

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 October 2020 8:28 AM
To: Amanda Ang
Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3
Attachments: DS FORM_SLZ5868B.pdf

Without Prejudice

Dear Amanda,

Thank you for your acceptance.

Please duly sign the DS form enclosed and return together with your client's authorisation to act to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Tuesday, 6 October 2020 10:45 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Hsiao Tong,

As per our telephone conversation.

On behalf of our client, we agreed to settle the claim at global sum \$4050.00.

Please forward us a copy of AXA DV soon.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, October 02, 2020 4:38 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

This email was sent from outside of your organisation

Without Prejudice

Hi Amanda,

Kindly call me at 6742 3197 for discussion. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Tuesday, 29 September 2020 4:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Importance: High

Dear Hsiao Tong,

Please revert with full settlement soon.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Amanda Ang
Sent: Tuesday, 15 September, 2020 6:40 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Hsiao Tong,

We refer to your email of 11 Sept 2020.

Regret we do not consider your global sum settlement of \$4000 acceptable.

Please settle our claim in full as per our LOR agreement with AXA.

Thank you.

Best regards,
Amanda Ang
Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304
www.cyclecarriage.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 11 September, 2020 8:56 AM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

This email was sent from outside of your organisation

Without Prejudice
(save as to costs)

Hi Amanda,

We refer to you below email.

We are prepared to revise our offer at a global sum of \$4,000.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Sent: Wednesday, 26 August 2020 12:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Subject: RE: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Hsiao Tong,

Thank you for your email.

However, we do not agree to settle LOR at \$480 (3days).

We append the breakdown for 4days of LOR for your reference:

Date	Day	Description	Nos of day (Recommended by your surveyor)	Nos of day (Vehicle in workshop)
28-05-19	Tuesday	Vehicle surveyed at 1335hrs	-	1st Day
29-05-19	Wednesday	Job in process	1	2nd Day
30-05-19	Thursday	Job in process	2	3rd Day
31-05-19	Friday	Job in process / Job completed	3	4th Day

NOTE: The recommended 03days by the appointed surveyor excludes non-working days/other.

Please settle our claim inn full.

Thank you.

Best regards,
Amanda Ang
Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304
www.cyclecarriage.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, August 25, 2020 10:48 AM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: [Offer] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,448.66
2. Loss of Rental (3days x \$160.00)	\$ 480.00
Total	\$ 3,928.66

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>

Sent: Wednesday, 12 August 2020 2:48 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: RE: [Rejection] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Amanda,

I have reviewed the case. My officer will revert back with an offer.



**Warmest Regards,
Christopher Chionh**

Senior Manager, Claims Services
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: chris.chionhhs@axa.com.sg

DID: (65) 6880 5594

Mobile: (65) 8189 3051

www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, wither whole or paritla, is [rohibited. If you are not the intended recipient of the message, please notify the sneder immediately.

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Wednesday, August 12, 2020 2:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKK Auto) (AsherSng@lkkauto.com) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: [EXTERNAL] RE: [Rejection] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

URGENT

Dear Hsiao Tong,

We refer to our last email to you on 8 July 2020.

Please discuss with AXA/your management and revert back to us soon.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Amanda Ang

Sent: Wednesday, July 08, 2020 4:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKK Auto) (AsherSng@lkkauto.com) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Chionh Hock San Christopher (chris.chionhhs@axa.com.sg) <chris.chionhhs@axa.com.sg>; Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>

Subject: RE: [Rejection] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref:

Importance: High

Dear Hsiao Tong,

We refer to your email of even date, regret that we will not agree to your rejection.

The statement provided was solely given by your insured without any proof/evidence although he adamant that he parked along the road side to take a nap. Moreover, as mentioned in my previous email to you on 21 August 2019, we received email from Asher on 1 May 2019, stating that the liability is clear under BOLA with the instruction to proceed with direct settlement. With this, we proceed with the repairs.

In view of this circumstance, we would suggest that you should sort it out internally with the officer in charge that gives the mandate to proceed with direct settlement.

Attach herewith the supporting documents for your reference.

Please revert back to us soon.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 8 July, 2020 2:52 PM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Rejection] Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We have spoken to our driver on this matter and he adamant that he parked his taxi along the road side to take a nap. Suddenly, he felt an impact, wake up and realised that your client had hit his taxi. Our driver insisted that his taxi was stationary and hit by your client.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Monday, 6 July 2020 2:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: (URGENT!!) Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Importance: High

URGENT/REMINDER

Dear Hsiao Tong,

Any update?

Please expedite.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Amanda Ang

Sent: Friday, 26 June, 2020 9:56 AM

To: Hsiao Tong (LKKAuto) (<chewht@lkkauto.com> <chewht@lkkauto.com>)

Cc: Admin A (LKK) (<admin-a@lkkauto.com> <admin-a@lkkauto.com>)

Subject: FW: (URGENT!!) Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Importance: High

URGENT/REMINDER

Dear Hsiao Tong,

Any update?

Please expedite.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

www.cyclecarriage.com.sg

From: Amanda Ang

Sent: Wednesday, June 03, 2020 10:32 AM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>; Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>; KKLau (kklau@lkkauto.com) (kklau@lkkauto.com) <kklau@lkkauto.com>

Subject: FW: (URGENT!!) Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Importance: High

URGENT/REMINDER

Dear Hsiao Tong,

We refer to the above.

Please expedite.

Thank you.

From: Amanda Ang

Sent: Monday, May 18, 2020 2:30 PM

To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>; Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>

Subject: (URGENT!!) Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Importance: High

URGENT

Dear Hsiao Tong,

We refer to the above.

Please expedite.

Thank you.

Best regards,

Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378

T: +65 6206 1818 • DID: +65 6771 4304

From: Amanda Ang
Sent: Friday, 24 April, 2020 2:06 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3
Importance: High

VERY URGENT

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Best regards,
Amanda Ang
Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304
www.cyclecarriage.com.sg

From: Amanda Ang
Sent: Thursday, 27 February, 2020 4:35 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>; KKLau (kklau@lkkauto.com) <kklau@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3
Importance: High

VERY URGENT

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304

From: Amanda Ang
Sent: Friday, 7 February, 2020 9:29 AM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>; KKLau (kklau@lkkauto.com) <kklau@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3
Importance: High

REMINDER (VERY URGENT)

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304
www.cyclecarriage.com.sg

From: Amanda Ang
Sent: Monday, 20 January, 2020 2:02 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: admin (admin@lbs-auto.com) <admin@lbs-auto.com>; KKLau (kklau@lkkauto.com) (kklau@lkkauto.com) <kklau@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3
Importance: High

REMINDER (VERY URGENT)

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang

Cycle & Carriage Singapore • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304
www.cyclecarriage.com.sg

From: Amanda Ang
Sent: Monday, 18 November, 2019 2:19 PM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

URGENT / REMINDER

Dear Hsiao Tong,

Please revert back to us soon.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Amanda Ang
Sent: Friday, 8 November, 2019 9:47 AM
To: Hsiao Tong (LKKAuto) (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Admin A(LKK) (admin-a@lkkauto.com) <admin-a@lkkauto.com>
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

URGENT / REMINDER

Dear Hsiao Tong,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378

From: Amanda Ang
Sent: Wednesday, 9 October, 2019 7:22 PM
To: Hsiao Tong (LKKAuto) (<chewht@lkkauto.com> <chewht@lkkauto.com>)
Subject: FW: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

URGENT / REMINDER

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

From: Amanda Ang
Sent: Thursday, 19 September, 2019 6:06 PM
To: Hsiao Tong (LKKAuto) (<chewht@lkkauto.com> <chewht@lkkauto.com>)
Cc: Yik Chan Hoe (<chanhoe.yik@cyclecarriage.com.sg>); Asher Sng (LKK Auto) (<AsherSng@lkkauto.com> <AsherSng@lkkauto.com>)
Subject: RE: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Hsiao Tong,

We refer to the above mentioned.
Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Best regards,
Amanda Ang



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T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Amanda Ang
Sent: Wednesday, 21 August, 2019 4:37 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; Asher Sng (LKK Auto) (AsherSng@lkkauto.com) <AsherSng@lkkauto.com>
Subject: RE: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

Dear Hsiao Tong,

We refer to your email 19 August 2019, we do not have the evidence you required.

Attach herewith a copy of email with Asher, Liability was cleared on 1 May 2019.

Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 19 August, 2019 2:32 PM
To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>
Subject: RE: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/Epa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured driver reported that your client reversed and hit onto his taxi. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 19 August 2019 9:17 AM

To: Amanda Ang <amanda.ang@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang <amanda.ang@cyclecarriage.com.sg>

Sent: Friday, 16 August 2019 5:28 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Accident involving SLZ5868B & SHC5139R on 24/04/2019 - Your ref: CC4/ASM19007357/ea3

Dear Asher,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.
Thank you.

Best regards,
Amanda Ang



Cycle & Carriage Industries Pte Ltd • 188 Pandan Loop Singapore 128378
T: +65 6206 1818 • DID: +65 6771 4304 • Fax: +65 6779 5383
www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

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