

INSURANCE

INS. CASE OWNER:

CC 4 / FWD1900

7413

ASS

LKR IDAC

Surveyor:

UMP

DOI: 26/4/19

ASSIGNMENT

P

Date / Time: 26/4/19

Registered in Merit: 26/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.: SGN 2200H

Name of Insured: TAN LAY KIAN

Insured Tel No.: HP:

Excess Sec II :SS D.O.A: 26/4/19

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: NG 700 THOMAS

Driver Tel No.: (V/L: YES / NO)

Claim No.: 1201900010967

Policy No.: PNCW2018-0000645

Make / Model: 7190-09

Place of Accident: 13 82 4P

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SKS 9585P



INSRS: WSP: Kang car
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
26/4/19	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI	
	After call Itr to OI	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI	<input type="checkbox"/>
	Authorisation To Act	<input checked="" type="checkbox"/>
	Release Voucher	<input checked="" type="checkbox"/>
	Final Repair Bill	<input checked="" type="checkbox"/>
	Car Rental Invoice	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA	<input checked="" type="checkbox"/>
	Medical Bill	<input type="checkbox"/>
	PIR	<input type="checkbox"/>
	Mandate/Reject Instruction	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form	<input type="checkbox"/>
	Post-Repair Photos	<input type="checkbox"/>
	Others	<input type="checkbox"/>

8/11/19 - file -> type mandate
16/3/2020 - file -> su CI to send in

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email Call

Repair Cost: S\$ days Reduction: %

FINAL SETTLEMENT Date/Time: 14/3/20 Confirm with: Email Call

Final Liability: (Agreed / Assessed) BOLA S/N No.: 9

Repair Cost: 4/19 S\$ 12358.50 (0) TAKEN UP INTO THE MAIN DRIVE WAY.

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ 1620.00 (S\$ 180 x 9 days)

Loss of Income (LOI): S\$ (S\$ x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: S\$ 2.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost: S\$ -

Total: S\$ 13980.50 Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: S\$ 13980.50 Name 1: Kang Car Repainers Pte Ltd

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

COPY SENT 30/3/2020

ASS. REC'D BY:

REF:

ASSIGNMENT

Adrian

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rport: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 3KS958SP Yr Regn: 2015, May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz c.c. 1991

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 1364580 Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD2120342B125269

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size: F: 245/45R17

R: 245/45R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Firezza

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 26/04/19

Survey held at Kang

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Fwd.

US \$11550.00 (Reel \$5462.00 / 3 x 4)

MV: 6 + 1PH + 1Sun + 1PPS = 9 days.
PV:
Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

- 1) _____
- 3) _____
- 5) _____

Prel. Report

Final Report

Part Prices Check:

IN | OUT

Survey Fee:

Date:

Basic & Add.

___ S + RS, ___ \$

Photos

Others

TOTAL

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
 TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
 GST: 201300201N

M/S : FWD SINGAPORE PTE LTD
 6 TEMASEK BOULEVARD
 #18-01 SUNTEC TOWER 4
 SINGAPORE 038986
 TEL: 67275700
 ATTN: Motor Claim Department

Estimate No: EST1900107
 Date: 25 Apr 2019

V/Vision
 Veh Reg No: SKS9585P
 Make/Model: M.BENZ E200 SEDAN (R17)
 Chasis No: WDD2120342B125269
 Reg. Date: 18/05/2015
 Your Ref No: SGU2200H

Claim Type: Third Party
 Accident Date: 25/04/2019
 TP Veh Reg No: SGU2200H

Estimate Repair Cost to Vehicle No :SKS9585P

Quantity	Description	List Price	Amount
		SS	SS
List Price			
1	1 PC BONNET <i>Dented</i>	2,826.00	✓
2	1 PC BONNET TRIM <i>new</i>	266.00	+
3	1 PC BONNET LOGO <i>new</i>	112.00	✓
4	1 PC HEADLAMP RH <i>cracked</i>	3,747.00	✓
5	1 PC HEADLAMP PANEL RH <i>new</i>	166.00	x
6	1 PC FRT FENDER RH <i>Buckled</i>	1,139.00	✓
7	1 PC FRT FENDER COWLING RH <i>Dented</i>	312.00	✓
8	1 PC FRT GRILLE <i>cracked</i>	1,139.00	✓
9	1 PC FRT GRILLE TOP RUBBER <i>new</i>	145.00	+
10	1 PC FRT GRILLE EMBLEM <i>new</i>	47.00	✓
11	1 PC FRT BUMPER <i>Dented</i>	1,585.00	✓
12	1 PC FRT BUMPER REINFORCEMENT <i>Best</i>	583.00	✓
13	1 PC FRT BUMPER SPONGE <i>cracked</i>	139.00	✓
14	1 PC FRT BUMPER GRILLE <i>new</i>	98.00	+
15	1 PC FRT BUMPER TOWING COVER <i>new</i>	36.60	+
16	1 PC FRT BUMPER SIDE RETAINER RH <i>new</i>	134.00	✓
17	1 PC FRT FOG LAMP COVER RH <i>cracked</i>	59.00	✓
18	1 PC FRT FOG LAMP COVER BASE RH <i>cracked</i>	227.00	✓
19	1 PC FRT FOG LAMP COVER CHROME RH <i>cracked</i>	106.00	✓
20	2 PCS FRT BUMPER PARKING SENSORS <i>Damaged</i>	960.00	200 520.
		13,826.60	
	Less 10%	1,382.66	12,443.94
Special Net			
21	1 SET BONNET TRIM CLIPS <i>new</i>	60.00	+
22	1 SET FRT GRILLE CLIPS <i>new</i>	60.00	20
23	1 SET FRT BUMPER GRILLE CLIPS <i>new</i>	48.00	+
24	1 SET FRT BUMPER CLIPS <i>new</i>	60.00	30
25	1 SET FRT FENDER COWLING CLIPS RH <i>new</i>	40.00	25

12675

11407.50

75

Kang Car Repairers Pte Ltd

1 Kaki Bukit Ave 6, #02-06 Autobay@ Kaki Bukit Singapore 417883
 TEL: 6747 7636 FAX: 6748 5071 Email kangcar@singnet.com.sg
 GST:201300201N

M/S : FWD SINGAPORE PTE LTD
 6 TEMASEK BOULEVARD
 #18-01 SUNTEC TOWER 4
 SINGAPORE 038986

TEL: 67275700
 ATTN: Motor Claim Department

Claim Type: Third Party
 Accident Date: 25/04/2019
 TP Veh Reg No: SGU2200H

Estimate No: EST1900107
 Date: 25 Apr 2019

Veh Reg No: SKS9585P
 Make/Model: M.BENZ E200 SEDAN (R17)
 Chasis No: WDD2120342B125269
 Reg. Date: 18/05/2015
 Your Ref No: SGU2200H

Estimate Repair Cost to Vehicle No :SKS9585P

Quantity	Description	List Price	Amount
		SS	SS
		268.00	268.00
	Labour		
26	1 TO REMOVE AND REPLACE THE DAMAGED PARTS, KNOCK OUT ACCIDENT DENTED PORTIONS, AND FOR CUTTING/WELDING WORKS.	1,200.00	750
27	1 TO SPRAY PAINTING	1,300.00	750
28	1 TO SPRAY UNDERSEAL	80.00	50
29	1 TO REPLACE PARKING SENSORS	100.00	60
30	1 TO CHECK WIRING	50.00	30
31	1 TO RE-PROGRAMME AND RE-SET	300.00	100
		3,030.00	3,030.00
	Total	SS 15,741.94	
	Add GST @ 7%		1,101.94
	Total Amount Payable		SS 16,843.88

TOTAL: SINGAPORE DOLLAR SIXTEEN THOUSAND EIGHT HUNDRED FORTY THREE AND CENTS EIGHTY EIGHT ONLY

This is only an estimate based on our preliminary inspection and does not cover additional parts, labour time which may be required after work has begun.

AT

Admin Lij
 L/S 26/04/19 -
 05 Days
 For Kang Car Repairers Pte Ltd
 AUTHORIZED SIGNATURE
 Supplementing: 1270.08
 total: 1442.58
 L/S: 11550

Kang Car Repairers Pte Ltd

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 TEL: 6747 7636 FAX: 6748 5071 Email: kangcar@singnet.com.sg
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TEL: 67275700
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 Accident Date: 25/04/2019
 TP Veh Reg No: SGU2200H

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 Date: 25 Jun 2019

Veh Reg No: SKS9585P
 Make/Model: M.BENZ E200 SEDAN
 (R17)

Chasis No: WDD2120342B125269
 Reg. Date: 18/05/2015
 Your Ref No: SGU2200H

Estimate Repair Cost to Vehicle No :SKS9585P

Quantity	Description	List Price	Amount
		SS	SS
Supplementary Parts to Repair			
	List Price		
1	1 PC FRT PARKING SENSOR RELAY <i>Dented.</i>	536.90 ✓	
2	1 PC FRT SIDE BRACKET <i> Bent.</i>	86.90 ✓	
3	1 PC FRT BUMPER INNER GARNISH <i>cracked.</i>	189.70 ✓	
4	1 PC FRT BUMPER LOWER GARNISH <i>deformed.</i>	277.80 ✓	
5	1 PC FRT BUMPER LOWER GARNISH MOULDING <i>cracked</i>	319.90 ✓	
		1,411.20	
	Less 10%	141.12	1,270.08
	Total		SS 1,270.08
	GST Amount		SS 88.91
	Total Amount Payable		SS 1,358.99

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

For Kang Car Repairers Pte Ltd

Aliyah

AUTHORISED SIGNATURE

Supplementary : 1270.08.

17012.02

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Friday, 26 April 2019 11:51 AM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: AsherSng@lkkauto.com
Subject: FW: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SKS9585P - ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

*12.12pm @ 26/4/19
vehicle in
posn sharon
840 Adrian*

Claim Ref: 1201900010967/LT

Hi

Email below for your attention.

Regards,
Lionel

From: kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]
Sent: Friday, April 26, 2019 10:56 AM
To: Motor Claims SG - SG Common
Cc: Kang Car (yahoo)
Subject: RE: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SKS9585P - ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

WITHOUT PREJUDICE

Dear Lionel,

Please appoint LKK Auto Consultants Pte Ltd to conduct the pre-repair survey of our client's vehicle SKS9585P.

Thank you & Regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Apr 26 2019 10:21:41 GMT+0800 (Singapore Standard Time)
<motorclaims.sg@fwd.com> wrote:
----- Original Message -----
Our Ref: 1201900010967/LT

Without Prejudice

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD

2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

From:

kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]

Sent: Thursday, April 25, 2019 5:45 PM

To: Motor Claims SG - SG Common

Cc: Kang Car (yahoo)

Subject: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SKS9585P - ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

WITHOUT PREJUDICE

Dear Sirs,

Our client's motor vehicle no: SKS9585P, which was damaged as a result of the above accident, is now lying at our premises/workshop, awaiting for repairs to be carried out.

As you are the insurers of motor vehicle no: SGU2200H, we hereby give you NOTICE TO INSPECT OUR CLIENT'S DAMAGED MOTOR VEHICLE at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We enclose herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of panel surveyors for our consideration.

Thank you & Regards,

Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any

attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 30 April 2019 12:47 PM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo); lionel.tan@fwd.com
Subject: RE: YOUR REF : 1201900010967/LT; ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Tuesday, 30 April 2019 10:21 AM
To: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF : 1201900010967/LT; ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

WITHOUT PREJUDICE

Dear Lionel,

We refer to the above matter.

Our client's vehicle was surveyed by LKK Auto on 26/04/2019.

We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and the liability.

Kindly revert.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Apr 26 2019 10:56:25 GMT+0800 (Malay Peninsula Standard Time) <kangcar@singnet.com.sg> wrote:

----- Original Message -----

WITHOUT PREJUDICE

Dear Lionel,

Please appoint LKK Auto Consultants Pte Ltd to conduct the pre-repair survey of our client's vehicle SKS9585P.

Thank you & Regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

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----- Original Message -----

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Without Prejudice

Dear Sir/Madam,

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1. LKK AUTO CONSULTANTS PTE LTD
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3. AJAX INSPECTION SERVICES PTE LTD

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We look forward to your reply.

Thank you.

Lionel

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Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Text size -

Enquire Vehicle Information**Vehicle No.**

Vehicle No.: SKS9585P

Vehicle Details

Vehicle Type: Private Hire (Chauffeur) Motor Car
 Vehicle Attachment 1: No Attachment
 Make / Model: MERCEDES BENZ / E200 SEDAN (R17)
 Primary Colour: Silver
 Year of Manufacture: 2014
 Maximum Laden Weight: 2210 kg
 Unladen Weight: 1655 kg
 No. Of Axles: 2
 Engine No.: 27492030350652
 Chassis No.: WDD2120342B125269
 Engine Capacity: 1991 cc
 Maximum Power Output: 135.0 kW (181 bhp)
 IU Label No.: 1125807909
 Propellant: Petrol
 Passenger Capacity: 4
 Original Registration Date: 18 May 2015
 First Registration Date: 18 May 2015
 Open Market Value: \$42,793.00
 Additional Registration Fee Rate: First \$20,000.00 (100%), next \$22,793.00 (140%)
 Actual ARF Paid: \$46,911.00
 PARF Eligibility: Yes
 Minimum PARF Benefit: \$23,455.00
 PARF Eligibility Expiry Date: 17 May 2025
 COE No.: 2015060103000825H
 COE Category: B - Car above 1600cc or 97kW (130bhp)
 COE Expiry Date: 17 May 2025
 Quota Premium (QP): \$77,600.00
 QP Paid: \$77,600.00
 OPC Cash Rebate Eligibility: No
 QP during COE Bidding Exercise: \$77,600.00
 Private Hire Vehicle Decal No.: A016291 (Issued on 26 May 2017)
 CO2 Emission: 146.00 (g/km)
 CEVS Rebate Utilised Amount: \$5,000.00

GIRO Account Details

GIRO Account No.	GIRO Bank Name	GIRO Branch Name	Payment Item
------------------	----------------	------------------	--------------

3883007628

UOB Ltd /OUB Ltd

UOB JEM

Road Tax Renewal

[Previous](#) [OK](#)

Land Transport  Authority

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2019 16:37	Clm Dtl Modified	Claimant's Name: -> -;	[A] Lau Shu Pei
2	26 Apr 2019 16:37	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	26 Apr 2019 16:37	Clm Created	Reg No: SKS9585P, Acct Date: 2019/04/25, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Kang Car Repairers Pte Ltd (HQ)	[A] Lau Shu Pei
4	26 Apr 2019 16:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
5	26 Apr 2019 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/08	[A] Lau Shu Pei
6	26 Apr 2019 16:37	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Apr 2019 16:38	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	26 Apr 2019 16:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	29 Apr 2019 09:49	Clm Registration Modified	Pof No:->PNCV2018-00000645.	[I] Lionel Tan
10	29 Apr 2019 15:56	Clm Dtl Modified	Claimant's Name: - -> SINGAPORE MOBILITY CORPORATION, Claimant's ID: -> 200603234Z.	[A] Lau Shu Pei
11	29 Apr 2019 15:56	Clm Veh Model Changed	(206086) -> (205724) MERCEDES-BENZ E200 2.0 SEDAN (R17) (A).	[A] Lau Shu Pei
12	20 Nov 2019 12:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Nov 2019 12:44	Clm Dtl Modified	JPJ Reg. Date: -> 2015/05/18.	[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 12:44	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	03 Dec 2019 08:38	Adj Mandate Request	Cur.Reg:13440.50;LIABILITY: 100%(Insured driver turned out from minor road) QUANTUM: (a) CORw/GST: \$12,358.50 + (b) LOU: \$1,080.00 (9days x \$120) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$13,440.50 *VEH MODEL: Mercedes Benz (1991cc). FOR YOUR APPROVA	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351195	20 Nov 2019 12:44:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS9585P	SGU2200H	11.77

Print Received Message

This mail is associated with :

***SKS9585P (1201900010967)**

[SGU2200H]

TP

SINGAPORE MOBILITY CORPORATION PTE LTD

Apr 25 2019 12:00AM

[TAN LAY KIAN]

Kang Car Repairers Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 09/12/2019 19:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKS9585P - Claim Handler: Lionel Tan

Maintained:To request further evidence from TP.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2019 16:37	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	26 Apr 2019 16:37	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	26 Apr 2019 16:37	Cim Created	Reg No: SKS9585P. Acct Date: 2019/04/25. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Works hop: Kang Car Repairers Pte Ltd (HQ)	[A] Lau Shu Pei
4	26 Apr 2019 16:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
5	26 Apr 2019 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/08	[A] Lau Shu Pei
6	26 Apr 2019 16:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Apr 2019 16:38	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	26 Apr 2019 16:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	29 Apr 2019 09:49	Cim Registration Modified	Pol No:->PNCV2018-00000645.	[I] Lionel Tan
10	29 Apr 2019 15:56	Cim Dtl Modified	Claimant's Name: - -> SINGAPORE MOBILITY CORPORATION. Claimant's ID: -> 200603234Z.	[A] Lau Shu Pei
11	29 Apr 2019 15:56	Cim Veh Model Changed	(206086) -> (205724) MERCEDES-BENZ E200 2.0 SEDAN (R17) (A).	[A] Lau Shu Pei
12	20 Nov 2019 12:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Nov 2019 12:44	Cim Dtl Modified	JPJ Reg. Date: -> 2015/05/18.	[A] JOANNE LEE KHANG MIN
14	20 Nov 2019 12:44	Cim Details Notified		[A] JOANNE LEE KHANG MIN
15	03 Dec 2019 08:38	Adj Mandate Request	Cur,Req:13440.50:LIABILITY: 100%(Insured driver turned out from minor road) QUANTUM: (a) CORw/GS T: \$12,358.50 + (b) LOU: \$1,080.00 (9days x \$120) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$13,440.50 *VEH MODEL: Mercedes Benz (1991cc). FOR YOUR APPROVA	[A] CHEW HSIAO TONG
16	09 Dec 2019 19:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/08. Mandate Remarks: To request further evidence from TP.	[I] Lionel Tan
17	09 Dec 2019 19:03	Adj Mandate Set	Maintained:To request further evidence from TP.	[I] Lionel Tan
18	10 Jan 2020 08:23	Adj Mandate Request	Cur,Req:13440.50:3rd party only submitted scene photos. No video footage. Kindly let us have your manda te/ instruction. Thanks.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351195	20 Nov 2019 12:44:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS9585P	SGU2200H	11.77

Print Received Message

This mail is associated with :

***SKS9585P (1201900010967)**
[SGU2200H]

TP

SINGAPORE MOBILITY CORPORATION PTE LTD

Apr 25 2019 12:00AM

[TAN LAY KIAN]

Kang Car Repairers Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 15/01/2020 12:20 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13440.50) - SKS9585P - Claim Handler: Lionel Tan

Approved:13440.50.

Text size + -

Enquire Vehicle Information**Vehicle No.**

Vehicle No.: SKS9585P

Vehicle Details

Vehicle Type: Private Hire (Chauffeur) Motor Car

Vehicle Attachment 1: No Attachment

Make / Model: MERCEDES BENZ / E200 SEDAN (R17)

Primary Colour: Silver

Year of Manufacture: 2014

Maximum Laden Weight: 2210 kg

Unladen Weight: 1655 kg

No. Of Axles: 2

Engine No.: 27492030350652

Chassis No.: WDD2120342B125269

Engine Capacity: 1991 cc

Maximum Power Output: 135.0 kW (181 bhp)

IU Label No.: 1125807909

Propellant: Petrol

Passenger Capacity: 4

Original Registration Date: 18 May 2015

First Registration Date: 18 May 2015

Open Market Value: \$42,793.00

Additional Registration Fee Rate: First \$20,000.00 (100%), next \$22,793.00 (140%)

Actual ARF Paid: \$46,911.00

PARF Eligibility: Yes

Minimum PARF Benefit: \$23,455.00

PARF Eligibility Expiry Date: 17 May 2025

COE No.: 2015060103000825H

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Expiry Date: 17 May 2025

Quota Premium (QP): \$77,600.00

QP Paid: \$77,600.00

OPC Cash Rebate Eligibility: No

QP during COE Bidding Exercise: \$77,600.00

Private Hire Vehicle Decal No.: A016291 (Issued on 26 May 2017)

CO2 Emission: 146.00 (g/km)

CEVS Rebate Utilised Amount: \$5,000.00

GIRO Account Details

GIRO Account No.	GIRO Bank Name	GIRO Branch Name	Payment Item
------------------	----------------	------------------	--------------

3883007628

UOB Ltd /OUB Ltd

UOB JEM

Road Tax Renewal

Previous

OK

Land Transport  Authority

Please read through the Privacy Statement, Terms of Use and Disclaimer.

Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 6.0 SP3 and above, 1024 X 768 resolution

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Last updated on 13 Aug 2017 at 12:41 AM

Re: OFFER : ACCDT INVLG SKS9585P & SGU2200H ON 25.04.2019

1 email in thread.

Email 1 of 1

Date: January 20, 2020 9:07 AM +08:00

From: Muru

To: Kang Car Repairers Pte Ltd <kangcar@singnet.com.sg>

Cc: Kang Car Repairers Pte Ltd <kangcar@kangcarrepairers.com.sg>, "Kang Car (yahoo)" <kangcar176@yahoo.com.sg>

Dear Sharon,

We are expecting \$2,000 for loss of use. The loss of income for this car is about \$200 per day.

Thanks and Best Regards,

Muru

General Manager

Singapore Mobility Corporation Pte Ltd

O: +65 6423 9566

M: +65 9002 9143

A: 20 Changi North Crescent, #03-00, Singapore 499613

W: www.sixt.com.sg

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For Worldwide rent a car: reservations@sixt.com.sg

For Singapore lease a car: leasing@sixt.com.sg

For Singapore Limousine: limo@sixt.com.sg

Claim Audit

AUDIT TRAIL				By
No.	On	Audit	Remarks	
1	26 Apr 2019 16:37	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	26 Apr 2019 16:37	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	26 Apr 2019 16:37	Cim Created	Reg No: SKS9585P, Acct Date: 2019/04/25. Claim Type: TP. Insurer: FWD Singapore Pte. Ltd. (HQ). Works hop: Kang Car Repairers Pte Ltd (HQ)	[A] Lau Shu Pei
4	26 Apr 2019 16:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):: RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : VICOM Ltd.	[A] Lau Shu Pei
5	26 Apr 2019 16:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/08	[A] Lau Shu Pei
6	26 Apr 2019 16:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	26 Apr 2019 16:38	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	26 Apr 2019 16:38	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	29 Apr 2019 09:49	Cim Registration Modified	Pol No:->PNCV2018-00000645.	[I] Lionel Tan
10	29 Apr 2019 15:56	Cim Dtl Modified	Claimant's Name: - -> SINGAPORE MOBILITY CORPORATION. Claimant's ID: -> 200603234Z.	[A] Lau Shu Pei
11	29 Apr 2019 15:56	Cim Veh Model Changed	(206086) -> (205724) MERCEDES-BENZ E200 2.0 SEDAN (R17) (A).	[A] Lau Shu Pei
12	20 Nov 2019 12:44	Adj Rpt Initiated		[A] JOANNE LEE [A] KHANG MIN
13	20 Nov 2019 12:44	Cim Dtl Modified	JPJ Reg. Date: -> 2015/05/18.	[A] JOANNE LEE [A] KHANG MIN
14	20 Nov 2019 12:44	Cim Details Notified		[A] JOANNE LEE [A] KHANG MIN
15	03 Dec 2019 08:38	Adj Mandate Request	Cur.Req:13440.50:LIABILITY: 100%(Insured driver turned out from minor road) QUANTUM: (a) CORw/GS T: \$12,358.50 + (b) LOU: \$1,080.00 (9days x \$120) + (c) DISBURSEMENT: \$2.00 Total: a+b+c = \$13,440.50 *VEH MODEL: Mercedes Benz (1991cc). FOR YOUR APPROVA	[A] CHEW HSIAO TONG
16	09 Dec 2019 19:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/05/08. Mandate Remarks: To request further evidence from TP.	[I] Lionel Tan
17	09 Dec 2019 19:03	Adj Mandate Set	Maintained:To request further evidence from TP.	[I] Lionel Tan
18	10 Jan 2020 08:23	Adj Mandate Request	Cur.Req:13440.50:3rd party only submitted scene photos. No video footage. Kindly let us have your mandate/ instruction. Thanks.	[A] CHEW HSIAO TONG
19	15 Jan 2020 12:20	Adj Mandate Set	Approved:13440.50.	[I] Lionel Tan
20	17 Feb 2020 10:46	Adj Mandate Request	Cur.Req:14160.50:For LOU, 3rd party rejected our offer at \$120/day and proposed \$200/day as 3rd party vehicle is a a Private Hire (Chauffeur) motor car and the Make & Model is Mercedes Benz. For your further mandate pls.	[A] CHEW HSIAO TONG

Date From

◀ ▶ 📅 Date To

◀ ▶ 📅 Audit Type Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2351195	20 Nov 2019 12:44:22	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKS9585P	SGU2200H	11.77

Print Received Message

This mail is associated with :
***SKS9585P (1201900010967)**
[SGU2200H]
TP
SINGAPORE MOBILITY CORPORATION PTE LTD
Apr 25 2019 12:00AM
[TAN LAY KIAN]
Kang Car Repairers Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 20/02/2020 23:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13980.50) - SKS9585P - Claim Handler: Lionel Tan

Approved:13980.50:LOU revise to \$180/day

Hsiao Tong (LKKAuto)

From: kangcar@singnet.com.sg
Sent: Tuesday, 10 March 2020 2:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Kang Car Repairers Pte Ltd; Kang Car (yahoo)
Subject: RE: OFFER : Your Ref: SKS9585P *Our Ref: CC4/FWD19007413/Abp3 [ACCIDENT INVOLVING SGU 2200H(FWD) AND SKS 9585P ON 25/04/2019]

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your offer below.

Our client's rejected your offer for the LOU at \$150.00/day. However, for an amicable settlement, they proposed \$180.00/day x 9 days to resolve the matter .

Hence, please consider our offer at **\$13,980.50 (all in)**.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Sun Mar 08 2020 17:13:08 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at \$13,710.50(all-in).

For LOU, offer at 9days x \$150.00/day.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms)
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Thursday, 30 January 2020 9:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Kang Car Repairers Pte Ltd
<kangcar@kangcarrepairers.com.sg>; Kang Car (yahoo) <kangcar176@yahoo.com.sg>

Subject: RE: OFFER : Your Ref: SKS9585P *Our Ref: CC4/FWD19007413/Apb3 [ACCIDENT INVOLVING
SGU 2200H(FWD) AND SKS 9585P ON 25/04/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

We are regret to inform that our client reject your offer. Attached herewith the log card and the email from our client asking for their LOU at \$200.00/day.

The breakdown is as follows :

COR(w/gst)	\$ 12,358.50 (agreed)
LOU	\$ 1,800.00 (9 days x \$200.00)
GIA	\$ <u>2.00</u> (agreed)
Total	\$ 14,160.50

As mentioned, our client's vehicle is a Private Hire (Chauffeur) motor car and the Make & Model is Mercedes Benz, therefore \$200.00 per day is fair and reasonable rate.

Kindly review and consider our proposal and revert.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Wed Jan 29 2020 17:07:00 GMT+0800 (Singapore Standard Time) Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

----- Original Message -----

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$13,440.00(all-in)**.

For LOU, offer at 9days x \$120.00/day.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,
Hsiao Tong, Chew (Ms)
| Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:
kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent:
Monday, 20 January 2020 12:57 PM
To:
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc:
Admin A <admin-a@lkkauto.com>; Kang Car Repairers Pte Ltd
<kangcar@kangcarrepairers.com.sg>; Kang Car (yahoo)
<kangcar176@yahoo.com.sg>
Subject:

RE: OFFER : Your Ref: SKS9585P *Our Ref: CC4/FWD19007413/Apb3 [ACCIDENT INVOLVING SGU 2200H(FWD) AND SKS 9585P ON 25/04/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

We are not agreeable to your offer at G/S 13,000.00.

For an amicable settlement, we would like to propose our offer at **\$14,360.50** to resolve the matter.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Thu Jan 16 2020 14:48:03 GMT+0800 (Singapore Standard Time)
Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
----- Original Message -----

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$13,000.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms)
| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com
| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From:
kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent:
Wednesday, 15 January 2020 12:41 PM
To:
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc:
Admin A <admin-a@lkkauto.com>; Kang Car Repairers Pte Ltd
<kangcar@kangcarrepairers.com.sg>; Kang Car (yahoo)
<kangcar176@yahoo.com.sg>
Subject:
Re: Your Ref: SKS9585P *Our Ref: CC4/FWD19007413/Apb3
[ACCIDENT INVOLVING SGU 2200H(FWD) AND SKS 9585P ON
25/04/2019]

WITHOUT PREJUDICE / REMINDER

Dear Hsiao Tong,

We refer to our email below.

Kindly expedite the matter and revert .

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Tue Dec 24 2019 12:09:24 GMT+0800
(Singapore Standard Time)
<kangcar@singnet.com.sg> wrote:

----- Original Message -----

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your email below.

Our client did not have any CCTV footage or any PIR. Attached herewith some photos taken at the time of accident for your reference.

Under MCF, any vehicles approaching main road/driveway, should exercise greater caution.

Kindly review the matter and revert.

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Mon Dec 23 2019 14:41:24
GMT+0800 (Singapore Standard
Time) Hsiao Tong (LKKAuto)
<chewht@lkkauto.com> wrote:

----- Original Message -----

Your Ref:
SKS9585P
Without Prejudice

Our Ref: CC4/FWD19007413/Apb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGU
2200H(FWD) AND SKS 9585P ON
25/04/2019

We refer to the above matter.

Attached is a copy of our insured
accident report for your easy
reference. Our insured reported
that he was stationary and hit by
your client.

As per FWD instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas,
and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms)

| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com

| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Apr 2019 Edit Reg		26 Apr 2019 00:00 Edit Adj Rpt	\$11,550.00 Edit Estimates	\$11,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured: **TAN LAY KIAN**, ID: S7073700J

Main Claimant: **SINGAPORE MOBILITY CORPORATION PTE LTD**, Co. Reg. No.: 200603234Z

Vehicle Reg. No.: SKS9585P	Date of Loss: 25/04/2019 00:00 - :59 [47 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type: TP / 1201900010967	Policy/Cover Note No.: PNCV2018-00000645
Vehicle Reg. No. (Insured): SGU2200H	Policy No. (Claimant): 5070670731-04
Excess:	

Repairer: **Kang Car Repairers Pte Ltd (HQ)** No 1 Kaki Bukit Ave 6, #02-06 AutoBay@Kaki Bukit, 417883 Kaki Bukit - Tel: 67477636

Handling Insurer: **FWD Singapore Pte. Ltd. (HQ)** - Tel: 6727 5700 ... [Handled by **Lionel Tan**]

Claimant's Insurer: **NTUC Income Insurance Co-operative Ltd (HQ)** - Tel:

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **ADRIAN LING**] ... [Final Rpt due 08/05/2019]

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- FWD_SG (20/02/2020): Alert - Adj Mandate Approved (\$13980.50) - SKS9585P - Claim Handler: Lionel Tan
- FWD_SG (15/01/2020): Alert - Adj Mandate Approved (\$13440.50) - SKS9585P - Claim Handler: Lionel Tan
- FWD_SG (09/12/2019): Alert - Adj Mandate Maintained - SKS9585P - Claim Handler: Lionel Tan






















































ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKS9585P (1201900010967)
 [SGU2200H]
 TP
 SINGAPORE MOBILITY CORPORATION PTE LTD
 Apr 25 2019 12:00AM
 [TAN LAY KIAN]
 Kang Car Repairers Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View View in Browser		
Letters/Correspondences							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown				Edit		
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print		
1	01/08/19 09:46	General View				Load JPG	<input checked="" type="checkbox"/>	
2	01/08/19 09:46	General View				Load JPG	<input checked="" type="checkbox"/>	
3	01/08/19 09:46	General View				Load JPG	<input checked="" type="checkbox"/>	
4	01/08/19 09:46	General View				Load JPG	<input checked="" type="checkbox"/>	
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/19 16:38	EMAIL FROM FWD DD 26042019	 Load PDF	
2	29/04/19 19:16	TP GIA REPORT	 Load PDF	
3	26/11/19 12:38	WORKSHOP INVOICE	 Load PDF	
4	26/11/19 12:38	LOD	 Load PDF	
5	03/12/19 08:36	PARF_COE REBATE	 Load PDF	
6	10/01/20 08:22	SCENE PHOTOS FROM THIRD PARTY(SKS9585P)	 Load PDF	
7	17/02/20 10:45	Logcard - SKS9585P	 Load PDF	
8	14/03/20 11:01	Insurance Search Fee	 Load PDF	
9	01/04/20 08:30	AUTHORISATION TO ACT FORM	 Load PDF	
10	01/04/20 08:30	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	29/04/19 09:50	E-filed GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGU2200H (Insd veh)	Model:	MERCEDES-BENZ E200 2.0 SEDAN (R17) (A)
	SKS9585P (TP veh)		
Date of Accident:	25/04/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	18,202.86	
Final Repair Cost	:	\$	12,358.50	
Loss of Use	:	\$	1,620.00	9.00 days at \$180.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	13,980.50	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability ___100___(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Kang Car Repairers Pte Ltd	:	\$ 13,980.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

01 Apr
2020
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)
 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19007413/APS3Q2
Date: 01/04/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNCV2018-00000645
Claimant
Vehicle No : SKS9585P **Insured Vehicle No :** SGU2200H
Date of Loss: 25/04/2019 **Nature of Claim:** TP **Claim No:** 1201900010967

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKS9585P**
 Make & Model: MERCEDES-BENZ E200, 2.0 SEDAN (R17) (A) Engine No: 27492030350652
 Reg. Date: 18/05/2015 (Man. Year: 2014) Chassis No: WDD2120342B125269
 Colour: Grey Odometer: 364580 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/45 R17 Rear Tyre Size: 245/45 R17
 Front Left Side: Firenza 6 mm Rear Left Side: Firenza 6 mm
 Front Right Side: Firenza 6 mm Rear Right Side: Firenza 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,982.02	12,752.58	1,229.44	8.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,030.00	1,690.00	1,340.00	44.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,012.02	14,442.58	2,569.44	15.10
Approved Total (Overridden) (S\$)		11,550.00		
(S\$)	17,012.02	11,550.00	5,462.02	32.11
+ GST 7.00/7.00% (S\$)	1,190.84	808.50	382.34	32.11
Nett Amount (S\$)	18,202.86	12,358.50	5,844.36	32.11
+ Loss of Use (9.0 x S\$180.00/day) (S\$)		1,620.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		13,980.50		

INSPECTION

Date of Assignment: 26/04/2019
 Date Inspected: 26/04/2019 Inspected At: Kang Car Repairers Pte Ltd (HQ)
 No 1 Kaki Bukit Ave 6, #02-06
 AutoBay@Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Nov 2019)
Parts: 143	MERCEDES-BENZ E200 2.0 SEDAN (R17) (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKS9585P)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Dented	2,826.00 FL	*2,826.00 FL
2	1		*BONNET TRIM	Not Necessary	266.00 FL	*- FL
3	1		*BONNET LOGO	Necessary	112.00 FL	*112.00 FL
4	1		*HEADLAMP RH	Cracked	3,747.00 FL	*3,747.00 FL
5	1		*HEADLAMP PANEL RH	Not Necessary	166.00 FL	*- FL
6	1		*FRT FENDER RH	Buckled	1,139.00 FL	*1,139.00 FL
7	1		*FRT FENDER COWLING RH	Deformed	312.00 FL	*312.00 FL
8	1		*FRT GRILLE	Cracked	1,139.00 FL	*1,139.00 FL
9	1		*FRT GRILLE TOP RUBBER	Not Necessary	145.00 FL	*- FL
10	1		*FRT GRILLE EMBLEM	Necessary	47.00 FL	*47.00 FL
11	1		*FRT BUMPER	Deformed	1,585.00 FL	*1,585.00 FL
12	1		*FRT BUMPER REINFORCEMENT	Bent	583.00 FL	*583.00 FL
13	1		*FRT BUMPER SPONGE	Cracked	139.00 FL	*139.00 FL
14	1		*FRT BUMPER GRILLE	Not Necessary	98.00 FL	*- FL
15	1		*FRT BUMPER TOWING COVER	Not Necessary	36.60 FL	*- FL
16	1		*FRT BUMPER SIDE RETAINER RH	Necessary	134.00 FL	*134.00 FL
17	1		*FRT FOG LAMP COVER RH	Cracked	59.00 FL	*59.00 FL
18	1		*FRT FOG LAMP COVER BASE RH	Cracked	227.00 FL	*227.00 FL
19	1		*FRT FOG LAMP COVER CHROME RH	Cracked	106.00 FL	*106.00 FL
20	2		*FRT BUMPER PARKING SENSORS	Damaged	960.00 FL	*520.00 FL
21	1		*SET BONNET TRIM CLIPS	Not Necessary	60.00 FS	*- FS
22	1		*SET FRT GRILLE CLIPS	Necessary	60.00 FS	*20.00 FS
23	1		*SET FRT BUMPER GRILLE CLIPS	Not Necessary	48.00 FS	*- FS
24	1		*SET FRT BUMPER CLIPS	Necessary	60.00 FS	*30.00 FS
25	1		*SET FRT FENDER COWLING CLIP RH	Necessary	40.00 FS	*25.00 FS
26	1		*FRT PARKING SENSOR RELAY	Dented	536.90 FL	*536.90 FL
27	1		*FRT SIDE BRACKET	Bent	86.90 FL	*86.90 FL
28	1		*FRT BUMPER INNER GARNISH	Cracked	189.70 FL	*189.70 FL
29	1		*FRT BUMPER LOWER GARNISH	Deformed	277.80 FL	*277.80 FL
30	1		*FRT BUMPER LOWER GARNISH MOULDING	Cracked	319.90 FL	*319.90 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	15,505.80	14,161.20
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,523.78	1,408.62
Total Parts (\$\$)	13,982.02	12,752.58

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE THE DAMAGED PARTS KNOCK OUT ACCIDENT DENTED PORTION ,AND FOR CUTTING /WELDING WORKS	New	1,200.00	750.00
2	TO SPRAY PAINTING	New	1,300.00	750.00
3	TO SPRAY UNDERSEAL	New	80.00	0.00
4	TO REPLACE PARKING SENSORS	New	100.00	60.00
5	TO CHECK WIRING	New	50.00	30.00
6	TO RE-PROGRAMME AND RE-SET	New	300.00	100.00
Gross Labour Cost (S\$)			3,030.00	1,690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >