

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 15 November, 2019 10:13 AM
To: ONG LI LI
Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General] - LKK REF CC4/LPC19007390/Aha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/19/19/VC00/021719

Our Ref: CC4/LPC19007390/Aha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES XE 4412H (OI) AND SLP 7220J (TP) ON 24/04/2019

We refer to the subject matter and to the assignment dated 26th April 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**N-51 AUTOMOTIVE PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,119.86	\$ 1,819.00
Loss of Rental (\$82.95 x 5 days) – Grab Rate	\$ 414.75	\$ 414.75
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 3,542.06	\$ 2,241.20

Breakdown of days is as follows:

Our surveyor's recommended days to repair	3 days
Weekends / Downtime	2 days
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 24 September, 2019 11:48 AM

To: ONG LI LI

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto)

Subject: RE: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General] - LKK REF CC4/LPC19007390/Aha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 7220J at M/s N51 AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)
Sent: Friday, 26 April, 2019 2:46 PM
To: ONG LI LI
Cc: 'MT_Claim_SG'; Admin A; CS A Team; Cecilia Chong (LKK Auto)
Subject: RE: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]

Your ref: 18/19/19/VC00/021719
LKK ref : CC4/LPC19007390/ga3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 April, 2019 12:35 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 26 April 2019 10:50 AM
To: assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Chio Ziting <ziting@n51.com.sg>
Subject: FW: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]

Lonpac External - General

Our Ref : 18/19/19/VC00/021719

Dear Nivitha,

Kindly proceed accordingly.

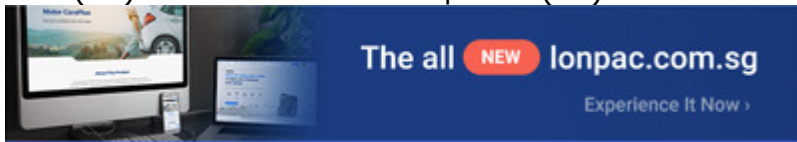
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Chio Ziting [<mailto:ziting@n51.com.sg>]
Sent: Friday, 26 April, 2019 10:29 AM
To: GERALD POH WEE BIN
Subject: Re: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS [External General]

Dear Sir / Madam,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attached.

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg

On Thu, Apr 25, 2019 at 3:49 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 18/19/19/VC00/021719

Dear Ziting,

We intend to conduct a pre-repair survey of your client's vehicle and attached the list of motor surveyors from LKK Auto Consultants Pte Ltd for your attention.

Please revert.

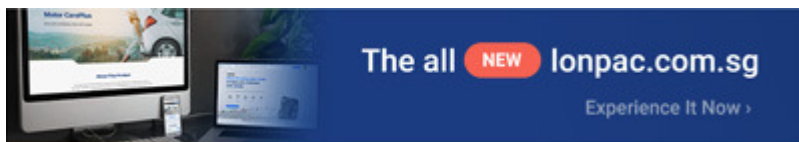
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Chio Ziting [mailto:ziting@n51.com.sg]

Sent: Thursday, 25 April, 2019 3:23 PM

To: MT_Claim_SG

Subject: SLP7220J & XE4412H - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors

Thank you.

Regards,

Zi Ting

N-51 Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg

----- Forwarded message -----

From: **DocuCentre-V C3375 T2** <scanner@n51.com.sg>

Date: Thu, Apr 25, 2019 at 3:16 PM

Subject: 7220

To: <ziting@n51.com.sg>

Number of Images: 6

Attachment File Type: PDF

Device Name: DocuCentre-V C3375 T2

Device Location:



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