

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 30 April 2019 12:47 PM
To: kangcar@singnet.com.sg
Cc: Kang Car (yahoo); lionel.tan@fwd.com
Subject: RE: YOUR REF : 1201900010967/LT; ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>
Sent: Tuesday, 30 April 2019 10:21 AM
To: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Cc: Kang Car (yahoo) <kangcar176@yahoo.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF : 1201900010967/LT; ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

WITHOUT PREJUDICE

Dear Lionel,

We refer to the above matter.

Our client's vehicle was surveyed by LKK Auto on 26/04/2019.

We would like to proceed for Direct Settlement and kindly advise if your insured reported the accident and the liability.

Kindly revert.

Thank you & Regards,
Sharon
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Apr 26 2019 10:56:25 GMT+0800 (Malay Peninsula Standard Time) <kangcar@singnet.com.sg>
wrote:

----- Original Message -----

WITHOUT PREJUDICE

Dear Lionel,

Please appoint LKK Auto Consultants Pte Ltd to conduct the pre-repair survey of our client's vehicle
SKS9585P.

Thank you & Regards,

Alice
Kang Car Repairers Pte Ltd
Tel: 6747 7636
Fax: 6748 5071

On Fri Apr 26 2019 10:21:41 GMT+0800 (Singapore Standard Time)

<motorclaims.sg@fwd.com> wrote:

----- Original Message -----

Our Ref: 1201900010967/LT

Without Prejudice

Dear Sir/Madam,

Please select one of our surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We look forward to your reply.

Thank you.

Lionel

From:

kangcar@singnet.com.sg [<mailto:kangcar@singnet.com.sg>]

Sent: Thursday, April 25, 2019 5:45 PM

To: Motor Claims SG - SG Common

Cc: Kang Car (yahoo)

Subject: NOTICE TO INSPECT OUR CLIENT'S VEHICLE SKS9585P - ACCIDENT INVOLVING SKS9585P AND SGU2200H ON 25.4.2019

WITHOUT PREJUDICE

Dear Sirs,

Our client's motor vehicle no: SKS9585P, which was damaged as a result of the above accident, is now lying at our premises/workshop, awaiting for repairs to be carried out.

As you are the insurers of motor vehicle no: SGU2200H, we hereby give you NOTICE TO INSPECT OUR CLIENT'S DAMAGED MOTOR VEHICLE at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We enclose herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of panel surveyors for our consideration.

Thank you & Regards,

Alice

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.