Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 25 April 2019 12:36 PM **To:** 'Jeannie Cheng'; assignments

Cc: 'Tracy Tan'; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin A

Subject: RE: PRS IRO GBD171U | OI : GBD920A | DOA: 09/04/2019| ERGO REF: GBD920A/SL/jc

Dear Jeannie,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [mailto:jeannie.cheng@ergo.com.sg]

Sent: Thursday, 25 April 2019 10:43 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO GBD171U | OI: GBD920A | DOA: 09/04/2019 | ERGO REF: GBD920A/SL/jc

Hi Susan,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985 DID.: +65 6829 9199 x 194 jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Susan Low [mailto:liusbro@ymail.com]
Sent: Thursday, April 25, 2019 10:29 AM

To: Jeannie Cheng

Subject: Re: PRS IRO GBD171U | OI : GBD920A | DOA: 09/04/2019 | ERGO REF: GBD920A/SL/jc

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low M/s Liu's Brother Auto Workshop No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

Tel: 67411730 Fax: 67445746

On Thursday, 25 April 2019, 10:26:37 am SGT, Jeannie Cheng <ieannie.cheng@ergo.com.sg> wrote:

WITHOUT PREJUDICE

We ackn	owledged receipt of your emai	il for the PRS request as below.				
In complibelow.	ance with "State Courts Prac	ctice Directions Amendment No.1 of 2016", do select an assessor from the list				
1	AIS	Automobile Inspection Services Pte Ltd				
2	FTA	FormTeam Consultancy Pte Ltd				
3	IAS	Infiniti Appraisal Service				
4	JPK	JP Knights Pte Ltd				
5	LBS	L.B.S Auto Consultants Pte Ltd				
6	LKK	LKK Auto Consultants Pte Ltd				
7	PS	Priority Services				
8	VAC	Vicom Ltd				
9	AJAX	AJAX Inspection Services Pte Ltd				
Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy Kindly let us have your reply on the selection of the surveyor.						
Thank yo	ou.					
Warmest Regards,						
Jeannie	Jeannie Cheng					
ERGO Ins	ERGO Insurance Pte. Ltd.					

Dear Susan,

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

jeannie.cheng@ergo.com.sg

www.ergo.com.sg



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From: Susan Low [mailto:liusbro@ymail.com] Sent: Wednesday, April 24, 2019 5:29 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Request for 3rd party claims survey GBD171U Claims against GBD920A

Accident on 09/04/2019 Along Greenwich Drive

Involving GBD171U and GBD920A

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Kindly arrange.			
Thank you.			
Best Regard!			
Susan Low M/s Liu's Brother Auto Engine No. 1 Kaki Bukit Avenue 6 #0 AutoBay @ Kaki Bukit Singapore 417883 Tel: 6741 1730 Fax: 6744 5746	ering Workshop 1-01		
Date of Survey:-			
Name of Authorise Surveyor:-			
Surveyor Email:			
Remark :			
This email	has been checked for viruses by	AVG antivirus software	

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit

Singapore 417883 as soon as possible.

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