

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 17 September, 2019 3:30 PM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Dear Jenny,

We refer to your below email and the contents were noted.

We will proceed to close file and submit report accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 17 September, 2019 2:24 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Hi Vic

We will handle ourselves.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, 17 September 2019 2:21 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019 - LKK REF CC4/QBE19007392/Ahb3

Dear Jenny,

We refer to your below email.

Please be informed that we are currently preparing the report.

Kindly advise if we will proceed to handle the settlement or you will take over the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAUTO)
Sent: Tuesday, 17 September, 2019 2:04 PM
To: jenny.toh@qbe.com
Cc: Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/QBE19007392/Ahb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 17 September 2019 1:48 PM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Shu Pei

Is the survey report ready? Third party LOD is with us.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 21 May 2019 9:26 AM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Our ref: VC012515

Hi Shu Pei

Please find the attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

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From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Tuesday, 14 May 2019 9:44 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Friday, 26 April 2019 5:51 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 8971C at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 April 2019 9:08 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Friday, 26 April 2019 9:01 AM
To: 'assignments' <assignments@lkkauto.com>
Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Our ref: VC012515

Dear All

Yesterday Adrian surveyed the vehicle at premium Auto.

Kindly take in this assignment.

Thank you

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 7:10 PM
To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

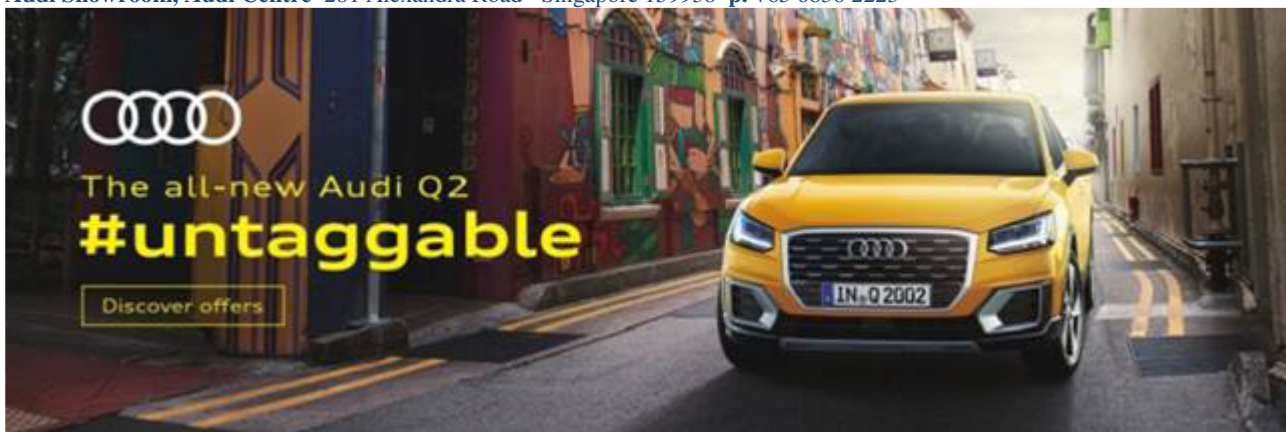
Dear Jenny,

Survey has been done today by Adrian, kindly assist to follow up liability clearance.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 25 April, 2019 11:59 AM
To: 'Syaheda Nacah Binte Mohamed Othman' <syaheda.othman@qbe.com>
Cc: 'Joyce Foo' <joyce.foo@qbe.com>; 'Jenny Toh' <jenny.toh@qbe.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Syaheda,

What happen to todays survey arrangement. Our client has been waiting for last 1 hr. We tried calling your goodself and Joyce however no answer.

Kindly call us. Can we arrange another surveyor on our end.

Thank you.

Best Regards,
Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Tuesday, 23 April, 2019 9:30 AM

To: Claims Department <claims@premiumauto.com.sg>

Cc: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Kelvin,

For future cases, please direct your email to Ms Joyce Foo or Mr Jenny Toh .

They are in copied in this email.

Thank you.

Syaheeda Othman

Senior Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130



From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 22 April 2019 5:57 PM

To: joyce.heng@qbe.com; Althea Tan <althea.tan@qbe.com>; claims-singapore <claims-singapore@qbe.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Kindly advise who should we looking for arrange survey.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 3:20 PM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Attached are the repair estimate for your kind reference.

Kindly advise who is the OIC for follow up liability clearance.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 9:51 AM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey. Kindly arrange the survey on 25/04/2019, Thursday, 1130 AM.

Do take note, accident scene video were uploaded in Merimen.

Best Regards,

Diyana

Claims Admin Assistant

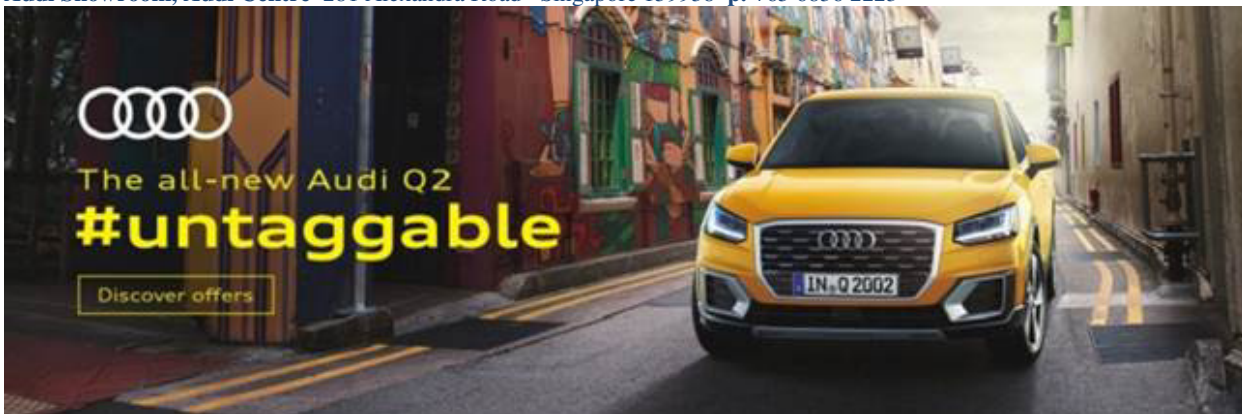
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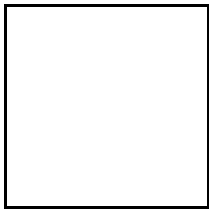


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