

INS CASE OWNER:

CC 4, LPC 1900 7390, Hga3n2

LKK:
IDAC:

Surveyor:

Wmp

DOI:

30/4/19

Date / Time:

26/04/19

Registered in: Merimen.

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 442H

Claim No.:

18/19/19/200/02719

Name of Insured:

Call Lode Enterprises Pte Ltd

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

24/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLP 720J



INSRS:

WSP:

Tel:

Liability:

RMKS:

N-87



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SLP 720J - X; XE 442H - X

STAGE

DATE / PIC

19/08/19

- BUS BROKEN. OLD ROAD BROKEN TO
WHILE FIXING CAR.

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

24/09/19

- PINKETED
- SEND PK TO LPC.
- TYPE REPORT WHILE PENDING FOR LOD
- REPORT DONE
- ORIGINAL TP LOD IN

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: GRAB

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/11/19

- 98% MANDATE APPROVAL TO LPC

25/11/19

- LPC APPROVED MANDATE.
- SEND 1ST OFFER TO TP.
- TP ACCEPTED OFFER
- ALL DOCS IN ORDER.
- TO CLOSE.

PRELIMINARY ADVICE Date/Time: 24/09/19

Sent By: 03

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L16

SS 1,700.00 (3 days) Reduction: 41 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

HELONY

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : 24

If NO or B 28, Ass. Lia :

Repair Cost: (w/gov)

SS 1,819.00

(OLD ROAD BROKEN TP)

Loss of Rental (LOR):

SS 414.75 (5 days) X \$82.95 (GRAB RATE)

Loss of Use (LOU):

SS - (\$ x days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 7.15

Medical:

SS -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS -

2) Report Format:

Legal Cost

SS -

3) Survey fee:

\$450.00

Total:

SS 2,241.70

Global Sum SS: 2,240.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 2,240.00

Name 1:

N-51 AUTOMOTIVE PTE LTD

Payee 2 (Strike if N.A.)

SS -

Name 2:

Payee 3 (Strike if N.A.)

SS -

Name 3:

COPY SENT
3/12/19



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51, UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VC00/021719
Our ref: CC4/LPC19007390/Aha3

Date: 24.09.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLP 7220J

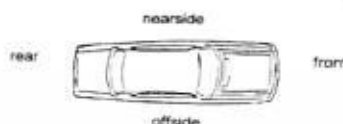
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30.04.2019 at the premises of M/s N51 AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	2,915.76
Revised Estimate Amount	: S\$	2,163.12
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser

AN-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #C1-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@an51.com.sg
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

Lee K Adrian

(LONGPAC)

TP Longpac

Vic

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

Contact : 66550005 97585062

ESTIMATE

Repair Code : CLM15195

Date in : 24/04/2019

Vehicle Num. : SLP7220J

Model : HONDA VEZEL HYBRID 1.5X AUTO

Chassis/Eng# : RU31218342/LEB5918354

Parts and Labour Assessment

Description of part	Qty	Unit Price	Amount
REAR BUMPER <i>torn</i>	1	762.70	✓ 762.70
REAR BUMPER RH REFLECTOR <i>crack</i>	1	141.10	✓ 141.10
REAR BUMPER SIDE RETAINER L/R <i>RH m</i>	2	23.00	23 46.00
REAR RH BUMPER SIDE <i>defend</i>	1	195.00	✓ 195.00
REAR RH FENDER ARCH GARNISH <i>nt</i>	1	195.00	✓ 195.00
REAR RH FENDER INNER AIR VENT <i>nt new</i>	1	30.30	X 30.30
REAR RH TAILLAMP <i>crack</i>	1	474.60	✓ 474.60
Subtotal before discount			1,844.70
Percentage discount 20%			368.94
Sub-total 1			1,475.76
REAR BUMPER CLIPS - SET	1	50.00	30 50.00
REAR RH FENDER ARCH GARNISH CLIPS - SET <i>nt new</i>	1	40.00	20 40.00
REAR RH TAILAMP CLIPS - SET <i>nt new</i>	1	30.00	X 30.00
Subtotal before discount			120.00
Percentage discount 0%			0.00
Sub-total 2			120.00
Parts-total			1,595.76

*** This is a computer-generated document which requires no signature.***

Kaki Bukit AutoHub
 2 Kaki Bukit Ave 2
 #01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
 Singapore 417921 Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
 E-Mail : sales@n51.com.sg
 Company Reg. No. : 200616038C
 GST Registration No. : 200616038C

GRAB RENTALS PTE LTD
 18 SIN MING LANE #01-08 MIDVIEW CITY
 SINGAPORE 573960

Contact : 66550005 97585062

ESTIMATE

Repair Code : CLM15195

Date in : 24/04/2019

Vehicle Num. : SLP7220J

Model : HONDA VEZEL HYBRID 1.5X AUTO

Chassis/Eng# : RU31218342/LEB5918354

LABOUR

To remove, reinstall electrical wiring harness, check lighting, and rewire for parking sensor.

To remove, reinstall roof top trim upholstery, cushion seat, trim garnish, trim liner carpet, (to FR)

To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident.

To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident.

To apply anti-rust chemical on repaired and replaced panel.

30 ~~60.00~~

X 120.00

450 ~~650.00~~

200 ~~450.00~~

X 40.00

Labour Total

1,320.00

Parts & Labour Total

2,915.76

*** This is a computer-generated document which requires no signature.***

page 2

- LKK Auto Consultants** hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 2163.12

h/s: 1.7K

030amp

1.7K

030amp

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 26 April 2019 10:50 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto)
Cc: MT_Claim_SG; Chio Ziting
Subject: FW: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]
Attachments: 26042019102728.pdf

12:33pm @ 26/4/19
ziting
vehicle not in

Lonpac External - General

Our Ref : 18/19/19/VC00/021719

Dear Nivitha,

Kindly proceed accordingly.

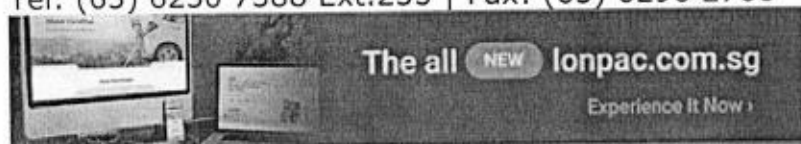
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: Friday, 26 April, 2019 10:29 AM

To: GERALD POH WEE BIN

Subject: Re: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]

Dear Sir / Madam,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attached.

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

On Thu, Apr 25, 2019 at 3:49 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 18/19/19/VC00/021719

Dear Ziting,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your attention.

Please revert.

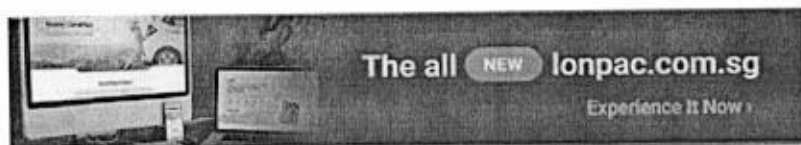
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: Thursday, 25 April, 2019 3:23 PM

To: MT_Claim_SG

Subject: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg

----- Forwarded message -----

From: **DocuCentre-V C3375 T2** <scanner@n51.com.sg>

Date: Thu, Apr 25, 2019 at 3:16 PM

Subject: 7220

To: <ziting@n51.com.sg>

Number of Images: 6

Attachment File Type: PDF

Device Name: DocuCentre-V C3375 T2

Device Location:

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2, #01-18
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

Our Ref: SLP 7220 J
Your ref: XE 4412 H

25 April 2019

LONPAC INSURANCE BHD
100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702
Attn: Motor Claims Department

BY EMAIL: geraldph@lonpac.com ONLY

Dear Sir/Madam,

NAME OF CLAIMANT : GRAB RENTALS PTE LTD
VEHICLE NUMBER : SLP 7220 J
YOUR INSURED VEHICLE NUMBER : XE 4412 H
ACCIDENT ON 24 Apr 2019 ALONG KEPPEL RD TOWARDS CHANGI ON THE FLYOVER
AT ABOUT 19:05 HOURS

We refer to your email/fax dated 25 Apr 2019 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment **Mr Adrian Ling - LKK** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub
2 Kaki Bukit Avenue 2
#01-18
Singapore 417921
6842 0051 / 6744 0510 (ZiTing)

Contact Person:

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD

FOR SURVEYOR:

Please initial here after completion of pre-repair inspection. Thank you!
Appointed surveyor :

(Name & Signature) :

Date & Time of Inspection:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC19007390/Aha3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 04-12-2019		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 4412H	Veh. Inspected	SLP 7220J	
Policy No.	Z/18/VC00/102621	Coverage (\$)	0.00	
Claim No.	18/19/19/VC00/021719	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	26/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL HYBRID	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	RU31218342	Colour	BROWN	
Odometer	157684	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	HABILEAD	6 mm	
L/H Front Tyre	215/60 R16	HABILEAD	6 mm	
R/H Rear Tyre	215/60 R16	HABILEAD	6 mm	
L/H Rear Tyre	215/60 R16	HABILEAD	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	24/04/2019	Inspection Date	30/04/2019	
Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLP 7220J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TORN	762.70	762.70
1	REAR BUMPER RH REFLECTOR	CRACKED	141.10	141.10
2	REAR BUMPER SIDE RETAINER L/R @\$23.00	O/S NECESSARY	46.00	23.00
1	REAR RH BUMPER SIDE	DEFORMED	195.00	195.00
1	REAR RH FENDER ARCH GARNISH	CUT	195.00	195.00
1	REAR RH FENDER INNER AIR VENT	NOT NECESSARY	30.30	-
1	REAR RH TAILLAMP	CRACKED	474.60	474.60
	LESS 20% DISCOUNT		-368.94	-358.28
			1,475.76	1,433.12
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIPS (SN)	NECESSARY	50.00	30.00
1	SET REAR RH FENDER ARCH GARNISH CLIPS (SN)	NECESSARY	40.00	20.00
1	SET REAR RH TAILLAMP CLIPS (SN)	NOT NECESSARY	30.00	-
			120.00	50.00
LABOUR				
	TO REMOVE ,REINSTALL ELECTRICAL WIRING HARNESS ,CHECK LIGHTING ,AND REWIRE FOR PARKING SENSOR.		60.00	30.00
	TO REMOVE,REINSTALL ROOF TOP TRIM UPHOLSTERY ,CUSHION SEAT ,TRIM GARNISH ,TRIM LINER CARPET ,(TO FR).	NOT NECESSARY	120.00	-
	TO RE-SPRAY PAINTING ON THE CHARGE BODYPARTS ,REPAIR PORTION ,AND WHERE CONSISTENT TO THE ACCIDENT.		650.00	450.00
	TO PROVIDE LABOUR ,WORKMANSHIP TO CHARGE THE ABOVE DAMAGED BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE ,BODY ALIGNMENT AND DAMAGED CONSISTENT TO THE ACCIDENT.		450.00	200.00
	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	NOT NECESSARY	40.00	-
			1,320.00	680.00
GRAND TOTAL			2,915.76	2,163.12



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,700.00
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Report Ref No. CC4/LPC19007390/Aha3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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