

INSURANCE

INS. CASE OWNER

CC 3 / EQ11900

LKK

IDAC

Surveyor

Kalvin

DOI

ASSIGNMENT

W/4/19

Date / Time

24/4/19

Registered in Meriton

Pre-assign / CCU / FTE



Insured Vehicle No.

GY 8152L

Name of Insured

NETWORK LARGE HANDLERS PL

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

24/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age

VELACAMY S/O V KRISHNA R

Driver Tel No.:

(V/L: YES / NO)

Claim No.

DM1911011482

Policy No.

DM1911011482

Make / Model

MITSUBISHI

Place of Accident

BOON TAT ST TURN INTO AMPY ST

Of GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability

% Final ? Yes / No

SH 6203A



INSRS:
WSP:
Tel:
Liability:
RMKS:

W/4/19



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/6/19

11/6/19

07/10/19

TP VIDEO IN - V/VID/SH CRSPA

Email workshop to get video.

Receive rectv from TP.

MANUFACTURED ORIGINAL TP LOG IN

SEND 1ST OFFER TO TP
TP ACCEPTED OFFER. NO DV.
ALL BOCC IN ORDER.
TO CLOSE.

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call Of

After call hr to Of

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to Of

Authorisation To Act

Release Voucher: NO DV

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time: 25/6/19

Sent By: W3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PLP

SS

300.00

(2 days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

07/10/19

Confirm with

SHU

Email

Call

Final Liability:

%

100

(Assessed / Assessed)

BOLA S/N No.:

NIL

Repair Cost:

(W/GR)

SS

321.00

Loss of Rental (LOR):

SS

321.00

(25 days) x 4/28.40

Loss of Use (LOU):

SS

—

(5 days)

Loss of Income (LOI):

SS

125.00

(50 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

7.49

Medical

SS

—

Disbursement

SS

—

(e.g. Tow/ Independent)

Legal Cost

SS

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

6400.00

Total:

SS

774.49

Global Sum SS:

770.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

770.00

Name 1:

COMFORTABLE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

014

13/11

014



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BLAKE I, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ119007308/K1pb3

Date: 25.04.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SH6203A

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.04.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,202.64
Revised Estimate Amount	: S\$	300.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

REPAIR ESTIMATE*

VEHICLE NO : SH 6203A

DATE 24/4/2019 15:00

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover X 14 ²			\$ 418.30
	Front Bumper Centre Moulding X 5 ²			\$ 188.00
	Front Bumper Clips 10 pcs X 2 ²			\$ 22.00
	SUB TOTAL			\$ 628.30
	LESS 20%			\$ 125.66
	DISCOUNTED TOTAL			\$ 502.64
	Labour Charge			
	Panel Beating			\$ 400.00 100
	Spray Painting Charge			\$ 300.00 200
	TOTAL LABOUR			\$ 700.00
	ESTIMATE TOTAL			\$ 1,202.64
Ka hui 16/4/19 24/4/19 1505L 2 Days PP After Repair photo.				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

REPAIR ESTIMATE*

VEHICLE NO : SH 6203A

DATE 24/4/2019 15:00

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X 1402</i>			\$ 418.30
	Front Bumper Centre Moulding <i>X</i>			\$ 188.00
	Front Bumper Clips 10 pcs <i>X</i>			\$ 22.00
	SUB TOTAL			\$ 628.30
	LESS 20%			\$ 125.66
	DISCOUNTED TOTAL			\$ 502.64
	Labour Charge			
	Panel Beating			\$ 400.00 <i>100</i>
	Spray Painting Charge			\$ 300.00 <i>200</i>
	TOTAL LABOUR			\$ 700.00
	ESTIMATE TOTAL			\$ 1,202.64
<i>Ka Lue 16/6/19</i> <i>24/4/19 1505H</i> <i>2 Days</i> <i>PP</i> <i>After Repair photo</i>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No 305290086

Date : 26/04/2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SH 6203A

Date of Accident : 23.04.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ --- GY8152C
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		<u>\$0.00</u>
(b) Labour Charges	###	<u>\$300.00</u>
Total for Part-By-Part Repair Cost		<u>\$300.00</u>
(c) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: <u>20%</u>		<u> </u>
Final Lumpsum Repair cost		<u> </u>

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kaku

Date : 29/4/19

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO

Date/Time: 24.04.2019 14:11

Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO: 305290086

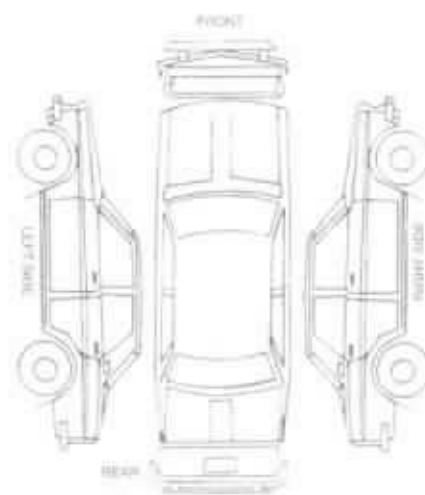
IMMER: COMFORT TRANSPORTATION PTE LTD
IMMER NO: 7010045
SS: 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755
(P)
UNT CARD NO.

REGN NO.	SH 6203A	MILEAGE
MAKE:	HYUNDAI	FUEL E 1/2 F
MODEL	IONIQ(G2)	DATE/TIME IN 24.04.2019 12:30
YR OF MANU	05.07.2018	TARGET DATE
CHASSIS CODE	KMHC851CVJU103405	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 23.04.2019
NATURE: 3P 23.04.19

S/NO	LABOR CODE	DESCRIPTION
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RECEIVED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Registration Slip

Exit Pass

Veh. No.: SH 6203A

JU EQ

Vehicle No.: SH 6203A

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard.

Shu Pei (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Friday, 7 June 2019 10:14 AM
To: Shu Pei (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: FW: Direct Settlement - Accident Involving GY8152C (OI : EQI - DM19HO01482/JT) AND SH6203A (TP : LKK REF - CC3/EQI19007308/K1pb3) on 23.04.2019
Attachments: TP ESTIMATE- MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf; / SAS2613794.PDF

Dear Shu Pei

Attach OI report. OI would like to private settle if possible.

Please assist.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

A Member of Citistate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Janet Tan
Sent: Friday, May 24, 2019 2:41 PM
To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GY8152C (OI : EQI - DM19HO01482/JT) AND SH6203A (TP : LKK REF - CC3/EQI19007308/K1pb3) on 23.04.2019

Dear Shu Pei

Accident not reported as yet.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, May 14, 2019 9:47 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GY8152C (OI : EQI - TBA) AND SH6203A (TP : LKK REF - CC3/EQI19007308/K1pb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 25 April 2019 7:20 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GY8152C (OI : EQI - TBA) AND SH6203A (TP : LKK REF - CC3/EQI19007308/K1pb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

We have inspected TP vehicle SH 6203A at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/11/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GY 8152C (Insd Veh)	Your Ref. No. : DM19HO01482/JT
	SH 6203A (TP Veh)	Our Ref. No. : CC3/EQI19007308/K1hb3q2
Date of Accident	23/4/2019	

Liability	100%	
Final Repair Cost	: \$ 321.00	
Loss of Income	: \$ 125.00	2.5 days
Rental (If any)	: \$ 321.00	2.5 days
Others:	: \$ 7.49	
	: \$	
	774.49	
Final Settlement Sum	: \$ 770.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 770.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQI19007308/K1hb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-11-2019



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GY 8152C	Veh. Inspected	SH 6203A
Policy No.	DMCHHQ18-00238	Coverage (\$)	0.00
Claim No.	DM19HO01482/JT	Excess (\$)	0.00
Assign From		Assign Date	24/04/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	KMHC851CVJU103405	Colour	BLUE
Odometer	24391	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	7 mm
L/H Front Tyre	195/65 R15	NEXEN	7 mm
R/H Rear Tyre	195/65 R15	NEXEN	7 mm
L/H Rear Tyre	195/65 R15	NEXEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	23/04/2019	Inspection Date	24/04/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 6203A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER	TO REPAIR SEE LABOUR	418.30	-
1	FRONT BUMPER CENTRE MOULDING	SERVICEABLE	188.00	-
10	FRONT BUMPER CLIPS	NOT NECESSARY	22.00	-
	LESS 20% DISCOUNT		-125.66	-
			502.64	-
LABOUR				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER.		400.00	100.00
	SPRAY PAINTING CHARGE.		300.00	200.00
			700.00	300.00
GRAND TOTAL			1,202.64	300.00
RECOMMENDED COST OF REPAIRS				300.00

Report Ref No. CC3/EQ19007308/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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