

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 29 April 2019 6:53 PM  
**To:** 'Jeannie Cheng'  
**Cc:** 'Tracy Tan'; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019  
**Attachments:** TP ESTIMATE- MARKED.pdf; Preliminary\_Advice.pdf

### WITHOUT PREJUDICE

Dear Jeannie,

We refer to the above matter.

We have inspected TP vehicle SME 2015P at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 25 April 2019 12:27 PM  
**To:** 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Tracy Tan' <tracy.tan@ergo.com.sg>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

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**From:** Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]  
**Sent:** Thursday, 25 April 2019 11:02 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); Tracy Tan <[tracy.tan@ergo.com.sg](mailto:tracy.tan@ergo.com.sg)>; Survey Report (ERGO Insurance Pte. Ltd.)  
<[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** FW: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company (**Adrian**) to be the "Single Joint Expert".

Please conduct this survey request and confirm direct settlement with the repairer.

Attached are the necessary documents for your further actions (Note: Reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jeannie Cheng  
**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Thursday, April 25, 2019 10:55 AM  
**To:** 'Claims'  
**Cc:** Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

WITHOUT PREJUDICE

Dear George,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, April 25, 2019 9:44 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Jeannie Cheng; Steve Lim; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.); 'Claims'  
**Subject:** RE: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

Dear all,

We will choose LKK- Adrian for the survey.

Thank you.

Best Regards,

George wong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

**Sent:** Monday, 22 April 2019 1:23 PM

**To:** Claims

**Cc:** Jeannie Cheng; Steve Lim; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)

**Subject:** RE: ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

**WITHOUT PREJUDICE**

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, April 18, 2019 3:11 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Claims  
**Subject:** ACCIDENT INVOLVING SME 2015 P AND YOUR INSURED SJQ5681T DATED ON 18/04/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available. Please let us know who should we looking for arrange survey.

Kindly arrange the survey on 25/04/2019, Thursday, 10am.

Do take note accident video were uploaded in Merimen.

Aside > George.

Best Regards,  
**Diyana**  
Claims Admin Assistant

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
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