Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 16 July 2019 3:07 PM

To: Gnoh, Pau Loong

Cc: Admin A; Admin-D (LKKAuto); Taufikh (LKKAuto)

Subject: RE: Direct settle ; RE: Pls forward footage ; RE: CMTD1902046/GPL - LIST/GBG995T

& SJQ9939A ACC ON 25.04.19

Dear Pau Loong,

Survey report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Tuesday, 16 July 2019 2:51 PM

To: Tropical Success <tsac303@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Taufikh (LKKAuto)

<Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Direct settle; RE: Pls forward footage; RE: CMTD1902046/GPL - LIST/GBG995T & SJQ9939A ACC ON

25.04.19

Dear Calvin,

Sorry for the late reply.

Thank you for your email with enclosed footage and as captioned, we would like to direct settle for this case.

Please finalise with agreed SJE, M/s LKK Auto, thank you.

By copy to M/s LKK Auto,

Please assist above, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T**: 6461 6555 | **F**: 6221 3147



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From: Tropical Success < tsac303@singnet.com.sg>

Sent: Thursday, 2 May, 2019 10:41 AM

To: Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Pls forward footage; RE: CMTD1902046/GPL - LIST/GBG995T & SJQ9939A ACC ON 25.04.19

Can you offer settlement? Its very clear cut.

Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind Pk2 #01-303 S(569535)

From: Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, May 2, 2019 8:27 AM

To: tsac303@singnet.com.sg

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Teo,

Grace <grace.teo@sompo.com.sg>

Subject: Pls forward footage; RE: CMTD1902046/GPL - LIST/GBG995T & SJQ9939A ACC ON 25.04.19

Dear Calvin,

Tel: 64817773

As captioned, we would appreciate your assistance to forward the footage, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T**: 6461 6555 | **F**: 6221 3147



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 26 April, 2019 2:16 PM

To: tsac303@singnet.com.sg

Cc: Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>>; Ye, Yong Kang Melvin <<u>melvin.ye@sompo.com.sg</u>>; Henry,

Irene James < irene.henry@sompo.com.sg>

Subject: CMTD1902046/GPL - LIST/GBG995T & SJQ9939A ACC ON 25.04.19

Without Prejudice

Our Reference: CMTD1902046/GPL

Your Reference: SJQ9939A

Hi Calvin,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

			Selection (Indicate as
	Motor Surveyor	Surveyor	tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
		Kenneth Kong (North	
2	LKK Auto Consultants	area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555 | **F**: 6221 3147



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From: Teo, Grace

Sent: Friday, April 26, 2019 2:08 PM

To: 'tsac303@singnet.com.sg'; 'sharon.kho@priorityservices.sg' **Cc:** Gnoh, Pau Loong; Ye, Yong Kang Melvin; Henry, Irene James

Subject: CMTD1902046/GPL - PS/ GBG995T & SJQ9939A ACC ON 25.04.19

Without Prejudice

Our Reference: CMTD1902046/GPL

Your Reference: SJQ9939A

Hi Calvin,

We acknowledged receipt of your claim documents.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed, we have appointed **PRIORITY SERVICES** to survey the above vehicle.

Aside to **Priority Services**,

Please make arrangement to conduct the survey for SJQ9939A on a without Prejudice and any admission of liability basis.

Please submit your report via Merimen upon completion of survey.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555 | **F**: 6221 3147



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----Original Message-----

From: Tropical Success < tsac303@singnet.com.sg>

Sent: Friday, 26 April, 2019 11:10 AM

To: claimsreport < claimsreport@sompo.com.sg Subject: FW: ACCIDENT STATEMENT - SJQ9939A

Dear motor claim

Please arrange 3rd party survey for vehicle SJQ9399A at our workshop. Your insured vehicle is GBG995T

Regards Calvin Tropical Success Auto Care Blk 5032 Ang Mo Kio Ind Pk2 #01-303 S(569535)

Tel: 64817773

----Original Message-----

From: zila <zila@ahlimmotor.com.sg> Sent: Friday, April 26, 2019 10:27 AM

To: MICHELLE@SINENG.COM.SG; tsac303@singnet.com.sg

Subject: ACCIDENT STATEMENT - SJQ9939A

Hi,

Pls refer to the attached file.

--

Best Regards,

Zila

Ah Lim Motor

Tel: 64831244 Fax: 64836170