

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 8 May, 2019 3:39 PM
To: Claims
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

WITHOUT PREJUDICE

Dear Tony,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 8 May, 2019 2:32 PM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: Admin A; 'Claims'
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

Dear Vic,

Kindly assist check this liability clearance status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. apphia.ng@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, April 30, 2019 1:25 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'NORA ' <nora.khai@premiumauto.com.sg>; Claims <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

Dear All,

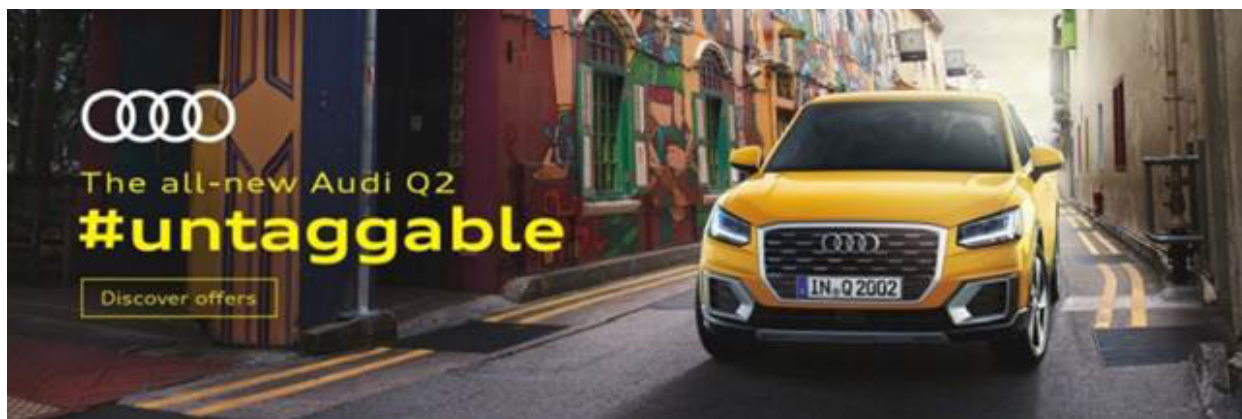
Attached are the repair estimate for your kind reference.

Kindly do update the liability clearance.

Thank You.

Best Regards,
Diyana
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 April, 2019 1:34 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'NORA ' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

Dear Mr. Vic,

Can update us liability clearance status?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. apphia.ng@premiumauto.com.sg **w.** www.audi.com.sg

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, April 16, 2019 8:28 AM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'NORA' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

Good Morning Vic,

Can update us liability clearance status?

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, April 8, 2019 4:14 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'NORA' <nora.khai@premiumauto.com.sg>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

Dear Vic,

Kindly advise on liability clearance status.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

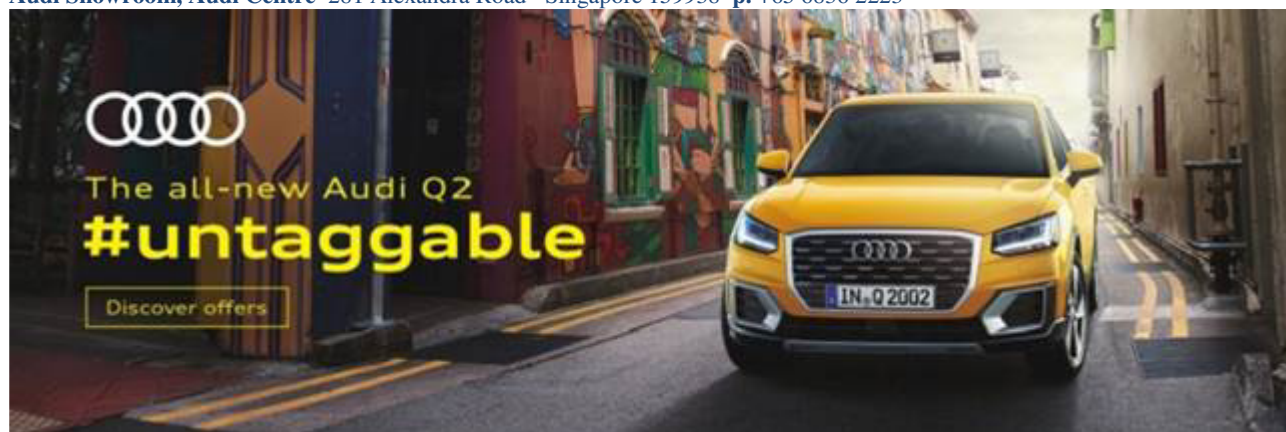
Premium Automobiles Pte Ltd (Reg No 199902271W)

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 8 April, 2019 11:09 AM

To: Claims <claims@premiumauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'NORA' <nora.khai@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019 *** LKK REF: CC3/AIG19005480/Aha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG19005480/Aha3	Vic - 6841 2096

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Sunday, 7 April, 2019 1:03 PM

To: 'NORA ' <nora.khai@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019

Dear all,

Kindly advise liability and OIC of this case.

Thank you

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
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http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: NORA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Friday, 29 March 2019 3:09 PM
To: 'Admin-D (LKKAuto)'; 'Mei Kwan (LKKAuto)'; 'Claims'; 'assignments'
Cc: 'Admin A'
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019

Dear All,

Vehicle has just been surveyed by Adrian. Kindly assist liability clearance and direct settlement.

Thank you.

Best regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



http://www.audi.com.sg/sea/brand/sq/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 28 March 2019 11:19 AM
To: Mei Kwan (LKKAuto); 'Claims'; assignments
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019

Dear Diyana,

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 27 March 2019 4:31 PM
To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that no video attached in your email.

By copy to assignment team.

Kindly assist to confirm appointment.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 27 March, 2019 8:59 AM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKV 1136 P AND YOUR INSURED SKD 9922 D DATED ON 26/03/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video were attached above. Kindly arrange the survey on 29/03/2019, Friday, 2.30pm.

Kindly let us know the list of motor surveyors for arranging of survey.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

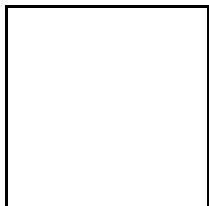
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