

INSURANCE

INS. CLAIM OWNER

CC 4/QBE1900 3392, Ag 63/

LKK

IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

24/4/14

Date / Time:

25/4/14

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKH 89260

Name of Insured:

FOH ENG Lim

Insured Tel No.:

HP: 96254344

Excess Sec II :SS

D.O.A: 16/4/14

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

VC012515

Policy No.:

8-VU02069-AA

Make / Model:

BMW

Place of Accident:

P1E Tm5 L144411

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLS 89710



INSRS:

WSP:

Tel:

Liability:

RMKS:

Merimen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time:

13/08/14

SKH 89260-1

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call 01:

After call 1st to 01: 13/08/14-VIC

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to 01:

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA:

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

13/08/14

FILE SUBMITTED, OI CHARGES CANCELLED
GROSS LITIGATION IN BRIEF TO OI TO
NOTIFY TP CLAIM IN NCD ISSUES.

MINIATURED

10/08/14

TYPE REPORT WHILE PENDING TP LOB

17/08/14

QIB SUBMITTED TP LOB.
QIB WILL HANDLE SETTLEMENT.
SUBMIT WP REPORT

PRELIMINARY ADVICE

Date/Time: 20/04/14

Sent By: b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/B

\$5 10,576.10

(5 days) Reduction:

36

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Assessed / Assessed) BOLA S/N No.

15

If NO or B 28, Ass. Lia

Repair Cost:

\$5

—

(OI CHARGED CASE)

Loss of Rental (LOR):

\$5

—

(days)

Loss of Use (LOU):

\$5

—

(5

x days)

Loss of Income (LOI):

\$5

—

(5

x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

\$5

—

Medical:

\$5

—

Disbursement:

\$5

—

(e.g. Tow/Independent)

Legal Cost:

\$5

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WP REPORT

3) Survey fee:

\$300.00

Total:

\$5

—

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

—

Name 1:

—

Payee 2: (Strike if N.A.)

\$5

—

Name 2:

—

Payee 3: (Strike if N.A.)

\$5

—

Name 3:

—

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 05/8/19 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLS8971C Yr Regn: 2017, Oct
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi Q5 c.c. 1984
 Colour: Blue A/C: Insured / Std / Nil / NA
 Sp. Reading: 2389/ T/Radio: Insured / Std / Nil / NA

Eng/No: _____
 C/No: WAU222FY2H2051379

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/55R19R: 235/55R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Catruk

Front		Rear	
R/Bal. <u>06</u>	mm	R/Bal. <u>06</u>	mm
L/Bal. <u>06</u>	mm	L/Bal. <u>06</u>	mm
D.O.A. _____		D.O.I. <u>25/04/19</u>	

Survey held at PremiumDes. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP QBEPlp 410,576.10(410: 46,058.90/36%)MV:PV:Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

___ S + RS, ___ SI

Photos

Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564311

Your ref: To Be Advised
Our ref: CC4/QBE19007392/Ajb3

Date: 26.04.2019

The Motor Claims Department
M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLS8971C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25.04.2019 at the premises of M/s Premium Automobiles Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	16,635.00
Revised Estimate Amount	: S\$	9,557.00
"Check" Items Amount	: S\$	507.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 5 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0514/2019/DY/TF
Date	:	18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no. : **SKH 8926 D**

QBE Insurance (International) Ltd

60 Anson Road

#11-01, Mapletree Anson

Singapore 079914

Attn: Motor Claims Dept

Fax: 6534 5356

Owner's Name	:	Hitachi Capital Asia Pacific Pte Ltd
Address	:	111 Somerset Road, TripleOne-Somerset
	:	#14-05
	:	Singapore 238164
Telephone	:	67341222
Type of Claim	:	Third Party Claim
Policy No.	:	G 300064574 MCY
Vehicle No	:	SLS 8971 C
Model Code	:	Audi Q5 Sport 2.0 TFSI qu
Model / Year	:	Oct-17
Engine No	:	DAX 013972
Chassis No	:	WAUZZZF2H2051379
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	16-Apr-19
Place of Accident	:	PIE Northbound near Exit 13

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 8971 C

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rhs rear door's multi-lock system and power window devices.	s/n \$ 280.00 ✓
2	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function and renew according to damage.	s/n \$ 280.00 ✓
3	To dismantle and renew rhs rear door and rear bumper. Inspect rhs rear fender for damages. Reinstall all parts removed.	\$ 2,100.00 1200 ✓
4	To respray rhs front and rear doors, door covers, rhs rear fender, rear bumper, mid bumper and wheel arch trims.	\$ 3000 5,000.00 3000 3 x 700 = 2100 Arch trim x 2 = 200 x 2 = 400 Door Cover x 2 = 200 x 2 = 400 2600 ✓
5	To renew rhs rear rim. Carry out wheel alignment.	s/n \$ 280.00 ✓
6	To carry out diagnostic check	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 8,132.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 8971 C.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR DOOR - RH <i>Dented</i>	\$ 2,829.00	✓
2	REAR DOOR SEAL BRACKET - RH <i>Not New</i>	\$ 39.00	+
3	GROMMET <i>Not New</i>	\$ 8.00	+
4	BONDING AGENT <i>Not New</i>	\$ 45.00	+
5	SEALING STRIP <i>Not New</i>	\$ 15.00	+
6	REAR DOOR CATCH - RH <i>new 2x2</i>	\$ 132.00	✓
7	SILL PANEL TRIM - RH <i>cut</i>	\$ 234.00	✓
8	REAR DOOR SEAL <i>new</i>	2 \$ 391.00	✓
9	REAR DOOR REGULATOR WITH MOTOR - RH <i>Damaged</i>	\$ 277.00	✓ 276.50
10	REAR DOOR LOWER COVER <i>cut</i>	\$ 577.00	✓ 576.50
11	REAR WHEEL ARCH TRIM - LH / RH <i>new</i>	\$ 974.00	✓
12	REAR BUMPER <i>Repair</i>	\$ 1,571.00	+
13	REAR BUMPER GUIDE SECTION - RH <i>new</i>	\$ 75.00	+
14	REAR TYRE RIM - RH <i>new</i>	\$ 923.00	+
15	RUBBER VALVE <i>Not New</i>	\$ 13.00	+
16	SUNDRIES <i>new</i>	\$ 400.00	✓ 11.10
TOTAL PARTS CHARGES		\$ 8,503.00	
TOTAL LABOUR CHARGES		\$ 8,132.00	
GRAND TOTAL		\$ 16,635.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Net.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 25/04/19
Authorised Date :
Excess Cost :
Liability :
Remarks : see authorised, 05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0514/2019/DY/TF
Date : 18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no. : **SKH 8926 D**

QBE Insurance (International) Ltd
60 Anson Road
#11-01, Mapletree Anson
Singapore 079914

Hi Adrian
5 days - ok - JB - 3 Jun 19

Attn: Motor Claims Dept
Fax: 6534 5356

Owner's Name : Hitachi Capital Asia Pacific Pte Ltd
Address : 111 Somerset Road, TripleOne-
Somerset
#14-05
Singapore 238164
Telephone : 67341222
Type of Claim : Third Party Claim
Policy No. : G 300064574 MCY
Vehicle No : **SLS 8971 C**
Model Code : Audi Q5 Sport 2.0 TFSI qu
Model / Year : Oct-17
Engine No : DAX 013972
Chassis No : WAUZZZF2H2051379
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 16-Apr-19
Place of Accident : PIE Northbound near Exit 13

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLS 8971 C

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer rhs rear door's multi-lock system and power window	s/n \$ 280.00	\$ 280.00
2	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function and renew according to damage.	s/n \$ 280.00	\$ 280.00
3	To dismantle and renew rhs rear door and rear bumper. Inspect rhs rear fender for damages. Reinstall all parts removed. 15700.00	\$ 2,100.00	\$ 1,400.00
4	To respray rhs front and rear doors, door covers, rhs rear fender, rear bumper, mid bumper and wheel arch trims.	\$ 5,000.00	\$ 3,000.00
5	To renew rhs rear rim. Carry out wheel	s/n \$ 280.00	
6	To carry out diagnostic check	s/n \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u><u>\$ 8,132.00 \$ 5,152.00</u></u>

Painting charges for QBE

1. Rhs frt door \$700
2. Rhs rear door (New) \$800
3. Rear bumper - \$700
4. Door cover \$400.00
5. Wheel arc - \$400 TOTAL \$3000.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLS 8971 C.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR DOOR - RH	\$ 2,829.00	\$ 2,829.00
2	REAR DOOR SEAL BRACKET - RH	\$ 39.00	
3	GROMMET	\$ 8.00	
4	BONDING AGENT	\$ 45.00	
5	SEALING STRIP	\$ 15.00	
6	REAR DOOR CATCH - RH	\$ 132.00	\$ 132.00
7	SILL PANEL TRIM - RH	\$ 234.00	\$ 234.00
8	REAR DOOR SEAL	2 \$ 391.00	\$ 391.00
9	REAR DOOR REGULATOR WITH MOTOR - RH	\$ 277.00	\$ 276.50
10	REAR DOOR LOWER COVER	\$ 577.00	\$ 576.50
11	REAR WHEEL ARCH TRIM - LH / RH	\$ 974.00	\$ 974.00
12	REAR BUMPER	\$ 1,571.00	
13	REAR BUMPER GUIDE SECTION - RH	\$ 75.00	
14	REAR TYRE RIM - RH	\$ 923.00	
15	RUBBER VALVE	\$ 13.00	
16	SUNDRIES	\$ 400.00	\$ 11.10
TOTAL PARTS CHARGES		\$ 8,503.00	\$ 5,424.10
TOTAL LABOUR CHARGES		\$ 8,132.00	\$ 5,152.00
GRAND TOTAL		\$ 16,635.00	\$ 10,576.10

Vic (LKKAuto)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 12 June, 2019 3:16 PM
To: Adrian Ling (LKKAuto); CS A Team; Admin A; Joy Irene (LKKAuto)
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'; boojohnny@gmail.com
Subject: FINAL REVISION - SLS8971C - TP QBE - SURVEYED 25 APR 2019
Attachments: 12062019142722-0001.pdf; WhatsApp Image 2019-06-12 at 15.09.11 (1).jpeg; WhatsApp Image 2019-06-12 at 15.09.11 (2).jpeg; WhatsApp Image 2019-06-12 at 15.09.11.jpeg; WhatsApp Image 2019-06-12 at 15.09.12.jpeg; WhatsApp Image 2019-06-12 at 15.09.13.jpeg

Hi Adrian and all,

Revised estimate and photo is attached.

Please confirm repair cost of \$10,576.10 @ 5 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road | Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Nivitha (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 26 April 2019 9:01 AM
To: 'assignments'
Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019
Attachments: SAftersales19042513540.pdf

9130000 26/4/19
vehicle in
8 miles
from Adrian

Our ref: VC012515

Dear All

Yesterday Adrian surveyed the vehicle at premium Auto.

Kindly take in this assignment.

Thank you

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225
[Website](#) [LinkedIn](#) [Twitter](#)



From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 7:10 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Survey has been done today by Adrian, kindly assist to follow up liability clearance.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 April, 2019 11:59 AM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Cc: 'Joyce Foo' <joyce.foo@qbe.com>; 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Syaheeda,

What happen to todays survey arrangement. Our client has been waiting for last 1 hr. We tried calling your goodself and Joyce however no answer.

Kindly call us. Can we arrange another surveyor on our end.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 23 April, 2019 9:30 AM

To: Claims Department <claims@premiumauto.com.sg>

Cc: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Kelvin,

For future cases, please direct your email to Ms Joyce Foo or Mr Jenny Toh .

They are in copied in this email.

Thank you.

Syaheeda Othman

Senior Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130



From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 22 April 2019 5:57 PM

To: joyce.heng@qbe.com; Althea Tan <althea.tan@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Kindly advise who should we looking for arrange survey.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199602271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 3:20 PM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Attached are the repair estimate for your kind reference.

Kindly advise who is the OIC for follow up liability clearance.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 9:51 AM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey. Kindly arrange the survey on 25/04/2019, Thursday, 1130 AM.

Do take note, accident scene video were uploaded in Merimen.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 109902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 21 May 2019 9:26 AM
To: Shu Pei (LKKAuto)
Cc: Joy Irene (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019
Attachments: SKH8926D.pdf

Our ref: VC012515

Hi Shu Pei

Please find the attached as per requested.

regards

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225



From: Shu Pei (LKKAuto) <shupeii@lkkauto.com>
Sent: Tuesday, 14 May 2019 9:44 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeii@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Friday, 26 April 2019 5:51 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <joyirene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 8971C at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 April 2019 9:08 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, 26 April 2019 9:01 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Our ref: VC012515

Dear All

Yesterday Adrian surveyed the vehicle at premium Auto.

Kindly take in this assignment.

Thank you

Jenny Toh
Senior Assistant
Claims / Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6224 6633 | +65 6477 1225

[Homepage](#) [Feedback](#) [Contact Us](#)



From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 7:10 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Survey has been done today by Adrian, kindly assist to follow up liability clearance.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902211W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 April, 2019 11:59 AM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Cc: 'Joyce Foo' <joyce.foo@qbe.com>; 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Syaheeda,

What happen to todays survey arrangement. Our client has been waiting for last 1 hr. We tried calling your goodself and Joyce however no answer.

Kindly call us. Can we arrange another surveyor on our end.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902211W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 23 April, 2019 9:30 AM

To: Claims Department <claims@premiumauto.com.sg>

Cc: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Kelvin,

For future cases, please direct your email to Ms Joyce Foo or Mr Jenny Toh .

They are in copied in this email.

Thank you.

Syaheeda Othman

Senior Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130



From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 22 April 2019 5:57 PM

To: joyce.heng@qbe.com; Althea Tan <althea.tan@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Kindly advise who should we looking for arrange survey.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No: 19902271W)

15 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 3:20 PM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Attached are the repair estimate for your kind reference.

Kindly advise who is the OIC for follow up liability clearance.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No: 19902271W)

15 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 9:51 AM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey. Kindly arrange the survey on 25/04/2019, Thursday, 1130 AM

Do take note, accident scene video were uploaded in Merimen.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 201602270W)

100, North Bridge Road Singapore 408699

t. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19007392/Ahb3

13 AUGUST 2019

**KOH ENG SENG
BLOCK 299 PUNGGOL CENTRAL
#06-457
SINGAPORE 820299**

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 8926D AND SLS 8971C ON 16/04/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)
eskoh@yongnamgroup.com
(Email)*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 13 August, 2019 6:01 PM
To: eskoh@yongnamgroup.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SKH8926D_ACCIDENT INVOLVING SKH 8926D AND SLS 8971C ON 16/04/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19007392/Ahb3

13 AUGUST 2019

KOH ENG SENG
BLOCK 299 PUNGGOL CENTRAL
#06-457
SINGAPORE 820299

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 8926D AND SLS 8971C ON 16/04/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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Pte Ltd

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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 17 September, 2019 3:30 PM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Dear Jenny,

We refer to your below email and the contents were noted.

We will proceed to close file and submit report accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Tuesday, 17 September, 2019 2:24 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Hi Vic

We will handle ourselves.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)

Vic (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 17 September, 2019 2:24 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Hi Vic

We will handle ourselves.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 17 September 2019 2:21 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Dear Jenny,

We refer to your below email.

Please be informed that we are currently preparing the report.

Kindly advise if we will proceed to handle the settlement or you will take over the settlement.

Thank you.

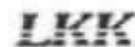
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAUTO)

Sent: Tuesday, 17 September, 2019 2:04 PM

To: jenny.toh@qbe.com

Cc: Vic (LKKAUTO)

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/QBE19007392/Ahb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 17 September 2019 1:48 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Shu Pei

Is the survey report ready? Third party LOD is with us.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 21 May 2019 9:26 AM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Our ref: VC012515

Hi Shu Pei

Please find the attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, 14 May 2019 9:44 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Friday, 26 April 2019 5:51 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019


WITHOUT PREJUDICE

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD			Ref : CC4/QBE19007392/Ahb3q2	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date : 02-10-2019	
			Code : QBE	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKH 8926D	Veh. Inspected	SLS 8971C	
Policy No.	8-V0020869-MVA	Coverage (\$)	0.00	
Claim No.	VC012515	Excess (\$)	0.00	
Assign From	JENNY	Assign Date	25/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	AUDI Q5	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WAUZZZF2H2051379	Colour	BLUE	
Odometer	23891	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/55 R19	CONTINENTAL	6 mm	
L/H Front Tyre	235/55 R19	CONTINENTAL	6 mm	
R/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm	
L/H Rear Tyre	235/55 R19	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	16/04/2019	Inspection Date	25/04/2019	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLS 8971C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR -RH (SN)	DENTED	2,829.00	2,829.00
1	REAR DOOR SEAL BRACKET -RH (SN)	NOT NECESSARY	39.00	-
1	GROMMET (SN)	NOT NECESSARY	8.00	-
1	BONDING AGENT (SN)	NOT NECESSARY	45.00	-
1	SEALING STRIP (SN)	NOT NECESSARY	15.00	-
1	REAR DOOR CATCH -RH (SN)	DAMAGED	132.00	132.00
1	SILL PANEL TRIM -RH (SN)	CUT	234.00	234.00
2	REAR DOOR SEAL (SN)	NECESSARY	391.00	391.00
1	REAR DOOR REGULATOR WITH MOTOR -RH (SN)	DAMAGED	277.00	276.50
1	REAR DOOR LOWER COVER (SN)	CUT	577.00	576.50
2	REAR WHEEL ARCH TRIM -LH/RH (SN)	NECESSARY	974.00	974.00
1	REAR BUMPER (SN)	TO REPAIR SEE LABOUR	1,571.00	-
1	REAR BUMPER GUIDE SECTION -RH (SN)	NOT NECESSARY	75.00	-
1	REAR TYRE RIM -RH (SN)	NOT NECESSARY	923.00	-
1	RUBBER VALVE (SN)	NOT NECESSARY	13.00	-
1	SUNDRIES (SN)	NECESSARY	400.00	11.10
			8,503.00	5,424.10
LABOUR				
TO REMOVE AND TRANSFER RHS REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.			280.00	280.00
TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.			280.00	280.00
TO DISMANTLE AND RENEW RHS REAR DOOR AND REAR BUMPER.INSPECT RHS REAR FENDER FOR DAMAGES .REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF REAR BUMPER .			2,100.00	1,400.00
TO RESPRAY RHS FRONT AND REAR DOORS ,DOOR COVERS ,RHS REAR FENDER ,REAR BUMPER ,MID BUMPER AND WHEEL ARCH TRIMS.			5,000.00	3,000.00
TO RENEW RHS REAR RIM .CARRY OUT WHEEL ALIGNMENT.		NOT NECESSARY	280.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			8,132.00	5,152.00
GRAND TOTAL			16,635.00	10,576.10
RECOMMENDED COST OF REPAIRS				10,576.10

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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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