

INS. CASE OWNER:

CC 4 / III 1900 7334 / JMS 9

L.A.R. IDAC:

Surveyor: MTJ

ASSIGNMENT  
DOI: 24/4/19

Date/Time: 24/4/19  
Registered in Meritor: 24/4/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 4804 X  
Name of Insured : C7PL  
Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A : 19/4/19  
Is driver the owner? ( YES / NO ) \_\_\_\_\_ Nature of Accident : \_\_\_\_\_  
If NO, Driver Name / Age : \_\_\_\_\_  
Driver Tel No. : \_\_\_\_\_ (V/L: YES / NO-) \_\_\_\_\_

Claim No. : \_\_\_\_\_  
Policy No. : \_\_\_\_\_  
Make / Model : \_\_\_\_\_  
Place of Accident : \_\_\_\_\_

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Insured Liability : % Final ? Yes / No

SG 1180 U



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: CMPT  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call GI:	
	After call Itr to GI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to GI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

13/8/19 - File -> type manual  
8/10/19 - File -> MCA to send DVK ATCA  
21/10/19 - File pass to MK to close.

\* DV signed by claimant.

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: % \_\_\_\_\_ Email  Call

**FINAL SETTLEMENT** Date/Time: 8/14/19 Confirm with: COREN Email  Call

Final Liability: % 100% Agreed / Assessed BOLA S/N No.: 15 If NO or B 28, Ass. Lin: \_\_\_\_\_

Repair Cost: \$S 976.00

Loss of Rental (LOR): \$S \_\_\_\_\_ ( \_\_\_\_\_ days)

Loss of Use (LOU): \$S 500.00 (\$250 x 2 days)

Loss of Income (LOI): \$S \_\_\_\_\_ (\$ \_\_\_\_\_ x \_\_\_\_\_ days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: \$S \_\_\_\_\_

Medical: \$S \_\_\_\_\_

Disbursement: \$S \_\_\_\_\_ (e.g. Tow/ Independent)

Legal Cost: \$S \_\_\_\_\_

Total: \$S 1476.00 Global Sum \$S: \_\_\_\_\_

**FINAL PAYMENT** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 1476.00 Name 1: SMRT BUSSES LTD

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT  
27/20/19

- 1) Claim status: Original/Reject/Private Settle
- 2) Report Format: 9350-w
- 3) Survey fee: \_\_\_\_\_

REF: III

### ASSIGNMENT

Front: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop n/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No SG1180U Yr Regn: 2 Jul 2016  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Citro 0530 c.c. 6374  
 Colour: multi colour A/C: Insured / Std / NI / NA  
 Sp. Reading: 268444 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WEB62808323130015  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: In order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 275/70 R22.5  
 R: \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 2 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

<u>Front</u>	<u>Rear</u>
R/Bal. <u>7</u> mm	R/Bal. <u>7/7</u> mm
L/Bal. <u>7</u> mm	L/Bal. <u>7/7</u> mm
D.O.A. <u>19/4/19</u>	D.O.I. <u>24/4/19</u>

Survey held at Sumit

CA / REV / REP. / 24 HRS  
 Date \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Des. of Damages: Frnt Rear / P/S / N/S / U/C / Rooftop or  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>PIP # 986 (Reel # 747/26%)</u>

Date/Time: File Pass to?  : Prel. Report  
 : Final Report  
 Date/Time: File Return to?

Days Of Repair:  
 Resurvey No. of Trip:

Survey Fee:	
Transportation:	
_____ S + PS. _____ SI	
) Photo	
) Other	
TOTAL	

Report Format :  
 Lump Sum / I.B.I: (\$

Add Fee:  : Site Insp (\$  
 : Interview (\$  
 : Tech. Invs (\$  
 : Weekend (\$



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
80 Woodlands Industrial Park EA, Singapore 757708	
Fax Number : 63685882	
Estimator Telephone Number : 69962823	
Accident Reporting Number : 8863272	

Date Generated : 07/06/2019  
User ID : Catherine.Lee

Vic

P/P #9761-2days

Section A - Accident Details			
Registration Number	SG1180U		
Case Reference Number	WUS04/19/048		
Registration Date	14/11/2018		
Company Type	SMRT Buses Ltd		
Make	MERCEDES		
Model	CITARO C650		
Name of Driver	Chai Kim Kai		
Type of Accident	Side Swipe		
Accident Date and Time	18/4/2019 11:32 AM		
Accident Reported Date and Time	23/4/2019 10:45 AM		
Is Surveyor Required?	Yes		
Surveyor			
Vehicle is Towed Back?	No		
Towed Back Date and Time			
Replacement Vehicle Issued?	No		
Job Card Number	24101202		
Special Instruction to ARC, if any	SG1180U - RIGHT FRONT PORTION SHAKABOX (TP) - COMFORT TAXI. INSURED WITH II		
Prepared Date and Time	23/4/2019 3:16 PM		
Chassis Number	VE06290832130015		
Mileage			
Work Shop			
Repair Completion Date and Time			
Section B - Summary of Repair Estimates			
Summary of Repair Estimates			
	Quotation from ARC	Adjusted by Surveyor, if applicable	
Total Labour Cost	\$795.00	\$530.00	
Total Spray Cost	\$928.00	\$448.00	
Total Spare Part Cost	\$0.00	\$0.00	
Total Other Cost	\$0.00	\$0.00	
<b>TOTAL COST</b>	<b>\$1,723.00</b>	<b>\$978.00</b>	
Lump Sum Total	\$0.00	\$0.00	
Number of Repair Days	3.0	2.0	
Prepared / Adjusted By	Kuk Khawen Goh	Hwee Jie	
ARC / Surveyor Sign Off Date	23/04/2019 5:22 PM	24/04/2019 11:53 AM	
Signature			
Remarks			
Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
02 Woodlands Industrial Park EA, Singapore 757705
FAX Number : 63945042
Estimator Telephone Number : 6862523
Accident Reporting Number : 6862572

Date Generated : 07/05/2018  
 User ID : CatherineLee

Section D - Details of Repair Estimates									
<b>Part 1 - Labour Works</b>									
Job Scope		Quotation from AR			Adjusted by Surveyor, if applicable				
TO REPAIR RH PORTION		\$795.00			\$530.00				
Total Labour		\$795.00			\$530.00				
<b>Part 2 - Spray Painting &amp; Panel Beating Related Works</b>									
Job Scope		Quotation from ARC			Adjusted by Surveyor, if applicable				
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS		\$328.00			\$448.00				
Total Spray Painting & Panel Beating		\$328.00			\$448.00				
<b>Part 3 - Other Costs - Accident and Accident Repair Related Expense</b>									
Job Scope		Quotation from ARC			Adjusted by Surveyor, if applicable				
Total Other Costs									
<b>Part 4 - Spare Parts / Material Usage</b>									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
Total:									
<b>Added Spare Parts / Material Usage After Surveyor Signed off</b>									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total:									



## SMRT Accident Vehicle Repair Estimates

<b>SMRT Automotive Services Pte Ltd</b>	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number	63885592
Estimator Telephone Number	68662523
Accident Reporting Number	68902672

Date Generated : 23/04/2019

User ID : GohKK2

Section A - Accident Details			
Registration Number	SG1180U		
Case Reference Number	BUS/04/18/1048		
Registration Date	14/11/2015		
Company Type	SMRT Buses Ltd		
Make	MERCEDES		
Model	CITARO G530		
Name of Driver	Chai Kim Kai		
Type of Accident	Side Swipe		
Accident Date and Time	19/4/2019 11:32 AM		
Accident Reported Date and Time	23/4/2019 10:45 AM		
Is Surveyor Required?	Yes		
Survey By			
Vehicle is Towed Back?	No		
Towed Back Date and Time			
Replacement Vehicle issued?	No		
Job Card Number			
Special instruction to ARC, if any	SG1180U - RIGHT FRONT PORTION SHA48D4X (TP) - COMFORT TAXI. INSURED WITH III		
Prepared Date and Time	23/4/2019 5:16 PM		
Chassis Number	WEB6290832130015		
Mileage			
Work Shop			
Repair Completion Date and Time			
Section B - Summary of Repair Estimates			
Summary of Repair Estimates			
	Quotation from ARC	Adjusted by Surveyor, if applicable	
Total Labour Cost	\$795.00	\$0.00	
Total Spray Cost	\$528.00	\$0.00	
Total Spare Part Cost	\$0.00	\$0.00	
Total Other Cost	\$0.00	\$0.00	
<b>TOTAL COST</b>	<b>\$1,323.00</b>	<b>\$0.00</b>	
Lump Sum Total	\$0.00	\$0.00	
Number of Repair Days	3.0		
Prepared / Adjusted By	ARC Manager Team		
ARC / Surveyor Sign Off Date	23/04/2019 5:22 PM		
Signature			
Remarks			
Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Apr 2019 16:24	<b>Cim Dtl Modified</b>	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] HOW MEI KWAN
2	25 Apr 2019 16:24	<b>Cim Veh Model Changed</b>	(205944) MERCEDES-BENZ CITARO O530 6.4 L AT TURBO ABS (A).	[A] HOW MEI KWAN
3	25 Apr 2019 16:24	<b>Cim Created</b>	Reg No: SG1180U. Acct Date: 2019/04/19. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SM RT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	25 Apr 2019 16:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Apr 2019 16:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/07	[A] HOW MEI KWAN
6	25 Apr 2019 16:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Apr 2019 16:25	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Apr 2019 16:25	<b>Adj Adjuster Assigned</b>	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
9	26 Apr 2019 08:32	<b>TP Ins Updated</b>	TPRegNo:SHA4084X -> SHA4804X.	[I] Gabriel Wee
10	08 Aug 2019 11:09	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSTIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Apr 2019 16:24	<b>Clim Dtl Modified</b>	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] HOW MEI KWAN
2	25 Apr 2019 16:24	<b>Clim Veh Model Changed</b>	(205944) MERCEDES-BENZ CITARO O530 6.4 L AT TURBO ABS (A).	[A] HOW MEI KWAN
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4	25 Apr 2019 16:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Apr 2019 16:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/07	[A] HOW MEI KWAN
6	25 Apr 2019 16:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Apr 2019 16:25	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Apr 2019 16:25	<b>Adj Adjuster Assigned</b>	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
9	26 Apr 2019 08:32	<b>TP Ins Updated</b>	TPRegNo:SHA4084X -> SHA4804X.	[I] Gabriel Wee
10	08 Aug 2019 11:09	<b>Adj Mandate Request</b>	Cur,Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/07. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
12	08 Aug 2019 15:42	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Apr 2019 16:24	<b>Cim Dtl Modified</b>	Claimant's Name: -> SMRT BUSES LTD. Claimant's ID: -> 198202292D.	[A] HOW MEI KWAN
2	25 Apr 2019 16:24	<b>Cim Veh Model Changed</b>	(205944) MERCEDES-BENZ CITARO O530 6.4 L AT TURBO ABS (A).	[A] HOW MEI KWAN
3	25 Apr 2019 16:24	<b>Cim Created</b>	Reg No: SG1180U. Acct Date: 2019/04/19. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	25 Apr 2019 16:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Apr 2019 16:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/07	[A] HOW MEI KWAN
6	25 Apr 2019 16:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Apr 2019 16:25	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Apr 2019 16:25	<b>Adj Adjuster Assigned</b>	[None] -> ONG HWEE JIE	[A] HOW MEI KWAN
9	26 Apr 2019 08:32	<b>TP Ins Updated</b>	TPRegNo:SHA4084X -> SHA4804X.	[I] Gabriel Wee
10	08 Aug 2019 11:09	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
11	08 Aug 2019 15:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/07. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
12	08 Aug 2019 15:42	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
13	04 Sep 2019 11:26	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	04 Sep 2019 11:26	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2016/07/07.	[A] JOANNE LEE KHANG MIN
15	04 Sep 2019 11:26	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	21 Sep 2019 15:17	<b>Adj Mandate Request</b>	Cur.Reg:1526.00:PODS Liability: 100% Quantum: (a)COR: \$976.00 + (b)LOU(2days x \$275.00): \$550.00 = Total: \$1,526.00 Vehicle Model: Citaro (6374cc) 2 recommend ation repair days For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2268923	04 Sep 2019 11:26:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG1180U	SHA4804X	11.77

## Print Received Message

This mail is associated with :

**\*SG1180U (MCT19040618)**  
**[SHA4804X]**

TP

SMRT BUSES LTD

Apr 19 2019 11:00PM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 23/09/2019 11:34 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1476.00) - SG1180U - Claim Handler: Pooi Chin Han Daniel

Approved:1476.00:LOU \$250/- per day. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

## Hsiao Tong (LKKAuto)

---

**From:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<ChanSiauChin@smrt.com.sg>  
**Sent:** Tuesday, 1 October 2019 1:37 PM  
**To:** Hsiao Tong (LKKAuto); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE \*\*\* LKK REF : CC4/III19007334/Jpa3

**Importance:** High

Without Prejudice

Dear Hsiao Tong,

We are prepared to accept \$1476.00 all in instead. *— dc. 8/10/19*  
Please reconsider & let us have your favourable reply soon.

Thanks & Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** 01/10/2019 08:24  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE \*\*\* LKK REF : CC4/III19007334/Jpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,470.00 (all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 22 May, 2019 5:58 PM

**To:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)

**Cc:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); Admin A; CS A Team

**Subject:** RE: LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE \*\*\* LKK REF : CC4/III19007334/Jha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III19007334/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <[audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)>

**Sent:** Wednesday, 22 May, 2019 4:54 PM

**To:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE

SMRT Ref : BUS/04/19/1048/AW

III Ref : Comfort Taxi SHA4804X

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG1180U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 976.00
Loss of Use (\$275 x 2 Days)	\$ 550.00
LTA Search Fee	-
<b>Total</b>	<b>\$ 1,526.00</b>

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK
- 

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



**Hsiao Tong (LKKAuto)**

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 2 July 2019 5:36 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** FW: LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE \*\*\* LKK REF : CC4/III19007334/Jha3  
**Attachments:** img-522153300-0001.pdf; SAS2588940.pdf

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 22 May, 2019 5:58 PM  
**To:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Vic (LKKAuto)  
**Cc:** motorclaim@iii.com.sg; Admin A; CS A Team  
**Subject:** RE: LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE \*\*\* LKK REF : CC4/III19007334/Jha3

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/III19007334/Jha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <[audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)>  
**Sent:** Wednesday, 22 May, 2019 4:54 PM  
**To:** [motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE

SMRT Ref : BUS/04/19/1048/AW

III Ref : Comfort Taxi SHA4804X

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG1180U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 976.00
Loss of Use (\$275 x 2 Days)	\$ 550.00
LTA Search Fee	-
<b>Total</b>	<b>\$ 1,526.00</b>

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK
- 

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg) | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV190500373  
Date : 17.05.2019  
Vehicle No. : SG1180U  
Your Ref No. : BUS/04/19/1048  
Our Ref No. : 24101202  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount
			\$	\$
<b>Labour</b>				
TO REPAIR RH PORTION	1.00	\$ 530.00	0.00	\$ 530.00
<b>Others</b>				
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	( 0.00 )	\$ 446.00
<b>GRAND TOTAL</b>				<b>\$ 976.00</b>

Remark :

Make/Model : MB CITARO 0530  
Accident Date : 19.04.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd

## Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)

---

**From:** Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Sent:** Wednesday, 22 May, 2019 4:55 PM  
**To:** motorclaim@iii.com.sg; Admin A (admin-a@lkkauto.com)  
**Subject:** LOD to III - BUS/04/19/1048/AW - Accident involving Bus SG1180U and Comfort Taxi SHA4804X on 19 April 2019 along TPE  
**Attachments:** img-522153300-0001.pdf; SAS2588940.pdf

SMRT Ref: BUS/04/19/1048/AW  
III Ref: Comfort Taxi SHA4804X

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SG1180U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 976.00
Losses of Use (\$275 x 2 Days)	\$ 550.00
LTA Search Fee	-
<b>Total</b>	<b>\$ 1,526.00</b>

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by LKK
- 

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

*Audrey Woo* | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims Department | 6 Ang Mo Kio Street 62 Singapore 569140



## AUTHORISATION TO ACT

I/We, SMRT BUSES LTD ("the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG 1180U (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SG 1180U that was damaged pursuant to the accident which occurred on 19/04/2019 (date) along TPE (location) involving vehicle no/s SHA 4804X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 09 (day) of 10 (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19040618  
Claimant Ref: SG 1180U

We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 976.00 (repair cost), S\$ 500.00 (loss of use/rental), S\$ - (search fee), vehicle no. SG 1180U that was damaged pursuant to the accident which occurred on 19/04/2019 (date) at TPE (location) involving vehicle no. SHA 4804X (insured vehicle). This is pursuant to the inspection conducted on 24/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SG 1180U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SG 1180U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

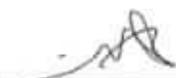
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,476.00 to SMRT BUSES LTD

Dated this 09 day of 10 2019

CLAIMANT:

Signature:

   
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

SMRT Buses Ltd  
6 Ang Mo Kio Street 62  
Singapore 569140

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
 STREET 62  
 6 ANG MO KIO  
 SINGAPORE 569140



**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV190500373  
 Date : 17.05.2019  
 Vehicle No. : SG1180U  
 Your Ref No. : BUS/04/19/1048  
 Our Ref No. : 24101202  
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
<b>Labour</b>					
TO REPAIR RH PORTION	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
<b>Others</b>					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	{ 0.00 }	\$ 0.00	\$ 446.00
<b>GRAND TOTAL</b>					<b>\$ 976.00</b>

Remark :

Make/Model : MB CITARO 0530  
 Accident Date : 19.04.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.  
 No receipt will be issued unless requested.



Authorized Signature  
 for SMRT Automotive Services Pte Ltd

**...CLAIM SUBFOLDER...(Pending for Survey Report)**  
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Aug 2019 <a href="#">Edit Reg</a>		24 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$5976.00</b> <a href="#">Edit Estimates</a>	<b>\$5976.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		[Created by adjuster]							
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SG1180U</b>	Date of Loss:	19/04/2019 23:00 - :59 [33 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19040618</b>	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	<b>SHA4804X</b>	Policy No. (Claimant):	D-18090224MFBP						
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68562628								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Pool Chin Han Daniel</b> ]								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 07/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>• III_SG (23/09/2019): Alert - Adj Mandate Approved (\$1476.00) - SG1180U - Claim Handler: Pool Chin Ha...</li> <li>• III_SG (08/08/2019): Alert - Adj Mandate Approved (\$0.00) - SG1180U - Claim Handler: Pool Chin Han D...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

### Claim Documents

\*SG1180U (MCT19040618)  
 [SHA4804X]  
 TP  
 SMRT BUSES LTD  
 Apr 19 2019 11:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 SMRT Automotive Services Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
2	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
3	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
4	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
5	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
6	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
7	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
8	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
9	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
10	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
11	02/05/19 13:41	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
13	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
14	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
15	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
16	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
17	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
18	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
19	16/05/19 09:23	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/04/19 19:52	ACKNOWLEDGEMENT EMAIL TO III DD 24.04.19	Load PDF	
2	30/04/19 18:13	TP ESTIMATE - MARKED	Load PDF	
3	30/04/19 18:13	TP GIA REPORT	Load PDF	
4	04/09/19 14:23	WORKSHOP INVOICE	Load PDF	
5	25/10/19 08:36	AUTHORISATION TO ACT FORM	Load PDF	
6	25/10/19 08:36	DISCHARGE VOUCHER	Load PDF	
7	25/10/19 08:36	LOD	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/04/19 08:32	Singapore Accident Statement	Load PDF	

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19007334/JPA3Q2

Date: 25/10/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
**Claimant** SG1180U **Insured Vehicle No :** SHA4804X  
**Vehicle No :** SG1180U **Insured Vehicle No :** SHA4804X  
 Date of Loss: 19/04/2019 Nature of Claim: TP Claim No: MCT19040618

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SG1180U**  
 Make & Model: MERCEDES-BENZ CITARO O530, 6.4 L AT TURBO ABS (A) Engine No: 902926C1100893  
 Reg. Date: 07/07/2016 (Man. Year: 2015) Chassis No: WEB62808323130015  
 Colour: Multi-colour Odometer: 268444 km  
 Engine Capacity: 6374 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7/7 mm  
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,323.00	976.00	347.00	26.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>1,323.00</b>	<b>976.00</b>	<b>347.00</b>	<b>26.23</b>
<b>+ Loss of Use (2.0 x S\$250.00/day) (S\$)</b>		<b>500.00</b>		
	<b>Nett Liability (S\$)</b>	<b>1,476.00</b>		

## INSPECTION

Date of Assignment: 24/04/2019  
 Date Inspected: 24/04/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 2.0 days

Adjuster: ONG HWEE JIE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 04 Sep 2019)

**Parts:** N/A MERCEDES-BENZ CITARO Q530 6.4 L AT TURBO ABS (A) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SG1180U)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REPAIR RH PORTION	New	795.00	530.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	528.00	446.00
			<b>Gross Labour Cost (S\$)</b>	<b>976.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >