

**Xin Hua Workshop Pte Ltd**  
**Letter of Demand**

Our Ref: SJW7043R

21/6/2019

**China Taiping Insurance(S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Dear Sir/Mdm:

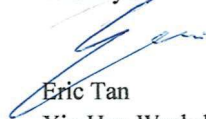
**ACCIDENT INVOLVING SJW7043R, SGM3231D, SGG5674C, SFC4690U AND AN UNKNOWN VEHICLE ON 23-APR-2019 AT PIE BEFORE ADAM AFTER STEVEN RD**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					<u>Amount</u>
Repair Costs					\$ 5,200.00
Loss of Rental	\$150.00	X	9	days	\$ 1,444.50
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 6,651.95

Please look into our client claims and let us hear from you shortly.

Thank you



Eric Tan  
Xin Hua Workshop Pte Ltd  
Tel : 8266 1132  
email : xinhuaworkshop@gmail.com





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19007315/Apb3

15 MAY 2019

**MR. YAP FEI LIP**  
5 TANAH MERAH KECHIL ROAD  
#10-03  
SINGAPORE 466665

Dear Sir/Madam,

**ACCIDENT INVOLVING SGM3231D / SJW7043R / OTHERS ON 23/04/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchna  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchna@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Letter of Authorization

Accident Involving my vehicle SJW 7043R & SGM 3231D on 23/04/2019  
at along PIE before Adam after Steven Rd

I/We, Syed Eesazh bin Syed Yahya Alsagoff, owner of vehicle no. SJW 7043R  
hereby authorize Xin Hua Workshop Pte Ltd to proceed with the repair for my  
vehicle SJW 7043R which was damaged in the above accident.

I further authorize Xin Hua Workshop Pte Ltd to claim against the driver and/or the  
owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of  
use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose  
of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not  
limited to Release forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss  
of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-  
inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost  
of repairs and the loss of use of my vehicle against any party.



\_\_\_\_\_  
Signature/ Company Stamp

Name : Syed Eesazh bin Syed Yahya Alsagoff  
NRIC No : S7043051 G  
Hp Tel : +65 9694 2472  
Address : Blk 41 #02-312  
Chai Chee Street 461041

Date : 23/04/2019



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1634471802

Claim No : SNM19D201819C02/1

Claimant : SYED EESZADH BIN SYED YAHYA ALSAGOFF

Amount : S\$6,170.00

DOLLARS SIX THOUSAND ONE HUNDRED AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJW 7043R

Insured Vehicle No. : SGM 3231D

Date of Loss : 23/04/2019

Place of Accident : PIE BEFORE ADAM AFTER STEVEN RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YAP FEI LIP

Driver Name : YAP PAI ZHI, DRASON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

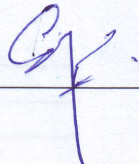
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,170.00
	=====
TOTAL . . . . .	S\$ 6,170.00
	=====

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Claimant Name : SYED EESZADH BIN SYED YAHYA ALSAGOFF NRIC No : S7043051G

Signature : 

Date : 22/04/20



**Xin Hua Workshop Pte Ltd**  
**23 Kaki Bukit Avenue 4, #04-01(SouthWing) Singapore 415933**  
**Tel : 6844-1985 Fax : 6844-5185**  
**Business Reg No. 201838521G**

**Proformal Invoice**

**Bill To**

**China Taiping Insurance(S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

**Invoice Date** : 21-Jun-19  
**Invoice No** : P19-0023  
**Vehicle No.** : SJW7043R  
**Accident Date** : 23-Apr-19

Item No	Description	Quantity	Unit Price	Amount
1	Lump Sum Repair for Third Party Claim	1		\$5,200.00
Remarks			<b>Sub Total</b>	\$5,200.00
			<b>Amount Due</b>	\$5,200.00

for Xin Hua Workshop Pte Ltd

  
AUTHORISED SIGNATURE





**AlpineCarRental**

## TAX INVOICE

GST Reg no.: M2-0094320-1  
Co. Reg no.: 199003483E

XIN HUA WORKSHOP PTE LTD  
BLK 23 KAKI BUKIT AVE 4  
#04-01  
SINGAPORE 415933  
ATTN: AH HUA

INVOICE NO: **REN-19IR02011R**

**25-Apr-19**

DATE :

DESCRIPTION		AMOUNT
CAR NO.: <b>SKU4613P</b>		
<u>RENTAL PERIOD:</u> 25/4/2019 - 3/5/2019		
* RENTAL DAILY	\$150.00 * 9 DAYS	\$1,350.00
* GST 7%		\$94.50
E. & O. E.		
<b>TOTAL:</b>		<b>\$1,444.50</b>

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO 'ALPINE CAR RENTAL PTE LTD'. PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE. PAYMENT IS DUE ON THE TERMS STATED HEREIN. INTEREST WILL BE CHARGED AT THE RATE OF 12% PER ANNUM UNTIL FULL PAYMENT OF THE OUTSTANDING SUM.

**ALPINE CAR RENTAL PTE LTD**

This Invoice is computer generated.  
No signature is required.

AlpineCarRental

### Check Out / Check In List

Excess \$2000

CAR NO:

SKU 4613P

MAKE/MODEL:

The Orlando



### **1. ITEMS FITTED / PLACED INSIDE THE CAR**

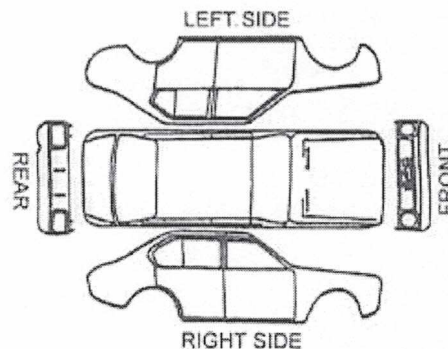
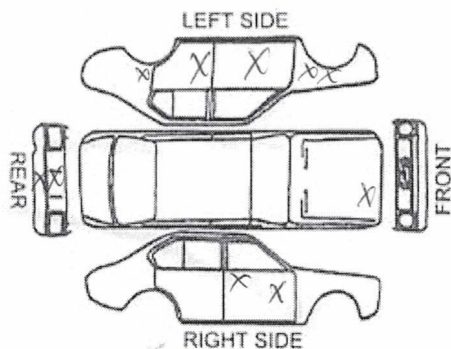
<b>O</b>		<b>I</b>	<b>O</b>		<b>I</b>
<input type="checkbox"/>	RADIO / CASSETTE / CD PLAYER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO REMOTE CONTROL (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	CIGARETTE LIGHTER	<input type="checkbox"/>	<input type="checkbox"/>	RADIO SPEAKERS (4 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	CENTRE ASH-TRAY (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT ASH-TRAY (1PC)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT SEAT BELTS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SEAT BELTS (3 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FLOOR MATS (4/5/6 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	REAR SIDE DOOR ASH-TRAY (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	FRONT / CENTRE ROOF LIGHT	<input type="checkbox"/>	<input type="checkbox"/>	CAR / RADIO MANUALS	<input type="checkbox"/>
<input type="checkbox"/>	SPEAKER BOARD (1 PC) HATCHBACKCAR	<input type="checkbox"/>	<input type="checkbox"/>	REAR VIEW MIRROR (1 PC)	<input type="checkbox"/>

## 2. ITEMS FITTED / PLACED INSIDE THE BOOT

<input type="checkbox"/>	BOOT CARPET (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	BOARD COVER (1 PC)	<input type="checkbox"/>
<input type="checkbox"/>	SPARE TYRE (1PC)	<input type="checkbox"/>	<input type="checkbox"/>	SPARE TOOLS / JACK	<input type="checkbox"/>
<input type="checkbox"/>	CD CHANGER (1 PC) WITH 6 / 10 MAG	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

### 3. ITEMS FITTED ON THE EXTERIOR

<input type="checkbox"/>	SIDE VIEW MIRRORS (2 PCS)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	REAR WIPER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	HEADLIGHT WIPERS (2 PCS)	<input type="checkbox"/>
<input type="checkbox"/>	TYRES (4PCS)	<input type="checkbox"/>	<input type="checkbox"/>	HUB CARS (4PCS)	<input type="checkbox"/>
<input type="checkbox"/>	PETROL COVER (1 PC)	<input type="checkbox"/>	<input type="checkbox"/>	FRONT / REAR NUMBER PLATES (2 PCS)	<input type="checkbox"/>



REMARKS:

Mileage: 142513

**Petrol:** (1/8), (1/4), (3/8), (1/2), (5/8), (3/4), (7/8), FULL

### Minor Scratches & Dents

CHECKED OUT BY :

kelvin

CHECKED IN BY :

kelu

DATE/TIME

23 104119 (PM/AM)

DATE/TIME

03/05/19 PM/AM

HIRER'S SIGNATURE

HIRER'S SIGNATURE



&gt; Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Apr 2019 / 15:22:45

Receipt Date/Time : 23 Apr 2019 / 15:22:45

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190423-002267

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SGM3231D				
As at 23 Apr 2019/14:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SGM3231D			
	Enquiry Fee	7.00	0.49	7.49
	20190423152103888799			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	20190423152128663	Direct Debit: eNETS Debit (Internet Banking)		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**RE: [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (SNM19D201819C02/1(thp) AND SJW 7043R (TP) ON 23/04/2019**

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/15/2020 10:24 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Your ref : CC6/CTI19007315/Aeb3s2

Our ref: SNM19D208119C02/1(thp)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,170.45.

We await your payment advice to enable our Irene to act accordingly.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, April 14, 2020 3:36 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** Re: [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (SNM19D201819C02/1(thp) AND SJW 7043R (TP) ON 23/04/2019

Hi Sir,

We refer to the email dated 10/09/2019.

Third party chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, September 10, 2019 10:38 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (OI) AND SJW 7043R (TP) ON 23/04/2019

Your ref : TBA

Our ref : CC6/CTI19007315/Aeb3s2

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING SGM 3231D (OI) AND SJW 7043R (TP) ON 23/04/2019**

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " XIN HUA WORKSHOP PTE LTD" at \$6,170.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,839.68	\$ 5,200.00
2. Loss of Rental (9days x \$150)	\$ 1,444.50	\$ 963.00 (9days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 18,291.63	\$ 6,170.45

Enclosed here with all the relevant documents for your perusal.

MARKET VALUE	\$ 26,500
LTA REBATE	\$ 20,762
NETT VALUE	\$ 5,738

**For your approval please.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



