RE: [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (SNM19D201819C02/1(thp) AND SJW 7043R (TP) ON 23/04/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Wed 4/15/2020 10:24 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Your ref: CC6/CTI19007315/Aeb3s2 Our ref: SNM19D208119C02/1(thp)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$6,170.45.

We await your payment advice to enable our Irene to act accordingly.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, April 14, 2020 3:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (SNM19D201819C02/1(thp) AND SJW 7043R (TP)

ON 23/04/2019

Hi Sir,

We refer to the email dated 10/09/2019.

Third party chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, September 10, 2019 10:38 AM

To: Claims Dept of CTI < com>

Subject: [MANDATE REQUEST] ACCIDENT INVOLVING SGM 3231D (OI) AND SJW 7043R (TP) ON 23/04/2019

Your ref: TBA

Our ref: CC6/CTI19007315/Aeb3s2

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING SGM 3231D (OI) AND SJW 7043R (TP) ON 23/04/2019

The said chain collision involved 4 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "XIN HUA WORKSHOP PTE LTD" at \$6,170.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 16,839.68	\$ 5,200.00
2. Loss of Rental (9days x \$150)	\$ 1,444.50	\$ 963.00 (9days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 18,291.63	\$ 6,170.45

Enclosed here with all the relevant documents for your perusal.

MARKET VALUE	\$ 26,500
LTA REBATE	\$ 20,762
NETT VALUE	\$ 5.738

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)