

INSURANCE

INS. CASE OWNER:

CC3 /AIG1900

7422, G 8639

LKK:

IDAC:

Surveyor:

Gino Chang

DOI:

ASSIGNMENT

7/6/19

Date / Time:

26/4/19

Registered in Merimen:

26/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 25734

Name of Insured:

POM TEE YUEN DANWY

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

26/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

62490638556

Policy No.:

Make / Model:

MARON

Place of Accident:

campi nos are 5

If NO. Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKS 26734

SKJ 18230

SLA 1907E



INSRS:

WSP:

Tel:

Liability:

RMKS:

01



INSRS:

WSP:

Tel:

Liability:

RMKS:

7P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

9/5

SKJ 18230 - X
SKS 25734 - X
- OI NO ANSWER, email LOI
(Liability clear)

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

CP 9/5/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act: X4

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: MEDICAL BILL

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4,000.00

(6 days) Reduction:

75 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

Repair Cost:

SS 5,339.17

Loss of Rental (LOR) (2) (3)

SS 589.30

(7 days) x 90

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS 129.00

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost:

SS -

3) Survey fee:

9320

Total:

SS 6,049.37

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS 5,000.00

Name 1: YONGWANG GROUP SINGAPORE PTE LTD

Payee 2: (Strike if N.A.)

SS 589.30

Name 2: BUN RENT & CAR PTE LTD

Payee 3: (Strike if N.A.)

SS -

Name 3:

6 COPIES
COPY SENT

ASSIGNMENT

From: Date: 7.5.2019

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No: SKJ 1883D

at Workshop n/a Volkswagen

of 1 Kampong Ampat

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 4 pm (working) Edmund

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$49k.

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS "up"

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SKJ1883D Yr Regn: 27 Feb 2013

Type: ☒ M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Golf A7 1.4 1395

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 178281 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVVZZZAUZDW050156

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/35 R19 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front: R/Bal: 6 mm L/Bal: 6 mm D.O.A.

Rear: R/Bal: 6 mm L/Bal: 6 mm D.O.I. 07-05-19 4pm

Survey held at: w/s

Des. of Damages: ☒ Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	repair limit \$5000.
	PP: 74,989.88 (RED: 15,300.44 75%)
	N.V: 74,950
	ITA: 74,186
	NET: 75,314

Date/Time, File Pass to? ☐ : Prel. Report ☐ : Final Report

1) Date/Time, File Return to?

2) Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Report Format: Lump Sum / I.B.I. (\$)

Days Of Repair: Resurvey No. of Trip:

Survey Fee:

Transportation:

Photo:

Others:

TOTAL:

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



6 Days
before paint photos
Guo Qiang - 82880282
07/5/19. GuoQiang@lkkauto.com

Quotation
Non binding - Preview

Page 1/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
LEE
TECK SEONG
2 FLORA DRIVE
#08-42 CARISSA PARK CONDO
Singapore 507025

Document no.
Document date 26-04-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019000396/ 1
Job order date 26-04-2019
Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKJ1883D	5G14JZ	27-02-2013	WVWZZZAUZDW050156	Golf 1.4 HLBMT 103TSI D7F	160,257

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P MECH	1	pcs.	280.00	#1	280.00	299.60
	SPRAY PAINT FRT	3	pcs.	800.00	#1	2,400.00	2,568.00
	LABOUR FRT	3	pcs.	840.00	#1	2,520.00	2,696.40
	LABOUR REAR	4	pcs.	840.00	#1	3,360.00	3,595.20
	SPRAY PAINT REAR	4	pcs.	800.00	#1	3,200.00	3,424.00
	TRANSFER BOOTLID MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	B&P NUMBER PLATE	2	pcs.	80.00	#1	160.00	171.20
	B&P DIAG	1	pcs.	480.00	#1	480.00	513.60
5G0807217BPGRU	Cover For Bumper Primed	1	pcs.	1,083.64	#1	1,083.64	1,159.49
	FRT BUMPER <i>x Repair</i>						
5G0998399 GRU	1 Set Sensor Brackets Pr	1	pcs.	19.87	#1	19.87	21.26
	FRT SENSOR BRACKET <i>x</i>						
5G0919493	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	FRT SENSOR BRACKET <i>x</i>						
5G0919494	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	FRT SENSOR BRACKET <i>x</i>						
5G0919493A	Sensor Bracket	2	pcs.	13.21	#1	26.42	28.27
	FRT SENSOR BRACKET <i>x</i>						
5G0919275B GRU	Sensor Primed	1	pcs.	164.82	#1	164.82	176.14
	FRT SENSOR <i>x</i>						
5G0919133 9B9	Seal Ring Satin Black	1	pcs.	1.18	#1	1.18	1.26
	SENSOR SEAL <i>=?</i>						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
5G0805705G	Guide	1	pcs.	36.82	#1	36.82	39.18
	FRT CNTR BRACKET <i>x</i>						
5G0853651D ZLL	Radiator Grille Satin Bla	1	pcs.	422.26	#1	422.26	451.82
	RADIATOR GRILLE <i>x</i>						
5G0853671 RYP	Cooling Air Grill Satin B	1	pcs.	229.28	#1	229.28	245.33
	LOWER CTR GRILLE <i>x</i>						
5G0854661 RYP	Cooling Air Grill Satin B	1	pcs.	91.02	#1	91.02	97.39
	FOG LAMP GRILLE <i>x</i>						
5G6827025Q	LID	1	pcs.	1,853.05	#1	1,853.05	1,982.76
	BOOT LID <i>Repair x</i>						
D 004660M2	2k-Glass Glue Application	1	pcs.	123.02	#1	123.02	131.63
D 002000A2	Adhesive Remover <i>x</i>	1	pcs.	115.74	#1	115.74	123.84
D 00920002	Primer <i>x</i>	1	pcs.	25.92	#1	25.92	27.73
D 00950025	Applicator <i>x</i>	2	pcs.	9.48	#1	18.96	20.29
D 181802M1	Activator For Precoated W	1	pcs.	23.63	#1	23.63	25.28
5G6827705E	Gasket <i>x</i>	1	pcs.	238.16	#1	238.16	254.83
	WEATHER STRIP <i>x</i>						
5K0945087B	Brakelight <i>x</i>	1	pcs.	76.80	#1	76.80	82.18
5G0945105	Reflector <i>x</i>	1	pcs.	68.93	#1	68.93	73.76
	LH <i>x</i>						
5G0945106	REFELCTOR	1	pcs.	68.93	#1	68.93	73.76
	RH <i>x</i>						

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
LEE
TECK SEONG
2 FLORA DRIVE
#08-42 CARISSA PARK CONDO
Singapore 507025

Document no.
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Dealer 39999
Job order number 2019000396/ 1
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Service Advisor TIOU CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKJ1883D	5G14JZ	27-02-2013	WVWZZZAUZDW050156	Golf 1.4 HLBMT 103TSI D7F	160,257

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417APGRU	COVER	1	pcs	1,080.14	#1	1,080.14	1,155.75
5G0998492 GRU	REAR BUMPER	1	pcs	19.87	#1	19.87	21.26
5G0919491	1 Set Sensor Brackets Pri	2	pcs	13.21	#1	26.42	28.27
5G0919491A	REAR SENSOR BRACKET	1	pcs	13.21	#1	13.21	14.13
5G0919492A	Sensor Bracket	1	pcs	13.21	#1	13.21	14.13
5G0807305D	REAR SENSOR BRACKET	1	pcs	572.31	#1	572.31	612.37
5G6807863C	Bumper	1	pcs	59.89	#1	59.89	64.08
5G6807393A	REINFORCEMENT	1	pcs	34.51	#1	34.51	36.93
5G6807394A	Attachment Strip	1	pcs	34.51	#1	34.51	36.93
5G6807393	BUMPER CTR BRACKET	1	pcs	34.51	#1	34.51	36.93
5G6807394	Guide Piece	1	pcs	34.51	#1	34.51	36.93
5G6807393	LHR TAILLIGHT BRACKET	1	pcs	34.51	#1	34.51	36.93
5G6807394	Guide Piece	1	pcs	34.51	#1	34.51	36.93
5G6807393	RHR TAILLIGHT BRACKET	1	pcs	34.51	#1	34.51	36.93
5G6807394	Guide Piece	1	pcs	34.51	#1	34.51	36.93
WHT005263	RHR SIDE BRACKET	1	pcs	34.51	#1	34.51	36.93
5G6807568D 9B9	Rivet	4	pcs	1.09	#1	4.36	4.67
	Rear Diffuser Satin Black	1	pcs	277.23	#1	277.23	296.64
	SPOILER						
	AIG DIRECT SETTLEMENT, DOA:						
	25/04/2019, T/P VEH: SKS2573U						

Quotation valid till 03-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		20,290.34	7%	1,420.32	20,290.34	21,710.66
Total		20,290.34		1,420.32	20,290.34	21,710.66

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Customer

Service Advisor

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639178
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Quotation

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Page

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—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). —

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8309D
Vehicle Details	
Vehicle No.:	SKJ1883D
Vehicle to be Exported:	No
Intended Deregistration Date:	08 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF A7 1.4 TSI AT BMT 5G14JZ SR HID
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	CHP106032
Chassis No.:	WVWZZZAUZDW050156
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$29,087.00
Original Registration Date:	27 Feb 2013
First Registration Date:	27 Feb 2013
Transfer Count:	0
Actual ARF Paid:	\$14,087.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Feb 2023
PARF Rebate Amount:	\$9,156.00
Intended COE Rebate Details	
COE Expiry Date:	26 Feb 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$92,100.00
COE Rebate Amount:	\$35,030.00
Total Rebate Amount:	\$44,186.00

The information contained herein is correct as at 08 May 2019

OK

► Golf Used Vehicle List (8 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Volkswagen Golf 1.4A TSI	\$51,800	\$13,010 /yr	21-Jan-2013	1,395 cc	160,000 km	Car Search	Available
Well Maintained By 1 Owner Only! Don't Miss This Unit Before It Is Gone! Well Maintained By Very Careful Owner! STA Evaluation Welcome. Trade In And Loan Available, Call Us For Viewing Appointment Now...							
Office No. - 62620728 Rachel - 91126538 Ken - 93388994 Justin - 91827511 Jack - 91416611							
Volkswagen Golf 1.4A TSI	\$47,000	\$11,020 /yr	30-Apr-2013	1,395 cc	90,000 km	Elite Autostyle Pte Ltd	Available
Well Maintained Unit With Prestige Care By 1 Owner! Low Mileage Clocked, Best Car To Zip Around In Town With Good Fuel Efficient. Interior And Exterior Well Taken Care Of. 100% Accident Free. Flexible...							
Office No. - 69700160 Andrew - 94883829							
Volkswagen Golf 1.4A TSI Highline	\$51,800	\$11,260 /yr	22-May-2013	1,395 cc	67,000 km		Available
Excellent TSI Turbocharged (138 Bhp) Drive, 1 Owner, Low Mileage, Sheltered Parking At Home And Office. Accident Free. Auto Start/Stop, Auto Hold, Driving Mode Selection.							
Office No. - - Karen - 94889384							
Volkswagen Golf 1.4A TSI	\$49,800	\$11,010 /yr	23-Jul-2013	1,395 cc	-	Auto Corsa Pte Ltd	Available
Full Service History, Wear And Tear Parts Changed And Agent Maintained.							
Office No. - 62526162 Wong - 91917177 Nic - 83183121							
Volkswagen Golf 1.4A TSI Highline	\$47,800	\$9,810 /yr	31-Jul-2013	1,395 cc	106,000 km		Available
Consignment Sale. 2 Owners Only With Full Servicing Records At VW. Authentic Mileage. MU Replaced Sept 2018. Still Under Warranty With VW. Worry Free Drive. More Powerful 138 BHP Engine, Accident Free...							
Office No. - - Paul Ong - 91966166							
Volkswagen Golf GTI 5DR	\$88,988	\$16,770 /yr	20-Aug-2013	1,984 cc	93,999 km	Eagle Land (Credit) Pte Ltd	Available
New Car Plate, Car In Very Good Condition And Under Warranty No Repair Need, Loans Available, Trade In Are Welcome, Call For Viewing Or Test Drive.							
Office No. - 62513352 William Ng - 97696000							
Volkswagen Golf GTI 5DR	\$78,888	\$14,410 /yr	21-Aug-2013	1,984 cc	79,000 km	Car Buddy Pte Ltd	Available
Owned By A Single Car Enthusiastic With Full Tracked Records From Agent Since Day 1. Balance Agent Servicing Package To Go With The Sale. Responsive Yet Fuel Efficient, Irresistible To Its Superb Cond...							
Office No. - - Kelvin - 84488668 Eric - 98358585							
Volkswagen Golf 1.4A TSI	\$47,800	\$9,830 /yr	21-Nov-2013	1,395 cc	50,000 km	Tradeit.Com Pte Ltd	Available
One Of The Best Selling Unit From Volkswagen! Extremely Well Maintained With Mileage Of 50K km! A Simple, Affordable Yet Zippy Car That Doesn't Have To Spend Lots Of Money On. Instant Drive Away Condi...							
Office No. - 63841766 Shawn - 97317938 Charles - 90081422 Darren - 98228346							

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 30 October 2019 5:54 PM
To: Tan, Bennie-WZ
Subject: Your Ref: 6359063385SG, ACCIDENT INVOLVING SKS 2573U(OI) AND SKJ 1883D (TP) ON 25/04/2019
Attachments: MEDICAL INVOICE.pdf; AUTHORISATION TO ACT (PASSENGER).pdf; AUTHORIZATION TO ACT.pdf; LOD.pdf

Your Ref: 6359063385SG

Hi Bennie,

We refer to the above matter.

ACCIDENT INVOLVING SKS 2573U(OI) AND SKJ 1883D (TP) ON 25/04/2019

Third party claimant submitted Medical Invoice claim for himself and passenger.

Enclosed the document for your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKS 2573U

Claimant's Vehicle No. SKJ1883D

Accident on 25/4/2019 involving vehicle/s No. SKJ1883D

& SKS2573U along/at 1 Tampines Hub

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5,339.17 Payable to Volkswagen Group Singapore Pte Ltd

Search fees
2. ~~Loss of Use/~~ 2 Payable to
~~Car Rental~~ S\$

3. Medical and 129
~~Search Fees~~ S\$ Payable to Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser Tang Shu Shi

Contact No.H/P. 69223502

Asher Sng (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 6 November 2019 2:40 PM
To: Asher Sng (LKKAuto)
Subject: RE: Your Ref: 6359063385SG-003, ACCIDENT INVOLVING SKS 2573U(OI) AND SKJ 1883D (TP) ON 25/04/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher

Per spoken, you may proceed to include settlement of medical expenses in the PD claim subject to the following:

1. Letter of Authority from Third Party and his passengers
2. Only submitting medical expenses no further pain & suffering
3. All items in medical bills in order and related to accident

Thank you.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, October 30, 2019 5:54 PM
To: Tan, Bennie-WZ
Subject: [EXTERNAL] Your Ref: 6359063385SG, ACCIDENT INVOLVING SKS 2573U(OI) AND SKJ 1883D (TP) ON 25/04/2019

This message is from an external sender; be cautious with links and attachments.

Your Ref: 6359063385SG

Hi Bennie,

We refer to the above matter.

ACCIDENT INVOLVING SKS 2573U(OI) AND SKJ 1883D (TP) ON 25/04/2019

Third party claimant submitted Medical invoice claim for himself and passenger.

Enclosed the document for your approval.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 11 November 2019 3:22 PM
To: Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKJ1883D & SKS2573M DOA : 25/04/2019 ***LKK REF:CC3/AIG19007422/gb3
Attachments: LETTER OF DISCHARGE (DV).pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Steven,

We refer to the above matter.

Confirmed settlement @ \$6,069.37. Include in the medical fee without further injury claim.

Please chop & sign the enclosed DV and return via email for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Monday, 30 September 2019 5:19 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKJ1883D & SKS2573M DOA : 25/04/2019 ***LKK REF:CC3/AIG19007422/gb3

Dear Asher,

So the original medical invoice mail to your company?

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Apr 2019 Edit Reg		07 May 2019 00:00 Edit Adj Rpt	S\$4,989.88 Edit Estimates	S\$4,989.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	POH TZE YUEN DANNY, ID: S8205292E								
Main Claimant:	LEE TECK SEONG, ID: S7578309D								
Vehicle Reg. No.:	SKJ1883D	Date of Loss:	25/04/2019 07:00 - :59 [73 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6359063385SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SKS2573U	Policy No. (Claimant):	VPA/P1352414						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd () 247 ALEXANDRA ROAD, 159934 Alexandra - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 08/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKJ1883D (6359063385SG)
[SKS2573U]

TP

LEE TECK SEONG

Apr 25 2019 7:20AM

[POH TZE YUEN DANNY]

Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	[Draft]	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	30/09/19 16:01	General View							Load JPG ☒		
2	30/09/19 16:01	General View							Load JPG ☒		
3	30/09/19 16:01	General View							Load JPG ☒		
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Letters/Correspondences			1 per page	☒
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				☒
41	30/09/19 16:01	General View	 Load JPG	☒
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64	30/09/19 16:02	General View	 Load JPG	☒
65	30/09/19 16:02	General View	 Load JPG	☒
66	30/09/19 16:02	General View	 Load JPG	☒
67	30/09/19 16:02	Chassis Number	 Load JPG	☒
68	30/09/19 16:02	Odometer Reading	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/19 17:15	TP EST & GIA REPORT	 Load PDF	
2	09/05/19 19:23	TP ESTIMATE- MARKED	 Load PDF	
3	11/06/19 12:01	RENTAL RECEIPT	 Load PDF	
4	30/10/19 17:50	LOD	 Load PDF	
5	30/10/19 17:50	AUTHORIZATION TO ACT	 Load PDF	
6	30/10/19 17:50	AUTHORISATION TO ACT (PASSENGER)	 Load PDF	
7	30/10/19 17:50	Medical Invoice	 Load PDF	
8	18/11/19 08:28	WORKSHOP INVOICE	 Load PDF	
9	18/11/19 08:28	AUTHORISATION TO ACT FORM	 Load PDF	
10	18/11/19 08:28	Release Voucher	 Load PDF	
11	18/11/19 08:28	GIA SEARCH	 Load PDF	
12	18/11/19 08:28	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	29/04/19 10:22	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKS2573U (Insd veh)	Model:	VOLKSWAGEN GOLF 1.4
	SKJ1883D (TP veh)		(A7) TSI (A)
Date of Accident:	25/04/2019		

Global Sum Settlement	☐ Yes	☒ No
Repair Estimate	\$	21,710.66
Final Repair Cost	\$	5,339.17
Loss of Use	\$	days at \$0.00 per day
Rental (if any)	\$	599.20 7 days
LTA / GIA Search Fee	\$	2.00
Others: Medical Fee	\$	129.00
	\$	
Final Settlement Sum	\$	6,069.37

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	\$	5,470.17
2)	BKW Rent-A-Car Pte Ltd	\$	599.20
3)		\$	
4)		\$	

JOANNE LEE KHANG MIN

18 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19007422/GEB3Q2

Date: 18/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SKJ1883D

Insured Vehicle No : SKS2573U

Date of Loss: 25/04/2019

Nature of Claim: TP

Claim No: 6359063385SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKJ1883D

Make & Model: VOLKSWAGEN GOLF, 1.4 (A7) TSI (A)

Engine No: CHP106032

Reg. Date: 27/02/2013 (Man. Year: 2013)

Chassis No: WWWZZZAUZDW050156

Colour: White

Odometer: 178281 km

Engine Capacity: 1395 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/35 R19

Rear Tyre Size: 235/35 R19

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,050.34	901.88	6,148.46	87.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,240.00	4,088.00	9,152.00	69.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	20,290.34	4,989.88	15,300.46	75.41
+ GST 7.00/7.00% (S\$)	1,420.32	349.29	1,071.03	75.41
Nett Amount (S\$)	21,710.66	5,339.17	16,371.49	75.41
	+ Medical Costs (S\$)	129.00		
	+ Car Rental (7.0 x S\$80.00/day + 7.00% GST) (S\$)	599.20		
	+ Doc/Search Fee (S\$)	2.00		
	Nett Liability (S\$)	6,069.37		

INSPECTION

Date of Assignment: 07/05/2019

Date Inspected: 07/05/2019 Inspected At:

1 KAMPONG AMPAT

Repairer: C Group Singapore Pte Ltd

Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER FOR BUMPER PRIMED FRT BUMPER	Repair	1,083.64 FS	*- FS
2	1		*SET SENSOR BRACKETS PRI FRT SENSOR BRACKET	Not Necessary	19.87 FS	*- FS
3	1		*SENSOR BRACKET FRT SENSOR BRACKET	Not Necessary	13.21 FS	*- FS
4	1		*SENSOR BRACKET FRT SENSOR BRACKET	Not Necessary	13.21 FS	*- FS
5	2		*SENSOR BRACKET FRT SENSOR BRACKET	Not Necessary	26.42 FS	*- FS
6	1		*SENSOR PRIMED FRT SENSOR	Not Necessary	164.62 FS	*- FS
7	1		*SEAL RING SATIN BLACK SENSOR SEAL	Not Necessary	1.18 FS	*- FS
8	1		*2K-PLASTIC ADHESIVE	Necessary	74.29 FS	*52.00 FS
9	1		*BONDING AGENT FOR PLASTIC	Necessary	56.90 FS	*39.83 FS
10	1		*GUIDE FRT CNTR BRACKET	Not Necessary	36.62 FS	*- FS
11	1		*RADIATOR GRILLE SATIN BLA RADIATOR GRILLE	Not Necessary	422.26 FS	*- FS
12	1		*COOLING AIR GRILL SATIN B LOWER CTR GRILLE	Not Necessary	229.28 FS	*- FS
13	1		*COOLING AIR GRILL SATIN B FOG LAMP GRILLE	Not Necessary	91.02 FS	*- FS
14	1		*LID BOOT LID	Repair	1,853.05 FS	*- FS
15	1		*2K-GLASS GLUE APPLICATION	Not Necessary	123.02 FS	*- FS
16	1		*ADHESIVE REMOVER	Not Necessary	115.74 FS	*- FS
17	1		*PRIMER	Not Necessary	25.92 FS	*- FS
18	2		*APPLICATOR	Not Necessary	18.96 FS	*- FS
19	1		*ACTIVATOR FOR PRECOATED W	Not Necessary	23.63 FS	*- FS
20	1		*GASKET WEATHERSTRIP	Not Necessary	238.16 FS	*- FS
21	1		*BRAKELIGHT	Not Necessary	76.80 FS	*- FS
22	1		*REFLECTOR LH	Not Necessary	68.93 FS	*- FS
23	1		*REFLECTOR RH	Not Necessary	68.93 FS	*- FS
24	1		*COVER REAR BUMPER	Deformed	1,080.14 FS	*756.10 FS
25	1		*SET SENSOR BRACKETS PRI REAR SENSOR BRACKET	Necessary	19.87 FS	*13.91 FS
26	1		*SENSOR BRACKET REAR SENSOR BRACKET (2 PCS)	Necessary	26.42 FS	*18.49 FS
27	1		*SENSOR BRACKET REAR SENSOR BRACKET	Necessary	13.21 FS	*9.25 FS
28	1		*SENSOR BRACKET REAR SENSOR BRACKET	Necessary	13.21 FS	*9.25 FS
29	1		*BUMPER REINFORCEMENT	Not Necessary	572.31 FS	*- FS
30	1		*ATTACHMENT STRIP BUMPER CTR BRACKET	Not Necessary	59.89 FS	*- FS
31	1		*GUIDE PIECE LHR TAILLIGHT BRACKET	Not Necessary	34.51 FS	*- FS
32	1		*GUIDE PIECE RHR TAILLIGHT BRACKET		34.51 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
33	1		*GUIDE PIECE LHR SIDE BRACKET	Not Necessary	34.51 FS	*-FS
34	1		*GUIDE PIECE RHR SIDE BRACKET	Not Necessary	34.51 FS	*-FS
35	1		*RIVET (4 PCS)	Necessary	4.36 FS	*3.05 FS
36	1		*REAR DIFFUSOR SATIN BLACK SPOILER	Not Necessary	277.23 FS	*-FS
F=Franchise part, S=SpcNett.				Total Parts (\$\$)	7,050.34	901.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P MECH	New	280.00	196.00
2	SPRAY PAINT FRT	New	2,400.00	560.00
3	LABOUR FRT	New	2,520.00	588.00
4	LABOUR REAR	New	3,360.00	1,176.00
5	SPRAY PAINT REAR	New	3,200.00	1,120.00
6	TRANSFER BOOTLID MECHANISM	New	840.00	0.00
7	B&P NUMBER PLATE	New	160.00	112.00
8	B& DIAG	New	480.00	336.00
Gross Labour Cost (S\$)			13,240.00	4,088.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >