

Re: Accident involving SJC8616L & WC4358D on 01/03/2019 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/ASM19007410/ea3 // VIRTUAL

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 10/3/2020 9:45 PM

To: Torque 5 Assessment <assessment@torque5.com>; claims@torque5.com <claims@torque5.com>

Cc: sam.chang@torque5.com <sam.chang@torque5.com>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly provide your client video footage.

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 November 2019 2:47 PM

To: Torque 5 Assessment <assessment@torque5.com>; claims@torque5.com <claims@torque5.com>

Cc: assessment@torque5.com <assessment@torque5.com>; sam.chang@torque5.com <sam.chang@torque5.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SJC8616L & WC4358D on 01/03/2019 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/ASM19007410/ea3 // VIRTUAL

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 5 November 2019 8:39 AM

To: Torque 5 Assessment <assessment@torque5.com>; claims@torque5.com

Cc: assessment@torque5.com; sam.chang@torque5.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SJC8616L & WC4358D on 01/03/2019 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/ASM19007410/ea3 // VIRTUAL

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Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 26 April 2019 4:25 PM

To: Torque 5 Assessment <assessment@torque5.com>

Cc: assessment@torque5.com; sam.chang@torque5.com; claims@torque5.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involving SJC8616L & WC4358D on 01/03/2019 (PRE-REPAIR SURVEY REQUEST) *** LKK REF: CC4/ASM19007410/ea3 // VIRTUAL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

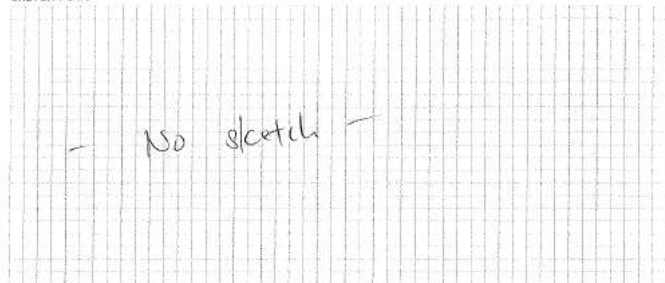
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



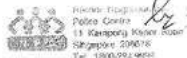
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer Police Report

Brief Details.

I am lodging this report because I received a letter from Traffic Police regarding Ref: TP/IP/15143/2019 claiming that there is a case of traffic accident involving me and the vehicle I was driving (WC4358D). However, I do not recall being in any accident as this is a shared vehicle owned by my company and many workers drive the same vehicle on the day. Also, I checked the vehicle and there is no visible damages and that nobody asked me for my particulars. The letter I received indicated that the accident happened along east coast parkway on 1 March 2019 at 1840hrs. I also cannot recall whether I was even driving this particular vehicle at this time since it was too long ago. I have already contacted the IO Iman Bin Mohamad Said and he advised me to lodge a police report for record purposes.

→ However, I am the only driver that drove the said vehicle on the said day on 01/03/2019.



Please provide evidence i.e. video/ scene photo.

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Assessment <assessment@torque5.com>

Sent: Thursday, 25 April, 2019 3:13 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: assessment@torque5.com; sam.chang@torque5.com; claims@torque5.com

Subject: Accident involving SJC8616L & WC4358D on 01/03/2019 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Savage Cornelius Cyprian, to notify you of the aforesaid accident involving our client's vehicle SJC 8616 L and your insured's vehicle WC 4358 D on 01/03/2019.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against WC 4358 D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : **29/04/2019**

PRS ARRANGEMENT (Date & Time) : 25/04/2019 03.11PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor
(Name & Signature) :

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department



Hotline



(65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



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