

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 15 November, 2019 4:14 PM
To: Vic (LKKAUTO); Admin A
Cc: Ben Tang; Chee So Chow; Hsiao Tong (LKKAUTO); Alfred Toh; KKLau
Subject: RE: OUR REF: SNM19D201849/SMC8187Y/BEN - Accident Involving SMC8187Y AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

LKK REF - CC3/CTI19007312/Khb3
CTPIS REF - SNM19D201849C02/7(bt)

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$57,117.34.

We await your payment advice to enable Ben to act accordingly.

p.s. Elaine Cheong NO LONGER in service with CTPIS

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Friday, 15 November, 2019 1:23 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: OUR REF: SNM19D201849/SMC8187Y/BEN - Accident Involving SMC8187Y AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

Dear Vic,

Please note that officer in charge – Ben Tang.

Dear Ben,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, November 15, 2019 12:06 PM

To: Claims Dept of CTI

Cc: Irene Tay; Alfred Toh; Admin A; Vic (LKKAUTO)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SMC8187Y (OI : CTI - TBA) AND SHD81A (TP : LKK REF - CC3/CTI19007312/Khb3) on 23.04.2019

CTI REF - TBA

LKK REF - CC3/CTI19007312/Khb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMC 8187Y (OI) AND SHD 81A (TP) ON 23/04/2019

We refer to the above matter.

It was reported that Insured vehicle was coming out from the minor road when collided to the TP vehicle that was travelling on the main road. The result of the impact caused TP vehicle to lost control and swerved to the opposite lane and collided to an oncoming van. A copy of TP video footage was attached for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$119,688.91	\$ 54,938.24
Loss of Rental (\$103.41 x 21 days)	\$ 2,171.61	\$ 2,171.61
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$121,868.01	\$ 57,117.34

Breakdown of days is as follows:

Recommended Days	24 days
TOTAL CLAIMED DAYS	21 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Shu Pei (LKKAuto)

Sent: Thursday, 25 April, 2019 7:07 PM

To: claimsdept@sg.cntaiping.com

Cc: 'Irene Tay'; Alfred Toh; Joy Irene (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMC8187Y (OI : CTI - TBA) AND SHD81A (TP : LKK REF - CC3/CTI19007312/Kjb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 81A at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1904-224

Your Ref : SMC8187Y, GBH3080H

Date : 17.May 2019

CHINA TAIPING INSURANCE

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0081A AND SMC8187Y, GBH3080H ON 23/04/19 09:30 AM
ALONG OLD TOH TUCK ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	54,938.24
2.	Loss of Rental for <u>21</u> days @ \$ <u>103.41</u> per day	\$	2,171.61
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	57,117.34

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTH19007312/Khb3

23 SEPTEMBER 2019

**TAN YONG JIE (CHEN YONGJIE)
BLOCK 275B JURONG WEST STREET 25
#09-107
SINGAPORE 642275**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 8187Y / SHD 81A / OTHERS ON 23/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 81A against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
Yjtan29@gmail.com
(Email)*

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 23 September, 2019 10:03 AM
To: Yjtan29@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SMC8187Y - ACCIDENT INVOLVING SMC 8187Y / SHD 81A / OTHERS ON 23/04/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19007312/Khb3

23 SEPTEMBER 2019

TAN YONG JIE (CHEN YONGJIE)
BLOCK 275B JURONG WEST STREET 25
#09-107
SINGAPORE 642275

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 8187Y / SHD 81A / OTHERS ON 23/04/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 81A against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

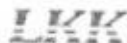
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0081A and SMC8187Y, GBH3080H along OLD TOH TUCK ROAD on 23/04/19 09:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 (day) of May 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

490 1904-224

TO: vic

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1823271800 Claim No : SNM19D201849C02/7(bt)
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : S\$57,117.34
 SINGAPORE DOLLARS FIFTY SEVEN THOUSAND ONE HUNDRED
 SEVENTEEN AND CENTS THIRTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 81A
 Insured Vehicle No. : SMC 8187Y

Date of Loss : 23/04/2019
 Place of Accident : OLD TOH TUCK ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN YONG JIE (CHEN YONGJIE)
 Driver Name : TAN YONG JIE (CHEN YONGJIE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	54,938.24
(3) Loss of Use/Rental/Earning	S\$	2,171.61
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 57,117.34

Claimant Name : _____ NRIC No : _____
 Signature : _____ Date : _____

Jasmine Tan
 S74056361

20 NOV 2019



Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1905-058 DATE : 15. May 2019 REFERENCE NO : AAD1904-224 TERMS : DUE DATE : 15. May 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD81A; DOA 23.04.19(PART-BY-PART-19)	1	54,938.24	54,938.24

Total SGD Excl. GST : 51,344.15
7% GST : 3,594.09
Total SGD Incl. GST : 54,938.24

**** FIFTY FOUR THOUSAND NINE HUNDRED THIRTY EIGHT AND TWENTY
FOUR SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

17 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/04/19 09:30 AM at OLD TOH TUCK ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0081A. The taxi was hired to SIM BEE CHYE a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.41 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

23-04-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1904-224	
4/23/2019 09:30	5/13/2019 18:00	SHD0081A
		Accident Date 23-04-2019

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

Vehicle Insurance Particulars Enquiry

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SMC8187Y	23 Apr 2019 / 09:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
GBB1160E	23 Apr 2019 / 05:50:00	NTUC INCOME INS CO-OP LTD
SFF4468E	23 Apr 2019 / 14:30:00	MSIG INSURANCE (SINGAPORE) PTE LTD
SME3972U	22 Apr 2019 / 20:20:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.

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