupation	INDOOR
Date Of Driving Pass	26/08/2015
Driving Experience	3 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93394751
Fax Number	
Contact Number	
EMail Address	SETOHLX@LIVE.COM.SG

Address	24 SELETAR GREEN VIEW
Postcode	805124
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD ON COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS ABOUT TO LEAVE MY HOUSE FROM MY PARKING LOT 'MY CAR' POSITION. WHEN I INCHED OUT TO THE MAIN ROAD.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ1182J
Vehicle Make/Model/Colour	TOYOTA/PURPLE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ONG CHIN HU
NRIC/Passport Number	S7283974I
Contact Number	98266803
Address	60 SELETAR GREEN VIEW
Postcode	805142
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/un be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

NAME: Indira K. Kulkarni ST: CA 1997
 EXPIRATION DATE: 12/31/2000

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was about to leave my house from my parking lot "My car" position. When I looked out to join the main road,

DECLARATION

(We declare the foregoing particulars are true in every respect.

Policyholder & Signature:
Date & Time:

Driver's Signature:
(if driver is not the vehicleholder)
(Date & Time):

Reporting Centre Personnel's Signature
Name: S. M. H. Hossain
NIC/ID No. 1017192

Accident Photo



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Setoh Chong Fei
 Period of Insurance : 27 Apr 2018 To 26 Apr 2019
 Engine No. : CDN247807
 Chassis No. : WAUZZZ8F0CN005102

Vehicle No. : SFV613U
 Policy No. : 2100508920-01
 Endorsement No. :
 Issued Date : 26 Apr 2018

ABOUT THE COVER

Make/Model : AUDI A5 CABRIOLET 2.0 TFSI QU
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2012
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 15 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Setoh Chong Fei - \$1400 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189) Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSP008

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit VWB/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8937259C



Name

SETOH LI XIN

司徒俐欣

Race

CHINESE

Date of birth

20-10-1989

Sex

F

S8937259C

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S8937259C

SETOH LI XIN

Birth Date: 20 Oct 1989

Valid Date: 26 Aug 2015



(Driver)

SV 6134

3888337



ENC No. S8937259C



Date of issue
28-03-2006

24 SELETAR GREEN VIEW
SINGAPORE 805134

ENC No: S8937259C

Date: 05/02/2013

No: T402259

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3. Motor Cars $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of the driver; and other motor vehicles $\leq 2500\text{kg}$ 26 Aug 2015



NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0524/2019/DY/TF
Date	:	23-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Setoh Chong Fei
Address	:	24 Seletar Green View Singapore 805124
Telephone	:	HP +65 96819793
Type of Claim	:	Own Damage Claims
Policy No.	:	2100508920-01
Vehicle No	:	SFV 0613 U
Model Code	:	Audi A5 Cab 2.0 TFSI QU
Model / Year	:	Apr-12
Engine No	:	CDN 247807
Chassis No	:	WAUZZZ8F0CN005102
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Apr-19
Place of Accident	:	24 Seletar Green View

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFV 0613 U

S/N	Nature of Jobs		Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n \$	360.00 ✓
2	To dismantle and renew front bumper, rhs headlight. Re-organise crash management components. Reinstall all parts removed.	\$	1,400.00 500
3	To respray front bumper.	\$	1,000.00 550
4	To carry out diagnostic check.	s/n \$	192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 2,952.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFV 0613 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>schnd</i>	\$ 2,327.00 ✓	1841.60
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 234.00 +	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00 +	
4	FRONT BUMPER PULL STRAP <i>new</i>	\$ 140.00 +	
5	ADAPTER PARTS - ENGINE UNDERSHEILD <i>new</i>	\$ 110.00 X	
6	FRONT BUMER AIR GUIDE GRILLE - RH <i>missing</i>	\$ 206.00 ✓	164.80
7	RADIATOR GRILLE <i>cut</i>	\$ 797.00 ✓	657.20
8	CLIP FOR QUATTRO <i>from PH</i>	\$ 13.00 ✓	X
9	QUQTTO EMBLEM	\$ 87.00 ✓	X
10	FRONT WHEEL SPOILER - RH <i>new</i>	\$ 53.00 +	
11	FOAM FILLER PIECE <i>Not New</i>	\$ 116.00 ?	92.40
12	FRONT REINFORCEMENT BAR <i>Not New</i>	\$ 802.00 ?	X
13	FRONT BUMPER TOP COVER <i>cracked</i>	\$ 116.00 ✓	92.40
14	CAUTION STICKER <i>from</i>	\$ 13.00 ✓	9.76
15	A/C STICKER	\$ 18.00 ✓	14.00
16	FRONT BUMPER SUPPORT <i>Not New</i>	2 \$ 23.00 \$.	
17	HORN - LOW TONE <i>from</i>	\$ 184.00 +	
18	HORN - BRACKET	\$ 23.00 +	
19	HEADLIGHT - RH <i>Not New</i>	\$ 2,156.00 X	
20	HEADLIGHT BRACKET - RH <i>Not New</i>	\$ 96.00 X	
SUB - TOTAL SPARE PARTS		\$ 7,721.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFV 0613 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	HEADLIGHT VENTILATION HOSE - RH	\$ 32.00	✓
22	HEADLIGHT MOUNTING - RH	\$ 114.00	✓
23	HEADLIGHT HALOGEN LAMP - RH	\$ 242.00	✓
24	HEADLIGHT LIFT CYLINDER - RH	\$ 251.00	✓
25	FRONT NUMBER PLATE	\$ 40.00	✓
25	SUNDRIES	\$ 500.00	✓ X
TOTAL SPARE PARTS		\$ 8,900.00	
TOTAL LABOUR CHARGES		\$ 2,952.00	
GRAND TOTAL		\$ 11,852.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved. Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian Ling

Surveyed Date

:

26/04/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 03 days.

Auto Consultants hence notify
Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature

Please Note

:

This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0524/2019/DY/TF
Date : 23-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 17 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Setoh Chong Fel
Address : 24 Seletar Green View
Singapore 805124
Telephone : HP +65 96819793
Type of Claim : Own Damage Claims
Policy No. : 2100508920-01
Vehicle No : **SFV 0613 U**
Model Code : Audi A5 Cab 2.0 TFSI QU
Model / Year : Apr-12
Engine No : CDN 247807
Chassis No : WAUZZZ8F0CN005102
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Apr-19
Place of Accident : 24 Seletar Green View

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SFV 0613 U

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	s/n	\$ 360.00	\$	360.00
2	To dismantle and renew front bumper, rhs headlight. Re-organise crash management components. Reinstall all parts removed.		\$ 1,400.00	\$	500.00
3	To respray front bumper.		\$ 1,000.00	\$	550.00
4	To carry out diagnostic check.	s/n	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$ 2,952.00	\$	1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SFV 0613 U

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,327.00	\$ 1,861.60
2	FRONT BUMPER FIXING PARTS	\$ 234.00	
3	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 207.00	
4	FRONT BUMPER PULL STRAP	\$ 140.00	
5	ADAPTER PARTS - ENGINE UNDERSHEILD	\$ 110.00	
6	FRONT BUMER AIR GUIDE GRILLE - RH	\$ 206.00	\$ 164.80
7	RADIATOR GRILLE	\$ 797.00	\$ 637.20
8	CLIP FOR QUATTRO	\$ 13.00	
9	QUOTTRO EMBLEM	\$ 87.00	
10	FRONT WHEEL SPOILER - RH	\$ 53.00	
11	FOAM FILLER PIECE	\$ 116.00	
12	FRONT REINFORCEMENT BAR	\$ 802.00	
13	FRONT BUMPER TOP COVER	\$ 116.00	\$ 92.40
14	CAUTION STICKER	\$ 13.00	\$ 9.76
15	A/C STICKER	\$ 18.00	\$ 14.00
16	FRONT BUMPER SUPPORT	2 \$ 23.00	
17	HORN - LOW TONE	\$ 184.00	
18	HORN - BRACKET	\$ 23.00	
19	HEADLIGHT - RH	\$ 2,156.00	
20	HEADLIGHT BRACKET - RH	\$ 96.00	
SUB - TOTAL SPARE PARTS		\$ 7,721.00	\$ 2,779.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SFV 0613 U

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SFV 613 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0524/2019/KS

8 Aug 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SFV 613 U, Audi A5 CAB 2.0 TFSI QU

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SFV 613 U**, claimant,
Mr. Setoh Chong Fei please find the related document per attached.

1. A copy of the Original invoice no. 85014080 – S\$ 3,233.28
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SFV 613 U

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:00

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014080 Date : 02/08/2019 Order : SFV0613U Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SFV0613U (V 17963)	Regn Date: 18/04/2012	Mileage: 168714	WIP No.: 50778
Model: A5 CAB 2.0 TFSI QU 8F706Y (MY1	Chassis: WAUZZZ8F0CN005102	Engine: CDN 247807	Dept: U
You have been assisted by :- UB-Tony Poong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1400.00	1.00	-1,400.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
X	A8T0853651G T94	(SK) GRILLE	1.00	796.50	637.20
X	A8T0807081B	(SK) COVER	1.00	115.50	92.40
X	A8T0807065B GRU	(SK) COVER	1.00	2327.00	1,861.60
X	A8T0807682H 01C	(SK) GRILL	1.00	206.00	164.80
X	A4G0010515	STICKER	1.00	17.50	14.00
X	A8K0010520A	PLATE	1.00	12.20	9.76

Parts 2,779.76
Labour 40.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,021.76

7% GST 211.52

Grand Total 3,233.28



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SFV 613 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0524/2019/GW
27 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

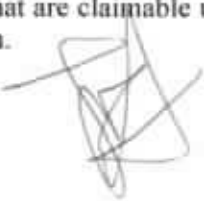
RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A5 CAB 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ8F0CN005102
Vehicle Regn No. : **SFV 613 U**
Vehicle Mileage : 165342 KM
Vehicle Owner : Mr. Setoh Chong Fei
Certificate No : 2100508920-01
Own Damage Excess : \$ 1498.00 (Inclusive GST)
Accident Date : 21/04/2019
Place : 24 Seletar Green View
Repair Cost : \$ 3,233.28
WIP No. : 50778
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 6.10pm
Date : 30/5/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2019		29 Apr 2019 11:50 Edit Adj Rpt	S\$4,421.76 Edit Estimates	S\$4,421.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	SETOH CHANG FEI, ID: S0040665A								
Vehicle Reg. No.:	SFV613U	Date of Loss:	21/04/2019 14:00 - :59 [84 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3173035245SG	Policy/Cover Note No.:	2100508920 (Comprehensive)						
		Excess:	S\$1,400.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban@nadaraja.Nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 09/05/2019]								
Driver/Custodian:	SETOH LIXIN (29 / Female) , NRIC: S8937259C, Tel: +6593394751 Email: SETOHLX@LIVE.COM.SG								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (29/04/2019): SFV613U / OD / 21/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFV613U (3173035245SG)
 OD
 Apr 21 2019 2:00PM
 [SETOH CHANG FEI]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	29/04/19 15:37	General View													Load JPG	☒		
2	29/04/19 15:37	General View													Load JPG	☒		
3	29/04/19 15:37	General View													Load JPG	☒		
4	29/04/19 15:37	General View													Load JPG	☒		
5	29/04/19 15:37	General View													Load JPG	☒		
6	29/04/19 15:37	General View													Load JPG	☒		
7	29/04/19 15:37	General View													Load JPG	☒		
8	29/04/19 15:37	General View													Load JPG	☒		
9	29/04/19 15:37	General View													Load JPG	☒		
10	29/04/19 15:37	General View													Load JPG	☒		
11	29/04/19 15:37	General View													Load JPG	☒		
12	29/04/19 15:37	General View													Load JPG	☒		
13	29/04/19 15:37	General View													Load JPG	☒		
Documentation															1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	29/04/19 15:34	SFV 613U GIA.pdf													Load PDF			
2	29/04/19 15:34	CI & DRIVING.pdf													Load PDF			
3	29/04/19 15:34	ESTIMATE.pdf													Load PDF			
4	20/08/19 10:00	ESTIMATE MARKED.pdf													Load PDF			
5	23/08/19 11:00	Workshop Invoice													Load PDF			
6	23/08/19 11:00	Discharge Voucher													Load PDF			

Linked Accident Report Documents

View

View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/04/19 11:57	Accident Statement	 Load HTM	☒

Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/04/19 11:37	Accident Photo	 Load JPG	☒
2	22/04/19 11:37	Accident Photo	 Load JPG	☒
3	22/04/19 11:37	Accident Photo	 Load JPG	☒
4	22/04/19 11:37	Accident Photo	 Load JPG	☒
5	22/04/19 11:37	Accident Photo	 Load JPG	☒
6	22/04/19 11:37	Accident Photo	 Load JPG	☒
7	22/04/19 11:37	Accident Photo	 Load JPG	☒
8	22/04/19 11:37	Accident Photo	 Load JPG	☒
9	22/04/19 11:37	Accident Photo	 Load JPG	☒

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				☒
10	22/04/19 11:37	Driving License	Load JPG	☒
11	22/04/19 11:37	Accident Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/04/19 11:52	Sketch Plan	Load JPG	☒
2	22/04/19 11:52	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19007464/ASD3E2

Date: 23/08/2019

REFERENCE

Insured/Claimant: SETOH CHANG FEI Policy No: 2100508920
Date of Loss: 21/04/2019 Nature of Claim: OD Claim No: 3173035245SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SFV613U**
Make & Model: AUDI A5 CABRIOLET, 2.0 TFSI QUATTRO (A) Engine No: CDN247807
Reg. Date: 18/04/2012 (Man. Year: 2011) Chassis No: WAUZZZ8F0CN005102
Colour: White Odometer: 163533 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$77,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/30R20 Rear Tyre Size: 275/30R20
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,900.00	2,819.76	6,080.24	68.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,952.00	1,602.00	1,350.00	45.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,852.00	4,421.76	7,430.24	62.69
- Excess (S\$)	1,400.00	1,400.00	0.00	0.00
(S\$)	10,452.00	3,021.76	7,430.24	71.09
+ GST 7.00/7.00% (S\$)	731.64	211.52	520.12	71.09
Nett Amount (S\$)	11,183.64	3,233.28	7,950.36	71.09

INSPECTION

Date of Assignment: 29/04/2019
Date Inspected: 26/04/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,327.00 FS	*1,861.60 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	234.00 FS	*- FS
3	1	*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	207.00 FS	*- FS
4	1	*FRONT BUMPER PULL STRAP	Not Necessary	140.00 FS	*- FS
5	1	*ADAPTER PARTS-ENGINE UNDERSHIELD	Not Necessary	110.00 FS	*- FS
6	1	*FRONT BUMPER AIR GUIDE GRILLE-RH	Missing	206.00 FS	*164.80 FS
7	1	*RADIATOR GRILLE	Cut	797.00 FS	*637.20 FS
8	1	*CLIP FOR QUATTRO	Not Necessary	13.00 FS	*- FS
9	1	*QUATTRO EMBLEM	Not Necessary	87.00 FS	*- FS
10	1	*FRONT WHEEL SPOILER-RH	Not Necessary	53.00 FS	*- FS
11	1	*FOAM FILLER PIECE	Not Necessary	116.00 FS	*- FS
12	1	*FRONT REINFORCEMENT BAR	Not Necessary	802.00 FS	*- FS
13	1	*FRONT BUMPER TOP COVER	Cracked	116.00 FS	*92.40 FS
14	1	*CAUTION STICKER	Necessary	13.00 FS	*9.76 FS
15	1	*A/C STICKER	Necessary	18.00 FS	*14.00 FS
16	2	*FRONT BUMPER SUPPORT	Not Necessary	23.00 FS	*- FS
17	1	*HORN-LOW TONE	Not Necessary	184.00 FS	*- FS
18	1	*HORN-BRACKET	Not Necessary	23.00 FS	*- FS
19	1	*HEADLIGHT-RH	Not Necessary	2,156.00 FS	*- FS
20	1	*HEADLIGHT BRACKET-RH	Not Necessary	96.00 FS	*- FS
21	1	*HEADLIGHT VENTILATION HOSE-RH	Not Necessary	32.00 FS	*- FS
22	1	*HEADLIGHT MOUNTING-RH	Not Necessary	114.00 FS	*- FS
23	1	*HEADLIGHT HALOGEN LAMP-RH	Not Necessary	242.00 FS	*- FS
24	1	*HEADLIGHT LIFT CYLINDER-RH	Not Necessary	251.00 FS	*- FS
25	1	*FRONT NUMBER PLATE	Necessary	40.00 FS	*40.00 FS
26	1	*SUNDRIES	Not Necessary	500.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **8,900.00** **2,819.76**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER,RHS HEADLIGHT.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,400.00	500.00
3	TO RESPRAY FRONT BUMPER	New	1,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,952.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >