

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 15 November, 2019 4:14 PM
To: Vic (LKKAUTO); Admin A
Cc: Ben Tang; Chee So Chow; Hsiao Tong (LKKAUTO); Alfred Toh; KKLau
Subject: RE: OUR REF: SNM19D201849/SMC8187Y/BEN - Accident Involving SMC8187Y AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

LKK REF - CC3/CTI19007312/Khb3
CTPIS REF – SNM19D201849C02/7(bt)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$57,117.34.

We await your payment advice to enable Ben to act accordingly.

p.s. **Elaine Cheong NO LONGER in service with CTPIS**

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
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From: Claims Dept of CTI
Sent: Friday, 15 November, 2019 1:23 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF: SNM19D201849/SMC8187Y/BEN - Accident Involving SMC8187Y AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

Dear Vic,

Please note that officer in charge – Ben Tang.

Dear Ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, November 15, 2019 12:06 PM

To: Claims Dept of CTI

Cc: Irene Tay; Alfred Toh; Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMC8187Y (OI : CTI - TBA) AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

CTI REF – TBA

LKK REF – CC3/CTI19007312/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMC 8187Y (OI) AND SHD 81A (TP) ON 23/04/2019

We refer to the above matter.

It was reported that Insured vehicle was coming out from the minor road when collided to the TP vehicle that was travelling on the main road. The result of the impact caused TP vehicle to lost control and swerved to the opposite lane and collided to an oncoming van. A copy of TP video footage was attached for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$119,688.91	\$ 54,938.24
Loss of Rental (\$103.41 x 21 days)	\$ 2,171.61	\$ 2,171.61
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$121,868.01	\$ 57,117.34

Breakdown of days is as follows:

Recommended Days	24 days
TOTAL CLAIMED DAYS	21 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Thursday, 25 April, 2019 7:07 PM

To: claimsdept@sg.cntaiping.com

Cc: 'Irene Tay'; Alfred Toh; Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMC8187Y (OI : CTI - TBA) AND SHD81A (TP : LKK REF - CC3/CTI19007312/Kjb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 81A at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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