

ASS. REC. BY:

REF: CS/C9219007367/ Vt d3

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Elaine Cheong

of CII

Date/Time: 26.4.19 11.25 a.m.

Estimated Cost:

Bill to:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJZ 4100 m

Insured: SME 3845D

at Workshop m/s Tan Lim Motor

Tel: 68585151

of 1 Defu Lane 6

Policy No: DMPCSN 307937/800

Claim No: SVM19D201768C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 19/4/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement:

Date/Time: 26.4.19 11.30 a.m.

Person Contacted: William

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SJZ 4100m -x
	SME 3845D -x

REF: C12

ASSIGNMENT

From:

Date: 10.5.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJZ 4100

at Workshop m/s Tan Lim Motor

of 1 Defu Lane 6

Insured:

Policy No.

Claims No.

Sum Insured:

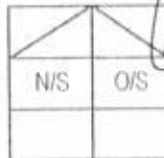
Excess:

(Client's Record)

Make of Veh: 200 pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"up" LIA 24173

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SJZ 4100M

Yr Regn:

17, 10

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA/

Make:

Subaru EXIGA

c.c

1994

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading:

252477

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

YA 5011919

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

225/50R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

19/4/19

D.O.I.

10/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S LF.

The U/C / Chassis frame / Body Structure affected due to collision.

10/5/19 Contd 2/5 \$900 with w. llem (Red: 3034.62777)

RECEIVED 13 MAY 2019

Date/Time, File Pass to?



Preli. Report

1) 1315 Typist



Final Report

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip: -

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format: TP

Lump Sum / I.B.I: (\$ 900)

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Apr 2019		26 Apr 2019 11:25 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant: CHAN TUCK FATT CHARLIE , ID: S6926334H									
Vehicle Reg. No.:		SJZ4100M	Date of Loss:	19/04/2019 23:00 - :59					
Claim Type:		TP / SNM19D201768C02	Policy/Cover Note No.:	DMPCSN3079371800					
Vehicle Reg. No. (Insured):		SME3845D	Policy No. (Claimant):	8-V0020207-MVA					
		Excess:	S\$750.00						
Repairer: Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, 539365 Defu Lane - Tel: 6858 5151									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]									
Claimant's Insurer: QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 08/05/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/04/2019 11:57
Date Of Accident	19/04/2019 23:40
Exact Location Of Accident	DRIVEWAY OF MALAYSIA CUSTOM
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ4100M
Insured/Policyholder	
Name Of Registered Owner	CHAN TUCK FATT CHARLIE
NRIC No	S6926334H
Email Address	CHARLIEEXIGA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90025152
Alternative Phone No	OTHERS-90041192

Vehicle Particulars

Manufacturer	SUBARU
Model	EXIGA-2.0 GT TURBO (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	QBE INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	8-V0020207-MVA
Cover Note Number	23.11.2018 TO 22.11.2019

Driver

Name of Driver	DONOVAN CHAN GUAN DA
NRIC No	S9636134C
Date Of Birth	15/10/1996
Occupation	INDOOR
Date Of Driving Pass	15/07/2015
Driving Experience	3 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90041192
Fax Number	
Contact Number	
Email Address	O3UNIT4DRIVER@HOTMAIL.COM

Address	BLOCK 115 PASIR RIS STREET 11 #04-557
Postcode	510115
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHAN TUCK FATT CHARLIE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Refer to sketch Plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	RETRIEVING
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SME3845D
Vehicle Make/Model/Colour	
Details Of Properties	BMW
Vehicle Category	PRIVATE CAR
Name of Driver	BENJAMIN SIAU
NRIC/Passport Number	
Contact Number	9655 6119
Address	
Postcode	
Insurance Company Name	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Wei Shun
NRIC/FIN No.: G6864652R

SKETCH PLAN

Refer to attachment

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 190419, at around 239hrs at Malaysia custom, going into custom (malaysia). I was coming from the route behind petrolians to custom. There was 2 lanes [right]. I was in mid. Going nearer to the custom, 2 cars tried to cut into my lane. I didn't give way to them as I was in my lane. SAE 3845D cut into my lane and hit me, then saying I hit his car. Accusing me that I hit his car ~~wasn't~~ wasn't true. He then said he had "so called 'witness'" from another lane. No idea if they are related. There is video evidence. witness plate is SLR 4588. Tried to make a police report, not needed. At that situation, the custom was very hectic ~~interms of vehicles~~

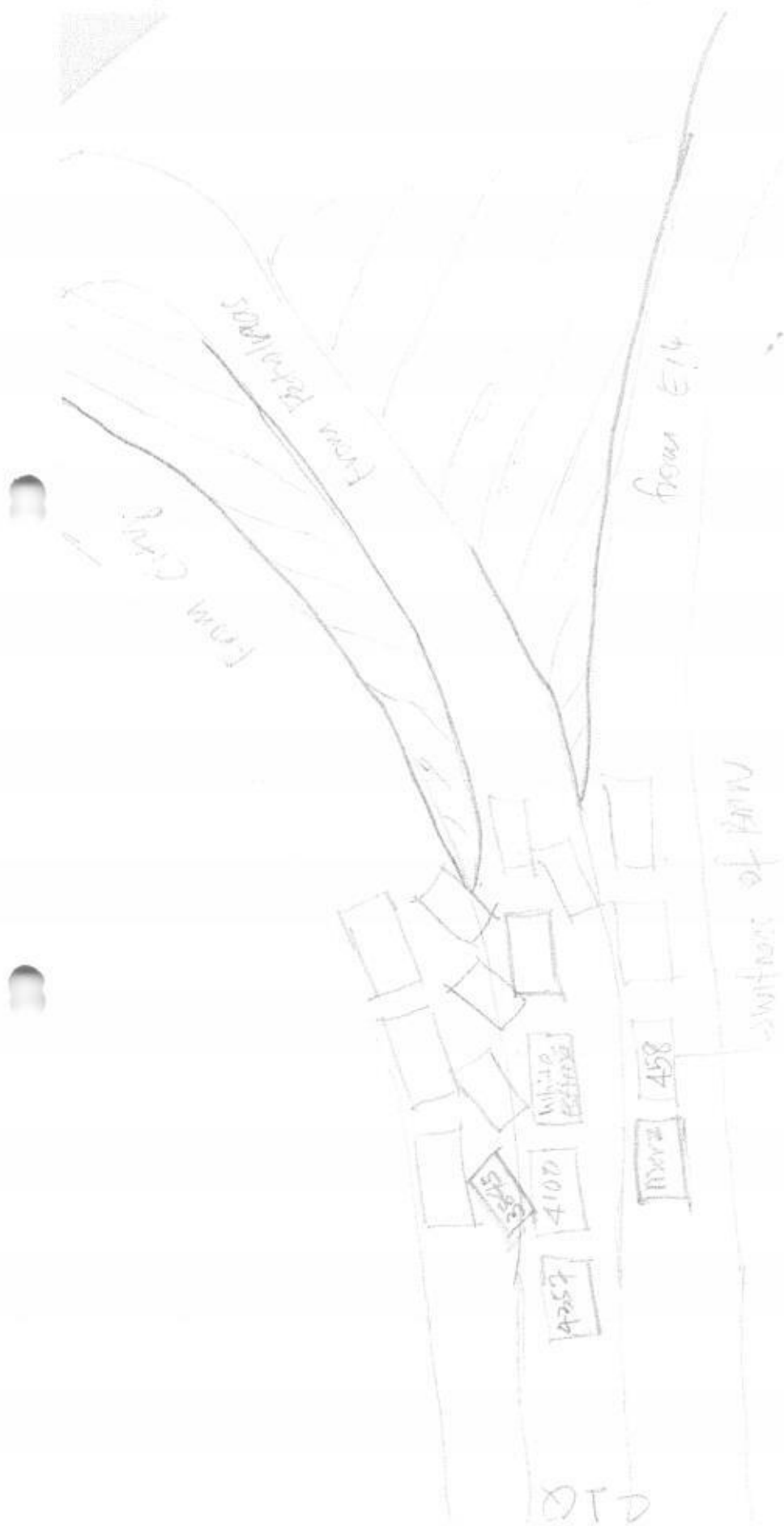
DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 20/04/19 01230hr

Reporting Centre Personnel's Signature
Name: Lim Wei Sheng
NRIC/FIN No: 616864052A



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 6334H

Vehicle Details

Vehicle No.: SJZ4100M
Vehicle to be Exported: No
Intended Deregistration Date: 20 Apr 2019
Vehicle Make: SUBARU
Vehicle Model: EXIGA MPV 2.0GT TURBO MOONROOF AWD 5AT
Primary Colour: Red
Manufacturing Year: 2009
Engine No.: EJ20D710451
Chassis No.: YA5011919
Maximum Power Output: 165.0 kW (221 bhp)
Open Market Value: \$31,676.00
Original Registration Date: 23 Nov 2010
First Registration Date: 23 Nov 2010
Transfer Count: 0
Actual ARF Paid: \$31,676.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Nov 2020
PARF Rebate Amount: \$17,421.00

Intended COE Rebate Details

COE Expiry Date: 22 Nov 2020
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$43,290.00
COE Rebate Amount: \$6,752.00
Total Rebate Amount: \$24,173.00

The information contained herein is correct as at 20 Apr 2019

OK



陳林摩嗎私人有限公司
TAN LIM MOTOR PTE LTD

1 Defu Lane 6 Singapore 539365

Tel : 68585151 (24 Hours) Fax : 68580877

GST Regn. No. : M2-8922054-2

CTP Insured's Veh No : SME3845D

Date of Accident : 19 April 2019

Mr Chan Tuck Fatt Charlie

Date : 22 April 2019

Estimate To Repair SJZ4100M - SUBARU EXIGA MPV 2.0I AWD 4AT ABS AIR
Chassis No : YA5011919

S/No	Quantity	Description	Amount
		<u>NETT ITEMS</u>	
01	1 pc	front bumper	\$ 600.00
02	1 pc	front bumper side retainer right	\$ 24.00
03	8 ps	front bumper clips @ \$4.10	\$ 32.80
04	1 pc	right headlamp	\$ 2,160.00
05	1 pc	right headlamp lower bracket	\$ 55.00
			\$ 2,871.80
		Less 10% 20%	\$ 287.18
			\$ 2,584.62
		<u>SPECIAL NETT ITEMS</u>	
06	1 pc	front bumper side holder right (accessory)	\$ 200.00
			\$ 200.00
		<u>LABOUR & MISC. CHARGES</u>	
01		To check electrical lighting concerned.	\$ 50.00
02		Panel beating, knocking and straighten the necessary portion,	\$ 500.00
		remove and renewal of parts, adjust and realign the same.	
03		Putty and spray painting of the affected portion.	\$ 600.00
			\$ 1,150.00
		Total	\$ 3,934.62

Not a valid repair estimate
the Repairer of loss is wrong
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

confirmed
on 10/05/19

2-656.00
202
5,254.44
1,445.44

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119007367/UTD3N2

Date: 14/05/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3079371800	
Claimant Vehicle No :	SJZ4100M	Insured Vehicle No :	SME3845D	
Date of Loss:	19/04/2019	Nature of Claim:	TP	Claim No: SNM19D201768C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJZ4100M	Engine No:	EJ20D710451
Make & Model:	SUBARU EXIGA, 2.0 GT TURBO (A)	Chassis No:	YA5011919
Reg. Date:	23/11/2010 (Man. Year: 2009)	Odometer:	252477 km
Colour:	Red		
Engine Capacity:	1994 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/50R17	Rear Tyre Size:	225/50R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,784.62	525.44	2,259.18	81.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	620.00	530.00	46.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,934.62	1,145.44	2,789.18	70.89
Approved Total (Overridden) (S\$)		900.00		
(S\$)	3,934.62	900.00	3,034.62	77.13
+ GST 7.00/7.00% (S\$)	275.42	63.00	212.42	77.13
Nett Amount (S\$)	4,210.04	963.00	3,247.04	77.13

INSPECTION

Date of Assignment:	26/04/2019		
Date Inspected:	10/05/2019	Inspected At:	Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6 Singapore 539365
Estimated Period of Repair:	2.0 days		

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our

knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 May 2019)
Parts:	M1-MPV	SUBARU EXIGA 2.0 GT TURBO (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJZ4100M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut/Torn	600.00 FL	*600.00 FL
2	1		*FRONT BUMPER SIDE RETAINER RIGHT	Bent	24.00 FL	*24.00 FL
3	8		*FRONT BUMPER CLIPS	Necessary	32.80 FL	*32.80 FL
4	1		*RIGHT HEADLAMP	Not Necessary	2,160.00 FL	*- FL
5	1		*RIGHT HEADLAMP LOWER BRACKET	Not Necessary	55.00 FL	*- FL
6	1		*FRONT BUMPER SIDE HOLDER RIGHT (ACCESSORY)	Not Necessary	200.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,071.80	656.80
- List Item Discount on L Items 10.00/20.00% (\$\$)	287.18	131.36
Total Parts (\$\$)	2,784.62	525.44

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	50.00	20.00
2	PANEL BEATING,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	500.00	200.00
3	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	600.00	400.00
Gross Labour Cost (S\$)			1,150.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >