

Vic (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 3 October, 2019 9:54 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 6722766460SG - ACCIDENT INVOLVING VEHICLES SMD 711G / SJJ 9152P / OTHERS ON 14.04.19

Dear Vic,

Noted TP's breakdown on LOU. You may proceed to offer the additional 2 days LOU claimed.

Thank you.

Best regards,
Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 3 October 2019 8:43 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] Your Ref: 6722766460SG - ACCIDENT INVOLVING VEHICLES SMD 711G / SJJ 9152P / OTHERS ON 14.04.19

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Dear Chee Heng,

We refer to the subject matter.

Please be informed that our offer to TP was rejected as TP insisted to claim for the extra 2 days LOU and towing of \$180.00 (see attached email).

Our surveyor had recommended 7 repair days with COR @ L/S \$6,050.00.

Kindly advise if we improve/maintain offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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