

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 26 April, 2019 3:55 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Survey.Report@ergo.com.sg'; 'tracy.tan@ergo.com.sg'; 'jeannie.cheng@ergo.com.sg'; Joy Irene (LKKAuto); CS A Team; Admin A
Subject: RE: PRS IRO SME5542P | OI : YM6129J | DOA: 24/04/2019| ERGO REF: YM6129J/SL/jc

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: YM6129J/SL/jc
LKK ref : CC4/EGI19007400/ja3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 25 April 2019 5:24 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; 'Tracy Tan' <tracy.tan@ergo.com.sg>; 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO SME5542P | OI : YM6129J | DOA: 24/04/2019| ERGO REF: YM6129J/SL/jc

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 26/4/2019.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Thursday, 25 April, 2019 4:41 PM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: FW: PRS IRO SME5542P | OI : YM6129J | DOA: 24/04/2019 | ERGO REF: YM6129J/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company (**Adrian**) to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Yan [<mailto:mg3solution@gmail.com>]
Sent: Thursday, April 25, 2019 4:16 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim
Subject: SME5542P-(PRE-INSPECTION) ; YOUR REF : YM6129J -DOA ON 24/04/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,
Jamie Yan

MG SOLUTION PTE LTD
23 Kaki Bukit Avenue 4 (South Wing)
#02-03B Vicom Inspection Centre
Singapore 415933
Tel : 6744 4165
Fax : 6744 4604



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