

INS. CASE OWNER:

CC 4, 661 1900 7400, 17/4/19

L.A.S.
IDAC:

Surveyor:

UMP

DOI:

ASSIGNMENT

20/4/19

Date / Time:

20/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Ym6129 U

Name of Insured:

Vek. VANUATU MP(S) PL

Insured Tel No.:

HP:

Claim No.:

Excess Sec II :SS

D.O.A.:

20/4/19

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SME 55422



INSRS:

WSP:

Tel:

Liability:

RMKS:

My Solution



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SME 55422, - N/A / Tel: 1900 388 6103 ; 0091-11/19

Ym6129 U ; N/A / Tel: 1900 388 6103 ; 0091-11/19

- MINUTE

- TP LOD IN BY EMAIL

20/08/19

- PUS REVIEWED. OLD CHARGED CARP.
SEND LETTER & EMAIL TO OI TO
NOTIFY TP CLAIM & NCD WAIVES.

- EMAIL 1ST OFFER TO TP

- TP ACCEPTED OFFER.

- NO DV REQUIRED. ALL BOCS IN ORDER

- TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 20/08/19 - JIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO DV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 20/08/19

Sent By: JIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: LG

S\$ 61850.00 (7 days) Reduction: 60 %

FINAL SETTLEMENT

Date/Time: 20/08/19

Confirm with: SU WONG

Email: ☒ Call: ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 15

If NO or B 28, Ass. Lia:

Repair Cost: (w/ GST)

S\$ 7,329.50

(OLD CHARGED CARP)

Loss of Rental (LOR):

S\$ - (days)

Loss of Use (LOU):

S\$ 600.00 x 60 x 10 days

Loss of Income (LOI):

S\$ - (3 x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement: TOWING

S\$ 50.00

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 7,986.95

Global Sum S\$: -

1) Claim status: Non / Reject / Private Settle

2) Report Format:

3) Survey fee: \$400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email: ☐ Call: ☐

Payee 1:

S\$ 7,986.95

Name 1:

LG SOLUTION PTE LTD

Payee 2: (Sirika n/ N.A.)

S\$ -

Name 2:

Payee 3: (Sirika n/ N.A.)

S\$ -

Name 3:

REF: ERGO

ASSIGNMENT

From

Date:

26.4.2019

Estimated Cost

OD (TP / WS / TP RES / OD RES / EVA / INV / MV)

To Inspect Vehicle No: SME 5542 P

at Workshop no/s MG Solution

of 23 Kari Bukit Aka 4 #02-03B

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

rup

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SME5542P

Yr Regn: 2018, Oct.

Type: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Freed

cc 1496

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

319926

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

6871051092

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / 8/Rim / STD A/Rim or

Tyre Size:

F:

185/65R15

R:

185/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

26/04/19

Survey field at

MG Solution

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Vt Ergo.

23-5-19 46 6,850

(Cost: \$ 10,467.87 / 60%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

) 10 + RS. 50

Photos

Others

TOTAL :

Report Format :

Lump Sum / I.B.I. (\$

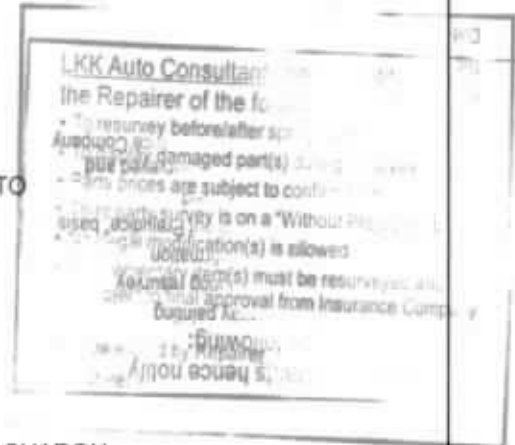
MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: ERGO	DATE	: 25/04/2019
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SME5542P		
MODEL	: HONDA FREED 1.5G HYBRID AUTO		
CHASSIS NO			
<u>ACCIDENT DETAILS</u>		DATE	: 24-Apr-19
		TIME	: 17:30HRS
THIRD PARTY REQUESTOR / CONTACT : MS HONG / SHARON			



CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>torn</i>	1	\$ 890.50	\$ 890.50
2	FRONT BUMPER RETAINER LH <i>new</i>	1	\$ 52.20	\$ 52.20
3	FRONT PILLAR <i>Repair</i>	1	\$ 3,855.20	\$ 3,855.20
4	FRONT DASHBOARD SIDE GARNISH <i>lit</i>	1	\$ 117.60	\$ 117.60
5	FRONT WINDSCREEN MOULDING <i>new</i>	1	\$ 180.00	\$ 180.00
6	FRONT FENDER LH <i>Repair</i>	1	\$ 560.00	\$ 560.00
7	FRONT FENDER EMBLEM <i>new</i>	1	\$ 108.00	\$ 108.00
8	FRONT QUARTER GLASS LH <i>shattered</i>	1	\$ 520.00	\$ 520.00
9	FRONT QUARTER GLASS MOULDING <i>new</i>	1	\$ 103.00	\$ 103.00
10	FRONT QUARTER GLASS INNER GARNISH <i>lit</i>	1	\$ 130.00	\$ 130.00
11	FRONT SIDE MIRROR ASSY <i>missing</i>	1	\$ 620.00	\$ 620.00
12	FRONT SIDE MIRROR COVER <i>missing</i>	1	\$ 120.00	\$ 120.00
13	FRONT DOOR LH <i>Dented</i>	1	\$ 1,388.50	\$ 1,388.50
14	FRONT DOOR LOCK <i>new</i>	1	\$ 290.00	\$ 290.00
15	FRONT DOOR STICKER <i>Abuse new</i>	2	\$ 90.00	\$ 180.00
16	FRONT DOOR WEATHERSTRIP <i>new</i>	1	\$ 240.24	\$ 240.24
17	FRONT DOOR GLASS <i>lit</i>	1	\$ 722.00	\$ 722.00
18	FRONT DOOR GLASS CHANNEL <i>lit</i>	1	\$ 140.00	\$ 140.00

1280

50

19	FRONT DOOR GLASS OUTER GARNISH <i>at</i>	1	\$ 190.00	\$ 190.00	-
20	FRONT DOOR OUTER HANDLE(BIG) <i>at</i>	1	\$ 290.00	\$ 290.00	-
21	FRONT DOOR OUTER HANDLE INNER RUBBER <i>new</i>	1	\$ 45.50	\$ 45.50	+
22	FRONT DOOR OUTER HANDLE END <i>new</i>	1	\$ 105.20	\$ 105.20	+
23	FRONT DOOR OUTER HANDLE INNER RUBBER <i>new</i>	1	\$ 45.50	\$ 45.50	+
24	REAR DOOR LH <i>Dented</i>	1	\$ 1,388.50	\$ 1,388.50	1265
25	REAR DOOR STICKER <i>new</i>	1	\$ 90.00	\$ 90.00	50
26	REAR DOOR OUTER HANDLE(BIG) <i>Dishd</i>	1	\$ 203.00	\$ 203.00	-
27	REAR DOOR OUTER HANDLE INNER RUBBER <i>new</i>	1	\$ 45.50	\$ 45.50	-
28	REAR DOOR OUTER HANDLE END <i>at</i>	1	\$ 105.20	\$ 105.20	-
29	REAR DOOR OUTER HANDLE INNER RUBBER <i>new</i>	1	\$ 45.50	\$ 45.50	-
30	REAR FENDER <i>Repair</i>	1	\$ 1,588.70	\$ 1,588.70	+

7773
5818.40

TOTAL PRICE \$ 14,359.84
LESS 20% \$ 2,871.97
SUB TOTAL PRICE \$ 11,487.87

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	FRONT BUMPER CLIPS <i>new</i>	1	\$ 20.00	\$ 20.00	-
2	FRONT WINDSCREEN SEALANT <i>3 new</i>	1	\$ 120.00	\$ 120.00	60
3	FRONT QUARTER GLASS SEALANT	1	\$ 120.00	\$ 120.00	40

120 TOTAL \$ 260.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 2,000.00	700.		
2	SPRAY PAINTING TO AFFECTED AREA	\$ 2,000.00	1300.		
3	WIRING CHECK	\$ 250.00	30		
4	TO REMOVE AND REFIX FRONT WINDSCREEN	\$ 180.00	120.		
5	TO REMOVE AND REFIX FRONT DASHBOARD	\$ 320.00	220.		
6	TO REMOVE AND REFIX FRONT QUARTER GLASS	\$ 100.00	40		
7	TO TRANSFER FRONT & REAR DOOR MECHANISM LH	\$ 280.00	160.		
8	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET	\$ 180.00	x		
9	TO VACUUM INTERIOR WHOLE CAR DUE TO SHATTERED GLASS	\$ 260.00	80.		

TOTAL

\$5,570.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,747.87
TOTAL LABOUR COST : \$ 5,570.00
TOTAL REPAIR COST : \$ 17,317.87

APPROVED DETAILS

SURVEYOR :

total: 8588.40
L/S: 6850
Adrian Ling.
4/3 26/04/19.
07 Days.

2650

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :
NO OF DAYS :

Niviti!ia (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 25 April 2019 4:41 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.); Tracy Tan; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO SME5542P | OI : YM6129J | DOA: 24/04/2019| ERGO REF: YM6129J/SL/jc
Attachments: SME5542P-(PRE-INSPECTION) ; YOUR REF YM6129J -DOA ON 24042019.pdf

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company (**Adrian**) to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Time: 5:22p.m
P: Jack
E: ✓
V: in

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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www.ergo.com.sg

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From: Yan [mailto:mg3solution@gmail.com]
Sent: Thursday, April 25, 2019 4:16 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim
Subject: SME5542P-(PRE-INSPECTION) ; YOUR REF : YM6129J -DOA ON 24/04/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Thank You.

Best Regards,
Jamie Yan

MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel : 6744 4165
Fax : 6744 4604

Mei Kwan (LKKAuto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Friday, 26 April, 2019 4:03 PM
To: Mei Kwan (LKKAuto)
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Tracy Tan; Joy Irene (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO SME5542P | OI : YM6129J | DOA: 24/04/2019 | ERGO REF: YM6129J/SL/jc
Attachments: YM6129J OI - Addendum #1.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Hi Mei Kwan,

I have attached OI GIA Report for your necessary action.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Friday, April 26, 2019 3:55 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company (**Adrian**) to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Yan [<mailto:mg3solution@gmail.com>]
Sent: Thursday, April 25, 2019 4:16 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim
Subject: SME5542P-(PRE-INSPECTION) ; YOUR REF : YM6129J -DOA ON 24/04/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Thank You.

Vic (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Tuesday, 20 August, 2019 5:27 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle SME5542P & YM6129J on 24/04/2019 LKK REF CC4/EGI19007400/Aha3Without Prejudice
Attachments: TI199218 for SME5542P (SMG198195).pdf

Your Ref: **CC4/EGI19007400/Aha (YM6129J)**
Our Ref: **SME5542P**

Dear Vic,

We refer to below, we are pleased to accept the offer.
Please find attached **TAX INVOICE** for your kind onward action.

Tax Invoice No. **TI198195 @ S\$7,329.50 (Inclusive of 7% GST) -Agreed**
Loss of Use @ **S\$600.00 (10 Days x S\$60) -Agreed**
Towing Fee @ **S\$50.00 -Agreed**
LTA Search @ **S\$7.45 -Agreed**

Please look into the above claim and let us have your payment of **S\$7,986.95** soonest.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle SME5542P shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident on 24/04/2019.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Tue, Aug 20, 2019 at 4:54 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Without Prejudice

Dear Su Wong,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 7,329.50
Loss of Use (\$60 x 10 days)	\$ 600.00
Towing Fee	\$ 50.00
LTA Search Fee	\$ 7.45
TOTAL	\$ 7,986.95

If agreeable, kindly forward to us a copy of the Final Repair Tax Invoice for payment processing.

Please note that no DV is required. The above amount is to be made payable to **MG SOLUTION PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)



PROFORMA BILL

Bill To:

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD,

#04-01 SUNTEC TOWER FIVE,

SINGAPORE 038985

Bill No : 198195

Date : 07-June-2019

Vehicle Number : *SME 5542P*

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 6,850.00
BEFORE GST		6,850.00
7% GST		479.50
TOTAL		\$ 7,329.50

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: SUPREME LEASING & LIMOUSINE PTE LTD
CAR/LORRY/CYCLE: REG NO: SME 5542P POLICY NO: _____
ACCIDENT CLAIM NO: _____

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SME 5542P from the repairers,
Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or
about the 24 day of 04 2019 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: _____ Signature: _____

Co's Stamp: _____ NRIC No: _____



24/04/2019 - Tow in
25/04/2019 - P.R.I
28/04/2019 - Sunday
01/05/2019 - P.H. Labour Day

Vehicle In - 24/04/2019
Vehicle out 04/05/2019
Low - 11 days x \$200
= \$ 2,200



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 201427944N)

Date : 07/06/2019

Your Ref : YM6129J

To : ERGO INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SME5542P & YM6129J ON 24/04/2019 AT
ALONG YISHUN AVENUE 1 TOWARDS SELETAR WEST LINK (LAMP POST
NO.261).**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198195 @ S\$7,329.50 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,200.00 (11 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Towing Fee @ S\$50.00
- 5) Authorisation to Act
- 6) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGH19007400/Aha3

20 AUGUST 2019

VCK – VANUATU AIR (S) PTE LTD
15 CHANGI BUSINESS PARK CRESCENT
#05-08
SINGAPORE 486006
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING YM 6129U AND SME 5542P ALONG/AT YISHUN AVENUE 1 ON 24/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SME 5542P against your motor insurance policy.

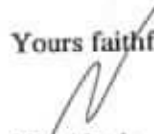
Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *ERGO Insurance Pte Ltd*
(Motor Claims Dept)
amt@vckvan.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 20 August, 2019 4:40 PM
To: amt@vckvan.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YM 6129U_ACCIDENT INVOLVING YM 6129U AND SME 5542P ALONG/AT YISHUN AVENUE 1 ON 24/04/2019



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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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LETTER OF AUTHORITY

Name : SUPREME LEASING & LIMOUSINE PTE LTD

Address : 61 UBI AVENUE 2 #01-03/04
-AUTOMOBILE MEGAMART S(408898)

Contact No : _____

TO: ERGO INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SME 5542P AND YM 6129J ON 24/04/2019
AT/ALONG YISHUN AVE 1 TOWARDS SELETAR WEST LINK

I/We, SUPREME LEASING & LIMOUSINE PTE LTD, am/are the registered owner of
motor car no. SME 5542P

Please note that I have assigned all compensations monies due to me/us in the above said accident
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant

Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD,
#04-01 SUNTEC TOWER FIVE,
SINGAPORE 038985

INVOICE No : TI 199218

PB No : 198195

Date : 20-August-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SME 5542P

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 6,850.00
BEFORE GST		6,850.00
7% GST		479.50
TOTAL		\$ 7,329.50

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 25 Apr 2019 / 10:31:57

Receipt Date/Time : 25 Apr 2019 / 10:31:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190425-000752

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YM6129J				
As at 24 Apr 2019/17:30:00				
Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - YM6129J Enquiry Fee 20190425103107963658	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190425103113770	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[> Back to OneMotoring](#)

Vehicle Insurance Particulars Result

Vehicle No.
YM6129JIncident Date/Time
24 Apr 2019 / 17:30:00Insurance Company Name
ERGO INSURANCE PTE. LTD.

OK

Save as PDF

~~CASH SALE~~ WORK ORDER No: AI 7260



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1887 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date: 24/4/19

寶號

Messrs: M. G

車號

Vehicle No: SME5542P

車型

Model No: H/Freed

由

From: Bukit Batok ST 21

到

To: Kaki Bukit Vicon

其他

Remark:

時間

Time: 19:45

20:45

AMOUNT: \$50

注意: 本公司所拖之車輛, 在進行中如有任何損壞或失竊, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人
Authorised by:

收貨人
Received by:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 27/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YM 6129J	(Insd Veh)	Your Ref. No. : YM6129J/SL/jc
	SME 5542P	(TP Veh)	Our Ref. No. : CC4/EGI19007400/Aha3q2
Date of Accident	24/4/2019		

Liability	100%	
Final Repair Cost	: \$ 7,329.50	
Loss of Use	: \$ 600.00	10 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
Towing Fee	: \$ 50.00	
	7,986.95	
Final Settlement Sum	: \$ 7,986.95	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	MG SOLUTION PTE LTD	: \$ 7,986.95
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EG19007400/Aha3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 27-08-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YM 6129J	Veh. Inspected	SME 5542P
Policy No.		Coverage (\$)	0.00
Claim No.	YM6129J/SL/jc	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	25/04/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA FREED	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	GB71051092	Colour	BLUE
Odometer	317926	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	GOODYEAR	6 mm
L/H Front Tyre	185/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	185/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	185/65 R15	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	24/04/2019	Inspection Date	26/04/2019
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 5542P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	TORN	890.50	890.50
1	FRONT BUMPER RETAINER LH	NECESSARY	52.20	52.20
1	FRONT PILLAR	TO REPAIR SEE LABOUR	3,855.20	-
1	FRONT DASHBOARD SIDE GARNISH	CUT	117.60	117.60
1	FRONT WINDSCREEN MOULDING	NECESSARY	180.00	180.00
1	FRONT FENDER LH	TO REPAIR SEE LABOUR	560.00	-
1	FRONT FENDER EMBLEM	NECESSARY	108.00	108.00
1	FRONT QUARTER GLASS LH	SHATTERED	520.00	520.00
1	FRONT QUARTER GLASS MOULDING	NECESSARY	103.00	103.00
1	FRONT QUARTER GLASS INNER GARNISH	CUT	130.00	130.00
1	FRONT SIDE MIRROR ASSY	MISSING	620.00	620.00
1	FRONT SIDE MIRROR COVER	MISSING	120.00	120.00
1	FRONT DOOR LH	DENTED	1,388.50	1,280.00
1	FRONT DOOR LOCK	NOT NECESSARY	290.00	-
2	FRONT DOOR STICKER @\$90.00	NECESSARY	180.00	50.00
1	FRONT DOOR WEATHERSTRIP	NOT NECESSARY	240.24	-
1	FRONT DOOR GLASS	CUT	722.00	722.00
1	FRONT DOOR GLASS CHANNEL	CUT	140.00	140.00
1	FRONT DOOR GLASS OUTER GARNISH	CUT	190.00	190.00
1	FRONT DOOR OUTER HANDLE (BIG)	CUT	290.00	290.00
1	FRONT DOOR OUTER HANDLE INNER RUBBER	NECESSARY	45.50	45.50
1	FRONT DOOR OUTER HANDLE END	NOT NECESSARY	105.20	-
1	FRONT DOOR OUTER HANDLE INNER RUBBER	NOT NECESSARY	45.50	-
1	REAR DOOR LH	DENTED	1,388.50	1,265.00
1	REAR DOOR STICKER	NECESSARY	90.00	50.00
1	REAR DOOR OUTER HANDLE (BIG)	DISTORTED	203.00	203.00
1	REAR DOOR OUTER HANDLE INNER RUBBER	NECESSARY	45.50	45.50
1	REAR DOOR OUTER HANDLE END	CUT	105.20	105.20
1	REAR DOOR OUTER HANDLE INNER RUBBER	NECESSARY	45.50	45.50

Report Ref No. CC4/EGI19007400/Aha3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR FENDER	TO REPAIR SEE LABOUR	1,588.70	-
	LESS 20% DISCOUNT		-2,871.97	-1,454.60
			11,487.87	5,818.40
	SPECIAL NETT ITEMS			
1	FRONT BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	FRONT WINDSCREEN SEALANT (SN)	NECESSARY	120.00	60.00
1	FRONT QUARTER GLASS SEALANT (SN)	NECESSARY	120.00	40.00
			260.00	120.00
	LABOUR			
	PANEL BEATING ,REMOVING AND REPLACING PARTS.INCLUSIVE OF THE REPAIR OF FRONT PILLAR ,FRONT FENDER LH AND REAR FENDER .		2,000.00	700.00
	SPRAY PAINTING TO AFFECTED AREA.		2,000.00	1,300.00
	WIRING CHECK.		250.00	30.00
	TO REMOVE AND REFIX FRONT WINDSCREEN.		180.00	120.00
	TO REMOVE AND REFIX FRONT DASHBOARD.		320.00	220.00
	TO REMOVE AND REFIX FRONT QUARTER GLASS.		100.00	40.00
	TO TRANSFER FRONT & REAR DOOR MECHANISM LH.		280.00	160.00
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT /CONTROL UNITS,RESET.	NOT NECESSARY	180.00	-
	TO VACUUM INTERIOR WHOLE CAR DUE TO SHATTERED GLASS.		260.00	80.00
			5,570.00	2,650.00
GRAND TOTAL			17,317.87	8,588.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,850.00

Report Ref No. CC4/EG19007400/Aha3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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