

INSURANCE

INS. CASE OWNER:

Wuthin

CC 4 KSM AXA1900

7395, Ag 23/1

LKK  
IDAC:

Surveyor:

Adrain

DOI:

ASSIGNMENT

2/5/19

Date / Time:

26/4/19

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 9797J

Name of Insured:

TRANS-CAR SERVICES P/L

Insured Tel No.:

45100

HP:

24/4/19

Excess Sec II : \$5

D.O.A.:

24/4/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

CHUAN KOW SENG

Driver Tel No.:

(V/L- YES / NO )

Claim No.:

S9M02UE6/112821

Policy No.:

4PK/P16815W

Make / Model:

RENNALT

Place of Accident:

HOUDLAND SQUARE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

STY 3A74



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Kai motor



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

5/11/19-X

5/11/19-X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OE:

After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OE:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

UTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/8/19

Small LOI.

LOI in.

20/8/19

To self mandate.

20/8/19

Pending mandate approval (approved)

27/8/19

After GTS \$3080.00 (pending acceptance)

29/8

Letter (a GTS \$3080.00, DV send

(Pending DV).

DV in file pass Admin to close).

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

45

\$2600.00

4

days

Reduction:

\$384.70

%

35

FINAL SETTLEMENT

Date/Time:

26/8/19/4.30pm

Confirm with:

KLM

Confirm by:

Adrain

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 15

Email

Call

Repair Cost:

(WPAST)

\$2782.00

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

700.00

(

570

x

6

days)

Loss of Income (LOI):

\$5

(

5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

7.45

Medical:

\$5

Disbursement:

\$5

=

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$300/-

Total:

\$5

2789.45

Global Sum \$5:

3080.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

3080.00

Name 1:

Kai motor Trading

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s: Kai Motor

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or NoLum Sum: 70 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SJY3921Y Yr Regn: 2010 AugustType: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1797Colour: White AC: Insured / Std / Nil / NASp. Reading: 253794 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: ZVW 301212259Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. \_\_\_\_\_ D.O.I. 03/05/19Survey held at Kai Motor

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAXA45 \$2600/-(Red. \$1384.70 / 35%)MV: 20KPV: 1412Nett: 6K.\* 4 repair days + 2 PRS = 6 days.

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

Date:



# 凱摩哆服務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 02/05/2019

Attn: The Motor Claims Department

Your Insured veh no : SHD 9797 J

AXA Insurance S'pore Pte Ltd

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

Joy

WITHOUT PREJUDICE

(By Email Only)

03/05/19

10am

Adrian 96893735

ZVW 301212259

Dear Sir / Madam

Estimate Cost Repair Bill To Toyota Hybrid 1.8 NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30

To Supply:-

1pc	Front bumper <i>Repld</i>	\$ 921.10 ✓
1pc	Front bumper side retainer <i>re</i>	\$ 80.00 ✓
1pc	Front bumper ford lamp RH <i>re</i>	\$ 411.10 ✓
1pc	Front bumper ford lamp cover RH <i>Repld</i>	\$ 198.10 ✓
1pc	Front head lamp RH <i>re</i>	\$ 1,011.10 ✓
1pc	Front fender RH <i>Repld</i>	\$ 738.10 ✓
1pc	Front fender inner cowling <i>renew</i>	\$ 180.10 ✓
		<u>\$ 3,539.60</u>
	2548.40	
	221.30	
	less	25% \$ 884.90
		<u>\$ 2,654.70</u>

To dismanlte & replace damage parts,panel beat where necessaey.

\$ 550.00 400

To putty,apply primer & spray paint on the affecte portion.

1030

\$ 700.00 600

To check wiring functions.

\$ 80.00 30

\$ 3,984.70

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Adrian L  
H/S 03/05/19  
OHDays.  
total: 3241.30  
H/S 2.61C ✓

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Information	
Owner ID Type:	Singapore NRIC
Owner ID:	4984F
Vehicle Details	
Vehicle No.:	SJY3921Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8L A
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	2ZRR145634
Chassis No.:	ZVW301212259
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$26,608.00
Original Registration Date:	26 Aug 2010
First Registration Date:	26 Aug 2010
Transfer Count:	2
Actual ARF Paid:	\$15,965.00
Information on PARF Rebate	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	25 Aug 2020
PARF Rebate Amount:	\$8,780.00
Information on COE Rebate	
COE Expiry Date:	25 Aug 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$41,000.00
COE Rebate Amount:	\$5,236.00
<b>Total Rebate Amount:</b>	<b>\$14,016.00</b>

The information contained herein is correct as at 03 May 2019

OK

500+ dealers  
competed to  
buy my car!



- Sell ur Car for More Cash
- Highest Price or Get \$100 Free
- Get Paid Now, Handover Later

[SELL YOUR CAR](#)


**FOR SALE BY OWNER**

Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

**Latest Facelift BMW 535 Sunroof.**

Safe Buy, High Value, Low Fuel Consumption, Sporty Yet Powerful Luxury Car.  
Direct Dealer - StarAd

**ABWIN ONE-STOP**

ABWIN ONE-STOP

Browse by Category Save Search Print [Back \(12\) Next >](#) Sort by Date Posted 20 results/page

25 vehicles		Search prius		Advanced Search		Search		View All									
Make		Model		Price		Depreciation		Reg Date		Eng Cap		Mileage		Veh Type		Status	
Search Selection		prius		Any		Any		Any		Any		Any		Any		Available	



☐ Toyota Prius Hybrid 1.5A (COE till 02/2029) \$45,800 \$4,680 /yr 12-Feb-2009 1,497 cc - Hatchback Available

**Fuel Type:** Petrol-Electric

Trade In Welcome, Bank And In House Loan All Available, Interested Please Call For Viewing, Viewing By Appointment Only.

Boeki Auto Pte Ltd

Posted: 22-Apr-2013 [Tags: 2009 Toyota Prius, 2009 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



☐ Toyota Prius Hybrid 1.5A (New 10-yr COE) \$46,800 \$4,680 /yr 22-Apr-2009 1,497 cc 149,653 km Hatchback Available

**Fuel Type:** Petrol-Electric

Superb Condition, Low Mileage, Beautiful Plate Number, View Now. 5 Years COE Renewal For \$33800. Selling Cheap! Hurry! View Now. We Provide Lowest Interest Rate, High Trade In Are Available. Package W...

Classic Credit Pte Ltd

Posted: 16-Mar-2013 [Tags: 2009 Toyota Prius, 2009 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



☐ Toyota Prius C Hybrid 1.5A \$36,800 \$10,250 /yr 04-Apr-2012 1,497 cc 16,100 km Hatchback Available

**Fuel Type:** Petrol-Electric

Fully Agent Maintain And Service By Borneo Motors. Guarantee No Repair Needed. 10H Nano Ceramic Glass Coating With 3 Years Warranty, Excellent Fuel Efficiency At 25km/L! High Loan Available, Bank Loan...

**PREMIUM AD**

Posted: 14-Apr-2013 [Tags: 2012 Toyota Prius, 2012 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



☐ Toyota Prius C Hybrid 1.5A \$35,800 \$9,840 /yr 11-Apr-2012 1,497 cc - Hatchback Available

**Fuel Type:** Petrol-Electric

Agent Maintain By Borneo Motors. Low Maintenance And Low Fuel Consumption, High Loan Available To Your Needs. Bank Loan Welcome. Please Visit Us Now For Further Details.

Pure Motors Pte Ltd

Posted: 24-Apr-2013 [Tags: 2012 Toyota Prius, 2012 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



Car Buying



Car Selling



Car Ownership



Car Aftermarket



On The Move



Lifestyle

**Buying a pre-owned car, but Unsure of its Condition?**

Get JTA Car Evaluation



☐ Toyota Prius C Hybrid 1.5A \$34,888 \$9,480 /yr 16-Apr-2012 1,497 cc - Hatchback Available

**Fuel Type:** Petrol-Electric

Enjoy Low-Interest Rate Loan Packages, Cheapest Unit Of Toyota Prius C In The Market. One Of The Most Reliable And Fuel Efficient Car, Low Maintenance. Well Taken Care Of By Previous Owner, Full Agen...

Euro Performance Asia Pte Ltd

Posted: 22-May-2013 [Tags: 2012 Toyota Prius, 2012 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



☐ Toyota Prius C Hybrid 1.5A \$39,800 \$9,890 /yr 25-Sep-2012 1,497 cc 75,000 km Hatchback Available

**Fuel Type:** Petrol-Electric

Genuine Low Mileage, Family's 4th And Spare Car. Sheltered Parking Since Day 1. Smooth, Quiet And Healthy Engine And Gearbox Due To Careful Driving And Regular Servicing. Zero Dents, Zero Accidents, Z...

**PREMIUM AD**

Posted: 22-Apr-2013 [Tags: 2012 Toyota Prius, 2012 toyota prius, Toyota Prius, toyota prius, Toyota, Prius, prius, Used Toyota](#)



Compare

☐ Toyota Prius C Hybrid 1.5A \$42,500 \$9,460 /yr 25-Jul-2013 1,497 cc - Hatchback Available

**Fuel Type:** Petrol-Electric

**PREMIUM AD**



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 20/08/2019

### Survey Details:

Date of loss	24-Apr-19
Date of appointment	26-Apr-19
Date of survey	3-May-19
Location of survey	KAI MOTOR TRADING

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJY 3921Y
Make and Model	TOYOTA PRIUS 1.8 HYBRID CVT
Date of registration	26/8/2010
Excess	
Market Value	\$20,000
Parf Rebate	\$14,016
Nett Loss	\$5,984

### Repair details:

Initial Estimate	\$ 3,984.70
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 2,211.30
Check items (estimate)	\$ -
Labour	\$ 1,030.00
<b>Total</b>	<b>\$ 3,241.30</b>
Lump Sum(if applicable)	\$ 2,600.00

Number of days for repair	4
---------------------------	---



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

04 RECOMMENDED REPAIR DAYS + 2 PRS= 6 DAYS

**Mandate:**

Liability(TP)	100%	
Proposed repair cost	\$ 2,782.00	W/GST
Loss of use	\$ 360.00	6days x \$60
Loss of rental	\$ -	
Loss of income	\$ -	
LTA search fees	\$ 7.45	
Others	\$ -	
<b>Proposed Total</b>	<b>\$ 3,149.45</b>	



## < MANDATE IA > - S9M01VE5 {ACCIDENT INVOLVING SHD 9797J(OI) & SJY 3921Y(TP) ON 24/04/2019}

Type

🔗 Question

Message

LIABILITY: 100% BOLA S15: INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$3149.45 (CLAIMING LOU). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CECILIA

Reply



**Nivitha (LKK Auto)**

---

**From:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>  
**Sent:** Friday, 26 April 2019 10:18 AM  
**To:** assignments  
**Cc:** Admin A  
**Subject:** FW: ACCIDENT INVOLVING VEHICLE NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30:00  
**Attachments:** LTA e-Receipt - SHD9797J.pdf

11:09am 26/4/19

VNI  
Ms. Lym.

\*\*\*\*SMARTCLAIM NEW CASE\*\*\*\*

SPOKEN WITH MS KYM -VNI \*\*\*THEY WILL CONTACT US

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Kai Motor <kaimotor@gmail.com>  
**Sent:** Thursday, 25 April 2019 4:17 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>  
**Subject:** Re: ACCIDENT INVOLVING VEHICLE NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30:00

**LTA e-Receipt - SHD9797J**

On Thu, 25 Apr 2019 at 16:15, Kai Motor <[kaimotor@gmail.com](mailto:kaimotor@gmail.com)> wrote:

**KAI MOTOR TRADING**

BLK 3007 UBI ROAD 1  
#01-440, SINGAPORE 408701  
TEL: 67474006 FAX: 67437591  
E-mail : [kaimotor@gmail.com](mailto:kaimotor@gmail.com)  
REG NO: 44223100L

Date : 25/04/2019

Attn: The Motor Claims Department

Your Insured veh no : SHD 9797 J

AXA Insurance S'pore Pte Ltd

8 Shenton way

# 27-01 AXA Tower

Singapore 068811

Dear Sir / Madam

WITHOUT PREJUDICE

(By Email Only)

**ACCIDENT INVOLVING VEHICLE NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30:00**

We are writing on behalf of M/s Kumpulan Development (S) P L the registered owner of SJY 3921 Y which was involved on the above mentioned accident between SHD 9797 J.

Investigation reveals that the motor vehicle number SHD 9797 J was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SHD 9797 J. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of SJY 3921 Y for your kind attention.

Failing which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

--  
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

--  
Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440  
Singapore 408701  
Telephone: 6747 4006

## Service Request Details

*Eng motor*

Claim

S9M01LE5

Reference

None 

Loss Date

24 April 2019

Report Date

26 Apr 2019 9:18:00 AM

Request Date

26 April 2019

Due Date

26 April 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Finish the work

--	--

### Vehicle Information

Incident Vehicle Registration #

SJY3921Y

Make

TPVD TOYOTA

Model

PRIUS

## Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

## Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Send Message

TYPE



SENT

26/4/19 9:40 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

PLEASE LINK TO US ALL THE SUPPORTING DOCUMENT

BODY

THANKS.





Re:< MANDATE IA > - S9M01VE5 {ACCIDENT INVOLVING SHD 9797J(OI) & SJY 3921Y(TP) ON 24/04/2019}

Type

🔗 Question

Message

APPROVE

Reply



# 凱摩哆服務 KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償·拖車·汽車修理及維修服務·打嗎呷·噴漆·

Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 31/05/2019

Attn: The Motor Claims Department

WITHOUT PREJL

Your Insured veh no : SHD 9797 J

**AXA Insurance S'pore Pte Ltd**

(By Email Only)

8 Shenton way

# 27-01

AXA Tower

Singapore 068811

Dear Sir / Madam

**ACCIDENT INVOLVING VEHICLE NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30:00**

We have been authorised by Mr Tan Chee Kiang , the owner of vehicle claim against the party / parties responsible for the damages arising from number SJY 3921 Y, to the above mentioned accident.

Our records show that you are the insurers of vehicle numbe ( SHD 9797 J ) at the material time of the accident with the driver of our client's vehicle, ( Mr Tan Chee Kiang ).

As a result of the accident caused by your insured driver's negligent driving and/or management of your insured's vehicle number (SHD 9797 J ) , our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 2,782.00
(2) Loss of use X 4days	\$ 400.00
(3) PIR 2days	\$ 200.00
(4) LTA Search Fee	\$ 7.45
	<u>\$ 3,389.45</u>

A cope of each of the following supporting documents is enclosed:

- (a) Final repair bill
- (b) GIA report with sketch plan of (our client's veh number)
- (c) LTA Search



## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 19 August 2019 9:07 AM  
**To:** claims@transcab.com.sg  
**Cc:** Ng Wai Yin; Jasmine Tan; alicelim@ava-ins.com; diskayao@ava-ins.com  
**Subject:** YOUR REF: SHD 9797J (OUR REF: CC4/ASM19007395/Agb3) \*\*\* ACCIDENT INVOLVING SHD 9797J & SJY 3921Y ON 24/04/2019 \*\*\*

19 AUGUST 2019

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/ASM19007395/Agb3**

**YOUR REF : SHD 9797J**

**ACCIDENT INVOLVING SHD 9797J (AXA) AND SJY 3921Y ALONG/AT WOODLANDS SQUARE ON 24/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAI MOTOR TRADING acting on behalf of the owner of SJY 3921Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as his taxi had collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## LETTER OF AUTHORITY

To: M/S KAI MOTOR TRADING  
Blk 3007 Ubi Road-1  
#01-440  
Singapore 408701  
BUS.REG.NO: 44223100L  
GST REG No : M90371531Y

Date: 03/05/2019

Dear Sirs / Madam,

Re: ACCIDENT INVOLVING TO VEHICLES Nos: Toyota Prius 1.8 NO SJY 3921 Y & SHD 9797 J  
ALONG Woodlands Square ON 24/04/2019 @19:30:00

In Consideration of your repairing our/my motor vehicle number SJY 3921 Y at our/my request,

We / I Tan Chee Kiang NIRC NO: S7114984F, the owner of motor vehicle  
number : SJY 3921 Y do hereby authorise you as our / my authorised as our / my authorised  
representative to demand claim settle and / or receive whatever amount settled /payable by  
the insurance company and / or third party or to commence legal proceedings, if necessary,  
i in our / my name, for the cost of repairs, loss of usage and any other relevant expenses and  
to your appointing any solicitor to act for us / me in respect of the said accident.

Signature:

Owner Name:

Vehicle No: of Owner:

NIRC No:

Address:

  
\_\_\_\_\_  
Tan Chee Kiang

\_\_\_\_\_  
SJY 3921 Y

X



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9797J (Insd veh)	Model: TOYOTA PRIUS
	SJY 3921Y (TP veh)	
Date of Accident/ Time:	24/04/2019 / 19:35	

Repair Estimate	: \$ 4,263.63	
Final Repair Cost	: \$ 2,782.00	(WGST)
Loss of Use	: \$ 300.00	6 days at \$ 50.00 per day
Rental (if any)	: \$	days at \$ per day
LTA / GIA Search Fee	: \$ 7.48	
Others:	: \$	
	: \$	
Final Settlement Sum	: \$ 3,080.00	(global sum)
Payee Name : KAI MOTOR TRADING		
Is Third Party Workshop GIA Registered? [ ] YES [✓] NO (Kindly indicate below)		
A)	For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: Date:	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: Date:
  Signature of AXA's surveyor/representative Name of AXA's surveyor /Representative: Date:	



# 凱 摩 哆 服 務

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701.  
TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com  
BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務：汽車意外保險賠償・拖車・汽車修理及維修服務・打嗎呷・噴漆・  
Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

Date : 31/05/2019

Attn: The Motor Claims Department

Your Insured veh no : SHD 9797 J

AXA Insurance S'pore Pte Ltd

8 Shenton way

# 27-01

Singapore 068811

AXA Tower

WITHOUT PREJUDICE

(By Email Only)

Dear Sir / Madam

Final Cost Repair Bill To Toyota Hybrid 1.8 NO SJY 3921 Y & SHD 9797 J on 24/04/2019 @19:30:00

To Supply:-

Total Lumpsum As Of Repair Costs Recommended By Surveyor And

Agreed By Ourselves :

\$ 2,600.00

GST

7% \$ 182.00

\$ 2,782.00



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Apr 2019 / 15:32:05

Receipt Date/Time : 25 Apr 2019 / 15:32:04

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190425-002262

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHD9797J As at 24 Apr 2019/19:30:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - SHD9797J Enquiry Fee 20190425152934200677	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	Paid By			
	xxxxxxxxxxxx3958	Credit Card: Visa /MasterCard		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!


Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19007395/Agb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH			Date : 12-09-2019	
			Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHD 9797J	Veh. Inspected	SJY 3921Y	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S9M01LE5	Excess (\$)	0.00	
Assign From		Assign Date	26/04/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	ZVW301212259	Colour	WHITE	
Odometer	253794	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm	
L/H Front Tyre	195/65 R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	195/65 R15	BRIDGESTONE	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	24/04/2019	Inspection Date	03/05/2019	
Survey held at	KAI MOTOR TRADING BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>4 Working Days</b>		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJY 3921Y**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT BUMPER (CONSISTENT)	DEFORMED	921.10	921.10
1	FRONT BUMPER SIDE RETAINER (CONSISTENT)	NECESSARY	80.00	80.00
1	FRONT BUMPER FOG LAMP RH (CONSISTENT)	NOT NECESSARY	411.10	-
1	FRONT BUMPER FOG LAMP COVER RH (CONSISTENT)	DEFORMED	198.10	198.10
1	FRONT HEAD LAMP RH (CONSISTENT)	CUT	1,011.10	1,011.10
1	FRONT FENDER RH (CONSISTENT)	BUCKLED	738.10	738.10
1	FRONT FENDER INNER COWLING (CONSISTENT)	NOT NECESSARY	180.10	-
	LESS 25% DISCOUNT		-884.90	-737.10
			2,654.70	2,211.30
	<b><u>LABOUR</u></b>			
	TO DISMANTLE & REPLACE DAMAGE PARTS ,PANEL BEAT WHERE NECESSARY.		550.00	400.00
	TO PUTTY,APPLY PRIMER & SPRAY PAINT ON THE AFFECTE PORTION.		700.00	600.00
	TO CHECK WIRING FUNCTIONS.		80.00	30.00
			1,330.00	1,030.00
	<b>GRAND TOTAL</b>		<b>3,984.70</b>	<b>3,241.30</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,600.00</b>

Report Ref No. CC4/ASM19007395/Agb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01LES
Reference	CC4/AGM19007395/Agb3a2
Loss Date	24 April 2019
Report Date	24 Apr 2019 9:18:00 AM
Request Date	24 April 2019
Due Date	
Vendor Name	LK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for: Approve invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SJY2921Y
Make	TPND TOYOTA
Model	PROJIS
Service Address	
...	
Primary Contact/Insured	
TRANS-CAB SERVICES PTE LTD	
No 2 ANG MO KIO STREET 63, 569111, Singapore	
Claim Handler	
LOH Cynthia	
6568804843	
cynthia.loh@axa.com.sg	

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metric
- Notes

Document Type

Document Subtype

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	expense SUB TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKinspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKAdjustment1a C2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
TP EST LIST MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
PASF COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
MANDATE IA DO 20082019 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 August 2019
IA WITHOUT EST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 May 2019
EMAIL TP PRLimg	Letters and Correspondence	Workshop	VISHNU BATHAM Sheshar	26 April 2019



NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP PRE EMAIL FROM WORKSHOP WITH LTA.mig	Letters and Correspondence	Workshop	DHIVAR Namrata	24 April 2019
 TP GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	24 April 2019