

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Friday, 26 April 2019 5:51 PM
To: 'Jenny Toh'
Cc: Admin A; Joy Irene (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019
Attachments: TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary_Advice.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SLS 8971C at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409 .

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 26 April 2019 9:08 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Friday, 26 April 2019 9:01 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Our ref: VC012515

Dear All

Yesterday Adrian surveyed the vehicle at premium Auto.

Kindly take in this assignment.

Thank you

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 25 April 2019 7:10 PM

To: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Jenny,

Survey has been done today by Adrian, kindly assist to follow up liability clearance.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 April, 2019 11:59 AM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Cc: 'Joyce Foo' <joyce.foo@qbe.com>; 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Hi Syaheeda,

What happen to todays survey arrangement. Our client has been waiting for last 1 hr. We tried calling your goodself and Joyce however no answer.

Kindly call us. Can we arrange another surveyor on our end.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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e. claims@premiumauto.com.sg w. www.audi.com.sg

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]
Sent: Tuesday, 23 April, 2019 9:30 AM
To: Claims Department <claims@premiumauto.com.sg>
Cc: Joyce Foo <joyce.foo@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear Kelvin,

For future cases, please direct your email to Ms Joyce Foo or Mr Jenny Toh .

They are in copied in this email.

Thank you.

Syaheeda Othman

Senior Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1130



From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 22 April 2019 5:57 PM
To: joyce.heng@qbe.com; Althea Tan <althea.tan@qbe.com>; claims-singapore <claims-singapore@qbe.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Kindly advise who should we looking for arrange survey.

Thank you.

Best regards,

Kelvin Khoo

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 3:20 PM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear All,

Attached are the repair estimate for your kind reference.

Kindly advise who is the OIC for follow up liability clearance.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 20 April, 2019 9:51 AM

To: joyce.heng@qbe.com; althea.tan@qbe.com; claims-singapore@qbe.com

Cc: Claims <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLS 8971 C AND YOUR INSURED SKH8926D DATED ON 16/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Please let us know who should we looking for arrange survey. Kindly arrange the survey on 25/04/2019, Thursday, 1130 AM.

Do take note, accident scene video were uploaded in Merimen.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

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